

Metro SafeTrack's Surges 10 & 11



District Personnel Manual Bulletin No. 12-325

Effective Date	Expiration Date	Related DPM Chapters
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i NOTE: As there is a chance of modifications to SafeTrack scheduling by Metro, District government employees are encouraged to continually monitor WMATA's website (<http://www.wmata.com/rail/safetrack.cfm>) for scheduling updates.

Overview

Metro will be continuing its SafeTrack maintenance on the Red Line, the system's oldest line. Surges 10 and 11 will focus on sections of track from NoMa to Fort Totten stations (October 29, through closing on November 22, 2016) and West Falls Church to East Falls Church (November 28 through closing December 21, 2016), respectively. While this DPM bulletin continues the periodic updates on WMATA's SafeTrack, employees should be aware that as the Red Line is the most heavily used line, the impact (Surge 10) may be felt across the District. Employees are encouraged to seek alternate forms of public transportation and utilize flexible workplace options offered within their agency during the above periods.

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Metro's SafeTrack

- SafeTrack is allotting Metro the needed time to complete repairs on its 40-year old rail system, ultimately accelerating three years' worth of work into approximately one year.
- While Metro is approaching the start of Surges 10 and 11, the overall SafeTrack initiative includes

a total of 15 safety surges during a year-long period, and expands maintenance time on weeknights, weekends, and during midday hours.

Surge 10 – NoMa to Fort Totten

Track repairs for Surge 10 are scheduled on the Red Line for October 29th through closing on November 22nd. The line segment between NoMa to Fort Totten will run in two segments: Shady Grove to NoMa every 6 minutes and Glenmont to Fort Totten every 10 minutes. The work will close the Rhode Island Avenue and Brookland/CUA stations with Red Line trains turning back at NoMa/Galludet and Fort Totten stations. Service on the west side of the Red Line will also be reduced during peak hours. Employees should expect significant delays at the following stations during Surge 10:

Red Line (Surge 10)	
NoMa/Galludet 	Brookland 
Rhode Island Ave 	Fort Totten 

Following is a synopsis of some of the service changes during Surge 10. For additional information, employees should contact Metro directly (refer to the “Additional Information” section in this bulletin.).

Service Changes (Surge 10):

Red Line (Surge 10)
<ul style="list-style-type: none"> • No train service at Rhode Island Avenue or Brookland/CUA stations
<ul style="list-style-type: none"> • The Red Line will operate from Shady Grove to NoMa/Galludet every 6 minutes and Glenmont to Fort Totten every 10 minutes
<ul style="list-style-type: none"> • Shuttle buses will replace trains between NoMa/Galludet and Fort Totten
<ul style="list-style-type: none"> • Expect crowding on all trains due to less frequent service Red Line service
<ul style="list-style-type: none"> • Green Line provides alternate path for travel between Fort Totten and Gallery Place
<ul style="list-style-type: none"> • Red Line customers should consider alternate travel options and avoid traveling during rush-hour, if possible

Surge 11 – East Falls Church to West Falls Church

Track repairs for Surge 11 are scheduled for November 28th through closing on the December 21st on the Orange Line. Employees should expect significant delays at the following stations during Surge 11:

Orange Line (Surge 11)
East Falls Church  
West Falls Church 

Following is a synopsis of some of the service changes during Surge 11. For additional information, employees must contact Metro directly (refer to the “Additional Information” section in this bulletin.).

Service Changes (Surge 11):

Orange Line (Surge 11)
<ul style="list-style-type: none">• Orange Line trains will run every 16 minutes between Vienna and New Carrollton
<ul style="list-style-type: none">• Silver Line trains will run every 16 minutes
<ul style="list-style-type: none">• Additional Orange Line trains will run from East Falls Church to New Carrollton
<ul style="list-style-type: none">• Expect crowding on Orange/Silver Line trains
<ul style="list-style-type: none">• Orange/Silver customers should consider alternate travel options and travel outside of rush-hour periods if possible

Personnel Impacted by SafeTrack

Employees

SafeTrack maintenance can significantly disrupt an employee's commute. Employees are encouraged to work with their managers and supervisors to adjust their commuting pattern, if possible. In an effort to determine alternatives that are available, employees are encouraged to review their agency's internal workplace flexibility opportunities (i.e. telework, compressed and flexible work schedule options). However, employees must understand that due to a variety of reasons (such as the scope and nature of work performed), not every agency will offer these scheduling options.

Supervisors/Managers

District government managers and supervisors must be patient and work collaboratively with employees to help alleviate any commuting challenges resulting from SafeTrack, while ensuring there are no disruptions to any District government services or operations. Consequently, as agencies maneuver through the year-long maintenance cycle, managers and supervisors must be aware of upcoming rail work, prepare sensible plans to assist impacted staff, and communicate those plans on an on-going basis.

Surge Schedule

As the Surge Schedule may be updated by WMATA, employees are encouraged to access the schedule on WMATA's website referenced above.

Additional Information

In addition to communications sent to District government agencies thus far, DPM Instruction No. 12-58, Compressed, Flexible and Telework Schedules, dated September 28, 2016, has been issued and is accessible on DCHR's website at www.dchr.dc.gov. Additional travel options are also available at the District Department of Transportation's site www.godcgo.com.

For detailed information and updates relating to Metro's SafeTrack, access their website as shown in the "Note" on page 1 (above).



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