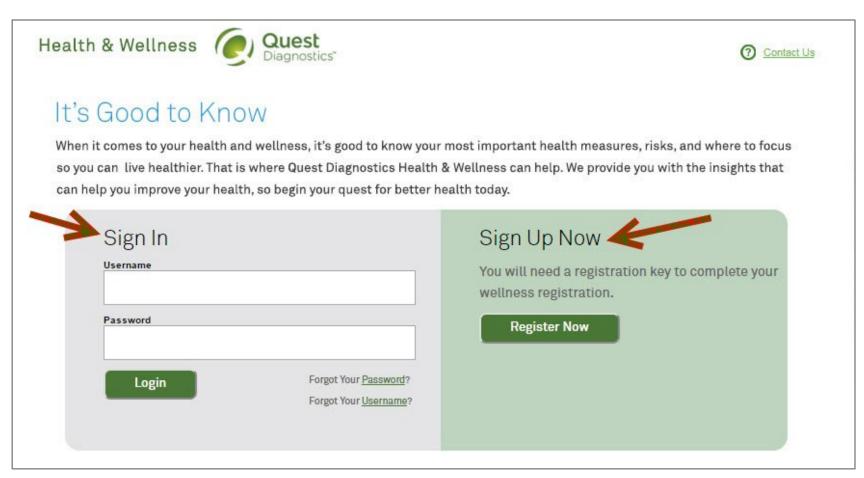




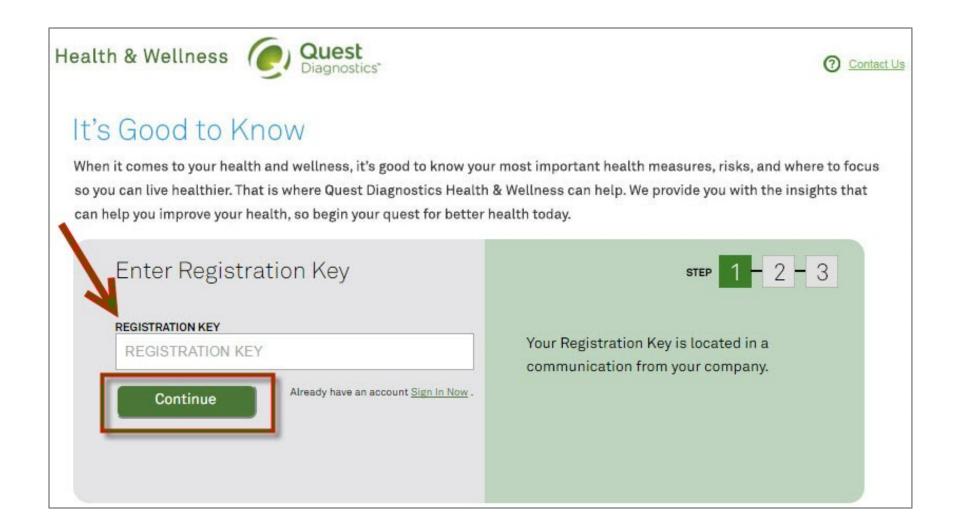
How to Login or Register at My.QuestForHealth.com

- Visit My.QuestForHealth.com
- If you've already established an account, use the Sign In area to enter your username and password and click the green Login button
 - If you've forgotten your login information, use the Password link to reset your password or the Username link to retrieve your username
- If you've never registered on the site to establish an account, use the Sign up Now area, and click the Register
 Now button



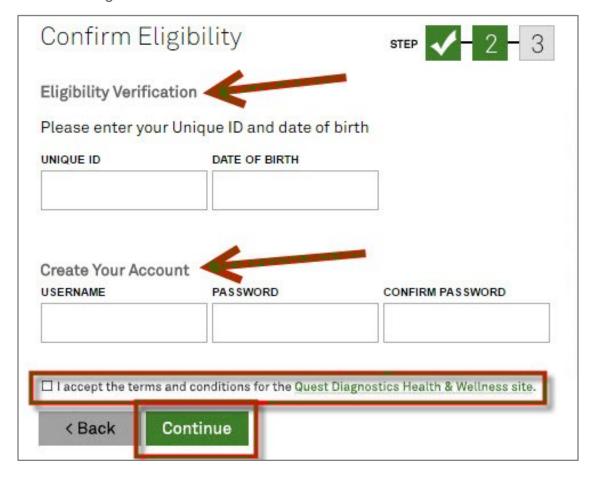
To complete step 1 of the registration process:

- Enter your Registration Key: DCgov
- Click the green **Continue** button



To complete step 2 of the registration process:

- Under Eligibility Verification, enter your Unique ID and your Date of Birth
 - Your Unique ID is your Aetna WID#
- Under Create Your Account, create a username and password and confirm your password
 - Password Requirements
 - Must be at least 8 characters
 - Must contain one number or one special character
 - · Must contain one uppercase alpha character
 - · Must contain one lowercase alpha character
 - Cannot equal the Username
 - · Cannot equal the previous 10 passwords of any password used in the previous 12 months
- · Check the box to accept the terms and conditions of the site
- Click the green **Continue** button



To complete step 3 of the registration process:

- Verify or complete all of the information under Personal Information
 - Please note that an email address is required and will be used in a case where you need to retrieve your username or reset your password
- Verify or complete all of the information under Mailing Address
- Click the green **Continue** button

