





Job Title: Management Analyst

Grade: CS-343-13 Salary: \$90,268-\$116,343

Requirements: Must successfully pass a criminal background and consumer check as a condition of

employment.

Qualifications: Applicants must possess one (1) year of specialized experience equivalent to the CS-12 grade

level, or its non-District equivalent experience in the private or public sector.

Job Description:

The position is established to serve as a senior level Management Analyst within the Organizational Change Department Unit of the DCAS Project at the Department of Health Care Finance, the District's state Medicaid agency. DC Access System is the District's state-of-the-art health and human services solution, which once fully integrated will serve as the platform to provide the District with a modern integrated eligibility system for Medicaid, Supplemental Assistance Nutrition Program (SNAP), Temporary Assistance to Needy Families (TANF) and other programs with case management capabilities. The incumbent is primarily responsible for functioning as a senior level change agent for the DCAS project. The incumbent will assist in the design and development of all organizational change management activities such as end-client training, train the trainer, helpdesk tier 1& 2 system support, communication strategies and public outreach. The incumbent will all also assist in reporting and survey metrics for system buy-in and usage and will when necessary assist managerial in guiding less senior team-members within the unit.







