



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.kp.org](http://www.kp.org) or by calling 1-855-249-5018.

| Important Questions                                     | Answers   | Why this Matters:   |
|---|---|---|
| What is the overall deductible?                         | \$0   | See Chart on Page 2 for your costs for services this plan covers.   |
| Are there other deductibles for specific services?      | No.   | You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.  |
| Is there an out-of-pocket limit on my expenses?         | Yes. \$3,500 person / \$9,400 family  | The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.  |
| What is not included in the out-of-pocket limit?        | Premiums, balance-billed charges, and health care this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .  |
| Is there an overall annual limit on what the plan pays? | No.   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |
| Does this plan use a network of providers?              | Yes. For a list of <b>plan providers</b> , see <a href="http://www.kp.org">www.kp.org</a> or call 1-855-249-5018. | If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |
| Do I need a referral to see a specialist?               | Yes. Written approval is required to see most specialists..   | This plan will pay some or all of the costs to see a <b>specialist</b> for covered services but only if you have the plan's permission before you see the <b>specialist</b> .   |
| Are there services this plan doesn't cover?             | Yes.  | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .   |

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If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf](http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf) or call 1-855-249-5018 to request a copy.



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **participating providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

| Common Medical Event  | Services You May Need                            | Your Cost If You Use a Participating Provider                           | Your Cost If You Use a Non-Participating Provider | Limitations & Exceptions                  |
|---|--|---|---|---|
| <b>If you visit a health care provider's office or clinic</b> | Primary care visit to treat an injury or illness | \$10 per visit  | Not covered                                       | Waived for child under age 5              |
|   | Specialist visit                                 | \$20 per visit  | Not covered                                       | —————none—————                            |
|   | Other practitioner office visit                  | \$20 per visit for acupuncture;<br>\$20 per visit for chiropractic care | Not covered                                       | Coverage is limited to 20 visits per year |
|   | Preventive care/<br>screening/<br>immunization   | No charge   | Not covered                                       | —————none—————                            |
| <b>If you have a test</b>                                     | Diagnostic test (x-ray, blood work)              | No charge   | Not covered                                       | —————none—————                            |
|   | Imaging (CT/PET scans, MRI's)                    | \$50 per test   | Not covered                                       | —————none—————                            |

| Common Medical Event   | Services You May Need                          | Your Cost If You Use a Participating Provider   | Your Cost If You Use a Non-Participating Provider | Limitations & Exceptions  |
|--|--|---|---|---|
| <b>If you need drugs to treat your illness or condition</b><br><br>More information about <b>prescription drug coverage</b> is available at <a href="http://www.kp.org">www.kp.org</a> . | Generic drugs                                  | \$10 per prescription at Plan Pharmacy; \$20 per prescription at Participating Pharmacy; \$8 per prescription through Mail Order  | Not covered                                       | Up to a 30-day supply; Up to a 90-day supply for 3 copays at Plan and Participating Pharmacies; Up to a 90-day supply for 2 copays through Mail Order. No charge for women's preventive contraceptives. |
|  | Preferred brand drugs                          | \$20 per prescription at Plan Pharmacy; \$40 per prescription at Participating Pharmacy; \$18 per prescription through Mail Order | Not covered                                       | Up to a 30-day supply; Up to a 90-day supply for 3 copays at Plan and Participating Pharmacies; Up to a 90-day supply for 2 copays through Mail Order. No charge for women's preventive contraceptives. |
|  | Non-preferred brand drugs                      | \$35 per prescription at Plan Pharmacy; \$55 per prescription at Participating Pharmacy; \$33 per prescription through Mail Order | Not covered                                       | Up to a 30-day supply; Up to a 90-day supply for 3 copays at Plan and Participating Pharmacies; Up to a 90-day supply for 2 copays through Mail Order. No charge for women's preventive contraceptives. |
|  | Specialty drugs                                | Applicable Generic, Preferred, and Non-Preferred copayments   | Not covered                                       | Up to a 30-day supply; Up to a 90-day supply for 3 copays at Plan and Participating Pharmacies; Up to a 90-day supply for 2 copays through Mail Order. No charge for women's preventive contraceptives. |
| <b>If you have outpatient surgery</b>  | Facility fee (e.g., ambulatory surgery center) | \$50 per visit  | Not covered                                       | _____none_____  |
|  | Physician/surgeon fees                         | Included in facility fee  | Not covered                                       | _____none_____  |

| Common Medical Event  | Services You May Need                        | Your Cost If You Use a Participating Provider      | Your Cost If You Use a Non-Participating Provider | Limitations & Exceptions   |
|---|--|--|---|--|
| <b>If you need immediate medical attention</b>                                | Emergency room services                      | \$50 per visit                                     | \$50 per visit                                    | Waived if admitted as inpatient  |
|   | Emergency medical transportation             | No charge  | No charge   | —————none—————   |
|   | Urgent care                                  | \$20 per visit                                     | \$20 per visit                                    | Non-plan providers are covered only outside the service area                           |
| <b>If you have a hospital stay</b>  | Facility fee (e.g., hospital room)           | \$100 per admission                                | Not covered                                       | Emergency admissions covered for non-plan providers                                    |
|   | Physician/surgeon fee                        | Included in facility fee                           | Not covered                                       | Emergency services covered for non-plan providers                                      |
| <b>If you have mental health, behavioral health, or substance abuse needs</b> | Mental/Behavioral health outpatient services | \$10 per visit (individual); \$5 per visit (group) | Not covered                                       | No coverage for psychological testing for ability, aptitude, intelligence or interest. |
|   | Mental/Behavioral health inpatient services  | \$100 per admission                                | Not covered                                       | —————none—————   |
|   | Substance use disorder outpatient services   | \$10 per visit (individual); \$5 per visit (group) | Not covered                                       | —————none—————   |
|   | Substance use disorder inpatient services    | \$100 per admission                                | Not covered                                       | —————none—————   |
| <b>If you are pregnant</b>  | Prenatal and postnatal care                  | No charge  | Not covered                                       | After confirmation of pregnancy  |
|   | Delivery and all inpatient services          | \$100 per admission                                | Not covered                                       | —————none—————   |

| Common Medical Event   | Services You May Need     | Your Cost If You Use a Participating Provider                | Your Cost If You Use a Non-Participating Provider | Limitations & Exceptions   |
|--|---------------------------|--|---|--|
| If you need help recovering or have other special health needs | Home health care          | No charge  | Not covered                                       | —————none—————   |
|  | Rehabilitation services   | \$100 per admission (inpatient); \$20 per visit (outpatient) | Not covered                                       | Outpatient: Limited up to 90 consecutive days of treatment per injury, incident or condition per year  |
|  | Habilitation services     | \$100 per admission (inpatient); \$20 per visit (outpatient) | Not covered                                       | For children under age 21 with congenital or genetic birth defect  |
|  | Skilled nursing care      | \$100 per admission  | Not covered                                       | Coverage is limited to 100 days per year   |
|  | Durable medical equipment | 50% coinsurance  | Not covered                                       | —————none—————   |
|  | Hospice service           | No charge  | Not covered                                       | —————none—————   |
| If your child needs dental or eye care                         | Eye exam                  | \$10 per Optometrist visit; \$20 per Ophthalmologist visit   | Not covered                                       | —————none—————   |
|  | Glasses                   | No charge  | Not covered                                       | 1 pair of glasses per year limited to single or bifocal lenses or 1st purchase of contact lenses per year or 2 pair per eye per year medically necessary contacts (from select group of frames and contacts) |
|  | Dental check-up           | \$30 per visit   | Not covered                                       | Copayment applies to preventative services. Discount fees apply to other services.   |

### Excluded Services & Other Covered Services:

| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .) |  |   |
|---|--|---|
| <ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• Hearing aids</li> </ul>  | <ul style="list-style-type: none"> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Routine Foot Care</li> </ul> |

**Other Covered Services** (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Dental care (Adult)
- Infertility treatment

- Routine eye care (Adult)
- Weight loss programs

### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-865-5813. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: the District of Columbia Healthcare Finance Office of the Ombudsman at 1-877-685-6391 or email [healthcareombudsman@dc.gov](mailto:healthcareombudsman@dc.gov)

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-855-249-5018**

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-855-249-5018**

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 **1-855-249-5018**

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' **1-855-249-5018**

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,270
- Patient pays \$270

#### Sample care costs:

|                            |                |
|----------------------------|----------------|
| Hospital charges (mother)  | \$2,700        |
| Routine obstetric care     | \$2,100        |
| Hospital charges (baby)    | \$900          |
| Anesthesia                 | \$900          |
| Laboratory tests           | \$500          |
| Prescriptions              | \$200          |
| Radiology                  | \$200          |
| Vaccines, other preventive | \$40           |
| <b>Total</b>               | <b>\$7,540</b> |

#### Patient Pays:

|                      |              |
|----------------------|--------------|
| Deductibles          | \$0          |
| Copays               | \$70         |
| Coinsurance          | \$0          |
| Limits or exclusions | \$200        |
| <b>Total</b>         | <b>\$270</b> |

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,820
- Patient pays \$580

#### Sample care costs:

|                                |                |
|--------------------------------|----------------|
| Prescriptions                  | \$2,900        |
| Medical Equipment and Supplies | \$1,300        |
| Office Visits and Procedures   | \$700          |
| Education                      | \$300          |
| Laboratory tests               | \$100          |
| Vaccines, other preventive     | \$100          |
| <b>Total</b>                   | <b>\$5,400</b> |

#### Patient Pays:

|                      |              |
|----------------------|--------------|
| Deductibles          | \$0          |
| Copays               | \$500        |
| Coinsurance          | \$0          |
| Limits or exclusions | \$80         |
| <b>Total</b>         | <b>\$580</b> |

Total amounts above are based on subscriber only coverage

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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