UnitedHealthcare®

# Choice Plan QX9 / 0H9

**Coverage Period: 01/01/2016 – 12/31/2016**

**Summary of Benefits and Coverage:** What This Plan Covers & What it Costs **Coverage for:** Employee & Family **Plan Type:** EP1

**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at welcometouhc.com or by calling 1-866-633-2446.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| **What is the overall deductible?** | **$0** | See the chart starting on page 2 for your costs for services this plan covers. |
| **Are there other deductibles for specific services?** | No. | You don't have to meet **deductibles** for specific services, but see the chart starting on page 2 for other costs for services this plan covers. |
| **Is there an out-of-pocket limit on my expenses?** | Network: **$3,500** Individual / **$9,400** Family | The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| **What is not included in the out-of-pocket limit?** | **Premium**, balance-billed charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the **out-of-pocket limit**. |
| **Is there an overall annual limit on what the plan pays?** | No. | The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits. |
| **Does this plan use a network of providers?** | Yes. For a list of **network providers**, see **myuhc.com** or call **1-866-633-2446**. | If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**. |
| **Do I need a referral to see a specialist?** | No. | You can see the **specialist** you choose without permission from this plan |
| **Are there services this plan doesn't cover?** | Yes. | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about **excluded services**. |

**Questions:** Call 1-866-633-2446 or visit us at welcometouhc.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at cms.gov/CCIIO/Resources/Files/Downloads/uniform-glossary-final.pdf or call the phone number above to request a copy.

- **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If a non-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if a non-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan only covers services if rendered by network **providers**. Exceptions include emergency services as described in your policy.

| Common Medical Event | Services You May Need | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions |
|---|---|---|---|---|
| **If you visit a health care provider's office or clinic** | Primary care visit to treat an injury or illness | $10 copay per visit | Not Covered | Virtual visits (Telehealth) – $10 copay per visit by a designated virtual network provider.<br>If you receive services in addition to office visit, additional copays, deductibles, or co-ins may apply. |
| | Specialist visit | $20 copay per visit | Not Covered | If you receive services in addition to office visit, additional copays, deductibles, or co-ins may apply. |
| | Other practitioner office visit | $10 copay per visit | Not Covered | Cost share applies for only manipulative (chiropractic) services and is limited to 60 visits per calendar year. |
| | Preventive care / screening / immunization | No Charge | Not Covered | Includes preventive health services specified in the health care reform law.<br>No coverage non-network. |
| **If you have a test** | Diagnostic test (x-ray, blood work) | No Charge | Not Covered | None |
| | Imaging (CT / PET scans, MRIs) | No Charge | Not Covered | None |
| **If you need drugs to treat your illness or condition** | Tier 1 – Your Lowest-Cost Option | Retail: $20 copay<br>Mail-Order: $16 copay | Not Covered | Provider means pharmacy for purposes of this section.<br>Retail: Up to a 31 day supply |

| Common Medical Event | Services You May Need | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions |
|---|---|---|---|---|
| More information about **prescription drug coverage** is available at myuhc.com | Tier 2 – Your Midrange-Cost Option | Retail: $40 copay<br>Mail-Order: $36 copay | Not Covered | Mail-Order: Up to a 90 day supply<br>You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us<br>Certain drugs may have a pre-authorization requirement or may result in a higher cost. If you use a non-network pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs.<br>Tier 1 contraceptives covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. |
| | Tier 3 – Your Highest-Cost Option | Retail: $55 copay<br>Mail-Order: $66 copay | Not Covered | |
| | Tier 4 – Additional High-Cost Options | Not Applicable | Not Applicable | |
| **If you have outpatient surgery** | Facility fee (e.g., ambulatory surgery center) | $50 copay per visit | Not Covered | None |
| | Physician / surgeon fees | No Charge | Not Covered | None |
| **If you need immediate medical attention** | Emergency room services | $50 copay per visit | $50 copay per visit | None |
| | Emergency medical transportation | No Charge | No Charge | None |
| | Urgent care | $20 copay per visit | Not Covered | If you receive services in addition to urgent care, additional copays, deductibles, or co-ins may apply. |
| **If you have a hospital stay** | Facility fee (e.g., hospital room) | $100 copay per inpatient stay | Not Covered | None |
| | Physician / surgeon fees | No Charge | Not Covered | None |

| Common Medical Event | Services You May Need | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions |
|---|---|---|---|---|
| **If you have mental health, behavioral health, or substance abuse needs** | Mental / Behavioral health outpatient services | $10 copay per visit | Not Covered | See your policy or plan document for additional information about EAP benefits. |
| | Mental / Behavioral health inpatient services | $100 copay per inpatient stay | Not Covered | See your policy or plan document for additional information about EAP benefits. |
| | Substance use disorder outpatient services | $10 copay per visit | Not Covered | See your policy or plan document for additional information about EAP benefits. |
| | Substance use disorder inpatient services | $100 copay per inpatient stay | Not Covered | See your policy or plan document for additional information about EAP benefits. |
| **If you are pregnant** | Prenatal and postnatal care | No Charge | Not Covered | Additional copays, deductibles, or co-ins may apply depending on services rendered. |
| | Delivery and all inpatient services | $100 copay per inpatient stay | Not Covered | Your cost for inpatient services only. Delivery Services cost share is reflected in "Physician/surgeon fees" above. |
| **If you need help recovering or have other special health needs** | Home health care | No Charge | Not Covered | Limited to 60 visits per calendar year. |
| | Rehabilitation services | $10 copay per outpatient visit | Not Covered | Limits per calendar year: physical, speech, occupational – 60 visits; cardiac – 36 visits; pulmonary – 20 visits |
| | Habilitative services | $10 copay per outpatient visit | Not Covered | None |
| | Skilled nursing care | $100 copay per inpatient stay | Not Covered | Limited to 60 days per calendar year. (combined with inpatient rehabilitation) |
| | Durable medical equipment | 50% co-ins | Not Covered | Covers 1 per type of DME (including repair/replacement) every 3 years. |

| Common Medical Event | Services You May Need | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions |
|---|---|---|---|---|
| | Hospice service | No Charge | Not Covered | None |
| **If your child needs dental or eye care** | Eye exam | Not Covered | Not Covered | No coverage for Eye Exams. |
| | Glasses | Not Covered | Not Covered | No coverage for glasses. |
| | Dental check-up | Not Covered | Not Covered | No coverage for dental check-up. |

## Excluded Services & Other Covered Services:

**Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)**

- Cosmetic surgery
- Dental care (Adult/Child)
- Glasses (Adult/Child)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult/Child)
- Routine foot care
- Routine hearing tests
- Weight loss programs

**Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)**

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Hearing aids
- Infertility treatment

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-747-1019. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the Member Service number listed on the back of your ID card or myuhc.com or Columbia Department of Insurance, Securities, and Banking at 1-202-727-8000 or disr.washingtondc.gov/disr/site/default.asp

Additionally, a consumer assistance program may help you file your appeal. Contact DC Office of the Health Care Ombudsman and Bill of Rights at 1-877-685-6391 or healthreform.dc.gov.

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446.

Chinese (中文): **如果需要中文的帮助**，请拨打这个号码1-866-633-2446.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

----------*To see examples of how this plan might cover costs for a sample medical situation, see the next page.* ----------

# About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

## Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan {pays}** $7,240
- **Patient {pays}** $300

**Sample care costs:**

| | |
|---|---|
| Hospital charges (mother) | $2,700 |
| Routine obstetric care | $2,100 |
| Hospital charges (baby) | $900 |
| Anesthesia | $900 |
| Laboratory tests | $500 |
| Prescriptions | $200 |
| Radiology | $200 |
| Vaccines, other preventive | $40 |
| **Total** | **$7,540** |

**Patient pays:**

| | |
|---|---|
| Deductibles | $0 |
| {Copays} | $100 |
| {Coinsurance} | $0 |
| Limits or exclusions | $200 |
| **Total** | **$300** |

## Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan {pays}** $4,020
- **Patient {pays}** $1,380

**Sample care costs:**

| | |
|---|---|
| Prescriptions | $2,900 |
| Medical Equipment and Supplies | $1,300 |
| Office Visits and Procedures | $700 |
| Education | $300 |
| Laboratory tests | $100 |
| Vaccines, other preventive | $100 |
| **Total** | **$5,400** |

**Patient pays:**

| | |
|---|---|
| Deductibles | $0 |
| {Copays} | $1,300 |
| {Coinsurance} | $0 |
| Limits or exclusions | $80 |
| **Total** | **$1,380** |

# Questions and answers about Coverage Examples:

## What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied to the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.
- If other than individual coverage, the Patient Pays amount may be more.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## Does the Coverage Example predict my own care needs?

✘ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

✘ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

## Are there other costs I should consider when comparing plans?

✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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