Skillsoft is the global leader in eLearning. We train more professionals than any other company in the world. We are trusted by the world’s leading organizations, including over 50% of the Fortune 500. At Skillsoft, we believe that knowledge is the fuel for innovation and innovation is the fuel for business growth. Our 100,000+ courses, videos and books are accessed over 130 million times every month, in 160 countries and 29 languages. With 100% cloud access, anytime, anywhere. Our key product areas are in Business Skills, IT Skills, Digital Skills and Compliance.
<table>
<thead>
<tr>
<th>September 2016</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT SKILLS COURSEWARE</td>
<td>3</td>
</tr>
<tr>
<td>DESKTOP SKILLS COURSEWARE</td>
<td>71</td>
</tr>
<tr>
<td>BUSINESS SKILLS COURSEWARE</td>
<td>88</td>
</tr>
<tr>
<td>ENVIRONMENTAL, SAFETY &amp; HEALTH AND TRANSPORTATION COURSEWARE</td>
<td>118</td>
</tr>
<tr>
<td>LEGAL COMPLIANCE COURSEWARE</td>
<td>126</td>
</tr>
<tr>
<td>FEDERAL GOVERNMENT INDUSTRY</td>
<td>130</td>
</tr>
<tr>
<td>LIVE LEARNING ALL ACCESS BUNDLES</td>
<td>131</td>
</tr>
</tbody>
</table>
Microsoft Visual Studio 2013: Windows Store App Essentials - HTML5 and JavaScript

Microsoft Windows Store App Essentials with HTML5: Overview
Course............................... wd_wshj_a01_it_enus
Microsoft Windows Store App Essentials with HTML5: The UI and Layout Controls
Course............................... wd_wshj_a02_it_enus
Microsoft Windows Store App Essentials with HTML5: PLM and Contracts
Course............................... wd_wshj_a03_it_enus
Microsoft Windows Store App Essentials with HTML5: Navigation, Contacts, Tiles
Course............................... wd_wshj_a04_it_enus
Microsoft Windows Store App Essentials with HTML5: Input Devices and User Touch
Course............................... wd_wshj_a05_it_enus
Microsoft Windows Store App Essentials with HTML5: Managing Data
Course............................... wd_wshj_a06_it_enus
Microsoft Windows Store App Essentials with HTML5: Security
Course............................... wd_wshj_a07_it_enus
Microsoft Windows Store App Essentials with HTML5: Deployment
Course............................... wd_wshj_a08_it_enus

Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3

Microsoft Visual Studio 2012: Advanced HTML5 and JavaScript
Course............................... wd_hjsc_a03_it_enus
Microsoft Visual Studio 2012: Introduction to HTML5 and CSS3
Course............................... wd_hjsc_a01_it_enus
Microsoft Visual Studio 2012: HTML5 and JavaScript
Course............................... wd_hjsc_a02_it_enus
Microsoft Visual Studio 2012: HTML5 APIs and Local Storage
Course............................... wd_hjsc_a04_it_enus
Microsoft Visual Studio 2012: HTML5, CSS3, and Adaptive UIs
Course............................... wd_hjsc_a05_it_enus

Microsoft Visual Studio 2012: HTML5 Graphics and Animation
Course............................... wd_hjsc_a06_it_enus
Microsoft Visual Studio 2012: Utilizing the HTML5 WebSocket API and Web Workers
Course............................... wd_hjsc_a08_it_enus
Microsoft Visual Studio 2012: Consuming and Transmitting Data with HTML5
Course............................... wd_hjsc_a07_it_enus

Microsoft Azure and Web Services

Working With Local Data Access Technologies
Course............................... cl_mazw_a01_it_enus
Querying and Manipulating Data with the Entity Framework
Course............................... cl_mazw_a02_it_enus
Preparing and Packaging Applications For Deployment
Course............................... cl_mazw_a07_it_enus
Web Application and Services Deployment
Course............................... cl_mazw_a08_it_enus
Creating and Consuming WCF Web Services
Course............................... cl_mazw_a03_it_enus
WCF Instancing and Concurrency and WCF Data Services
Course............................... cl_mazw_a04_it_enus
Creating and Consuming Web API Services
Course............................... cl_mazw_a05_it_enus
Data Access and Services with Microsoft Azure
Course............................... cl_mazw_a06_it_enus

Web API Essentials

Web API Essentials
Course............................... sd_apid_a01_it_enus
Web API Advanced
Course............................... sd_apid_a02_it_enus

Microsoft Azure

Microsoft Azure: Introduction
Course............................... cl_msaz_a01_it_enus
Microsoft Azure: Networks and Storage
Course............................... cl_msaz_a02_it_enus
Microsoft Azure: Publishing and Caching
Course............................... cl_msaz_a03_it_enus

Microsoft Azure: Implementing Infrastructure Solutions

Microsoft Azure - Implementing Infrastructure Solutions: Virtual Networks
Course............................... cl_mazi_a01_it_enus
IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

WEB DEVELOPMENT TECHNOLOGIES

Introduction to Ajax Development

Ajax Basics
Course...........................................wt_ajax_a01_it_enus
Ajax API Essentials
Course...........................................wt_ajax_a02_it_enus
Ajax Applications and Server Communication
Course...........................................wt_ajax_a03_it_enus

Ajax

Ajax: Requesting Data and Retrieving Responses
Course...........................................wt_ajax_a01_it_enus

CQRS Theory

Introduction to CQRS
Course...........................................sd_cqrs_a01_it_enus

SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

Java SE7 Fundamentals

Java SE7 Fundamentals: Introduction to Java
Course...........................................jl_jsef_a01_it_enus
Java SE7 Fundamentals: Variables, Operators, and Objects
Course...........................................jl_jsef_a02_it_enus

Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops
Course...........................................jl_jsef_a03_it_enus
Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts
Course...........................................jl_jsef_a04_it_enus
Java SE7 Fundamentals: Handling Errors and Deploying Applications
Course...........................................jl_jsef_a05_it_enus

Java SE 7 New Features

Java SE7 New Features: Java Language and Technology Enhancements
Course...........................................jl_jses_a01_it_enus
Java SE7 New Features: I/O, Network, and Desktop Enhancements
Course...........................................jl_jses_a02_it_enus

Java SE7 Professional

Java SE7 Professional: Syntax and Class Design
Course...........................................jl_jsep_a01_it_enus
Java SE7 Professional: Generics, Errors, and I/O
Course...........................................jl_jsep_a02_it_enus
Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization
Course...........................................jl_jsep_a03_it_enus

Introduction to Java EE 6

Introduction to Java EE 6
Course...........................................jl_jteo_a01_it_enus

Developing Applications Using Java Spring

Java Spring: Annotation Configuration and Java Configuration in Spring
Course...........................................jl_spng_a02_it_enus
Java Spring: Spring Application Basics
Course...........................................jl_spng_a01_it_enus
Java Spring: Creating Web Applications Using Spring MVC
Course...........................................jl_spng_a03_it_enus
Java Spring: Working with Data in Spring
Course...........................................jl_spng_a04_it_enus
Java Spring: Aspect-Oriented Programming Using Spring AOP
Course...........................................jl_spng_a05_it_enus
Java Spring: Adding Security Using the Spring Security Project
Course...........................................jl_spng_a06_it_enus
IT SKILLS COURSEWARE

Java Hibernate

- Getting Started with Java Hibernate Course..............................................................jl_hbnt_a01_it_enus
- Customized Mapping and Basic Querying in Java Hibernate Course.............................jl_hbnt_a02_it_enus
- Advanced Querying in Java Hibernate Course............................................................jl_hbnt_a03_it_enus

Java SE 8 Fundamentals

- Java SE 8 Fundamentals: Introduction to Java Course......................................................jl_jsee_a01_it_enus
- Java SE 8 Fundamentals: Classes and Objects Course....................................................jl_jsee_a02_it_enus
- Java SE 8 Fundamentals: Methods, Encapsulation, and Conditionals Course........................jl_jsee_a03_it_enus
- Java SE 8 Fundamentals: Data Manipulation and Inheritance Course............................jl_jsee_a04_it_enus
- Java SE 8 Fundamentals: Interfaces, Exceptions, and Deployment Course.......................jl_jsee_a05_it_enus

Java SE 8 Programming

- Java SE 8 Programming: Interfaces, Lambda Expressions, Collections, and Generics Course..............................................................jl_sepr_a02_it_enus
- Java SE 8 Programming: Encapsulation, Polymorphism, and Abstraction Course.................jl_sepr_a01_it_enus
- Java SE 8 Programming: Inheritance, Interfaces, Exceptions, and Deployment Course............jl_sepr_a03_it_enus
- Java SE 8 Programming: Date/Time API, I/O and File I/O (NIO.2), and Concurrency Course..............................................................jl_sepr_a04_it_enus
- Java SE 8 Programming: Concurrency, Parallelism, the JDBC API, and Localization Course..............................................................jl_sepr_a05_it_enus

Defensive Programming in Java

- Defensive Programming in Java: Fundamentals Course......................................................sd_spnj_a01_it_enus
- Defensive Programming in Java: Data Handling, Injection Attacks, and Concurrency Course..............................................................sd_spnj_a02_it_enus

Working with Java SE 7

- Programming Apps with Java SE 7 Course..............................................................jl_wjsv_a01_it_enus

Working with Java SE 6

- Programming Apps with Java SE 6 Course..............................................................jl_wjsx_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT .NET SOFTWARE DEVELOPMENT TOOLS

Microsoft .NET Framework 4: Windows Application Development with Visual C# 2010

- Windows Applications Databinding with C# 2010 Course..................................................sd_wdcs_a04_it_enus
- Creating User Interfaces for Windows Applications with C# 2010 Course..........................sd_wdcs_a02_it_enus
- Windows Applications Content Creation and Management with C# 2010 Course................sd_wdcs_a01_it_enus
- Customizing and Managing Multithreaded Applications with C# 2010 Course..................sd_wdcs_a03_it_enus
- Securing and Deploying WPF Applications with C# 2010 Course........................................sd_wdcs_a06_it_enus

Web Applications Development with Microsoft .NET Framework 4 using Visual Basic 2010

- Microsoft .NET Framework 4.0: Web Applications with Visual Studio 2010 and Visual Basic 2010 Course..............................................................sd_masp_a01_it_enus
- Microsoft .NET Framework 4.0: Web Form Controls with VB 2010 Course........................sd_masp_a02_it_enus
- Microsoft .NET Framework 4.0: Data Integration with VB 2010 Course..............................sd_masp_a03_it_enus
Microsoft .NET Framework 4.0: Client-Side Scripting and AJAX with VB 2010
Course............................................sd_masp_a04_it_enus
Microsoft .NET Framework 4.0: ASP.NET MVC 2 with VB 2010
Course............................................sd_masp_a05_it_enus
Microsoft .NET Framework 4.0: Configuring and Deploying Web Applications with VB 2010
Course............................................sd_masp_a06_it_enus
Microsoft .NET Framework 4.0: Debugging, Tracing and Monitoring Web Applications with VB 2010
Course............................................sd_masp_a07_it_enus
Microsoft .NET Framework 4.0: Web Application Optimization and Customization with VB 2010
Course............................................sd_masp_a08_it_enus

Microsoft .NET Framework 4: Web Application Development with Visual C# 2010

Course............................................sd_masc_a01_it_enus
Microsoft .NET Framework 4: Data Integration with C# 2010
Course............................................sd_masc_a03_it_enus
Microsoft .NET Framework 4: Web Form Controls with C# 2010
Course............................................sd_masc_a02_it_enus
Microsoft .NET Framework 4: Client-Side Scripting and AJAX with C# 2010
Course............................................sd_masc_a04_it_enus
Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with C# 2010
Course............................................sd_masc_a07_it_enus
Microsoft .NET Framework 4: Web Application Optimization and Customization with C# 2010
Course............................................sd_masc_a08_it_enus
Microsoft .NET Framework 4: Configuring and Deploying Web Applications with C# 2010
Course............................................sd_masc_a06_it_enus
Microsoft .NET Framework 4: ASP.NET MVC 2 with C# 2010
Course............................................sd_masc_a05_it_enus

Windows Communication Foundation Development in C# with Microsoft .NET Framework (70-513)

Getting Started with WCF 4 Using C# 2010
Course............................................sd_wccs_a01_it_enus
WCF 4 Contracts, Behaviors, and Data Management Using C# 2010
Course............................................sd_wccs_a02_it_enus
Securing and Managing a WCF 4 Application with C# 2010
Course............................................sd_wccs_a03_it_enus
Discovery, Routing, and RESTful Services in WCF 4 Applications with C# 2010
Course............................................sd_wccs_a04_it_enus

Accessing Data with Microsoft .NET Framework for C# Developers (70-516)

Getting Started with ADO.NET 4 Connections and Commands Using C# 2010
Course............................................sd_adcs_a01_it_enus
Managing ADO.NET 4 Connections and Commands with C# 2010
Course............................................sd_adcs_a02_it_enus
Getting Started with ADO.NET 4 DataSets Using C# 2010
Course............................................sd_adcs_a03_it_enus
Viewing and Navigating Data with ADO.NET 4 DataSets Using C# 2010
Course............................................sd_adcs_a04_it_enus
Updating ADO.NET DataSets with C# 2010
Course............................................sd_adcs_a05_it_enus
Synchronizing Data and Managing ADO.NET 4 Applications with C# 2010
Course............................................sd_adcs_a06_it_enus
Working with the ADO.NET Entity Framework 4 Using C# 2010
Course............................................sd_adcs_a07_it_enus
Using LINQ and XML with ADO.NET 4 and C# 2010
Course............................................sd_adcs_a08_it_enus


Getting Started with WCF 4 using VB 2010
Course............................................sd_wcvb_a01_it_enus
WCF 4 Contracts, Behaviors, and Data Management Using Visual Basic 2010
Course............................................sd_wcvb_a02_it_enus
Securing and Managing a WCF 4 Application with Visual Basic 2010
Course............................................sd_wcvb_a03_it_enus
Discovery, Routing, and RESTful Services in WCF 4 Applications with VB 2010
Course..........................................................sd_wcvb_a04_it_enus

Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010
Getting Started with ADO.NET 4 Connections and Commands Using Visual Basic 2010
Course..........................................................sd_advb_a01_it_enus
Managing ADO.NET 4 Connections and Commands with Visual Basic 2010
Course..........................................................sd_advb_a02_it_enus
Getting Started with ADO.NET 4 DataSets using Visual Basic 2010
Course..........................................................sd_advb_a03_it_enus
Updating ADO.NET DataSets with Visual Basic 2010
Course..........................................................sd_advb_a05_it_enus
Viewing and Navigating Data with ADO.NET 4 DataSets using Visual Basic 2010
Course..........................................................sd_advb_a04_it_enus
Synchronizing Data and Managing ADO.NET 4 Applications with Visual Basic 2010
Course..........................................................sd_advb_a06_it_enus
Working with the ADO.NET Entity Framework 4 using Visual Basic 2010
Course..........................................................sd_advb_a07_it_enus
Using LINQ and XML with ADO.NET 4 and Visual Basic 2010
Course..........................................................sd_advb_a08_it_enus

Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010
Windows Application Development with Visual Basic 2010
Course..........................................................sd_wdvb_a01_it_enus
Creating User Interfaces for Windows Applications with Visual Basic 2010
Course..........................................................sd_wdvb_a02_it_enus
Windows Applications Content Creation and Management with Visual Basic 2010
Course..........................................................sd_wdvb_a03_it_enus
Windows Applications Databinding with Visual Basic 2010
Course..........................................................sd_wdvb_a04_it_enus
Customizing and Managing Multithreaded Applications with Visual Basic 2010
Course..........................................................sd_wdvb_a05_it_enus
Securing and Deploying WPF Applications with Visual Basic 2010
Course..........................................................sd_wdvb_a06_it_enus

Microsoft .NET: An Overview
.NET Overview: Windows, Web, and the Cloud
Course..........................................................sd_mnov_a01_it_enus

Essentials of Developing Windows Store Apps Using C#
Getting Familiar With Windows 8.1 UI and Layout
Course..........................................................wd_wsae_a01_it_enus
Working With Data and Files
Course..........................................................wd_wsae_a02_it_enus
Navigation and Layout in Windows Store Apps
Course..........................................................wd_wsae_a03_it_enus
Working With Charms and Contracts
Course..........................................................wd_wsae_a04_it_enus
Working With The App Bar, Semantic Zoom, User Input, and Process Lifetime Management
Course..........................................................wd_wsae_a05_it_enus
Authentication, Authorization, and App Deployment
Course..........................................................wd_wsae_a06_it_enus

Microsoft .NET Framework: WPF with XAML and C#
WPF Fundamentals with XAML and C#
Course..........................................................sd_wpfn_a01_it_enus

Architecture N-Tier/REST
Architecture N-Tier/REST: Designing and Building Applications
Course..........................................................sd_arcr_a01_it_enus

F# Fundamentals
Getting Started with F#
Course..........................................................sd_fsfn_a01_it_enus
Data, Workflows, and Charting in F#
Course..........................................................sd_fsfn_a02_it_enus

Secure Programming for .NET
Securing .NET Programming
Course..........................................................sd_spdn_a01_it_enus

Visual Studio Code Cross-platform Code Editor
Visual Studio Code Cross-platform Code Editor: Basics
Course..........................................................sd_vscp_a01_it_enus
IT SKILLS COURSEWARE

■ Visual Studio for New Users
  Introducing Visual Studio Course..........................wd_vsaa_a01_it_enus
  Visual Studio Frameworks and Tools Course..................wd_vsaa_a02_it_enus

■ Introduction to ASP.NET Core 1.0 and MVC
  Introduction to ASP.NET Core 1.0 Course..........................sd_adnm_a01_it_enus
  Developing ASP.NET Core 1.0 and MVC Applications Course...........sd_adnm_a02_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANGUAGES

■ Developing With Python
  Advanced Python Course........................................pg_dvpy_a03_it_enus
  Python Language Basics Course................................pg_dvpy_a01_it_enus
  Applications of Python Course................................pg_dvpy_a02_it_enus

■ Software Development Fundamentals with Visual Studio
  Introduction to Programming Course..............................sd_sdfm_a01_it_enus
  Programming Basics Course......................................sd_sdfm_a02_it_enus
  Beginning Windows Applications Course..........................sd_sdfm_a03_it_enus

■ Ruby On Rails
  Databases in Ruby on Rails: Advanced Concepts Course..................pg_rubr_a05_it_enus
  Web APIs with Ruby on Rails Course..............................pg_rubr_a06_it_enus
  Ruby on Rails - Fundamentals Course................................pg_rubr_a01_it_enus
  Ruby on Rails - Database Fundamentals Course........................pg_rubr_a02_it_enus
  Ruby on Rails for .NET Developers Course............................pg_rubr_a03_it_enus
  Working with Databases in Ruby on Rails Course......................pg_rubr_a04_it_enus

■ Ruby Programming
  Advanced Ruby Features Course..................................pg_ruby_a03_it_enus
  Getting Started with Ruby Course................................pg_ruby_a01_it_enus
  Working with Ruby Course........................................pg_ruby_a02_it_enus

■ Working with Clojure
  Clojure Data-Driven and Web Application Fundamentals Course...............sl_jclj_a04_it_enus
  Clojure Fundamentals Course....................................sl_jclj_a01_it_enus
  Data and State Management in Clojure Course.......................sl_jclj_a02_it_enus
  Optimizing Clojure Projects Course...............................sl_jclj_a03_it_enus

■ Introduction to R Programming
  Introduction to R Programming Course...........................pg_rprg_a01_it_enus

■ Programming with ANSI C
  ANSI C Language Fundamentals Course............................sd_ansi_a01_it_enus
  Iterations, Functions and Pointers in ANSI C Course...................sd_ansi_a02_it_enus
  Data Structures and File Management in ANSI C Course................sd_ansi_a03_it_enus
  Optimizing and Debugging ANSI C Programs Course....................sd_ansi_a04_it_enus

■ Introduction to Swift Programming
  Swift Language Basics Course....................................sd_swft_a01_it_enus
  Using Swift Advanced Language Features Course.....................sd_swft_a02_it_enus

■ Python Fundamentals
  Python: Classes and Modules Course.............................pg_pyth_a02_it_enus
  Python: Iteration and Exceptions Course..........................pg_pyth_a03_it_enus
  Python: The Basics Course........................................pg_pyth_a01_it_enus
IT SKILLS COURSEWARE

- **Introduction to Scala**
  - Scala Introduction Course: sd_scal_a01_it_enus

- **Asynchronous Programming with Clojure**
  - Asynchronous Programming with Clojure's core.async Library Course: sd_apcl_a01_it_enus

- **Introduction to Scalding**
  - The Basics of Scalding Programming Course: sd_ussc_a01_it_enus

- **Ruby on Rails 4.2**
  - Introduction to Rails Course: sd_rorf_a01_it_enus
  - Introduction to Models Course: sd_rorf_a02_it_enus
  - Introduction to Views Course: sd_rorf_a03_it_enus
  - Advanced Rails Course: sd_rorf_a04_it_enus
  - Examining Rails APIs Course: sd_rorf_a05_it_enus

- **Getting Started with MATLAB**
  - MATLAB Fundamentals Course: sd_matl_a01_it_enus

SOFTWARE DEVELOPMENT

C/C++ PROGRAMMING

- **C++11 Programming Essentials**
  - C++11: Advanced Techniques and C++14 Preview Course: pg_cpls_a04_it_enus
  - C++11: Programming Fundamentals Course: pg_cpls_a01_it_enus
  - C++11: Programming Techniques Course: pg_cpls_a02_it_enus
  - C++11: Programming with Boost Course: pg_cpls_a03_it_enus

- **Programming in C++**
  - Programming in C++: STL I/O and Headers, Templates, and Namespaces Course: pg_pcpp_a03_it_enus
  - Programming in C++: Structure and Data Types Course: pg_pcpp_a04_it_enus
  - Programming in C++: Program Structure and Exceptions Course: pg_pcpp_a05_it_enus
  - Programming in C++: Working with Classes Course: pg_pcpp_a01_it_enus
  - Programming in C++: Arrays, Pointers, and STL Course: pg_pcpp_a02_it_enus
  - Programming in C++: Tools and Techniques Course: pg_pcpp_a06_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING BEST PRACTICES

- **Software Programming Fundamentals**
  - Software Programming Fundamentals: Design and Development Best Practices Course: sd_spfm_a01_it_enus
  - Software Programming Fundamentals: Source Coding Best Practices Course: sd_spfm_a02_it_enus
  - Software Programming Fundamentals: Software Security Best Practices Course: sd_spfm_a03_it_enus
  - Software Programming Fundamentals: Best Practices for Maintaining Code Course: sd_spfm_a04_it_enus

- **Hello, World!**
  - Getting Started with Hello, World! Course: sd_hewo_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

- **Software Programming Fundamentals**
  - Getting Started with Software Programming Course: sd_spff_a01_it_enus
  - Introduction to Software Program Design Course: sd_spff_a02_it_enus
  - Software Program Control Flow Fundamentals Course: sd_spff_a03_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DESIGN
IT SKILLS COURSEWARE

- **Object-oriented Design**
  
  Beginning Object-Oriented Design Course................................. sd_oord_a01_it_enus

- **Service Oriented Architecture**
  
  SOA Fundamentals Course.................................................. sd_soae_a01_it_enus

- **SOLID Principles of Object-oriented Design**
  
  Introduction to SOLID Course............................................. sd_obod_a01_it_enus
  SOLID Fundamentals Course................................................ sd_obod_a02_it_enus

- **JIRA Fundamentals**
  
  Leveraging the JIRA Platform for Development Projects Course................................. sd_jira_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DEVELOPMENT PRINCIPLES

- **Agile Software Development**
  
  Introducing Agile Software Development Course................................. sd_agsd_a01_it_enus
  Planning an Agile Software Development Project Course................................. sd_agsd_a02_it_enus
  Managing Agile Software Development Course................................. sd_agsd_a03_it_enus
  Agile Programming and Testing Course..................................... sd_agsd_a04_it_enus

- **Advanced Scrum**
  
  Advanced Scrum: Developing the Product and Sprint Backlogs Course................................. sd_scrm_a01_it_enus
  Advanced Scrum: Integrating and Customizing Scrum Course................................. sd_scrm_a02_it_enus
  Advanced Scrum: Addressing Sprint Execution Challenges Course................................. sd_scrm_a03_it_enus

- **Software Practices (SCRUM)**
  
  Software Practices (SCRUM): SCRUM Meetings Course................................. sd_spsc_a01_it_enus
  Software Practices (SCRUM): SCRUM Roles Course................................. sd_spsc_a02_it_enus

- **User Experience (UX) Design Foundations**
  
  UX Design Foundations: Design Principles and Strategies Course................................. sd_uxfd_a01_it_enus
  UX Design Foundations: Techniques and Tools Course................................. sd_uxfd_a02_it_enus
  UX Design Foundations: Navigation, Layout, and Content Course................................. sd_uxfd_a03_it_enus

- **Software Practices: Waterfall**
  
  The Waterfall Software Development Model Course................................. sd_wtfl_a01_it_enus

- **Agile Software Testing**
  
  Agile Software Testing: Methodologies and Testing Approaches Course................................. sd_agst_a01_it_enus
  Agile Software Testing: Techniques and Tools Course................................. sd_agst_a02_it_enus

- **Kanban Fundamentals**
  
  Kanban Fundamentals: Using Kanban in IT and Software Development Course................................. sd_kafu_a01_it_enus

SOFTWARE TESTING FOUNDATIONS

- **Software Testing Foundations**
  
  Fundamentals of Software Testing Course................................. sd_sftf_a01_it_enus
  Testing Throughout the Software Life Cycle Course................................. sd_sftf_a02_it_enus
  Static Techniques and Test Design in Software Testing Course................................. sd_sftf_a03_it_enus
  Black-Box Software Testing Techniques Course................................. sd_sftf_a04_it_enus
  White-Box Software Testing Techniques Course................................. sd_sftf_a05_it_enus
  Software Test Management Course........................................ sd_sftf_a06_it_enus
  Configuration Management, Risks, and Incidents in Software Testing Course................................. sd_sftf_a07_it_enus
**Tool Support in Software Testing**
Course.................................................sd_stfm_a04_it_enus

**Microsoft Visual Studio Team Foundation Server 2013 Administration**
Microsoft Team Foundation Server 2013: Installation and Configuration
Course................................................sd_mtfs_a01_it_enus
Microsoft Team Foundation Server 2013: Customization for Team Use
Course................................................sd_mtfs_a03_it_enus
Microsoft Team Foundation Server 2013: Managing an Implementation
Course................................................sd_mtfs_a02_it_enus
Microsoft Team Foundation Server 2013: Clients, Workspaces, and Version Control
Course................................................sd_mtfs_a04_it_enus

**Selenium Automated Web Testing**
Advanced Features of Selenium Automated Web Testing
Course................................................sd_slwt_a02_it_enus
Selenium and Python
Course................................................sd_slwt_a05_it_enus
Selenium and Java
Course................................................sd_slwt_a03_it_enus
Selenium and C#
Course................................................sd_slwt_a04_it_enus
Selenium Automated Web Testing Fundamentals
Course................................................sd_slwt_a01_it_enus

**JUnit**
JUnit Fundamentals
Course................................................jl_jtut_a01_it_enus
Working with JUnit Tests
Course................................................jl_jtut_a02_it_enus

**Software Testing with Visual Studio**
Software Testing with Visual Studio: Create and Configure Test Plans
Course................................................sd_stvs_a01_it_enus
Software Testing with Visual Studio: Manage Test Cases
Course................................................sd_stvs_a02_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 1
Course................................................sd_stvs_a03_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 2
Course................................................sd_stvs_a04_it_enus

**Debugging Fundamentals**
Introduction to Debugging
Course................................................sd_dbug_a01_it_enus
Visual Studio 2013 Debugging
Course................................................sd_dbug_a02_it_enus
Debugging Tools
Course................................................sd_dbug_a03_it_enus
Software Debugging in Windows
Course................................................sd_dbug_a04_it_enus

**Software Testing Fundamentals**
Managing, Troubleshooting, and Automating Software Tests
Course................................................sd_stfm_a02_it_enus
Creating Software Tests
Course................................................sd_stfm_a01_it_enus

**Using Cucumber**
Cucumber Fundamentals
Course................................................sd_ccmb_a01_it_enus

**Software Testing Foundations**
Software Testing Foundations: Testing throughout the Software Life Cycle
Course................................................sd_sotf_a01_it_enus
Software Testing Foundations: Static, Dynamic, Black-box, and White-box Testing
Course................................................sd_sotf_a02_it_enus
Software Testing Foundations: Test Planning, Management, and Tool Support
Course................................................sd_sotf_a03_it_enus

**Testing Android Apps with Genymotion**
Genymotion: Testing Android Apps
Course................................................sd_taag_a01_it_enus

**Testing Social Media Applications**
Ensuring Social Media and Application Quality
Course................................................sd_tsma_a01_it_enus

**Using Jasmine in Testing**
Deploying and Using Jasmine
Course................................................sd_jate_a01_it_enus

**SOFTWARE DEVELOPMENT**
**MICROSOFT WINDOWS STORE APPS**
IT SKILLS COURSEWARE

Microsoft Advanced Windows Store App Development using HTML5 and JavaScript

- Microsoft Advanced Windows Store Apps with HTML5: Enhancing Performance Course................................................... wd_awsh_a01_it_enus
- Microsoft Advanced Windows Store Apps with HTML5: Animations and Custom Controls Course................................................... wd_awsh_a02_it_enus
- Microsoft Advanced Windows Store App Development with HTML5: Media and Devices Course................................................... wd_awsh_a03_it_enus
- Microsoft Advanced Windows Store App Development with HTML5: User Interaction Course................................................... wd_awsh_a04_it_enus
- Microsoft Advanced Windows Store App Development with HTML5: Data and Security Course................................................... wd_awsh_a05_it_enus
- Microsoft Advanced Windows Store App Development with HTML5: Localize and Deploy Course................................................... wd_awsh_a06_it_enus

Advanced Windows Store App Development Using C# and XAML

- Advanced Windows Store Apps with C# in Visual Studio 2013: Data Management Course................................................... wd_awsa_a01_it_enus
- Advanced Windows Store Apps with C# in Visual Studio 2013: The UI, Printing, WNS Course................................................... wd_awsa_a02_it_enus
- Advanced Windows Store Apps with C# in Visual Studio 2013: Media and Devices Course................................................... wd_awsa_a03_it_enus
- Advanced Windows Store Apps with C# in Visual Studio 2013: Security & Optimizing Course................................................... wd_awsa_a04_it_enus
- Advanced Windows Store Apps with C# in Visual Studio 2013: Testing & Deployment Course................................................... wd_awsa_a05_it_enus

ASP.NET MVC Web Application Development

- Getting Started with ASP.NET MVC Web Applications in Visual Studio 2013 Course................................................... wd_dwap_a01_it_enus
- Designing the User Experience in ASP.NET MVC Web Applications Course................................................... wd_dwap_a02_it_enus
- Working with ASP.NET MVC Models Course................................................... wd_dwap_a03_it_enus
- ASP.NET MVC Databases and the Entity Framework Course................................................... wd_dwap_a04_it_enus
- Developing the User Experience in ASP.NET MVC Course................................................... wd_dwap_a05_it_enus
- Designing ASP.NET MVC Application Architecture Course................................................... wd_dwap_a06_it_enus
- Implementing ASP.NET Authentication and Authorization Course................................................... wd_dwap_a07_it_enus
- Debugging ASP.NET MVC Web Applications Course................................................... wd_dwap_a08_it_enus
- Configuring and Deploying an ASP.NET MVC Application Course................................................... wd_dwap_a09_it_enus
- Optimizing and Protecting Application Data Course................................................... wd_dwap_a10_it_enus

- Creating and Securing MVC 5 Applications Course................................................... wd_dwaq_a01_it_enus
- Using MVC 5 with EF6, Web API 2, SignalR, and Azure Course................................................... wd_dwaq_a02_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT C#

Programming in C#

- Programming in C#: Implementing Data Access Course................................................... wd_pgcs_a04_it_enus
- Programming in C#: Managing Program Flow Course................................................... wd_pgcs_a01_it_enus
- Programming in C#: Debugging and Security Implementation Course................................................... wd_pgcs_a03_it_enus
- Programming in C#: Creating and Using Types Course................................................... wd_pgcs_a02_it_enus

ECLIPSE

Fundamentals of Eclipse

- Using Eclipse Course................................................... sd_eclp_a02_it_enus
- Introduction to Eclipse Course................................................... sd_eclp_a01_it_enus
IT SKILLS COURSEWARE

MICROSOFT LINQ

Microsoft LINQ
Getting Started with LINQ
Course..................................................sd_linq_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ENTERPRISE LIBRARY

Microsoft Enterprise Library
Microsoft Enterprise Library
Course..................................................sd_enlb_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ORM

NHibernate
NHibernate Essentials
Course..................................................sd_nhib_a01_it_enus
NHibernate Advanced Techniques
Course..................................................sd_nhib_a02_it_enus

Microsoft Entity Framework
Getting Started With Entity Framework
Course..................................................sd_etyf_a01_it_enus
Advanced Entity Framework
Course..................................................sd_etyf_a02_it_enus

SOFTWARE DEVELOPMENT

ALGORITHMS

Introduction to Algorithms and Data Structures
Introduction to Algorithms and Data Structures
Course..................................................sd_alds_a01_it_enus

SOFTWARE DEVELOPMENT

MOBILE APPLICATION DEVELOPMENT

Programming Cross-Platform Applications in Visual Studio with Xamarin
Xamarin Android and iOS Projects in Cross-Platform Solutions in Visual Studio
Course..................................................sd_xama_a01_it_enus
Cross-Platform Shared Code and Xamarin.Forms in Visual Studio
Course..................................................sd_xama_a02_it_enus

New Features in Android 5.x Lollipop For Developers
Android Lollipop New Features For Developers
Course..................................................sd_nfal_a01_it_enus

Developing Apple Watch Applications
Developing Basic Apple Watch Applications
Course..................................................sd_daaw_a01_it_enus
Developing Advanced Apple Watch Applications
Course..................................................sd_daaw_a02_it_enus

Titanium
Creating Mobile Apps with Appcelerator Titanium
Course..................................................ds_tani_a01_dt_enus
Exploring the Advanced Features of Appcelerator Titanium
Course..................................................ds_tani_a02_dt_enus

Apache Cordova
Apache Cordova: Exploring the Advanced Features
Course..................................................sd_apco_a02_it_enus
Apache Cordova: Exploring the Basic Features
Course..................................................sd_apco_a01_it_enus

Ionic Framework
Exploring the Basic Features of the Ionic Framework
Course..................................................sd_iofr_a01_it_enus
Exploring the Advanced Features of the Ionic Framework
Course..................................................sd_iofr_a02_it_enus

PhoneGap
PhoneGap: Exploring Basic Features
Course..................................................sd_phga_a01_it_enus
PhoneGap: Exploring Advanced Features
Course..................................................sd_phga_a02_it_enus
IT SKILLS COURSEWARE

Android For .NET Developers
Android For .NET Developers: Introduction to Xamarin
Course..................................................sd_afdd_a01_it_enus
Android For .NET Developers: Java, Garbage Collection,
Debugging, and Runtime
Course..................................................sd_afdd_a05_it_enus
Android For .NET Developers: Android OS
Course..................................................sd_afdd_a02_it_enus
Android For .NET Developers: Different Approaches to
Development
Course..................................................sd_afdd_a04_it_enus
Android For .NET Developers: Android User Interface
Elements
Course..................................................sdAfdd_a03_it_enus
Android For .NET Developers: Advanced Design, Build,
Android Wear, and Emulator
Course..................................................sd_afdd_a06_it_enus

SOFTWARE DEVELOPMENT

Windows Embedded 8.1 Industry
Windows Embedded 8.1 Industry
Course..................................................sd_wemb_a01_it_enus

SOFTWARE DEVELOPMENT

Configuration Management

Git Fundamentals
Advanced Git
Course..................................................sd_gitf_a02_it_enus
Beginner Git
Course..................................................sd_gitf_a01_it_enus

SOFTWARE DEVELOPMENT

Defensive Programming

Defensive Programming in C/C++
Defensive Coding Fundamentals for C/C++
Course.................................................. sd_dpcc_a01_it_enus
Defensive Coding for C/C++
Course.................................................. sd_dpcc_a02_it_enus

Defensive Programming in C#
Defensive Coding Fundamentals for C#
Course.................................................. sd_dpcs_a01_it_enus
Defensive Coding for C#
Course.................................................. sd_dpcs_a02_it_enus

Defensive Programming in JavaScript and
HTML5
Defensive Coding Fundamentals for JavaScript and
HTML5
Course.................................................. sd_dpjh_a01_it_enus
Defensive Coding for JavaScript and HTML5
Course.................................................. sd_dpjh_a02_it_enus

Defensive Programming in Android
Defensive Programming in Android: Input and Methods
Course..................................................sd_dpfa_a01_it_enus
Defensive Programming in Android: Using Standards
Course..................................................sd_dpfa_a02_it_enus
Defensive Programming in Android: Errors, Exceptions,
and Testing
Course..................................................sd_dpfa_a03_it_enus
Defensive Programming in Android: Network Access
and Java Defensive Techniques
Course..................................................sd_dpfa_a04_it_enus

Defensive Programming in iOS
Managing Network Interaction
Course..................................................sd_dpio_a02_it_enus
Thinking Defensively about Functions, Methods, and
Input
Course..................................................sd_dpio_a01_it_enus
Errors, Exceptions, and Testing
Course..................................................sd_dpio_a03_it_enus
Protecting Data in iOS Apps
Course..................................................sd_dpio_a04_it_enus

Defensive Programming in Android
Defensive Programming in Android: Input and Methods
Course..................................................sd_dpfa_a01_it_enus
Defensive Programming in Android: Using Standards
Course..................................................sd_dpfa_a02_it_enus
Defensive Programming in Android: Errors, Exceptions,
and Testing
Course..................................................sd_dpfa_a03_it_enus
Defensive Programming in Android: Network Access
and Java Defensive Techniques
Course..................................................sd_dpfa_a04_it_enus

SOFTWARE DEVELOPMENT

Apache

Maven Fundamentals
Getting Started with Maven
Course..................................................sd_apma_a01_it_enus

SOFTWARE DEVELOPMENT

GO
IT SKILLS COURSEWARE

Go Programming Fundamentals

Programming in Go
Course……………………………..sd_gopf_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE REQUIREMENTS

Introduction to iRise

iRise Editor Basics
Course……………………………..sd_inir_a01_it_enus
Online Prototyping with iRise
Course……………………………..sd_inir_a02_it_enus
Reusable Components and iRise Administration
Course……………………………..sd_inir_a04_it_enus
Advanced Prototyping in iRise
Course……………………………..sd_inir_a03_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

Mentoring Assets

Mentoring 120-851 Java Standard Edition 6
Programmer
Mentoring Assets……………………………..mnt310065
Mentoring 70-480 Programming in HTML5 with
JavaScript and CSS3
Mentoring Assets……………………………..mnt70480
Mentoring 70-481 Developing Windows Store Apps
using HTML5 and JavaScript
Mentoring Assets……………………………..mnt70481
Mentoring 70-482 Advanced Windows Store App
Development, HTML5 and JavaScript
Mentoring Assets……………………………..mnt70482
Mentoring 70-483 Programming in C#
Mentoring Assets……………………………..mnt70483
Mentoring 98-361 Software Development
Fundamentals
Mentoring Assets……………………………..mnt98361
Mentoring 70-487 Developing Windows
Store Apps Using C#
Mentoring Assets……………………………..mnt70487
Mentoring 70-486 Developing ASP.NET MVC Web
Applications
Mentoring Assets……………………………..mnt70486
Mentoring 70-485 Advanced Windows Store App
Development Using C#
Mentoring Assets……………………………..mnt70485
Mentoring 70-487 Developing Microsoft Azure and Web
Services
Mentoring Assets……………………………..mnt70487
Mentoring 120-808 Java SE Programmer 8
Mentoring Assets……………………………..mnt1z0808
Mentoring Software Testing Fundamentals
Mentoring Assets……………………………..mnt98379
Mentoring 120-809 Java SE 8 Programmer II
Mentoring Assets……………………………..mnt120809
Mentoring 120-803 Java SE 7 Programmer I
Mentoring Assets……………………………..mnt1z0803

SOFTWARE DEVELOPMENT

TEST PREPS

Test Preps

TestPrep 70-515 VB - TS: Web Applications
Development with .NET 4
Testprep Exams……………………………..sd_masp_a01_tp_enus
TestPrep 70-515 C# - TS: Web Applications
Development with .NET 4
Testprep Exams……………………………..sd_masc_a01_tp_enus
TestPrep 70-513 C# - TS: Windows Communication
Foundation with .NET 4
TestPrep Exams……………………………..sd_wccs_a01_tp_enus
IT SKILLS COURSEWARE

TestPrep 70-516 C# - TS: Accessing Data with Microsoft .NET Framework 4
Testprep Exams ............................................ sd_adcs_a01_tp_enus
TestPrep 70-511 C# - TS: Windows Applications Development with .NET 4
Testprep Exams ............................................ sd_wdcvs_a01_tp_enus
TestPrep 70-513 VB - TS: Windows Communication Foundation with .NET 4
Testprep Exams ............................................ sd_wcvb_a01_tp_enus
TestPrep 1Z0-803 Java SE 7 Programmer I
Testprep Exams ............................................ jl_jsef_a01_tp_enus
TestPrep 70-511 VB - TS: Windows Applications Development with .NET 4
Testprep Exams ............................................ sd_wdbv_a01_tp_enus
TestPrep 120-804 Java SE 7 Programmer II
Testprep Exams ............................................ jl_jsep_a01_tp_enus
TestPrep 70-480 Programming in HTML5 with JavaScript and CSS3
Testprep Exams ............................................ wd_hjsc_a01_tp_enus
TestPrep BH0-010 Certified Tester Foundation Level
Testprep Exams ............................................ sd_stft_a01_tp_enus
TestPrep 70-481 Developing Windows Store Apps using HTML5 and JavaScript
Testprep Exams ............................................ sd_wshj_a02_tp_enus
TestPrep 70-482 Advanced Windows Store App Development, HTML5 and JavaScript
Testprep Exams ............................................ wd_awsh_a01_tp_enus
TestPrep 70-483 Programming in C#
Testprep Exams ............................................ wd_pgcsv_a01_tp_enus
TestPrep 70-484 Essentials of Developing Windows Store Apps Using C#
Testprep Exams ............................................ wd_wsae_a01_tp_enus
TestPrep 98-361 Software Development Fundamentals
Testprep Exams ............................................ sd_sdfm_a01_tp_enus
TestPrep 70-485 Advanced Windows Store App Development Using C#
Testprep Exams ............................................ wd_awspa_a01_tp_enus
TestPrep 70-486 Developing ASP.NET MVC Web Applications
Testprep Exams ............................................ wd_dwap_a01_tp_enus
TestPrep 70-487 Developing Microsoft Azure and Web Services
Testprep Exams ............................................ cl_mazw_a01_tp_enus
TestPrep 1Z0-808 Java SE 8 Programmer I
Testprep Exams ............................................ jl_jsee_a01_tp_enus
TestPrep 1Z0-809 Java SE 8 Programmer II
Testprep Exams ............................................ jl_sepr_a01_tp_enus
TestPrep 98-379 Software Testing Fundamentals
Testprep Exams ............................................ sd_stft_a01_tp_enus
TestPrep 70-516 VB - TS: Accessing Data with Microsoft .NET Framework 4
Testprep Exams ............................................ sd_advb_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA A+

■ CompTIA A+ 220-902

CompTIA A+ 220-902: Windows Overview and Installation
Course.................................................. cs_apen_a01_it_enus
CompTIA A+ 220-902: Windows Interaction and Personalization
Course.................................................. cs_apen_a02_it_enus
CompTIA A+ 220-902: Windows Utilities and Management
Course.................................................. cs_apen_a03_it_enus
CompTIA A+ 220-902: Windows Applications and Features
Course.................................................. cs_apen_a04_it_enus
CompTIA A+ 220-902: Adding Hardware to Windows and Storage Options
Course.................................................. cs_apen_a05_it_enus
CompTIA A+ 220-902: Networking with the Windows Operating System
Course.................................................. cs_apen_a06_it_enus
CompTIA A+ 220-902: Monitoring the Windows OS and an Introduction to Other OSs
Course.................................................. cs_apen_a07_it_enus
CompTIA A+ 220-902: Mac OS X Features and an Introduction to Linux
Course.................................................. cs_apen_a08_it_enus
CompTIA A+ 220-902: Shell and Terminal Commands for Linux or Mac OSX
Course.................................................. cs_apen_a09_it_enus
CompTIA A+ 220-902: Introduction to Mobile Operating Systems
Course.................................................. cs_apen_a10_it_enus
CompTIA A+ 220-902: Introduction to Virtualization and Basic Security Concepts
Course.................................................. cs_apen_a11_it_enus
CompTIA A+ 220-902: Windows Security Features and Management
Course.................................................. cs_apen_a12_it_enus
CompTIA A+ 220-902: Common Troubleshooting and Security Practices
Course.................................................. cs_apen_a13_it_enus
CompTIA A+ 220-902: A Practical Approach to Troubleshooting
Course.................................................. cs_apen_a14_it_enus

■ CompTIA A+ Exam 220-901

CompTIA A+ Exam 220-901: BIOS and Startup
Course.................................................. cs_apen_a02_it_enus
IT SKILLS COURSEWARE

- CompTIA A+ Exam 220-901: Motherboards
- CompTIA A+ Exam 220-901: RAM
- CompTIA A+ Exam 220-901: Storage Solutions
- CompTIA A+ Exam 220-901: Different Computer Form Factors
- CompTIA A+ Exam 220-901: Network Protocols and Cabling
- CompTIA A+ Exam 220-901: Wireless Networking
- CompTIA A+ Exam 220-901: CPUs
- CompTIA A+ Exam 220-901: Connectors and Connections
- CompTIA A+ Exam 220-901: Display Devices
- CompTIA A+ Exam 220-901: Peripheral Devices
- CompTIA A+ Exam 220-901: Broadband Routers
- CompTIA A+ Exam 220-901: Internet Connections
- CompTIA A+ Exam 220-901: Printer Maintenance
- CompTIA A+ Exam 220-901: Troubleshooting Printers
- CompTIA A+ Exam 220-901: Mobile Computing
- CompTIA A+ Exam 220-901: Portable Computer Hardware
- CompTIA A+ Exam 220-901: Printers

- CompTIA A+ 220-801: Configurations, Displays, Connectors, & Peripherals
- CompTIA A+ 220-801: Network Cabling, IP Addressing, Ports, and Protocols
- CompTIA A+ 220-801: Networking Technologies
- CompTIA A+ 220-801: Networking Devices and Tools
- CompTIA A+ 220-801: Laptops
- CompTIA A+ 220-801: Printers
- CompTIA A+ 220-801: Operational Procedures

- CompTIA A+ 220-802
  - CompTIA A+ 220-802: Introducing Microsoft Windows
  - CompTIA A+ 220-802: Installing and Configuring Windows
  - CompTIA A+ 220-802: Optimizing Windows
  - CompTIA A+ 220-802: Managing Windows
  - CompTIA A+ 220-802: Security and Data Disposal
  - CompTIA A+ 220-802: Mobile Devices
  - CompTIA A+ 220-802: System Troubleshooting
  - CompTIA A+ 220-802: General Troubleshooting

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA SERVER+

- CompTIA Server+ 2009
  - CompTIA Server+ 2009: System Hardware
  - CompTIA Server+ 2009: System Software
  - CompTIA Server+ 2009: Server Functions and Network Essentials

©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

CompTIA Server+ 2014

- CompTIA Server+ SK0-004: Server Architecture
- CompTIA Server+ SK0-004: Server Administration I
- CompTIA Server+ SK0-004: Troubleshooting I
- CompTIA Server+ SK0-004: Server Administration II
- CompTIA Server+ SK0-004: Storage
- CompTIA Server+ SK0-004: Security
- CompTIA Server+ SK0-004: Networking and Disaster Recovery

CompTIA Linux+ 2014 Powered By LPI: LX0-103

- CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix Commands
- CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and Filesystems
- CompTIA Linux+ 2014 Powered By LPI: LX0-103: System Architecture
- CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package Management
- CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix Commands

Operating Systems and Server Technologies

Microsoft SharePoint Server 2013

- Microsoft Sharepoint Server 2013: Core Solutions
  - Microsoft SharePoint Server 2013 - Core Solutions: Information Architecture
  - Microsoft SharePoint Server 2013 - Core Solutions: Logical and Physical Design
  - Microsoft SharePoint Server 2013 - Core Solutions: Installation
  - Microsoft SharePoint Server 2013 - Core Solutions: Web and Service Applications

IT SKILLS COURSEWARE

Microsoft SharePoint Server 2013 - Developing Core Solutions

- Microsoft SharePoint Server 2013 - Developing Core Solutions: Planning Sites
  Course........................................ es_spdu_a01_it_enus
- Microsoft SharePoint Server 2013 - Developing Core Solutions: Implement Security
  Course........................................ es_spdu_a02_it_enus
- Microsoft SharePoint Server 2013 - Developing Core Solutions: User Experience
  Course........................................ es_spdu_a05_it_enus
- Microsoft SharePoint Server 2013 - Developing Core Solutions: Manage Solutions
  Course........................................ es_spdu_a04_it_enus
- Microsoft SharePoint Server 2013 - Developing Core Solutions: Managing Data
  Course........................................ es_spdu_a03_it_enus
- Microsoft SharePoint Server 2013 - Developing Core Solutions: Create Office Apps
  Course........................................ es_spdu_a07_it_enus

Microsoft SharePoint Server 2013: Designing Advanced Solutions

- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Content Support
  Course........................................ es_dsas_a04_it_enus
- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Continuity
  Course........................................ es_dsas_a02_it_enus
- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Search Services
  Course........................................ es_dsas_a03_it_enus
- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Upgrading
  Course........................................ es_dsas_a01_it_enus
- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Applications
  Course........................................ es_dsas_a05_it_enus
- Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Support Service
  Course........................................ es_dsas_a06_it_enus

Microsoft SharePoint Server 2010: Application Development

- Customizing the SharePoint 2010 User Interface Programmatically
  Course........................................ es_spad_a01_it_enus
- Developing SharePoint 2010 Web Parts and Controls
  Course........................................ es_spad_a02_it_enus
- Developing Business Logic Using SharePoint 2010 Workflows and ECM
  Course........................................ es_spad_a03_it_enus
- Programmatically Working with Permissions and BCS in SharePoint 2010
  Course........................................ es_spad_a04_it_enus
- Working With SharePoint 2010 Data
  Course........................................ es_spad_a05_it_enus
- SharePoint Server 2010 Object Model
  Course........................................ es_spad_a06_it_enus
IT SKILLS COURSEWARE

SharePoint 2010 Features and Solutions Course.................................................. es_spad_a07_it_enus
SharePoint 2010 Site Branding Course................................................................. es_spad_a08_it_enus
Extending SharePoint 2010 Search and Document Namespaces Course.................. es_spad_a09_it_enus
Stabilizing and Deploying SharePoint 2010 Components Course.......................... es_spad_a10_it_enus

Microsoft SharePoint 2010 SP1: Administration

SharePoint 2010 SP1: Designing the Physical Architecture Course....................... es_mssb_a01_it_enus
SharePoint 2010 SP1: Logical Design and Sandbox Solutions Course.................. es_mssb_a02_it_enus
SharePoint 2010 SP1: Deployment Topology and Availability Course.................... es_mssb_a03_it_enus
SharePoint 2010 SP1: Planning Service Applications and Component Strategy Course es_mssb_a04_it_enus
SharePoint 2010 SP1: Planning a SharePoint 2010 SP1 Upgrade Course.................. es_mssb_a05_it_enus
SharePoint 2010 SP1: Designing Security Course................................................. es_mssb_a06_it_enus
SharePoint 2010 SP1: Maintaining and Provisioning Course.............................. es_mssb_a07_it_enus
SharePoint 2010 SP1: Backing Up, Restoring, and Monitoring Course.................. es_mssb_a08_it_enus
SharePoint 2010 SP1: Planning for Search Course................................................ es_mssb_a09_it_enus
SharePoint 2010 SP1: Content Management, Social Computing, and Collaboration Course................................................................................. es_mssb_a10_it_enus

Microsoft SharePoint Server 2010 SP1: Configuring

SharePoint 2010 SP1: Installation and Configuration Course.................................. es_mssu_a01_it_enus
SharePoint 2010 SP1: Core Configuration Course............................................... es_mssu_a02_it_enus
SharePoint 2010 SP1: Upgrading to SharePoint 2010 SP1 Course.......................... es_mssu_a03_it_enus
SharePoint 2010 SP1: Configuring and Administering Search Course............... es_mssu_a04_it_enus
SharePoint 2010 SP1: Configuring Web Applications Course.............................. es_mssu_a05_it_enus
SharePoint 2010 SP1: Authentication and Web Application Security Configuration Course.................................................................................. es_mssu_a06_it_enus
SharePoint 2010 SP1: Configuring Site Collections Course................................ es_mssu_a07_it_enus
SharePoint 2010 SP1: Managing Features and Solutions Course.......................... es_mssu_a08_it_enus
SharePoint 2010 SP1: Operational Health Course............................................... es_mssu_a09_it_enus
SharePoint 2010 SP1: Performance Course......................................................... es_mssu_a10_it_enus
SharePoint Online Course..................................................................................... es_mssu_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SYSTEM CENTER ESSENTIALS

Microsoft System Center Essentials: Installation and Configuration

Installing and Configuring System Center Essentials 2010 Course.......................... es_msce_a01_it_enus
Managing Computers, Devices, and Updates in System Center Essentials 2010 Course................................................................. es_msce_a02_it_enus
Monitoring and Using Reports in System Center Essentials 2010 Course............... es_msce_a03_it_enus
Virtualization Management in Essentials 2010 Course....................................... es_msce_a04_it_enus
Backing up, Restoring, and Troubleshooting Essentials 2010 Course.................. es_msce_a05_it_enus

MICROSOFT WINDOWS 8

Microsoft Windows 8.1: Supporting Windows 8.1

Microsoft Windows 8.1 - Supporting Windows 8.1: Installation and Applications Course................................................................. mw_mgmb_a01_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Cloud Applications and Settings
Course........................................mw_mgmb_a02_it_enus
Course........................................mw_mgmb_a03_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Data Storage and Security
Course........................................mw_mgmb_a04_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Hardware and Mobile Devices
Course........................................mw_mgmb_a05_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Recovery and Endpoint Security
Course........................................mw_mgmb_a06_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Intune and Public Cloud Services
Course........................................mw_mgmb_a07_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Using MDOP
Course........................................mw_mgmb_a08_it_enus

Microsoft Windows 8.1: Configuration

Microsoft Windows 8.1 - Configuring: Installing and Upgrading to Windows 8.1
Course........................................mw_mwcp_a01_it_enus
Microsoft Windows 8.1 - Configuring: Hardware and Applications
Course........................................mw_mwcp_a02_it_enus
Microsoft Windows 8.1 - Configuring: Network Configuration
Course........................................mw_mwcp_a03_it_enus
Microsoft Windows 8.1 - Configuring: Remote Management and Security
Course........................................mw_mwcp_a04_it_enus
Microsoft Windows 8.1 - Configuring: Resource Access
Course........................................mw_mwcp_a05_it_enus
Microsoft Windows 8.1 - Configuring: Remote Access and Mobile Devices
Course........................................mw_mwcp_a06_it_enus
Microsoft Windows 8.1 - Configuring: Windows Clients
Course........................................mw_mwcp_a07_it_enus
Microsoft Windows 8.1 - Configuring: File and System Recovery
Course........................................mw_mwcp_a08_it_enus

Microsoft Windows: Deploying Windows Devices and Enterprise Apps

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Compatibility
Course........................................mw_dwde_a02_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Images & PXE
Course........................................mw_dwde_a03_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: MDT and LT
Course........................................mw_dwde_a04_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: ZTI and SCCM
Course........................................mw_dwde_a05_it_enus
Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Activation
Course........................................mw_dwde_a06_it_enus

Microsoft Windows: Managing Enterprise Devices and Apps

Microsoft Windows - Managing Enterprise Devices and Apps: Desktops and Devices
Course........................................mw_medb_a01_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Preparing SCCM
Course........................................mw_medb_a02_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Client Management
Course........................................mw_medb_a03_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Inventory and Assets
Course........................................mw_medb_a04_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Managing Applications
Course........................................mw_medb_a05_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Software Updates
Course........................................mw_medb_a06_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Compliance
Course........................................mw_medb_a07_it_enus
Microsoft Windows - Managing Enterprise Devices and Apps: Site Management
Course........................................mw_medb_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 7

Microsoft Windows 7: First Look for IT Professionals

Microsoft Windows 7: First Look for IT Professionals
Course........................................mw_mwfp_a01_it_enus
IT SKILLS COURSEWARE

Microsoft Windows 7: Configuration
Installing, Upgrading, and Migrating to Windows 7
Course.......................................................... mw_mwet_a01_it_enus
Deploying Windows 7
Course.......................................................... mw_mwet_a02_it_enus
Configuring Hardware and Applications in Windows 7
Course.......................................................... mw_mwet_a03_it_enus
Configuring Network Connectivity in Windows 7
Course.......................................................... mw_mwet_a04_it_enus
Configuring Access to Resources in Windows 7
Course.......................................................... mw_mwet_a05_it_enus
Configuring Mobile Computing in Windows 7
Course.......................................................... mw_mwet_a06_it_enus
Logon and Resource Access Issues in Windows 7
Course.......................................................... mw_mwet_a07_it_enus
Troubleshooting IE8 and Encryption Issues in Windows 7
Course.......................................................... mw_mwet_a08_it_enus
Protecting Windows 7 Against Malware and Vulnerabilities
Course.......................................................... mw_mwet_a09_it_enus

Microsoft Windows 7: Enterprise Desktop Administrator
Planning for Windows 7 Deployment
Course.......................................................... mw_mwda_a01_it_enus
Determining Application Compatibility for Windows 7
Course.......................................................... mw_mwda_a02_it_enus
Creating a Standard Image to Deploy Windows 7
Course.......................................................... mw_mwda_a03_it_enus
Deploying Windows 7 Using WDS and USMT
Course.......................................................... mw_mwda_a04_it_enus
Deploying Windows 7 Using Lite-Touch Installation
Course.......................................................... mw_mwda_a05_it_enus
Deploying Windows 7 Using Zero-Touch Installation
Course.......................................................... mw_mwda_a06_it_enus
Designing Windows 7 Client Configuration
Course.......................................................... mw_mwda_a07_it_enus
Troubleshooting Windows 7 Client Configuration
Course.......................................................... mw_mwda_a08_it_enus
Designing Application and Update Deployments for Windows 7
Course.......................................................... mw_mwda_a09_it_enus

Microsoft Windows 7: Enterprise Desktop Support Technician
Identifying and Resolving Windows 7 Application Issues
Course.......................................................... mw_mwet_a01_it_enus
Management and Maintenance of Windows 7 Client Systems
Course.......................................................... mw_mwet_a02_it_enus
Troubleshooting Logon and Resource Access Issues in Windows 7
Course.......................................................... mw_mwet_a03_it_enus
Resolving Windows 7 Network Connectivity Issues
Course.......................................................... mw_mwet_a04_it_enus

Microsoft Exchange Server 2013: Advanced Solutions
Microsoft Exchange Server 2013 - Advanced Solutions: Availability
Course.......................................................... es_exca_a01_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Site-resilience Solutions
Course.......................................................... es_exca_a02_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Advanced Security
Course.......................................................... es_exca_a03_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Compliance and Discovery
Course.......................................................... es_exca_a04_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Migration and Federation
Course.......................................................... es_exca_a05_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Troubleshooting
Course.......................................................... es_exca_a06_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Unified Messaging
Course.......................................................... es_exca_a07_it_enus

Microsoft Windows Server 2012
Microsoft Windows Server 2012 R2: Installing and Configuring
Microsoft Windows Server 2012 R2 - Installing and Configuring: Servers
Course.......................................................... icfh_a01_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Storage
Course.......................................................... icfh_a02_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Print Services
Course.......................................................... icfh_a03_it_enus
Microsoft Windows Server 2012 R2: Installing and Configuring: Hyper - V
Course..............................................ws_icfh_a04_it_enus
Microsoft Windows Server 2012 R2: Installing and Configuring: Networking
Course..............................................ws_icfh_a05_it_enus
Microsoft Windows Server 2012 R2: Installing and Configuring: DNS
Course..............................................ws_icfh_a06_it_enus
Course..............................................ws_icfh_a07_it_enus
Microsoft Windows Server 2012 R2: Installing and Configuring: AD Groups & GPOs
Course..............................................ws_icfh_a08_it_enus
Microsoft Windows Server 2012 R2: Installing and Configuring: Security
Course..............................................ws_icfh_a09_it_enus

Microsoft Windows Server 2012 R2: Administration

Microsoft Windows Server 2012 R2 - Administration: File Services and Encryption
Course..............................................ws_admo_a03_it_enus
Microsoft Windows Server 2012 R2 - Administration: Deploying and Managing WDS
Course..............................................ws_admo_a01_it_enus
Microsoft Windows Server 2012 R2 - Administration: Updating and Monitoring
Course..............................................ws_admo_a02_it_enus
Microsoft Windows Server 2012 R2 - Administration: Network Services and Access
Course..............................................ws_admo_a04_it_enus
Microsoft Windows Server 2012 R2 - Administration: RADIUS, NPS, and NAP
Course..............................................ws_admo_a05_it_enus
Microsoft Windows Server 2012 R2 - Administration: Service Accounts and Policies
Course..............................................ws_admo_a06_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing Active Directory
Course..............................................ws_admo_a07_it_enus
Microsoft Windows Server 2012 R2 - Administration: Group Policy Processing
Course..............................................ws_admo_a08_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing GPOs and Preferences
Course..............................................ws_admo_a09_it_enus

Microsoft Windows Server 2012 R2: Configuring Advanced Services

Microsoft Windows Server 2012 R2 - Configuring Advanced Services: HA
Course..............................................ws_cfat_a01_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: VMs and DR
Course..............................................ws_cfat_a02_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: Storage
Course..............................................ws_cfat_a03_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: DAC
Course..............................................ws_cfat_a04_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: DHCP & DNS
Course..............................................ws_cfat_a05_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: AD Domains
Course..............................................ws_cfat_a06_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: AD Replication
Course..............................................ws_cfat_a07_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: PKI
Course..............................................ws_cfat_a08_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: Federation
Course..............................................ws_cfat_a09_it_enus

Microsoft Windows Server 2012 R2: Implementing an Advanced Infrastructure

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Storage and Networks
Course..............................................ws_adin_a03_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM Administration
Course..............................................ws_adin_a04_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Clustering and NLB
Course..............................................ws_adin_a05_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Updates
Course..............................................ws_adin_a06_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM hosts and guests
Course..............................................ws_adin_a07_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Business Continuity
Course..............................................ws_adin_a08_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Monitoring
Course............................................. ws_adin_a07_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Certificate Services
Course............................................. ws_adin_a08_it_enus
Microsoft Windows Server 2012 R2 - Advanced Infrastructure: AD RMS and AD FS
Course............................................. ws_adin_a09_it_enus

Microsoft Windows Server 2012 R2: Designing and Implementing an Infrastructure
Microsoft Windows Server 2012 R2: Server Infrastructure - AD Design
Course............................................. ws_imin_a01_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - AD DS
Course............................................. ws_imin_a02_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - DHCP Design
Course............................................. ws_imin_a05_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - OU and Group Policy
Course............................................. ws_imin_a03_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - Server Deployment
Course............................................. ws_imin_a04_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - DNS, File and Storage
Course............................................. ws_imin_a06_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - IPAM and VPN
Course............................................. ws_imin_a07_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - DirectAccess
Course............................................. ws_imin_a08_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - Network Protection
Course............................................. ws_imin_a09_it_enus
Microsoft Windows Server 2012 R2: Server Infrastructure - Implement NPS and WAP
Course............................................. ws_imin_a10_it_enus

Microsoft Windows Server 2008: Configuring Active Directory
The Active Directory Infrastructure in Windows Server 2008
Course............................................. ws_mwcd_a01_it_enus
Additional Active Directory Server Roles in Windows Server 2008
Course............................................. ws_mwcd_a02_it_enus
Active Directory Objects in Windows Server 2008
Course............................................. ws_mwcd_a03_it_enus
Group Policy Objects Strategy in Windows Server 2008
Course............................................. ws_mwcd_a04_it_enus
Configuring DNS in Windows Server 2008
Course............................................. ws_mwcd_a05_it_enus
Active Directory Certificate Services in Windows Server 2008
Course............................................. ws_mwcd_a06_it_enus
Communications and Security in Windows Server 2008
Course............................................. ws_mwcd_a07_it_enus
Monitoring, Backups, and Recovery in Windows Server 2008
Course............................................. ws_mwcd_a08_it_enus

Microsoft Windows Server 2008: Configuring Network Infrastructure
Configure IP Addressing and Windows Services in Windows Server 2008
Course............................................. ws_mwci_a01_it_enus
Configure, Manage, and Maintain IP Services in Windows Server 2008
Course............................................. ws_mwci_a02_it_enus
Name Resolution in Windows Server 2008
Course............................................. ws_mwci_a03_it_enus
Configure Network Access in Windows Server 2008
Course............................................. ws_mwci_a04_it_enus
DNS Zones and Replication in Windows Server 2008
Course............................................. ws_mwci_a05_it_enus
Course............................................. ws_mwci_a06_it_enus
Configure File and Print Services in Windows Server 2008
Course............................................. ws_mwci_a07_it_enus
Monitor Network Infrastructure in Windows Server 2008
Course............................................. ws_mwci_a08_it_enus

Microsoft Windows Server 2008: Configuring Applications Infrastructure
Deploying Windows Server 2008 Servers
Course............................................. ws_mwcf_a01_it_enus
IT SKILLS COURSEWARE

Configuring Windows Server 2008 Availability Course.............................................. ws_mwcf_a02_it_enus
Configure Terminal Services in Windows 2008 Course.............................................. ws_mwcf_a03_it_enus
Terminal Services Resource Access in Windows 2008 Course...................................... ws_mwcf_a04_it_enus
Configuring Windows Server Hyper-V and Virtual Machines Course.............................. ws_mwcf_a05_it_enus
Configuring Web Services and Security in Windows Server 2008 Course....................... ws_mwcf_a06_it_enus
Managing IIS in Windows Server 2008 Course............................................................. ws_mwcf_a07_it_enus
Configuring Web Service Protocols in Windows Server 2008 Course.............................. ws_mwcf_a08_it_enus
Configuring Network Application Services in Windows Server 2008 Course................ ws_mwcf_a09_it_enus

Microsoft Windows Server 2008: Server Administration

Planning Windows Server 2008 Deployment Course.................................................... ws_wsad_a01_it_enus
Planning Active Directory and Group Policy for Windows Server 2008 Course........... ws_wsad_a02_it_enus
Windows Server 2008 Management and Delegation Course.......................................... ws_wsad_a03_it_enus
Managing File Servers and Data Provisioning in Windows Server 2008 Course........... ws_wsad_a04_it_enus
Windows Server 2008 Application Server Management and Application Provisioning Course...................................................... ws_wsad_a05_it_enus
Windows Server 2008 Application Servers and Services Course................................ ws_wsad_a06_it_enus
Patch Management and Securing and Monitoring Servers in Windows Server 2008 Course...................................................... ws_wsad_a07_it_enus
Certificate Services, SANs, and High Availability in Windows Server 2008 Course........ ws_wsad_a08_it_enus
Accessing Windows Networks Remotely in Windows Server 2008 Course................... ws_wsad_a09_it_enus
Windows Server 2008 Backup and Recovery Course.................................................. ws_wsad_a10_it_enus

Microsoft Windows Server 2008: Enterprise Administration

Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008 Course...................................................... ws_mwse_a01_it_enus
Network Access in Microsoft Windows Server 2008 Course........................................ ws_mwse_a02_it_enus
Application Access and Delivery in Microsoft Windows Server 2008 Course............... ws_mwse_a03_it_enus
Managing IIS in Windows Server 2008 Course......................................................... ws_mwse_a04_it_enus
Designing the Active Directory Infrastructure in Microsoft Windows Server 2008 Course...................................................... ws_mwse_a05_it_enus
Active Directory Administration in Microsoft Windows Server 2008 Course............... ws_mwse_a06_it_enus
Planning Name Resolution and IP Addressing in Windows Server 2008 R2 Course........ ws_mwse_a07_it_enus
Planning Active Directory and Group Policy for Windows Server 2008 R2 Course........ ws_mwse_a08_it_enus
Windows Server 2008 Application Server Management and Application Provisioning Course...................................................... ws_mwse_a09_it_enus
Windows Server 2008 Application Servers and Services Course................................ ws_mwse_a10_it_enus
Patch Management and Securing and Monitoring Servers in Windows Server 2008 Course...................................................... ws_mwse_a11_it_enus
Certificate Services, SANs, and High Availability in Windows Server 2008 R2 Course...... ws_mwse_a12_it_enus
Accessing Windows Networks Remotely in Windows Server 2008 R2 Course.............. ws_mwse_a13_it_enus
Windows Server 2008 Backup and Recovery Course................................................ ws_mwse_a14_it_enus

Microsoft Windows 2008: Update to R2

Active Directory Domain Services in Windows Server 2008 R2 Course........................ ws_mwur_a01_it_enus
Management Improvements in Windows Server 2008 R2 Course................................ ws_mwur_a02_it_enus
Improvements to Role Services in Windows Server 2008 R2 Course............................ ws_mwur_a03_it_enus
Access Control in Windows Server 2008 R2 Course................................................ ws_mwur_a04_it_enus

Operating Systems and Server Technologies

Microsoft Exchange Server

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
IT SKILLS COURSEWARE

Microsoft Exchange Server 2013: Core Solutions

Microsoft Exchange Server 2013 - Core Solutions: Deployment Course............................................. es_mesd_a01_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Mailbox Server Management Course............................................. es_mesd_a02_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Client Access Servers Course............................................. es_mesd_a03_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Configuring Mobile Connectivity Course............................................. es_mesd_a04_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Message Transport Course............................................. es_mesd_a05_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Access Control Course............................................. es_mesd_a06_it_enus
Microsoft Exchange Server 2013 - Core Solutions: High Availability and DR Course............................................. es_mesd_a07_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Monitoring and Troubleshooting Course............................................. es_mesd_a08_it_enus

Microsoft Exchange Server 2010 SP1: Configuring

Exchange Server 2010 SP1: Planning for Exchange Server Course............................................. es_mesd_a01_it_enus
Exchange Server 2010 SP1: Installation and Configuration Course............................................. es_mesd_a02_it_enus
Exchange Server 2010 SP1: Administrative Tools Course............................................. es_mesd_a03_it_enus
Exchange Server 2010 SP1: Mailbox Server Administration Course............................................. es_mesd_a04_it_enus
Exchange Server 2010 SP1: Public Folders and Messaging Records Management Course............................................. es_mesd_a05_it_enus
Exchange Server 2010 SP1: Message Transport Course............................................. es_mesd_a06_it_enus
Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security Course............................................. es_mesd_a07_it_enus
Exchange Server 2010 SP1: Client Access Course............................................. es_mesd_a08_it_enus
Exchange Server 2010 SP1: High Availability Course............................................. es_mesd_a09_it_enus
Exchange Server 2010 SP1: Backup and Recovery Course............................................. es_mesd_a10_it_enus
Exchange Server 2010 SP1: Monitoring Mail Flow and Performance Course............................................. es_mesd_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT HYPER-V

Microsoft Windows Server 2008 R2: Server Virtualization with Hyper-V

Microsoft Windows Server 2008 R2 Hyper-V: Introduction and Planning Overview Course............................................. hv_wshv_a01_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Installing Hyper-V Course............................................. hv_wshv_a02_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Manage & Optimize the Hyper-V Server Course............................................. hv_wshv_a03_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Networking and Remote Administration Course............................................. hv_wshv_a04_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Migration, Creation, and Management Course............................................. hv_wshv_a05_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Deploying VMs Using Templates Course............................................. hv_wshv_a06_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: High Availability and Recoverability Course............................................. hv_wshv_a07_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Implementing Remote Desktop Services Course............................................. hv_wshv_a08_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Remote Desktop Virtualization Roles Course............................................. hv_wshv_a09_it_enus
Microsoft Windows Server 2008 R2 Hyper-V: Monitoring and Managing Environments Course............................................. hv_wshv_a10_it_enus

UNIX ESSENTIALS

Unix OS Fundamentals

Unix OS Fundamentals: Security Course............................................. lu_unsf_a03_it_enus
IT SKILLS COURSEWARE

Unix OS Fundamentals: Network Administration Course........................................lu_unsf_a04_it_enus
Unix OS Fundamentals: Managing Files and Directories Course................................lu_unsf_a02_it_enus
Unix OS Fundamentals: An Introduction to Unix Course........................................lu_unsf_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX PROFESSIONAL INSTITUTE

- Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201
  Managing Resource Utilization in Linux Course........................................lu_lalq_a06_it_enus
  Linux User Notification and Device Management Course................................lu_lalq_a01_it_enus
  E-mail and Security in Linux Course........................................lu_lalq_a02_it_enus
  Linux Kernel Compilation and Linux Startup Course................................lu_lalq_a03_it_enus
  Linux File Sharing and Filesystem Management Course................................lu_lalq_a04_it_enus
  Linux Network Configuration Course........................................lu_lalq_a05_it_enus

- Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 202
  Booting Linux and Installing Applications from Source Course................................lu_lalr_a05_it_enus
  Linux Network Services Course........................................lu_lalr_a01_it_enus
  Linux System Maintenance and Hardware Configuration Course................................lu_lalr_a02_it_enus
  Linux Security Course........................................lu_lalr_a03_it_enus
  Linux System Troubleshooting Course........................................lu_lalr_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

VMWARE

- VMware: Datacenter Virtualization with vSphere 5 - Part 2
  VMware vSphere 5 - Part 2: VSphere Clustering Course........................................vi_vmpc_a01_it_enus

VMware vSphere 5 - Part 2: Processor and Resource Management Course........................................vi_vmpc_a03_it_enus
VMware vSphere 5 - Part 2: High Availability and Fault Tolerance Course........................................vi_vmpc_a02_it_enus
VMware vSphere 5 - Part 2: DRS, Resource Pools, and vApps Course........................................vi_vmpc_a04_it_enus
VMware vSphere 5 - Part 2: vCenter Server Appliance Deployments and Upgrades Course........................................vi_vmpc_a05_it_enus
VMware vSphere 5 - Part 2: Managing Resource Utilization in Linux Course........................................vi_vmpc_a06_it_enus
VMware vSphere 5 - Part 2: Securing Hosts, Internal Components, Certificate Use Course........................................vi_vmpc_a07_it_enus
VMware vSphere 5 - Part 2: Host Profiles, Update Manager, and Auto Deploy Course........................................vi_vmpc_a08_it_enus
VMware vSphere 5 - Part 2: vSphere Network and Storage Design Course........................................vi_vmpc_a09_it_enus
VMware vSphere 5 - Part 2: Upgrading Hosts and Virtual Machines Course........................................vi_vmpc_a10_it_enus

- VMware: Datacenter Virtualization Design and Optimization with vSphere 5
  VMware vSphere 5 – Datacenter Design: Introducing vSphere Design Fundamentals Course........................................vi_vmpc_a01_it_enus
  VMware vSphere 5 – Datacenter Design: Creating vSphere Conceptual and Logical Designs Course........................................vi_vmpc_a02_it_enus
  VMware vSphere 5 – Datacenter Design: vSphere Network and Storage Design Course........................................vi_vmpc_a03_it_enus
  VMware vSphere 5 – Datacenter Design VMs, Management, and Implementation Course........................................vi_vmpc_a04_it_enus

- VMware vSphere 6 Install, Configure, Manage: Part 2
  VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 DRS Course........................................vi_vhpp_a02_it_enus
  VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Clustering Course........................................vi_vhpp_a01_it_enus
  VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Monitoring Course........................................vi_vhpp_a03_it_enus
IT SKILLS COURSEWARE

VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Design
Course........................................ cl_vhpp_a07_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Updating
Course........................................ cl_vhpp_a05_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Upgrading
Course........................................ cl_vhpp_a06_it_enus

VMware vSphere 6 Install, Configure, Manage: Part 1
VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere Installation
Course........................................ vi_vhpr_a02_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: Virtual Networks
Course........................................ vi_vhpr_a03_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: Storage and VMs
Course........................................ vi_vhpr_a04_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere 6 Overview
Course........................................ vi_vhpr_a01_it_enus

VMware Workstation 11 Fundamentals
VMware Workstation 11 Networking and Remote Connectivity
Course........................................ vi_vmwa_a01_it_enus
Creating and Configuring Virtual Machines in VMware Workstation 11
Course........................................ vi_vmwa_a02_it_enus
Managing Virtual Machine Devices and Resources in VMware Workstation 11
Course........................................ vi_vmwa_a03_it_enus
Installing and Configuring VMware Workstation 11
Course........................................ vi_vmwa_a01_it_enus

VMware NSX Network Virtualization
VMware NSX Network Virtualization: Technology and Architecture
Course........................................ cl_vmnv_a01_it_enus
VMware NSX Network Virtualization: Physical Infrastructure Requirements
Course........................................ cl_vmnv_a02_it_enus
VMware NSX Network Virtualization: Installing and Upgrading
Course........................................ cl_vmnv_a04_it_enus
VMware NSX Network Virtualization: Configuring vSphere Networking
Course........................................ cl_vmnv_a03_it_enus
VMware NSX Network Virtualization: NSX Network Services
Course........................................ cl_vmnv_a06_it_enus
VMware NSX Network Virtualization: Configuring NSX Virtual Networks
Course........................................ cl_vmnv_a05_it_enus
VMware NSX Network Virtualization: NSX Network Security
Course........................................ cl_vmnv_a07_it_enus

VMware Overview
VMware Desktop Virtualization Overview
Course........................................ cl_vmov_a01_it_enus
VMware Data Center Virtualization Overview
Course........................................ cl_vmov_a02_it_enus
VMware Business Mobility Solutions
Course........................................ cl_vmov_a03_it_enus
VMware Cloud Services Solutions
Course........................................ cl_vmov_a04_it_enus

VMware: Datacenter Virtualization with vSphere 5 - Part 1
VMware vSphere 5 - Part 1: Introduction to Virtualization
Course........................................ vi_vmwa_a01_it_enus
VMware vSphere 5 - Part 1: vCenter Server Installation
Course........................................ vi_vmwa_a02_it_enus
VMware vSphere 5 - Part 1: vSphere Client and vCenter Server Configuration
Course........................................ vi_vmwa_a03_it_enus
VMware vSphere 5 - Part 1: ESXi Installation and Configuration
Course........................................ vi_vmwa_a04_it_enus
VMware vSphere 5 - Part 1: vCenter Server Inventory
Course........................................ vi_vmwa_a05_it_enus
VMware vSphere 5 - Part 1: vCenter Server Administration
Course........................................ vi_vmwa_a06_it_enus
VMware vSphere 5 - Part 1: vCenter Server Management
Course........................................ vi_vmwa_a07_it_enus
VMware vSphere 5 - Part 1: Creating Virtual Machines
Course........................................ vi_vmwa_a08_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Machines
Course........................................ vi_vmwa_a09_it_enus
VMware vSphere 5 - Part 1: An Overview of Virtual Network Creation
Course........................................ vi_vmwa_a10_it_enus
VMware vSphere 5 - Part 1: Configuring and Managing Virtual Networks
Course........................................ vi_vmwa_a11_it_enus
VMware vSphere 5 - Part 1: Introduction to vSphere Storage Concepts
Course........................................ vi_vmwa_a12_it_enus
VMware vSphere 5 – Part 1: Storage Configuration and Management
Course........................................ vi_vmwa_a13_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

OFFICE 365

- Managing Identities and Requirements in Office 365
  Office 365 Configuration
  Course........................................ mo_clda_a01_it_enus
  Office 365 Deployment
  Course........................................ mo_clda_a02_it_enus
  Monitoring and Troubleshooting Office 365 Usage
  Course........................................ mo_clda_a05_it_enus
  Managing Office 365 Cloud Identities, Synchronization, and Clients
  Course........................................ mo_clda_a03_it_enus
  Office 365 Federated Identities (Single Sign-On)
  Course........................................ mo_clda_a04_it_enus

- Enabling Office 365 Services
  Office 365 Services: SharePoint Online Site Collections
  Course........................................ mo_ensv_a02_it_enus
  Office 365 Services: Configuring Exchange Online and Lync Online
  Course........................................ mo_ensv_a04_it_enus
  Office 365 Services: Planning for Exchange Online and Lync Online
  Course........................................ mo_ensv_a03_it_enus
  Office 365 Services: Managing Clients and End-User Devices
  Course........................................ mo_ensv_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS POWERSHELL

- Microsoft PowerShell and Exchange Server
  Microsoft PowerShell and Exchange Server: Getting Started
  Course........................................ mw_pses_a01_it_enus
  Microsoft PowerShell and Exchange Server: Managing Mailboxes
  Course........................................ mw_pses_a02_it_enus
  Microsoft PowerShell and Exchange Server: Distribution Groups and Databases
  Course........................................ mw_pses_a03_it_enus

- Microsoft PowerShell and SharePoint
  Microsoft PowerShell and SharePoint: Getting Started
  Course........................................ mw_pssp_a01_it_enus
  Microsoft PowerShell and SharePoint: Managing Sites
  Course........................................ mw_pssp_a02_it_enus

- Microsoft PowerShell and SQL Server
  Microsoft PowerShell and SQL Server: Database Management
  Course........................................ mw_pssq_a02_it_enus
  Microsoft PowerShell and SQL Server: Introduction
  Course........................................ mw_pssq_a01_it_enus

- Microsoft PowerShell for Windows
  Microsoft PowerShell for Windows: Getting Started with PowerShell
  Course........................................ mw_ps_ws_a01_it_enus
  Microsoft PowerShell for Windows: Aliases, Providers, and Objects
  Course........................................ mw_ps_ws_a02_it_enus
  Microsoft PowerShell for Windows: Remoting and Modules
  Course........................................ mw_ps_ws_a03_it_enus

- Windows Powershell Desired State Configuration
  Windows PowerShell Desired State Configuration Fundamentals
  Course........................................ mw_pscf_a01_it_enus

- Advanced PowerShell Desired State Configuration
  Advanced PowerShell Desired State Configuration: Writing Custom Resources
  Course........................................ os_apds_a01_it_enus
  Advanced PowerShell Desired State Configuration: Advanced Configuration
  Course........................................ os_apds_a02_it_enus

MICROSOFT LYNC SERVER 2013
IT SKILLS COURSEWARE

Microsoft Lync Server 2013

- Microsoft Lync Server 2013: Configuration and Maintenance Course........................................ es_lyct_a02_it_enus
- Microsoft Lync Server 2013: Administration and Data Resiliency Overview Course........................................ es_lyct_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 10

- Microsoft Windows 10: Exploring the Technical Preview
  First Encounters with Windows 10 Course........................................ mw_wtp_a01_it_enus

- Microsoft Windows 10 End User First Look
  Microsoft Windows 10 First Look: Interface and New Features Course........................................ mw_wtf_a01_it_enus
  Microsoft Windows 10 First Look: Configuration Course........................................ mw_wtf_a02_it_enus

- Microsoft Windows 10: Configuring Windows Devices
  Introduction to Windows 10 Course........................................ mw_wtme_a01_it_enus
  Deploy Windows 10 with New and Traditional Tools Course........................................ mw_wtme_a02_it_enus
  Configure Devices and Disks in Windows 10 Course........................................ mw_wtme_a03_it_enus
  Configure Networking and Remote Connections in Windows 10 Course........................................ mw_wtme_a04_it_enus
  Maintain Windows 10 and Configure Virtualization Technologies in Windows 10 Course........................................ mw_wtme_a05_it_enus
  Configure User Data in Windows 10 Course........................................ mw_wtme_a06_it_enus
  Configure Authentication and Secure Identities for Windows 10 Course........................................ mw_wtme_a07_it_enus
  Threat Resistance Technologies in Windows 10 Course........................................ mw_wtme_a08_it_enus
  Data Protection in Windows 10 Course........................................ mw_wtme_a09_it_enus

- Microsoft Windows 10 Applications and Universal Windows Apps
  Install and Manage Windows 10 Applications and Universal Windows Apps Course........................................ mw_wtme_a10_it_enus
  Manage Windows 10 Devices Course........................................ mw_wtme_a11_it_enus

Microsoft Windows 10: Supporting Windows 10

- Microsoft Windows 10: Supporting Operating System and Application Installation Course........................................ mw_wdmc_a01_it_enus
- Microsoft Windows 10: Supporting Connectivity and Data Storage Course........................................ mw_wdmc_a02_it_enus
- Microsoft Windows 10: Supporting Authentication, Permissions, and Data Security Course........................................ mw_wdmc_a03_it_enus
- Microsoft Windows 10: Supporting Hardware, Performance, and Mobile Devices Course........................................ mw_wdmc_a04_it_enus
- Microsoft Windows 10: Supporting Client Compliance and Managing Clients Course........................................ mw_wdmc_a05_it_enus

MICROSOFT INTERNET INFORMATION SERVICES 8.5

- Microsoft Internet Information Services
  Installing and Configuring a Microsoft IIS Server Service Course........................................ ws_inis_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

DEVOPS

- Working with Chef
  Working with Chef: Fundamentals Course........................................ os_chef_a01_it_enus

- DevOps Fundamentals
  DevOps Fundamentals: Tools, Technologies, and Infrastructures Course........................................ os_devo_a01_it_enus
**IT SKILLS COURSEWARE**

- **Using Docker**
  - Using Docker: Benefits and Installation
    Course: os_dock_a01_it_enus
  - Using Docker: Dockerizing Applications
    Course: os_dock_a02_it_enus
  - Using Docker: Customizing and Clustering
    Course: os_dock_a03_it_enus

- **Using Puppet**
  - Using Puppet: Implementation and Benefits
    Course: os_pupp_a01_it_enus
  - Using Puppet: Configuration and Programming
    Course: os_pupp_a02_it_enus

- **Using Vagrant**
  - Using Vagrant: Introduction
    Course: os_vagr_a01_it_enus
  - Using Vagrant: Configuration
    Course: os_vagr_a02_it_enus

**OPERATING SYSTEMS AND SERVER TECHNOLOGIES**

**RED HAT LINUX**

- **Red Hat Certified System Administrator RHEL 7**
  - Red Hat Certified System Administrator: Advanced Networking
    Course: lu_rhel_a06_it_enus
  - Red Hat Certified System Administrator: The Environment
    Course: lu_rhel_a01_it_enus
  - Red Hat Certified System Administrator: Boot Process and Installation
    Course: lu_rhel_a09_it_enus
  - Red Hat Certified System Administrator: The Command Line
    Course: lu_rhel_a02_it_enus
  - Red Hat Certified System Administrator: Administration and Permissions
    Course: lu_rhel_a03_it_enus
  - Red Hat Certified System Administrator: Scripting and Scheduling
    Course: lu_rhel_a04_it_enus
  - Red Hat Certified System Administrator: Processes, Networking, and Logging
    Course: lu_rhel_a05_it_enus
  - Red Hat Certified System Administrator: Remote Connections and Access
    Course: lu_rhel_a07_it_enus
  - Red Hat Certified System Administrator: File Systems and Device Management
    Course: lu_rhel_a08_it_enus
  - Red Hat Certified System Administrator: Introduction to Virtualization
    Course: lu_rhel_a10_it_enus
  - Red Hat Certified System Administrator: SELinux and Troubleshooting
    Course: lu_rhel_a11_it_enus

**MICROSOFT MOBILITY AND DEVICE FUNDAMENTALS**

- **Windows Devices and Mobility Fundamentals**
  - Device Configuration and Data Access
    Course: sd_mmdf_a01_it_enus
  - Data Management and Device Security
    Course: sd_mmdf_a02_it_enus
  - Cloud Services and Enterprise Mobility
    Course: sd_mmdf_a03_it_enus

**OPERATING SYSTEMS AND SERVER TECHNOLOGIES**

**UBUNTU**

- **Getting Started with Ubuntu**
  - Introduction to Ubuntu
    Course: lu_gsub_a01_it_enus
  - Essential Tools for Ubuntu
    Course: lu_gsub_a02_it_enus

**SOFTWARE DEVELOPMENT**

- **Working with Jenkins**
  - Working with Jenkins: Fundamentals
    Course: sd_jenk_a01_it_enus

**OPERATING SYSTEMS AND SERVER TECHNOLOGIES**
IT SKILLS COURSEWARE

WINDOWS SERVER 2016

■ Microsoft Windows Server 2016 (First Look)
  Microsoft Windows Server 2016 (First Look): Active
  Directory and Networking
  Course............................................. os_stfl_a01_it_enus

■ Microsoft Windows Nano Server First Look
  Microsoft Windows Nano Server: Nano Server First
  Look
  Course............................................. os_nsfl_a01_it_enus

OPERATING SYSTEMS AND
SERVER TECHNOLOGIES

WINDOWS PERFORMANCE
MONITORING

■ Microsoft Windows Performance
  Monitoring
  Microsoft Windows Performance Monitoring Basics
  Course............................................. os_wpmb_a01_it_enus
  Microsoft Windows Performance Monitoring Best
  Practice
  Course............................................. os_wpmb_a02_it_enus
  Microsoft Windows Performance Tools In Windows
  Operating Systems
  Course............................................. os_wpmb_a03_it_enus
  Windows Performance Monitoring: Additional
  Performance Tools
  Course............................................. os_wpmb_a04_it_enus

OPERATING SYSTEMS AND
SERVER TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets
  Mentoring 70-640 TS: Windows Server 2008 Active
  Directory, Configuring
  Mentoring Assets....................................... mnt70640
  Mentoring 70-642 TS: Windows Server 2008 Network
  Infrastructure, Configuring
  Mentoring Assets....................................... mnt70642
  Mentoring 70-646 PRO: Windows Server 2008, Server
  Administrator
  Mentoring Assets....................................... mnt70646
  Mentoring 70-680 TS: Windows 7, Configuring
  Mentoring Assets....................................... mnt70680
  Mentoring 70-686 PRO: Windows 7, Enterprise Desktop
  Administrator
  Mentoring Assets....................................... mnt70686
  Mentoring 70-689 PRO: Windows 7, Enterprise Desktop
  Support Technician
  Mentoring Assets....................................... mnt70689
  Mentoring 220-801 CompTIA A+
  Mentoring Assets....................................... mnt220801
  Mentoring 220-802 CompTIA A+
  Mentoring Assets....................................... mnt220802
  Mentoring 70-687 Configuring Windows 8.1
  Mentoring Assets....................................... mnt70687
  Mentoring 70-410 Installing and Configuring Windows
  Server 2012
  Mentoring Assets....................................... mnt70410
  Mentoring 70-461 Querying Microsoft SQL Server 2012
  Mentoring Assets....................................... mnt70461
  Mentoring 70-411 Administering Windows Server 2012
  Mentoring Assets....................................... mnt70411
  Mentoring 70-412 Configuring Advanced Windows
  Server 2012 Services
  Mentoring Assets....................................... mnt70412
  Mentoring 70-688
  Mentoring Assets....................................... mnt70688
  Mentoring N10-006 CompTIA Network+
  Mentoring Assets....................................... mntn10006
  Mentoring 98-368 Mobility and Device Fundamentals
  Mentoring Assets....................................... mnt98368
  Mentoring 220-902 CompTIA A+
  Mentoring Assets....................................... mnt220902
  Mentoring 220-901 CompTIA A+
  Mentoring Assets....................................... mnt220901
  Mentoring 70-697 Configuring Windows Devices
  Mentoring Assets....................................... mnt70697
  Mentoring 70-398 Planning for and Managing Devices
  in the Enterprise
  Mentoring Assets....................................... mnt70398

OPERATING SYSTEMS AND
SERVER TECHNOLOGIES

TEST PREPS

■ Test Preps
  TestPrep 70-640 TS: Windows Server 2008 Active
  Directory, Configuring
  Testprep Exams ..................................... ws_mwcd_a01_tp_enus
  TestPrep 70-642 TS: Windows Server 2008 Network
  Infrastructure, Configuring
  Testprep Exams ..................................... ws_mwci_a01_tp_enus
  TestPrep 70-680 TS: Windows 7, Configuring
  Testprep Exams ..................................... mw_mwcg_a01_tp_enus
IT SKILLS COURSEWARE

TestPrep SK0-003 Server+
Testprep Exams..........................cs_csver_a01_tp_enus
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator
Testprep Exams......................... mw_mwda_a01_tp_enus
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
Testprep Exams.......................... mw_mwet_a01_tp_enus
TestPrep 70-647 PRO: Windows Server 2008, Enterprise Administrator
Testprep Exams.......................... ws_mwse_a01_tp_enus
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator
Testprep Exams..........................ws_wsad_a01_tp_enus
TestPrep 70-668 TS: Microsoft SharePoint 2010, Configuring
Testprep Exams.......................... es_mssst_a01_tp_enus
TestPrep 70-668 PRO: Microsoft SharePoint 2010, Administrator
Testprep Exams.......................... es_msssa_a01_tp_enus
TestPrep LX0-101 Linux+ Powered by LPI Exam 1
Testprep Exams.......................... lu_lpad_a01_tp_enus
TestPrep LX0-102 Linux+ Powered by LPI Exam 2
Testprep Exams..........................lu_lpad_a02_tp_enus
TestPrep 70-662 TS: Microsoft Exchange Server 2010, Configuring
Testprep Exams.......................... es_mesc_a01_tp_enus
TestPrep 220-801 CompTIA A+
Testprep Exams..........................cs_apel_a01_tp_enus
TestPrep 220-802 CompTIA A+
Testprep Exams..........................cs_appa_a01_tp_enus
TestPrep 70-688 Supporting Windows 8.1
Testprep Exams..........................mw_mgma_a01_tp_enus
TestPrep 70-411 Administering Windows Server 2012
Testprep Exams..........................ws_admn_a02_tp_enus
TestPrep 70-410 Installing and Configuring Windows Server 2012
Testprep Exams..........................ws_icfg_a02_tp_enus
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services
Testprep Exams..........................ws_cfas_a02_tp_enus
TestPrep 70-687 Configuring Windows 8.1
Testprep Exams..........................mw_mwco_a02_tp_enus
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013
Testprep Exams..........................es_excx_a01_tp_enus
TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013
Testprep Exams..........................es_cosp_a01_tp_enus
TestPrep 70-414 Implementing an Advanced Server Infrastructure
Testprep Exams..........................ws_adin_a01_tp_enus
TestPrep 70-332 Advanced Solutions of Microsoft SharePoint Server 2013
Testprep Exams..........................es_dsas_a01_tp_enus
TestPrep 70-346 Managing Office 365 Identities and Requirements
Testprep Exams..........................mo_clda_a01_tp_enus
TestPrep 70-342 Advanced Solutions of Microsoft Exchange Server 2013
Testprep Exams..........................es_exca_a01_tp_enus
TestPrep 70-347 Enabling Office 365 Services
Testprep Exams..........................mo_ensv_a01_tp_enus
TestPrep SK0-004 CompTIA Server+
Testprep Exams..........................cs_svpf_a01_tp_enus
TestPrep LX0-103 CompTIA Linux+ Powered by LPI Exam 1
Testprep Exams..........................cs_lxps_a01_tp_enus
TestPrep LX0-104 CompTIA Linux+ Powered by LPI Exam 2
Testprep Exams..........................cs_lxpt_a01_tp_enus
TestPrep 70-696 Managing Enterprise Devices and Apps
Testprep Exams..........................mw_medb_a01_tp_enus
TestPrep 70-695 Deploying Windows Devices and Enterprise Apps
Testprep Exams..........................mw_dwde_a01_tp_enus
TestPrep 98-368 Mobility and Device Fundamentals
Testprep Exams..........................sd_mmdf_a01_tp_enus
TestPrep 220-901 CompTIA A+
Testprep Exams..........................cs_apen_a01_tp_enus
TestPrep 220-902 CompTIA A+
Testprep Exams..........................cs_lxps_a01_tp_enus
TestPrep 70-697 Configuring Windows Devices
Testprep Exams..........................mw_wtme_a01_tp_enus
TestPrep 70-398 Planning for and Managing Devices in the Enterprise
Testprep Exams..........................os_prmde_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

Yammer for Business Users
Yammer for Business Users: Using Yammer
Course......................................ds_yfbu_a01_dt_enus

Getting the Most from Social Networking
Social Networking Fundamentals
Course......................................ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management
Course......................................ds_gmsn_a02_dt_enus
IT SKILLS COURSEWARE

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

- **CompTIA Security+ SY0-401**
  - CompTIA Security+ SY0-401: Control Fundamentals and Security Threats Course........................................cs_styq_a01_it_enus
  - CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses Course........................................cs_styq_a02_it_enus
  - CompTIA Security+ SY0-401: Creating Secure Networks Course.........................................................cs_styq_a03_it_enus
  - CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing Course........................cs_styq_a04_it_enus
  - CompTIA Security+ SY0-401: Authentication, Biometrics, and Security Controls Course..........................cs_styq_a05_it_enus
  - CompTIA Security+ SY0-401: Securing a Networked Environment Course.............................................cs_styq_a06_it_enus
  - CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security Course..............................cs_styq_a07_it_enus
  - CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures Course..................cs_styq_a08_it_enus
  - CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud Course......................cs_styq_a09_it_enus
  - CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics Course................cs_styq_a10_it_enus

- **CompTIA Network+ N10-006**
  - CompTIA Network+ N10-006: Network Architecture Part 1 Course..................................................cs_ctne_a01_it_enus
  - CompTIA Network+ N10-006: Network Architecture Part 2 Course..................................................cs_ctne_a02_it_enus
  - CompTIA Network+ N10-006: Network Operations Part 1 Course..................................................cs_ctne_a03_it_enus
  - CompTIA Network+ N10-006: Network Operations Part 2 Course..................................................cs_ctne_a04_it_enus

- **CompTIA Mobility+ MB0-001**
  - CompTIA Mobility+ MB0-001: Network Infrastructure Course..................................................cs_mobl_a02_it_enus
  - CompTIA Mobility+ MB0-001: Mobile Device Management 1 Course........................................cs_mobl_a03_it_enus
  - CompTIA Mobility+ MB0-001: Mobile Device Management 2 Course........................................cs_mobl_a04_it_enus
  - CompTIA Mobility+ MB0-001: Security Course........................................................................cs_mobl_a05_it_enus
  - CompTIA Mobility+ MB0-001: Troubleshooting 1 Course..........................................................cs_mobl_a06_it_enus
  - CompTIA Mobility+ MB0-001: Troubleshooting 2 Course..........................................................cs_mobl_a07_it_enus
  - CompTIA Mobility+ MB0-001: Over The Air Technologies Course.................................................cs_mobl_a08_it_enus

INTERNET AND NETWORK TECHNOLOGIES

WIRELESS

- **Internet of Things Introduction**
  - Internet of Things Applications Course..........................................................dt_ioti_a01_it_enus
  - Internet of Things Hardware Course..........................................................dt_ioti_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

- **Networking Fundamentals**
  - Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls Course.................dt_ntfd_a01_it_enus
Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking  
Course:................................dt_ntfd_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

SECURITY SOLUTIONS

- **Certified Internet Security Auditor (CISA)**
  
  CISA Domain: The Process of Auditing Information Systems - Part 1  
  Course:.................................sp_cisa_a01_it_enus

  CISA Domain: The Process of Auditing Information Systems - Part 2  
  Course:.................................sp_cisa_a02_it_enus

  CISA Domain: Governance and Management of IT - Part 1  
  Course:.................................sp_cisa_a03_it_enus

  CISA Domain: Governance and Management of IT - Part 2  
  Course:.................................sp_cisa_a04_it_enus

  CISA Domain: IS Acquisition, Development, and Implementation - Part 1  
  Course:.................................sp_cisa_a05_it_enus

  CISA Domain: IS Acquisition, Development and Implementation - Part 2  
  Course:.................................sp_cisa_a06_it_enus

  CISA Domain: IS Operations, Maintenance and Support - Part 1  
  Course:.................................sp_cisa_a07_it_enus

  CISA Domain: IS Operations, Maintenance and Support - Part 2  
  Course:.................................sp_cisa_a08_it_enus

  CISA Domain: Protection of Information Assets - Part 1  
  Course:.................................sp_cisa_a09_it_enus

  CISA Domain: Protection of Information Assets - Part 2  
  Course:.................................sp_cisa_a10_it_enus

  CISA Domain: IS Acquisition, Development and Implementation - Part 3  
  Course:.................................sp_cisa_a11_it_enus

- **Certified Ethical Hacker (CEH)**
  
  Certified Ethical Hacker (CEH): Hacking and Penetration Testing  
  Course:.................................sp_ceth_a01_it_enus

  Certified Ethical Hacker (CEH): Footprinting and Reconnaissance  
  Course:.................................sp_ceth_a02_it_enus

  Certified Ethical Hacker (CEH): Network Scanning  
  Course:.................................sp_ceth_a03_it_enus

  Certified Ethical Hacker (CEH): Enumeration and Cryptography  
  Course:.................................sp_ceth_a04_it_enus

  Certified Ethical Hacker (CEH): System Hacking  
  Course:.................................sp_ceth_a05_it_enus

  Certified Ethical Hacker (CEH): Malware  
  Course:.................................sp_ceth_a06_it_enus

  Certified Ethical Hacker (CEH): Sniffing  
  Course:.................................sp_ceth_a07_it_enus

  Certified Ethical Hacker (CEH): Social Engineering  
  Course:.................................sp_ceth_a08_it_enus

  Certified Ethical Hacker (CEH): Denial of Service and Session Hijacking  
  Course:.................................sp_ceth_a09_it_enus

  Certified Ethical Hacker (CEH): Hacking Web Servers  
  Course:.................................sp_ceth_a10_it_enus

  Certified Ethical Hacker (CEH): Hacking Web Applications  
  Course:.................................sp_ceth_a11_it_enus

  Certified Ethical Hacker (CEH): SQL Injection  
  Course:.................................sp_ceth_a12_it_enus

  Certified Ethical Hacker (CEH): Hacking Wireless Networks  
  Course:.................................sp_ceth_a13_it_enus

  Certified Ethical Hacker (CEH): Hacking Mobile Platforms  
  Course:.................................sp_ceth_a14_it_enus

  Certified Ethical Hacker (CEH): Evading IDS, Firewalls, and Honeypots  
  Course:.................................sp_ceth_a15_it_enus

  Certified Ethical Hacker (CEH): Buffer Overflow  
  Course:.................................sp_ceth_a16_it_enus

- **Certified Information Security Manager (CISM)**
  
  CISM: Information Security Governance (Part 1)  
  Course:.................................sp_ciso_a01_it_enus

  CISM: Information Security Governance (Part 2)  
  Course:.................................sp_ciso_a02_it_enus

  CISM: Information Security Governance (Part 3)  
  Course:.................................sp_ciso_a03_it_enus

  CISM: Information Risk Management and Compliance (Part 1)  
  Course:.................................sp_ciso_a04_it_enus

  CISM: Information Security Incident Management (Part 1)  
  Course:.................................sp_ciso_a11_it_enus

  CISM: Information Risk Management and Compliance (Part 2)  
  Course:.................................sp_ciso_a05_it_enus

  CISM: Information Security Incident Management (Part 2)  
  Course:.................................sp_ciso_a12_it_enus
IT SKILLS COURSEWARE

CISM: Information Security Program Development and Management (Part 1)
Course........................................................sp_ciso_a06_it_enus
CISM: Information Security Program Development and Management (Part 2)
Course........................................................sp_ciso_a07_it_enus
CISM: Information Security Program Development and Management (Part 3)
Course........................................................sp_ciso_a08_it_enus
CISM: Information Security Program Development and Management (Part 4)
Course........................................................sp_ciso_a09_it_enus
CISM: Information Security Program Development and Management (Part 5)
Course........................................................sp_ciso_a10_it_enus

CompTIA Advanced Security Practitioner CAS-002
CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns
Course........................................................sp_capr_a01_it_enus
CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls
Course........................................................sp_capr_a02_it_enus
CompTIA CASP CAS-002: Security Controls for Hosts
Course........................................................sp_capr_a03_it_enus
CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls
Course........................................................sp_capr_a04_it_enus
CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control
Course........................................................sp_capr_a05_it_enus
CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery
Course........................................................sp_capr_a06_it_enus
CompTIA CASP CAS-002: Research, Analysis and Assessment
Course........................................................sp_capr_a07_it_enus
CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines
Course........................................................sp_capr_a08_it_enus
CompTIA CASP CAS-002: Technical Integration of Enterprise Components
Course........................................................sp_capr_a09_it_enus

Microsoft Security Fundamentals
Microsoft Security Fundamentals: Security Layers
Course........................................................sp_mtas_a01_it_enus
Microsoft Security Fundamentals: Operating System Security
Course........................................................sp_mtas_a02_it_enus
Microsoft Security Fundamentals: Network Security
Course........................................................sp_mtas_a03_it_enus
Microsoft Security Fundamentals: Security Software
Course........................................................sp_mtas_a04_it_enus

Certified Secure Software Lifecycle Professional (CSSLP)
CSSLP: Secure Software Concepts
Course........................................................sp_slcp_a01_it_enus
CSSLP: Secure Software Requirements
Course........................................................sp_slcp_a02_it_enus
CSSLP: Secure Software Design
Course........................................................sp_slcp_a03_it_enus
CSSLP: Secure Software Implementation and Coding
Course........................................................sp_slcp_a04_it_enus
CSSLP: Secure Software Testing
Course........................................................sp_slcp_a05_it_enus
CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and Disposal
Course........................................................sp_slcp_a06_it_enus
CSSLP: Supply Chain and Software Acquisition
Course........................................................sp_slcp_a07_it_enus

OWASP Top 10
OWASP Mitigations for .NET
Course........................................................sp_owsp_a02_it_enus
Introduction to OWASP and the Top 10
Course........................................................sp_owsp_a01_it_enus

Foundations of Android Security
Android Architecture, Protection, and Development Best Practices
Course........................................................sp_fois_a01_it_enus
Android Security Vulnerabilities, Testing, and Enterprise Considerations
Course........................................................sp_fois_a02_it_enus

Foundations of iOS Security
iOS Security Architecture and Application Data Protection
Course........................................................sp_fois_a01_it_enus
Securing Against Threats, Securing for Enterprise, and Jailbreaking Devices
Course........................................................sp_fois_a02_it_enus

Cryptography Fundamentals
Cryptography Fundamentals: Defining Cryptography
Course........................................................sp_cryf_a01_it_enus
Cryptography Fundamentals: Applying Cryptography
Course........................................................sp_cryf_a02_it_enus
Systems Security Certified Practitioner

Securing Mobile Devices in the Enterprise: Configuring Enterprise-level Security

INTERNET AND NETWORK TECHNOLOGIES

CISCO

IINS 2.0: Implementing Cisco IOS Network Security

Cisco IINS 2.0: Introducing Networking Security Fundamentals

Cisco IINS 2.0: Security Policies and Strategies

Cisco IINS 2.0: Cisco Network Foundation Protection

Cisco IINS 2.0: Securing the Management Plane and AAA Configuration

Cisco IINS 2.0: Securing the Data Plane on Cisco Switches

Cisco IINS 2.0: Securing the Data Plane in IPv6 Environments

Cisco IINS 2.0: Threat Control, Mitigation, and Firewalls

Cisco IINS 2.0: Implementing Firewall Policies

Cisco IINS 2.0: Implementing IPS

Cisco IINS 2.0: VPN Technologies and Public Key Infrastructure

Cisco IINS 2.0: IPsec Fundamentals and VPNs

DESGN 2.1: Designing for Cisco Internetwork Solutions

Cisco DESGN 2.1: Network Design Methodology Overview

Cisco DESGN 2.1: Structuring and Modularizing the Network

Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks

Securing User Accounts

What's New in CISSP 2015

Securing Mobile Devices in the Enterprise

Changes to CISSP 2015

Cisco DESGN 2.1: Designing for Cisco Internetwork Solutions

Cisco DESGN 2.1: Network Design Methodology Overview

Cisco DESGN 2.1: Structuring and Modularizing the Network

Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks

Securing User Accounts: Fundamental Security Concepts

Securing User Accounts: Logon, Logoff, Account Changes, and Attack Mitigation

Securing User Accounts: Authorization, Registration, and Passwords

What's New in CISSP 2015

Securing Mobile Devices in the Enterprise: Mobile Security Threats

Securing Mobile Devices in the Enterprise: Mobile Security Technologies

Securing Mobile Devices in the Enterprise: Mobile Security Threat Mitigation

Securing User Accounts: Access Controls

Securing User Accounts: Security Operations

Systems Security Certified Practitioner: Access Controls

Systems Security Certified Practitioner: Security Operations

Systems Security Certified Practitioner: Security Administration

Systems Security Certified Practitioner: Risk Management

Systems Security Certified Practitioner: Incident Response and Recovery

Systems Security Certified Practitioner: Cryptography

Systems Security Certified Practitioner: Network and Communications Security

Systems Security Certified Practitioner: Systems and Application Security

Cisco DESGN 2.1: Structuring and Modularizing the Network

Cisco DESGN 2.1: Network Design Methodology Overview

Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks
ICND1 2.0: Interconnecting Cisco Networking Devices Part 1

ICND1 2.0: Access Control Lists and Network Address Translation
Course..............................................cc_icne_a09_it_enus

ICND1 2.0: Operating Cisco IOS Software
Course..............................................cc_icne_a02_it_enus

ICND1 2.0: Understanding IPv4 Addresses
Course..............................................cc_icne_a05_it_enus

ICND1 2.0: Networking, Communications, and LANs
Course..............................................cc_icne_a01_it_enus

ICND1 2.0: Switch Operations
Course..............................................cc_icne_a03_it_enus

ICND1 2.0: Ethernet Operations
Course..............................................cc_icne_a04_it_enus

ICND1 2.0: Address Blocks and VLSM
Course..............................................cc_icne_a06_it_enus

ICND1 2.0: The Transport Layer and Router Configuration
Course..............................................cc_icne_a07_it_enus

ICND1 2.0: Packet Delivery and Static Routing
Course..............................................cc_icne_a08_it_enus

ICND1 2.0: Managing Network Device Security
Course..............................................cc_icne_a10_it_enus

ICND1 2.0: VLANs and DHCP
Course..............................................cc_icne_a11_it_enus

ICND1 2.0: WANs and Dynamic Routing Protocols
Course..............................................cc_icne_a12_it_enus

ICND2 2.0: Interconnecting Cisco Networking Devices Part 2

ICND2 2.0: IPv6
Course..............................................cc_icne_a13_it_enus

Cisco SENSS 1.0

SENSS 1.0: Secure Design Principles
Course..............................................cc_sens_a01_it_enus

SENSS 1.0: Deploying Cisco IOS Control and Management Plane Security Controls
Course..............................................cc_sens_a02_it_enus

SENSS 1.0: Deploying Cisco Traffic Telemetry Methods
Course..............................................cc_sens_a03_it_enus

SENSS 1.0: NAT Deployment on Cisco IOS Software and Cisco ASA
Course..............................................cc_sens_a05_it_enus

SENSS 1.0: Deploying Cisco IOS Layer 2 and Layer 3 Data Plane Security Controls
Course..............................................cc_sens_a04_it_enus

SENSS 1.0: Firewall Threat Controls and Basic Cisco ASA Policy Configuration
Course..............................................cc_sens_a06_it_enus

SENSS 1.0: Deploying Advanced Cisco ASA Access Policies
Course..............................................cc_sens_a07_it_enus

SENSS 1.0: Deploying Reputation and Identity-Based Cisco ASA Access Policies
Course..............................................cc_sens_a08_it_enus
**IT SKILLS COURSEWARE**

SENSS 1.0: Threat Controls Deployment on Cisco IOS Software
Course...........................................cc_sens_a09_it_enus

**ROUTE 2.0: Implementing Cisco IP Routing**

Cisco ROUTE 2.0: Configuring OSPFv3
Course..............................................cc_rout_a07_it_enus
Cisco ROUTE 2.0: Establishing OSPF Neighbor Relationships
Course..............................................cc_rout_a05_it_enus
Cisco ROUTE 2.0: Configuring EIGRP for IPv6 and Named EIGRP
Course..............................................cc_rout_a04_it_enus
Cisco ROUTE 2.0: Basic Network and Routing Concepts
Course..............................................cc_rout_a01_it_enus
Cisco ROUTE 2.0: Understanding the RIP and EIGRP Routing Protocols
Course..............................................cc_rout_a02_it_enus
Cisco ROUTE 2.0: EIGRP Topology Table and Optimizing EIGRP Behavior
Course..............................................cc_rout_a03_it_enus
Cisco ROUTE 2.0: Link-State Database and Optimizing OSPF Behavior
Course..............................................cc_rout_a06_it_enus
Cisco ROUTE 2.0: Configuring Routing Protocol Redistribution
Course..............................................cc_rout_a08_it_enus
Cisco ROUTE 2.0: Redistribution Using Distribute and Prefix Lists
Course..............................................cc_rout_a09_it_enus
Cisco ROUTE 2.0: Path Control Implementation
Course..............................................cc_rout_a10_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity I
Course..............................................cc_rout_a11_it_enus
Cisco ROUTE 2.0: Implementing Basic BGP Operations
Course..............................................cc_rout_a12_it_enus
Cisco ROUTE 2.0: Routers and Routing Protocol Hardening
Course..............................................cc_rout_a14_it_enus
Cisco ROUTE 2.0: BGP Path Manipulation, Control, and BGP in the IPv6 Environment
Course..............................................cc_rout_a13_it_enus
Cisco ROUTE 2.0: Redistribution Using Route Maps and Tags
Course..............................................cc_rout_a15_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity II
Course..............................................cc_rout_a16_it_enus
Cisco ROUTE 2.0: Optimizing and Tuning OSPF
Course..............................................cc_rout_a17_it_enus
Cisco ROUTE 2.0: Network Principles and Layer 2 Technologies
Course..............................................cc_rout_a18_it_enus
Cisco ROUTE 2.0: Layer 3 Technologies
Course..............................................cc_rout_a19_it_enus
Cisco ROUTE 2.0: VPN Technologies
Course..............................................cc_rout_a20_it_enus
Cisco ROUTE 2.0: Securing Access
Course..............................................cc_rout_a21_it_enus
Cisco ROUTE 2.0: Infrastructure Services
Course..............................................cc_rout_a22_it_enus

**SWITCH 2.0: Implementing Cisco IP Switched Networks**

Cisco SWITCH 2.0: Campus Network Architecture I
Course..............................................cc_swch_a02_it_enus
Cisco SWITCH 2.0: Basic Concepts and Network Design
Course..............................................cc_swch_a01_it_enus
Cisco SWITCH 2.0: Campus Network Architecture II
Course..............................................cc_swch_a03_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation
Course..............................................cc_swch_a04_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation II
Course..............................................cc_swch_a05_it_enus
Cisco SWITCH 2.0: Inter-VLAN Routing
Course..............................................cc_swch_a06_it_enus
Cisco SWITCH 2.0: Layer 3 Redundancy with HSRP
Course..............................................cc_swch_a08_it_enus
Cisco SWITCH 2.0: High-Availability Networks
Course..............................................cc_swch_a07_it_enus
Cisco SWITCH 2.0: Campus Network Security I
Course..............................................cc_swch_a09_it_enus
Cisco SWITCH 2.0: Campus Network Security II
Course..............................................cc_swch_a10_it_enus
Cisco SWITCH 2.0: Campus Network Security III
Course..............................................cc_swch_a13_it_enus
Cisco SWITCH 2.0: Configuring Layer 3 Redundancy with VRRP and GLBP
Course..............................................cc_swch_a12_it_enus
Cisco SWITCH 2.0: STP Tuning and PVST and RSTP Implementation
Course..............................................cc_swch_a11_it_enus

**TSHOOT 2.0: Troubleshooting and Maintaining Cisco IP Networks**

Cisco TSHOOT 2.0: Troubleshooting IPv4 and IPv6 Addressing and Routing
Course..............................................cc_trst_a02_it_enus
Cisco TSHOOT 2.0: Tools and Methodologies of Troubleshooting
Course..............................................cc_trst_a01_it_enus
Cisco TSHOOT 2.0: Troubleshooting OSPF
Course..............................................cc_trst_a03_it_enus
Cisco TSHOOT 2.0: Troubleshooting EIGRP and BGP
Course..............................................cc_trst_a04_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPv2
Course..............................................cc_trst_a05_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPng
Course..............................................cc_trst_a06_it_enus
Cisco TSHOOT 2.0: Troubleshooting Redistribution
Course..............................................cc_trst_a07_it_enus
Cisco TSHOOT 2.0: Troubleshooting Layer 2 Switching
and Inter-VLAN Routing
Course..............................................cc_trst_a08_it_enus
Cisco TSHOOT 2.0: Troubleshooting FHRP
Course..............................................cc_trst_a09_it_enus
Cisco TSHOOT 2.0: Troubleshooting Security Issues
Course..............................................cc_trst_a10_it_enus
Cisco TSHOOT 2.0: Troubleshooting Router Features
Course..............................................cc_trst_a11_it_enus

■ Cisco SITCS 1.0: Implementing Cisco Threat
Control Solutions
Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services I
Course..............................................cc_sitc_a01_it_enus
Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services II
Course..............................................cc_sitc_a02_it_enus
Cisco SITCS 1.0: Cisco Web Security Appliance
Course..............................................cc_sitc_a03_it_enus
Cisco SITCS 1.0: Configuring Cisco Web Security
Appliance
Course..............................................cc_sitc_a04_it_enus
Cisco SITCS 1.0: Cisco Cloud Web Security
Course..............................................cc_sitc_a05_it_enus
Cisco SITCS 1.0: Cisco Email Security Appliance
Course..............................................cc_sitc_a06_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems I
Course..............................................cc_sitc_a07_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems II
Course..............................................cc_sitc_a08_it_enus
Cisco SITCS 1.0: Configuring Cisco Email Security
Course..............................................cc_sitc_a09_it_enus

■ Implementing Cisco Secure Access
Solutions (SISAS) 1.0
Cisco SISAS 1.0: Identity Services Overview and 802.1X
Course..............................................cc_siss_a01_it_enus
Cisco SISAS 1.0: EAP and Logging into Cisco Identity
Services Engine (ISE)
Course..............................................cc_siss_a02_it_enus
Cisco SISAS 1.0: Cisco ISE Technologies
Course..............................................cc_siss_a03_it_enus
Cisco SISAS 1.0: Certificate-based Authentication and
Authorization
Course..............................................cc_siss_a04_it_enus
Cisco SISAS 1.0: Cisco TrustSec, MACsec, and WebAuth
Access
Course..............................................cc_siss_a05_it_enus
Cisco SISAS 1.0: Endpoint Access Control Enhancements
and Troubleshooting
Course..............................................cc_siss_a06_it_enus

■ CICD 1.0: Implementing Cisco Collaboration Devices
CICD 1.0: Cisco Unified Communications Solutions
Course..............................................cc_cicd_a01_it_enus
CICD 1.0: Characteristics of Cisco Unified
Communications Solutions
Course..............................................cc_cicd_a02_it_enus
CICD 1.0: Cisco Unified Communications Manager
Administrator Interfaces
Course..............................................cc_cicd_a03_it_enus
CICD 1.0: Cisco UCM End-user Interfaces and Call Flows
and Call Legs
Course..............................................cc_cicd_a04_it_enus
CICD 1.0: Component Impact on Call Flows in Unified
Communications Manager
Course..............................................cc_cicd_a05_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express End-users
Course..............................................cc_cicd_a06_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoints
Course..............................................cc_cicd_a07_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoint
Implementation Options
Course..............................................cc_cicd_a08_it_enus
CICD 1.0: Understanding Telephony Features
Course..............................................cc_cicd_a09_it_enus
CICD 1.0: Telephony Feature Implementation and
Mobility Options
Course..............................................cc_cicd_a10_it_enus
CICD 1.0: Unity Connection and End User and Mailbox
Requirements
Course..............................................cc_cicd_a11_it_enus
CICD 1.0: Unity Connection End User Implementation
and IM and Presence Service
Course..............................................cc_cicd_a12_it_enus
CICD 1.0: Supporting End Users and Understanding
Cisco UCM Reports
Course..............................................cc_cicd_a13_it_enus
CICD 1.0: Cisco UCM Call Detail Records and Reporting
and Monitoring Tools
Course..............................................cc_cicd_a14_it_enus
IT SKILLS COURSEWARE

DCICN 1.0: Introducing Cisco Data Center Networking

- DCICN 1.0: Ethernet Networks
  Course: cc_cicn_a01_it_enus
- DCICN 1.0: Simple Networks
  Course: cc_cicn_a02_it_enus
- DCICN 1.0: Switched Networks
  Course: cc_cicn_a03_it_enus
- DCICN 1.0: VLANs and Trunks
  Course: cc_cicn_a04_it_enus
- DCICN 1.0: Redundant Switched Topology
  Course: cc_cicn_a05_it_enus
- DCICN 1.0: IPv4 and the Routing Process
  Course: cc_cicn_a06_it_enus
- DCICN 1.0: IPv6 and Packet Delivery
  Course: cc_cicn_a07_it_enus
- DCICN 1.0: Routing and ACLs on Cisco Nexus Switches
  Course: cc_cicn_a08_it_enus

SIMOS 1.0: Implementing Cisco Secure Mobility Solutions

- SIMOS 1.0: Fundamentals of VPN Technologies and Cryptography
  Course: cc_smos_a01_it_enus
- SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 1)
  Course: cc_smos_a02_it_enus
- SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 2)
  Course: cc_smos_a03_it_enus
- SIMOS 1.0: Deploying Cisco IOS Site-to-Site FlexVPN Solutions
  Course: cc_smos_a04_it_enus
- SIMOS 1.0: Deploying Clientless SSL VPNs
  Course: cc_smos_a05_it_enus
- SIMOS 1.0: Deploying Cisco AnyConnect VPNs
  Course: cc_smos_a07_it_enus
- SIMOS 1.0: Clientless SSL VPNs, Endpoint Security, and Dynamic Access Policies
  Course: cc_smos_a06_it_enus

Certified Information Systems Security Professional (CISSP)

- CISSP: Security Principles, Governance, and Guidelines
  Course: sp_cisp_a01_it_enus
- CISSP: Risk Management
  Course: sp_cisp_a02_it_enus
- CISSP: Asset Security
  Course: sp_cisp_a03_it_enus
- CISSP: Security Engineering Part 1
  Course: sp_cisp_a04_it_enus
- CISSP: Security Engineering Part 2
  Course: sp_cisp_a05_it_enus
- CISSP: Communication & Network Security Design
  Course: sp_cisp_a06_it_enus
- CISSP: Identity and Access Management
  Course: sp_cisp_a07_it_enus
- CISSP: Security Assessment and Testing
  Course: sp_cisp_a08_it_enus
- CISSP: Security Operations Part 1
  Course: sp_cisp_a09_it_enus
  Course: sp_cisp_a10_it_enus
  Course: sp_cisp_a11_it_enus
- CISSP: Software Development Security
  Course: sp_cisp_a12_it_enus

DCICT 1.0: Introducing Cisco Data Center Technologies

- Cisco DCICT 1.0 - Monitoring the Cisco Nexus 7000 and 5000 Series Switches
  Course: cc_cicc_a03_it_enus
- Cisco DCICT 1.0 - Describing vPCs, Cisco FabricPath, and OTV in the DataCenter
  Course: cc_cicc_a04_it_enus
- Cisco DCICT 1.0 - Virtualizing Network Devices and FEX Operations
  Course: cc_cicc_a05_it_enus
- Cisco DCICT 1.0 - Virtualizing Storage and Servers
  Course: cc_cicc_a06_it_enus
- Cisco DCICT 1.0 - Using the Cisco Nexus 1000V Series Switch
  Course: cc_cicc_a07_it_enus
- Cisco DCICT 1.0 - Cisco Data Center Layers and the Nexus 7000 Series Switch
  Course: cc_cicc_a01_it_enus
- Cisco DCICT 1.0 - Reviewing the Cisco Nexus 5000, 2000, and MDS Product Families
  Course: cc_cicc_a02_it_enus
- Cisco DCICT 1.0 - Comparing Storage Connectivity Options in the Data Center
  Course: cc_cicc_a08_it_enus
- Cisco DCICT 1.0 - Fibre Channel Storage and Cisco MDS 9000 Series Configuration
  Course: cc_cicc_a09_it_enus
- Cisco DCICT 1.0 - The Cisco UCS Series Product Family
  Course: cc_cicc_a11_it_enus
- Cisco DCICT 1.0 - RAID Options and B-Series Blades and Cluster Options
  Course: cc_cicc_a12_it_enus
- Cisco DCICT 1.0 - UCS Management Operations
  Course: cc_cicc_a13_it_enus
IT SKILLS COURSEWARE

Cisco DCICT 1.0 - Cisco Data Center Unified Fabric Course.........................................................cc_cicc_a10_it_enus

Implementing Cisco Video Network Devices, Part 2
CIVND2 1.0: Cisco Business Video Collaboration Course......................................................... cc_civn_a02_it_enus
CIVND2 1.0: Cisco Business Video Solutions Course.................................................................. cc_civn_a01_it_enus
CIVND2 1.0: Installation and Configuration of Cisco IP Phones and Cisco Jabber Course......................................................... cc_civn_a03_it_enus
CIVND2 1.0: Troubleshooting Cisco IP Phone, Cisco Jabber and Endpoint Issues Course......................................................... cc_civn_a04_it_enus
CIVND2 1.0: Describing Cisco TelePresence and Endpoints Course.............................................. cc_civn_a05_it_enus
CIVND2 1.0: Configuring Cisco TelePresence TC Course.................................................................. cc_civn_a06_it_enus
CIVND2 1.0: Troubleshooting Cisco TelePresence Endpoints Course............................................. cc_civn_a07_it_enus
CIVND2 1.0: Configuring and Monitoring Cisco Conferencing and DMPs Course......................................................... cc_civn_a08_it_enus

Implementing Cisco IP Telephony and Video, Part 1
CIPTV 1 1.0: Introduction to Cisco Unified Communications Manager Course......................................................... cc_city_a01_it_enus
CIPTV 1 1.0: Introduction to Single-site On-cluster Calling Course......................................................... cc_city_a02_it_enus
CIPTV 1 1.0: Call Routing Implementation Course............................................................................. cc_city_a03_it_enus
CIPTV 1 1.0: Path Selection, Dial-Peers and H.323 and SIP Gateways Course......................................................... cc_city_a04_it_enus
CIPTV 1 1.0: Cisco Unified Border Element and Media Resources Course......................................................... cc_city_a05_it_enus
CIPTV 1 1.0: Cisco Audio and Video Conferencing using TelePresence Course......................................................... cc_city_a06_it_enus
CIPTV 1 1.0: Overview of QoS in a Packet Switched Network Course......................................................... cc_city_a07_it_enus

Cisco SPNGN Part 1
SPNGN1 1.0: Networking Functions Course......................................................................................... cc_bcsp_a01_it_enus
SPNGN1 1.0: Protocol Suites and the Internet Layer of IP Course......................................................... cc_bcsp_a02_it_enus
SPNGN1 1.0: Managing IPv4 and IPv6 Addressing Course...................................................................... cc_bcsp_a03_it_enus
SPNGN1 1.0: The TCP/IP Transport Layer and Internet Security Threats Course......................................................... cc_bcsp_a04_it_enus
SPNGN1 1.0: IPv4 Subnetting and VLSM Course...................................................................................... cc_bcsp_a05_it_enus
SPNGN1 1.0: Ethernet Fundamentals Course......................................................................................... cc_bcsp_a06_it_enus
SPNGN1 1.0: Switching Fundamentals Course....................................................................................... cc_bcsp_a07_it_enus
SPNGN1 1.0: Operating and Securing a Cisco Switch Course....................................................................... cc_bcsp_a08_it_enus
SPNGN1 1.0: Switching Infrastructure Connectivity Course........................................................................ cc_bcsp_a09_it_enus
SPNGN1 1.0: Switch Troubleshooting and Routing Fundamentals Course......................................................... cc_bcsp_a10_it_enus
SPNGN1 1.0: IOS XR Routers and Distance Vector Routing Course......................................................... cc_bcsp_a11_it_enus
SPNGN1 1.0: EIGRP Configuration and Router Security Course.......................................................... cc_bcsp_a12_it_enus
SPNGN1 1.0: WAN Connectivity Course............................................................................................... cc_bcsp_a13_it_enus
SPNGN1 1.0: Service Provider Edge Technologies Course......................................................................... cc_bcsp_a14_it_enus
SPNGN1 1.0: IP Addressing Solutions with NAT and DHCP Course......................................................... cc_bcsp_a15_it_enus
SPNGN1 1.0: PPP and SONET in the WAN Course.................................................................................... cc_bcsp_a16_it_enus
SPNGN1 1.0: VPN Technologies Course............................................................................................... cc_bcsp_a17_it_enus
SPNGN1 1.0: Cisco Device Management Course...................................................................................... cc_bcsp_a18_it_enus
SPNGN1 1.0: Monitoring Network Traffic, Behavior and Administration Course................................................. cc_bcsp_a19_it_enus

Implementing Cisco Video Network Devices, Part 1
CIVND1 1.0: Video Conferencing and Streaming Fundamentals Course......................................................... cc_civd_a01_it_enus
IT SKILLS COURSEWARE

CIVND 1.0: Video Compression Technologies
Course.......................................................... cc_civd_a02_it_enus

CIVND 1.0: Video Conferencing and Protocol
Course.......................................................... cc_civd_a03_it_enus

CIVND 1.0: Video Endpoints
Course.......................................................... cc_civd_a04_it_enus

CIVND 1.0: TelePresence Endpoint Environmental
Requirements and Configuration
Course.......................................................... cc_civd_a05_it_enus

Implementing Cisco IP Telephony and Video, Part 2

CIPTV 2.1.0: CUCM v10 Video and Dynamic Routing
Using ILS and GDPR
Course.......................................................... cc_cipt_a01_it_enus

CIPTV 2.1.0: CUCM v10 Multisite Deployment Solutions
Course.......................................................... cc_cipt_a02_it_enus

CIPTV 2.1.0: CUCM v10 Globalized Call Routing and
PSTN Backup
Course.......................................................... cc_cipt_a03_it_enus

CIPTV 2.1.0: CUCM v10 URI Dialing, MGCP Fallback, and
SRST
Course.......................................................... cc_cipt_a04_it_enus

CIPTV 2.1.0: CUCM v10 Bandwidth Management Tools
and MOH Solutions
Course.......................................................... cc_cipt_a05_it_enus

DESGN: Designing for Cisco Internetworking
Solutions

DESGN 3.0: Designing Wide Area Networks
Course.......................................................... cc_desn_a06_it_enus

DESGN 3.0: Branch Office and Datacenter Design
Course.......................................................... cc_desn_a07_it_enus

DESGN 3.0: Campus Network Design Fundamentals
Course.......................................................... cc_desn_a08_it_enus

DESGN 3.0: Network Design Methodologies
Course.......................................................... cc_desn_a09_it_enus

DESGN 3.0: Building a Modular Network Design
Course.......................................................... cc_desn_a10_it_enus

DESGN 3.0: Designing a Highly Available Campus
Network
Course.......................................................... cc_desn_a11_it_enus

DESGN 3.0: Designing a Secure Network and Edge
Connectivity
Course.......................................................... cc_desn_a12_it_enus

DESGN 3.0: Designing Routed Networks with EIGRP and
OSPF
Course.......................................................... cc_desn_a13_it_enus

DESGN 3.0: Designing Routed Networks with IS-IS and
BGP
Course.......................................................... cc_desn_a14_it_enus

DESGN 3.0: Supporting QoS and Wireless in a Network
Design
Course.......................................................... cc_desn_a15_it_enus

DESGN 3.0: Designing a Network for Collaboration and
Introducing IP Addressing
Course.......................................................... cc_desn_a16_it_enus

DESGN 3.0: Designing IPv4 and IPv6 Addressing Plans
Course.......................................................... cc_desn_a17_it_enus

DESGN 3.0: Managing IP Addresses and Introducing
SDN
Course.......................................................... cc_desn_a18_it_enus

Interconnecting Cisco Networking Devices
Part 1 (ICND1) 3.0

ICND 1.0: An Introduction to Networking and Cisco IOS
Course.......................................................... cc_icnd_a01_it_enus

ICND 1.0: Managing Switches and Routers with Cisco
IOS
Course.......................................................... cc_icnd_a02_it_enus

ICND 1.0: Discovering Ethernet and Troubleshooting
Methodologies
Course.......................................................... cc_icnd_a03_it_enus

ICND 1.0: The Internet, Transport, and Application
Layers
Course.......................................................... cc_icnd_a04_it_enus

ICND 1.0: Mastering IPv4 Addressing and Subnetting
Course.......................................................... cc_icnd_a05_it_enus

ICND 1.0: Discovering Cisco IOS Routers
Course.......................................................... cc_icnd_a06_it_enus

ICND 1.0: IPv4 Access Control Lists
Course.......................................................... cc_icnd_a07_it_enus

ICND 1.0: Introducing IPv6
Course.......................................................... cc_icnd_a08_it_enus

ICND 1.0: IPv4 Private to Public Network Address
Translation
Course.......................................................... cc_icnd_a09_it_enus

ICND 1.0: VLANs, Trunking, and Inter-VLAN Routing
Course.......................................................... cc_icnd_a10_it_enus

ICND 1.0: Implementing DHCP and RIPv2
Course.......................................................... cc_icnd_a11_it_enus

ICND 1.0: Securing Management Access on an IOS
Device
Course.......................................................... cc_icnd_a12_it_enus

ICND 1.0: Implementing Port Security and Managing
the Cisco IOS
Course.......................................................... cc_icnd_a13_it_enus

INTERNET AND NETWORK
TECHNOLOGIES

NETWORK MANAGEMENT AND
SECURITY
IT SKILLS COURSEWARE

- **Software Defined Networking Essentials**
  - Software Defined Networking Fundamentals
  - Course..........................dt_sdne_a01_it_enus

- **Juniper Networks Junos Essentials**
  - Juniper Networks Junos Essentials: Networking Fundamentals
    - Course..........................dt_jnca_a01_it_enus
  - Juniper Networks Junos Essentials: Junos OS Fundamentals
    - Course..........................dt_jnca_a02_it_enus
  - Juniper Networks Junos Essentials: Configuration Basics
    - Course..........................dt_jnca_a03_it_enus
  - Juniper Networks Junos Essentials: Monitoring and Maintenance
    - Course..........................dt_jnca_a04_it_enus
  - Juniper Networks Junos Essentials: Routing Fundamentals
    - Course..........................dt_jnca_a05_it_enus
  - Juniper Networks Junos Essentials: Routing Policy & Firewall Filters
    - Course..........................dt_jnca_a06_it_enus

INTERNET AND NETWORK TECHNOLOGIES

EMC

- **EMC Information Storage and Management (ISM) v2**
  - EMC ISM v2: Data Center Environment
    - Course..........................dt_ismu_a01_it_enus
  - EMC ISM v2: RAID and Intelligent Storage Systems
    - Course..........................dt_ismu_a02_it_enus
  - EMC ISM v2: FC SAN, IP SAN, and FCoE
    - Course..........................dt_ismu_a03_it_enus
  - EMC ISM v2: NAS, Object-based Storage, and Unified Storage
    - Course..........................dt_ismu_a04_it_enus
  - EMC ISM v2: Business Continuity, Backup, Replication, and Archiving
    - Course..........................dt_ismu_a05_it_enus
  - EMC ISM v2: Remote Replication and Cloud Computing
    - Course..........................dt_ismu_a06_it_enus
  - EMC ISM v2: Securing the Storage Infrastructure
    - Course..........................dt_ismu_a07_it_enus
  - EMC ISM v2: Managing the Storage Infrastructure
    - Course..........................dt_ismu_a08_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CLOUD COMPUTING

- **Microsoft System Center 2012 R2: Monitoring and Operating a Private Cloud**
  - Microsoft System Center 2012 R2 – Monitor and Operate: Monitoring Cloud Services
    - Course..........................ws_mopc_a03_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: Private Cloud Overview
    - Course..........................ws_mopc_a01_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: Service Management
    - Course..........................ws_mopc_a02_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: Problem Management
    - Course..........................ws_mopc_a04_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: Backup and Recovery
    - Course..........................ws_mopc_a05_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: Compliance
    - Course..........................ws_mopc_a06_it_enus
  - Microsoft System Center 2012 R2 – Monitor and Operate: SLAs Widgets & Dashboards
    - Course..........................ws_mopc_a07_it_enus

- **CompTIA Cloud+ CV0-001**
  - CompTIA Cloud+ CV0-001: Cloud Fundamentals
    - Course..........................cl_cdps_a01_it_enus
  - CompTIA Cloud+ CV0-001: Virtualization
    - Course..........................cl_cdps_a02_it_enus
  - CompTIA Cloud+ CV0-001: Data Center Infrastructure
    - Course..........................cl_cdps_a03_it_enus
  - CompTIA Cloud+ CV0-001: Cloud Management
    - Course..........................cl_cdps_a04_it_enus
  - CompTIA Cloud+ CV0-001: Cloud Security
    - Course..........................cl_cdps_a05_it_enus
  - CompTIA Cloud+ CV0-001: Managing Cloud Systems
    - Course..........................cl_cdps_a06_it_enus
IT SKILLS COURSEWARE

- **Microsoft System Center 2012 R2: Configuring and Deploying a Private Cloud**
  - Microsoft System Center 2012 R2 – Configure and Deploy: VMM Overview
  - Microsoft System Center 2012 R2 – Configure and Deploy: Extending & Maintaining
  - Microsoft System Center 2012 R2 – Configure and Deploy: Application Delivery
  - Microsoft System Center 2012 R2 – Configure and Deploy: Building Private Clouds
  - Microsoft System Center 2012 R2 – Configure and Deploy: Monitoring

- **Managing Citrix XenDesktop 7 Solutions**
  - Administrating XenDesktop 7.5 and Hypervisor Management
  - Managing XenDesktop 7.5 Desktops and Applications
  - Configuring Citrix XenDesktop 7.6 Components
  - Managing a Citrix XenDesktop 7.6 Environment
  - Monitoring a Citrix XenDesktop 7.6 Environment

- **OpenStack Fundamentals**
  - Implementing OpenStack
  - Configuring OpenStack

- **Virtualizing Enterprise Desktops and Apps**
  - Virtualizing Enterprise Desktops and Apps: App-V Clients and App Sequencing
  - Virtualizing Enterprise Desktops and Apps: Plan App Virtualization and Use MAPI
  - Virtualizing Enterprise Desktops and Apps: VM-based and Session-based RDS
  - Virtualizing Enterprise Desktops and Apps: RemoteApps
  - Virtualizing Enterprise Desktops and Apps: Plan for Resilient Virtualized Apps

- **Certified Cloud Security Professional (CCSP)**
  - Cloud System Architecture – Concepts and Design
  - Cloud Data Security
  - Cloud System Security - Platform and Infrastructure
  - Cloud Application Security
  - Cloud Service – Operations Management
  - Cloud Service – Legal and Compliance

- **Microsoft Hyper-V 2016 First Look**
  - Microsoft Hyper-V 2016: First Look

- **Cloud Computing for the Business User**
  - Cloud Computing for the Business User: Concepts and Moving to the Cloud

- **Architecting on Amazon Web Services**
  - Architecting on Amazon Web Services: IAM and Object Storage
  - Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Overview
  - Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Auto Scaling
IT SKILLS COURSEWARE

Architecting on Amazon Web Services: Databases and Application Services
Course........................................ cl_awsc_a01_it_enus
Architecting on Amazon Web Services: Networking and Best Practice
Course........................................ cl_awsc_a05_it_enus

Advanced Architecting on Amazon Web Services
Advanced Architecting on Amazon Web Services: HA and Business Continuity
Course........................................ cl_awsp_a01_it_enus
Advanced Architecting on Amazon Web Services: Costing
Course........................................ cl_awsp_a02_it_enus
Advanced Architecting on Amazon Web Services: Deployment Management
Course........................................ cl_awsp_a03_it_enus
Advanced Architecting on Amazon Web Services: Cloud Migration and Architecture
Course........................................ cl_awsp_a04_it_enus
Advanced Architecting on Amazon Web Services: Data Storage Architecture
Course........................................ cl_awsp_a05_it_enus
Advanced Architecting on Amazon Web Services: Security Architecture
Course........................................ cl_awsp_a06_it_enus
Advanced Architecting on Amazon Web Services: Scalability and Elasticity
Course........................................ cl_awsp_a07_it_enus

Cloud Computing Technology Fundamentals
Cloud Computing Fundamentals: Virtualization and Data Centers
Course........................................ cl_cctf_a02_it_enus
Cloud Computing Fundamentals: Overview
Course........................................ cl_cctf_a01_it_enus
Cloud Computing Fundamentals: Storing and Managing Cloud Data
Course........................................ cl_cctf_a03_it_enus
Cloud Computing Fundamentals: Migrating to the Cloud
Course........................................ cl_cctf_a04_it_enus
Cloud Computing Fundamentals: Identity, Presence, and Privacy
Course........................................ cl_cctf_a05_it_enus
Cloud Computing Fundamentals: Cloud Security
Course........................................ cl_cctf_a06_it_enus

Microsoft SCCM 2012: Administering and Deploying
Overview & Prerequisite Setup for System Center Configuration Manager 2012 R2
Course........................................ cl_sccm_a01_it_enus
Basic SCCM Maintenance and Managing Operating System Deployment
Course........................................ cl_sccm_a02_it_enus
Deploying Applications and Software Updates
Course........................................ cl_sccm_a03_it_enus
Administering System Center Configuration Manager 2012 R2
Course........................................ cl_sccm_a04_it_enus
SCCM 2012 R2 Performance and Health Monitoring
Course........................................ cl_sccm_a05_it_enus
SCCM 2012 R2 Boundaries and Security Considerations
Course........................................ cl_sccm_a06_it_enus
SCCM 2012 R2 Compliance Settings and Managing Clients
Course........................................ cl_sccm_a07_it_enus
Managing Inventory and Reporting
Course........................................ cl_sccm_a08_it_enus

AWS Certified Developer - Associate
Getting Started with Amazon Web Services
Course........................................ cl_acda_a01_it_enus

Architecting Microsoft Azure Solutions
Microsoft Azure – Architecting Solutions: Infrastructure and Networking
Course........................................ cl_amas_a01_it_enus
Microsoft Azure – Architecting Solutions: Securing Resources
Course........................................ cl_amas_a02_it_enus
Microsoft Azure – Architecting Solutions: Designing Storage and Data Access
Course........................................ cl_amas_a03_it_enus
Microsoft Azure – Architecting Solutions: Service Support for Azure Data
Course........................................ cl_amas_a04_it_enus
Microsoft Azure – Architecting Solutions: Designing Advanced Applications
Course........................................ cl_amas_a05_it_enus
Microsoft Azure – Architecting Solutions: Designing Web Sites
Course........................................ cl_amas_a06_it_enus
Microsoft Azure – Architecting Solutions: Designing a Management Strategy
Course........................................ cl_amas_a07_it_enus
Microsoft Azure – Architecting Solutions: Designing a Continuity Strategy
Course........................................ cl_amas_a08_it_enus
IT SKILLS COURSEWARE

INTERNET AND NETWORK TECHNOLOGIES

MENTORING ASSETS

- Mentoring Assets
  - Mentoring Certified Information Systems Security Professional (CISSP)
  - Mentoring Assets..............................................mntcissp
  - Mentoring Systems Security Certified Practitioner (SSCP)
  - Mentoring Assets..............................................mntsscp2ed
  - Mentoring 100-101 Interconnecting Cisco Networking Devices Part 1 (ICND1)
    - Mentoring Assets..............................................mnt100101
  - Mentoring 200-101 Interconnecting Cisco Networking Devices Part 2 (ICND2)
    - Mentoring Assets..............................................mnt200101
  - Mentoring 200-120 Cisco Certified Network Associate (CCNA)
    - Mentoring Assets..............................................mnt200120
  - Mentoring 312-50 Certified Ethical Hacker (CEH)
    - Mentoring Assets..............................................mnt31250v8
  - Mentoring SY0-401 CompTIA Security+
    - Mentoring Assets..............................................mntsy0401
  - Mentoring 300-115 Implementing Cisco IP Switched Networks (SWITCH)
    - Mentoring Assets..............................................mnt300115
  - Mentoring 300-101 Implementing Cisco IP Routing (ROUTE)
    - Mentoring Assets..............................................mnt300101
  - Mentoring 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
    - Mentoring Assets..............................................mnt300135
  - Mentoring CV0-001 CompTIA Cloud+
    - Mentoring Assets..............................................mntcv0001
  - Mentoring N10-006 CompTIA Network+
    - Mentoring Assets..............................................mntn10006
  - Mentoring CAS-002 CompTIA Advanced Security Practitioner
    - Mentoring Assets..............................................mntcas002
  - Mentoring SK0-004 CompTIA Server+
    - Mentoring Assets..............................................mntsk0004
  - Mentoring 98-367 MTA Security Fundamentals
    - Mentoring Assets..............................................mnt98367
  - Mentoring MB0-001 CompTIA Mobility+
    - Mentoring Assets..............................................mntmb0001
  - Mentoring 98-369 Cloud Fundamentals
    - Mentoring Assets..............................................mnt98369
  - Mentoring 100-105 Interconnecting Cisco Networking Devices Part 1 (ICND1)
    - Mentoring Assets..............................................mnt100105
  - Mentoring 200-105 Interconnecting Cisco Networking Devices Part 2 (ICND2)
    - Mentoring Assets..............................................mnt200105
  - Mentoring 200-125 Interconnecting Cisco Networking Devices (CCNA)
    - Mentoring Assets..............................................mnt200125

INTERNET AND NETWORK TECHNOLOGIES

TEST PREPS

- Test Preps
  - TestPrep 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM)
    - TestPrep Exams.................................cc_comm_a01_tp_enus
  - TestPrep Certified Information Systems Security Professional (CISSP)
    - Testprep Exams.................................sp_cissp_a01_tp_enus
  - TestPrep Certified Information Security Manager (CISM)
    - TestPrep Exams................................. sp_cism_a01_tp_enus
  - TestPrep E10-001 Information Storage and Management
    - TestPrep Exams................................. dt_ismu_a01_tp_enus
  - TestPrep 100-101 Interconnecting Cisco Networking Devices Part 1 (ICND1)
    - TestPrep Exams................................. cc_icne_a01_tp_enus
  - TestPrep 200-101 Interconnecting Cisco Networking Devices Part 2 (ICND2)
    - TestPrep Exams................................. cc_icnf_a01_tp_enus
  - TestPrep 200-120 Cisco Certified Network Associate (CCNA)
    - TestPrep Exams................................. cc_ccna_a02_tp_enus
  - TestPrep 312-50 Certified Ethical Hacker (CEH)
    - TestPrep Exams................................. sp_ceth_a01_tp_enus
  - TestPrep SY0-401 CompTIA Security+
    - TestPrep Exams................................. cs_styq_a01_tp_enus
  - TestPrep 300-101 Implementing Cisco IP Routing (ROUTE)
    - TestPrep Exams................................. cc_rout_a01_tp_enus
  - TestPrep 300-115 Implementing Cisco IP Switched Networks (SWITCH)
    - TestPrep Exams................................. cc_swch_a01_tp_enus
  - TestPrep 300-206 Implementing Cisco Edge Network Security Solutions (SENSS)
    - TestPrep Exams................................. cc_sens_a01_tp_enus
  - TestPrep CVO-001 CompTIA Cloud+
    - TestPrep Exams................................. cl_cdps_a01_tp_enus
  - TestPrep 70-246 Monitoring and Operating a Private Cloud, System Center 2012
    - TestPrep Exams................................. ws_mopc_a01_tp_enus
  - TestPrep N10-006 CompTIA Network+
    - TestPrep Exams................................. cs_ctne_a01_tp_enus
**IT SKILLS COURSEWARE**

TestPrep 70-247 Configuring and Deploying a Private Cloud, System Center 2012
TestPrep Exams ........................................... ws_cdpc_a01_tp_enus
TestPrep 300-135 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
TestPrep Exams ........................................... cc_trst_a01_tp_enus
TestPrep 300-208 Implementing Cisco Secure Access Solutions (SISAS)
TestPrep Exams ........................................... cc_siss_a01_tp_enus
TestPrep 300-207 Implementing Cisco Threat Control Solutions (SITCS)
TestPrep Exams ........................................... cc_sitc_a01_tp_enus
TestPrep CAS-002 CompTIA Advanced Security Practitioner
TestPrep Exams ........................................... sp_capr_a01_tp_enus
TestPrep 300-209 Implementing Cisco Secure Mobility Solutions (SIMOS)
TestPrep Exams ........................................... cc_smos_a01_tp_enus
TestPrep 640-916 Introducing Cisco Data Center Technologies (DCICT)
TestPrep Exams ........................................... cc_cicc_a01_tp_enus
TestPrep 640-911 Introducing Cisco Data Center Networking (DCICN)
TestPrep Exams ........................................... cc_cicn_a01_tp_enus
TestPrep MB0-001 CompTIA Mobility+
TestPrep Exams ........................................... cs_mobl_a01_tp_enus
TestPrep Certified Information Systems Security Professional (CISSP)
TestPrep Exams ........................................... sp_cisp_a01_tp_enus
TestPrep 98-367 Microsoft Security Fundamentals
TestPrep Exams ........................................... sp_mtas_a01_tp_enus
TestPrep Systems Security Certified Practitioner (SSCP)
TestPrep Exams ........................................... sp_sscp_a01_tp_enus
TestPrep 98-369 Cloud Fundamentals
TestPrep Exams ........................................... cl_mtcf_a01_tp_enus
TestPrep 70-694 Virtualizing Enterprise Desktops and Apps
TestPrep Exams ........................................... cl_veda_a01_tp_enus
TestPrep 210-060 Implementing Cisco Collaboration Devices (CICD)
TestPrep Exams ........................................... cc_cicd_a01_tp_enus
TestPrep 210-065 Implementing Cisco Video Network Devices (CICD)
TestPrep Exams ........................................... cc_civn_a01_tp_enus
TestPrep 210-260 Implementing Cisco Network Security (IINS)
TestPrep Exams ........................................... cc_seci_a01_tp_enus
TestPrep 200-355 Implementing Cisco Wireless Network Fundamentals (WIFUND)
TestPrep Exams ........................................... cc_uwne_a01_tp_enus
TestPrep 300-075 Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2)
TestPrep Exams ........................................... cc_cipt_a01_tp_enus
TestPrep 300-070 Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1)
TestPrep Exams ........................................... cc_citv_a01_tp_enus
TestPrep 210-451 Understanding Cisco Cloud Fundamentals (CLDFND)
TestPrep Exams ........................................... cc_ucf_a01_tp_enus
TestPrep 200-310 Designing for Cisco Internetwork Solutions (DESGN)
TestPrep Exams ........................................... cc_desn_a01_tp_enus
TestPrep JN0-102 JNCIA-Junos
TestPrep Exams ........................................... dt_jnca_a01_tp_enus
TestPrep 70-243 Administering and Deploying System Center 2012 Configuration Manager
TestPrep Exams ........................................... cl_sccm_a01_tp_enus
TestPrep 640-875 Building Cisco Service Provider, Part 1 (SPNGN1)
TestPrep Exams ........................................... cc_bscp_a01_tp_enus
TestPrep Systems Security Certified Practitioner (SSCP)
TestPrep Exams ........................................... sp_sscp_a01_tp_enus
TestPrep Certified Information Systems Auditor (CISA)
TestPrep Exams ........................................... sp_cisa_a01_tp_enus
TestPrep N10-005 Network+
TestPrep Exams ........................................... cs_ctmt_a01_tp_enus

**ENTERPRISE DATABASE SYSTEMS**

**ORACLE 12C**

- **Oracle Database 12c: New Features for Administrators**
  
  Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
  Course ................................................ od_nfad_a01_it_enus
  Oracle Database 12c: Managing CDB and PDB, and Data Optimization
  Course ................................................ od_nfad_a02_it_enus
  Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
  Course ................................................ od_nfad_a03_it_enus
  Oracle Database 12c: Managing Security
  Course ................................................ od_nfad_a04_it_enus
  Oracle Database 12c: High Availability and Database Management
  Course ................................................ od_nfad_a05_it_enus
  Oracle Database 12c: Tuning SQL and Using ADDM
  Course ................................................ od_nfad_a06_it_enus
  Oracle Database 12c: Resource Manager, Online Operations, and ADR
  Course ................................................ od_nfad_a07_it_enus
IT SKILLS COURSEWARE

Oracle Database 12c: Transporting Databases and Managing Data
Course.................................................. od_nfad_a08_it_enus

Oracle Database 12c: Install and Upgrade
Oracle Database 12c – Install and Upgrade: Database Architecture
Course.................................................. od_inup_a01_it_enus
Oracle Database 12c – Install and Upgrade: Installation
Course.................................................. od_inup_a02_it_enus
Oracle Database 12c – Install and Upgrade: Upgrading
Course.................................................. od_inup_a03_it_enus

Oracle Database 12c: Administration
Oracle Database 12c - Administration: Database Architecture and Management Tools
Course.................................................. od_oadm_a01_it_enus
Oracle Database 12c – Administration: Manage the Database Instance
Course.................................................. od_oadm_a02_it_enus
Oracle Database 12c – Administration: The Network Environment and User Security
Course.................................................. od_oadm_a03_it_enus
Oracle Database 12c – Administration: Storage structures and Undo Data
Course.................................................. od_oadm_a04_it_enus
Oracle Database 12c – Administration: Data Concurrency and Auditing
Course.................................................. od_oadm_a05_it_enus
Oracle Database 12c – Administration: Backup, Recover, and Move Data
Course.................................................. od_oadm_a06_it_enus
Oracle Database 12c – Administration: Maintenance and Performance Tuning
Course.................................................. od_oadm_a07_it_enus
Oracle Database 12c – Administration: Resource Manager, Scheduler, and Support
Course.................................................. od_oadm_a08_it_enus

Oracle Database 12c: Backup and Recovery
Oracle Database 12c - Backup and Recovery: Configuring for Recoverability
Course.................................................. od_bkpr_a01_it_enus
Oracle Database 12c - Backup and Recovery: Performing and Managing Backups
Course.................................................. od_bkpr_a02_it_enus
Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts
Course.................................................. od_bkpr_a03_it_enus
Oracle Database 12c - Backup and Recovery: Perform Recovery and Secure Backup
Course.................................................. od_bkpr_a04_it_enus
Oracle Database 12c - Backup and Recovery: Using Flashback Technologies
Course.................................................. od_bkpr_a05_it_enus
Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR
Course.................................................. od_bkpr_a06_it_enus
Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN
Course.................................................. od_bkpr_a07_it_enus

Oracle Database 12c Revisions
Managing an Oracle Database 12c Instance
Course.................................................. od_dbre_a01_it_enus
Connectivity and Space Management in Oracle Database 12c
Course.................................................. od_dbre_a02_it_enus
User Security and Auditing in Oracle Database 12c
Course.................................................. od_dbre_a03_it_enus
Backing Up, Recovering, Importing, and Exporting Data in Oracle Database 12c
Course.................................................. od_dbre_a04_it_enus
Database Maintenance and Performance Tuning in Oracle Database 12c
Course.................................................. od_dbre_a05_it_enus
SQL Tuning, Resource Management, and Job Scheduling in Oracle Database 12c
Course.................................................. od_dbre_a06_it_enus

Oracle Database 12c: Introduction to SQL
Oracle Database 12c - Introduction to SQL: Relational Database and SQL Developer
Course.................................................. od_insq_a01_it_enus
Oracle Database 12c - Introduction to SQL: SQL*Plus and SELECT Statement
Course.................................................. od_insq_a02_it_enus
Oracle Database 12c - Introduction to SQL: Restrict, Sort, and Customize Output
Course.................................................. od_insq_a03_it_enus
Oracle Database 12c - Introduction to SQL: Data Conversion and Aggregating Data
Course.................................................. od_insq_a04_it_enus
Oracle Database 12c - Introduction to SQL: Working with Joins and Subqueries
Course.................................................. od_insq_a05_it_enus
Oracle Database 12c - Introduction to SQL: Data Manipulation Language
Course.................................................. od_insq_a06_it_enus
Oracle Database 12c - Introduction to SQL: Working with SET Operators and DDL
Course........................................ od_insq_a07_it_enus

Oracle Database 12c: Performance Tuning
Oracle 12c Performance Tuning: Introduction
Course........................................ od_pmte_a01_it_enus
Oracle 12c Performance Tuning: Automatic Workload Repository
Course........................................ od_pmte_a02_it_enus
Oracle 12c Performance Tuning: Metrics and Monitoring
Course........................................ od_pmte_a03_it_enus
Oracle 12c Performance Tuning: Application Monitoring and SQL Diagnostics
Course........................................ od_pmte_a04_it_enus
Oracle 12c Performance Tuning: Tuning Problem SQL Statements
Course........................................ od_pmte_a05_it_enus
Oracle 12c Performance Tuning: Measuring and Maintaining SQL Performance
Course........................................ od_pmte_a06_it_enus
Oracle 12c Performance Tuning: Performance Tuning Summary
Course........................................ od_pmte_a08_it_enus
Oracle 12c Performance Tuning: Tuning Instance Memory
Course........................................ od_pmte_a07_it_enus

Oracle Database 12c: RAC Administration
Oracle Database 12c RAC Administration: Introduction to Oracle RAC
Course........................................ od_raad_a01_it_enus
Oracle Database 12c RAC Administration: Installing, Configuring, and Patching
Course........................................ od_raad_a02_it_enus
Oracle Database 12c RAC Administration: Day-to-Day Administration
Course........................................ od_raad_a03_it_enus
Oracle Database 12c RAC Administration: Backup and Recovery
Course........................................ od_raad_a04_it_enus
Oracle Database 12c RAC Administration: Global Resource Management
Course........................................ od_raad_a05_it_enus
Oracle Database 12c RAC Administration: Monitoring and Tuning
Course........................................ od_raad_a06_it_enus
Oracle Database 12c RAC Administration: Client Connections and QoS
Course........................................ od_raad_a07_it_enus
Oracle Database 12c RAC Administration: Services and Multitenant Architecture
Course........................................ od_raad_a08_it_enus

Oracle Database 11g: SQL Tuning
Oracle Database 11g: Architecture, SQL Tuning, and Optimization
Course........................................ od_ortw_a01_dt_enus
Oracle Database 11g: Indexes, Access Paths, and Join Operations
Course........................................ od_ortw_a02_dt_enus
Oracle Database 11g: Execution Plans and Star Transformations
Course........................................ od_ortw_a03_dt_enus
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing
Course........................................ od_ortw_a04_dt_enus
Oracle Database 11g: Application Tracing and Automatic SQL Tuning
Course........................................ od_ortw_a05_dt_enus

Oracle Database 11g: Secure Backup
Oracle Database 11g: Configuring OSB and Security
Course........................................ od_odsbb_a01_it_enus
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup
Course........................................ od_odsbb_a02_it_enus
Oracle Database 11g: RMAN and Oracle Secure Backup
Course........................................ od_odsbb_a03_it_enus
Oracle Database 11g: Managing Backups and Infrastructure
Course........................................ od_odsbb_a04_it_enus
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning
Course........................................ od_odsbb_a05_it_enus

Oracle Database 11g: RAC Administration
Oracle Database 11g: Installation of Clusterware and RAC
Course........................................ od_orac_a01_it_enus
Oracle Database 11g: RAC Database and Oracle Clusterware Administration
Course........................................ od_orac_a02_it_enus
Oracle Database 11g: RAC Performance Tuning
Course........................................ od_orac_a03_it_enus
Oracle Database 11g: Configure, Manage, and Use Services in RAC
Course............................................ od_orac_a04_it_enus
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management
Course........................................... od_orac_a05_it_enus
Oracle Database 11g: High Availability in RAC
Course............................................ od_orac_a06_it_enus

Oracle Database 11g: Security
Oracle Database 11g: Introduction to Database Security and Solutions
Course.......................................... od_odsc_a01_it_enus
Oracle Database 11g: Database Security
Course............................................ od_odsc_a02_it_enus
Oracle Database 11g: Database Auditing
Course............................................ od_odsc_a03_it_enus
Oracle Database 11g: Basic User and Strong Authentication
Course.......................................... od_odsc_a04_it_enus
Oracle Database 11g: Enterprise User Security and Proxy Authentication
Course.......................................... od_odsc_a05_it_enus
Oracle Database 11g: Privileges, Roles, and Application Contexts
Course............................................ od_odsc_a06_it_enus
Oracle Database 11g: Virtual Private Database
Course............................................ od_odsc_a07_it_enus
Oracle Database 11g: Oracle Label Security and the Data Masking Pack
Course.......................................... od_odsc_a08_it_enus
Oracle Database 11g: Encryption Concepts
Course............................................ od_odsc_a09_it_enus
Oracle Database 11g: Transparent Data Encryption
Course.......................................... od_odsc_a10_it_enus
Oracle Database 11g: Oracle Net Services and Listener Security
Course............................................ od_odsc_a11_it_enus
Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security
Course............................................ od_odsc_a12_it_enus

Oracle Database 11g: New Features for Administrators Release 2
Oracle Database 11g Release 2: Installation and Oracle Restart
Course.......................................... od_onft_a01_it_enus
Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements
Course.......................................... od_onft_a02_it_enus
Oracle Database 11g Release 2: Oracle Partitioning and Security Features
Course.......................................... od_onft_a07_it_enus
Oracle Database 11g Release 2: Using Change Management Solutions
Course.......................................... od_onft_a08_it_enus
Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements
Course.......................................... od_onft_a09_it_enus
Oracle Database 11g Release 2: Diagnosability Enhancements
Course.......................................... od_onft_a10_it_enus
Oracle Database 11g Release 2: Secure Backup
Course.......................................... od_onft_a11_it_enus
Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup
Course.......................................... od_onft_a12_it_enus

Oracle Database 11g Release 2: Database Architecture and Installation
Course.......................................... od_odas_a01_it_enus
Oracle Database 11g Release 2: Database Creation and Instance Management
Course.......................................... od_odas_a02_it_enus
Oracle Database 11g Release 2: The ASM Instance and Network Connectivity
Course.......................................... od_odas_a03_it_enus
Oracle Database 11g Release 2: Storage Structures and User Security
Course.......................................... od_odas_a04_it_enus
Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing
Course.......................................... od_odas_a05_it_enus
Oracle Database 11g Release 2: Managing Database Maintenance and Performance
Course.......................................... od_odas_a06_it_enus
Oracle Database 11g Release 2: Backup and Recovery
Course.......................................... od_odas_a07_it_enus
Oracle Database 11g Release 2: Moving Data and Oracle Support
Course.......................................... od_odas_a08_it_enus
IT SKILLS COURSEWARE

Oracle Database 11g: Administration Workshop II Release 2

Oracle Database 11g Release 2: Database Architecture and Recovery Operations
Course..................................................od_odat_a01_it_enus
Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups
Course..................................................od_odat_a02_it_enus
Oracle Database 11g Release 2: Performing Restore and Recovery Tasks
Course..................................................od_odat_a03_it_enus
Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN
Course..................................................od_odat_a04_it_enus
Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies
Course..................................................od_odat_a05_it_enus
Oracle Database 11g Release 2: Managing Database Memory and Performance
Course..................................................od_odat_a06_it_enus
Oracle Database 11g Release 2: Managing Database Resources and the Scheduler
Course..................................................od_odat_a07_it_enus
Oracle Database 11g Release 2: Managing Database Space and Duplication
Course..................................................od_odat_a08_it_enus

Oracle SOA Suite 11g

Oracle SOA Suite 11g: Introduction to SOA
Course..................................................od_soas_a01_it_enus
Oracle SOA Suite 11g: SOA Governance and Service Design
Course..................................................od_soas_a02_it_enus
Oracle SOA Suite 11g: SOA Composite Applications
Course..................................................od_soas_a03_it_enus
Oracle SOA Suite 11g: Mediator and BPEL Components
Course..................................................od_soas_a04_it_enus
Oracle SOA Suite 11g: Human Task and Business Rules Components
Course..................................................od_soas_a05_it_enus
Oracle SOA Suite 11g: SOA Security and Adoption Planning
Course..................................................od_soas_a06_it_enus

Microsoft SQL Server 2016 First Look

Microsoft SQL Server 2016 First Look: Preview
Course..................................................df_sqfl_a01_it_enus

Microsoft SQL Server 2014: Designing Database Solutions

Microsoft SQL Server 2014 - Designing Solutions: Planning Infrastructure
Course..................................................md_ddsa_a01_it_enus
Microsoft SQL Server 2014 - Designing Solutions: Private Clouds
Course..................................................md_ddsa_a02_it_enus
Microsoft SQL Server 2014 - Designing Solutions: Windows Azure SQL Database
Course..................................................md_ddsa_a03_it_enus
Microsoft SQL Server 2014 - Designing Solutions: High Availability
Course..................................................md_ddsa_a04_it_enus
Microsoft SQL Server 2014 - Designing Solutions: Clustering and AlwaysOn
Course..................................................md_ddsa_a05_it_enus
Microsoft SQL Server 2014 - Designing Solutions: Backup and Recovery
Course..................................................md_ddsa_a06_it_enus

Microsoft SQL Server 2014: Designing Business Intelligence Solutions

Microsoft SQL Server 2014 - Designing BI Solutions: BI Infrastructure Design
Course..................................................md_dbis_a01_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Extract, Transform, and Load
Course..................................................md_dbis_a02_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Data Models
Course..................................................md_dbis_a03_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Reporting Services
Course..................................................md_dbis_a04_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: SharePoint Integration
Course..................................................md_dbis_a05_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: MDX Queries and Performance
Course..................................................md_dbis_a06_it_enus
Microsoft SQL Server 2014 - Designing BI Solutions: Availability and Recovery
Course..................................................md_dbis_a07_it_enus

Microsoft SQL Server 2014: Implementing Data Models and Reports
Microsoft SQL Server 2014: Design and Install Analysis Services and Tools
Course..................................................md_idmr_a01_it_enus
Microsoft SQL Server 2014: Designing Multidimensional Models and Data Sources
Course..................................................md_idmr_a02_it_enus
Microsoft SQL Server: Implement and Configure Cubes
Course..................................................md_idmr_a03_it_enus
Microsoft SQL Server 2014: Design and Implement Dimensions
Course..................................................md_idmr_a04_it_enus
Microsoft SQL Server: Implement Partitions and Custom Logic
Course..................................................md_idmr_a05_it_enus
Microsoft SQL Server 2014: MDX Queries, Process Models, and Deploy Databases
Course..................................................md_idmr_a06_it_enus
Microsoft SQL Server 2014: Manage, Maintain, and Troubleshoot SSAS
Course..................................................md_idmr_a07_it_enus
Microsoft SQL Server 2014: Create and Manage Tabular Data Models
Course..................................................md_idmr_a08_it_enus
Microsoft SQL Server 2014: Design Reports and Create Data Sources and Datasets
Course..................................................md_idmr_a09_it_enus
Microsoft SQL Server 2014: Report Formatting and Interactivity
Course..................................................md_idmr_a10_it_enus
Microsoft SQL Server 2014: Manage Reporting Services
Course..................................................md_idmr_a11_it_enus
Microsoft SQL Server 2014: Process Report and Create Subscriptions and Schedules
Course..................................................md_idmr_a12_it_enus

Microsoft SQL Server 2014: Creating Database Objects
Course..................................................md_mssql_a01_it_enus

Microsoft SQL Server 2014: Creating Functions and Operators and Custom Logic
Course..................................................md_mssql_a02_it_enus
Microsoft SQL Server 2014: Creating Programming Objects and Optimizing Queries
Course..................................................md_mssql_a03_it_enus
Microsoft SQL Server 2014: Creating Functions and Triggers
Course..................................................md_mssql_a04_it_enus
Microsoft SQL Server 2014: Creating Programming Objects and Optimizing Queries
Course..................................................md_mssql_a05_it_enus
Microsoft SQL Server 2014: Managing XML Data
Course..................................................md_mssql_a06_it_enus

Microsoft SQL Server 2012: Database Administration
Microsoft SQL Server 2012: Installation and Upgrade
Course..................................................md_msdb_a01_it_enus
Microsoft SQL Server 2012: Instance Configuration and Database Creation
Course..................................................md_msdb_a02_it_enus
Microsoft SQL Server 2012: Managing Databases and Automating Tasks
Course..................................................md_msdb_a03_it_enus
Microsoft SQL Server 2012: Security Management
Course..................................................md_msdb_a04_it_enus
Microsoft SQL Server 2012: Managing Database Data
Course..................................................md_msdb_a05_it_enus
Microsoft SQL Server 2012: Managing Indexes, Full-Text Search and Partitions
Course..................................................md_msdb_a06_it_enus
Microsoft SQL Server 2012: Backing Up and Restoring Databases
Course..................................................md_msdb_a07_it_enus
Microsoft SQL Server 2012: Database Monitoring and Performance Tuning
Course..................................................md_msdb_a08_it_enus
Microsoft SQL Server 2012: Configuring High Availability
Course..................................................md_msdb_a09_it_enus

Microsoft SQL Server: Developing Databases
Microsoft SQL Server 2012 – Developing Databases: Implementing Tables and Views
Course..................................................md_dsqd_a01_it_enus
Microsoft SQL Server 2012 – Developing Databases: Implementing Indexes
Course..................................................md_dsqd_a02_it_enus
Microsoft SQL Server 2012 – Developing Databases: Stored Procedures
Course..................................................md_dsqd_a03_it_enus
Microsoft SQL Server 2012 – Developing Databases:
- CLR Integration
  Course........................................md_dsqd_a04_it_enus
- Working with Data
  Course........................................md_dsqd_a05_it_enus
- Working with XML Data
  Course........................................md_dsqd_a06_it_enus
- Tuning and Optimizing Queries
  Course........................................md_dsqd_a07_it_enus
- Developing Databases:
  - Managing and Troubleshooting
    Course........................................md_dsqd_a08_it_enus
  - New Features
    Course........................................md_dsqd_a09_it_enus

Microsoft SQL Server 2014 - Developing Databases:
- Creating and Using SSIS Packages
  Course........................................md_dsqd_a10_it_enus

Microsoft SQL Server 2008 R2:
- Installation
  Course........................................md_mcir_a01_it_enus
- Instance and Database Configuration
  Course........................................md_mcir_a02_it_enus
- Security Management
  Course........................................md_mcir_a03_it_enus
- Database Management
  Course........................................md_mcir_a04_it_enus
- Data Management
  Course........................................md_mcir_a05_it_enus
- Database Monitoring and Performance
  Course........................................md_mcir_a06_it_enus
- Backups, Restores, and Database Snapshots
  Course........................................md_mcir_a07_it_enus
- High Availability
  Course........................................md_mcir_a08_it_enus

Microsoft SQL Server 2008:
- Business Intelligence Development and Maintenance
  Implementing SQL Server 2008 Integration Services
  Course........................................md_mqbm_a01_it_enus
- Configuring SQL Server 2008 Integration Services
  Packages
  Course........................................md_mqbm_a02_it_enus
- Deploying SQL Server 2008 Integration Services
  Packages
  Course........................................md_mqbm_a03_it_enus
- Implementing SQL Server 2008 Reporting Services Solutions
  Course........................................md_mqbm_a04_it_enus
- Deploying and Delivering SQL Server 2008 Reporting Services Reports
  Course........................................md_mqbm_a05_it_enus
- Maintaining SQL Server 2008 Reporting Services
  Course........................................md_mqbm_a06_it_enus

Microsoft SQL Server 2008 R2:
- Implementation and Maintenance
  SQL Server 2008 R2: Installation
  Course........................................md_mcir_a01_it_enus
  SQL Server 2008 R2: Instance and Database Configuration
  Course........................................md_mcir_a02_it_enus
  SQL Server 2008 R2: Security Management
  Course........................................md_mcir_a03_it_enus
  SQL Server 2008 R2: Database Management
  Course........................................md_mcir_a04_it_enus
  SQL Server 2008 R2: Data Management
  Course........................................md_mcir_a05_it_enus
  SQL Server 2008 R2: Database Monitoring and Performance
  Course........................................md_mcir_a06_it_enus
  SQL Server 2008 R2: Backups, Restores, and Database Snapshots
  Course........................................md_mcir_a07_it_enus
  SQL Server 2008 R2: High Availability
  Course........................................md_mcir_a08_it_enus

Enterprise Database Systems

Microsoft SQL Server 2008
**IT SKILLS COURSEWARE**

- **Microsoft SQL Server 2008 R2: Database Development**
  SQL Server 2008 R2: Creating and Implementing Database Objects
  Course.................................................. md_msdr_a01_it_enus
  SQL Server 2008 R2: Creating and Altering Partitions
  Course.................................................. md_msdr_a02_it_enus
  SQL Server 2008 R2: Running Queries and Manipulating Data
  Course.................................................. md_msdr_a03_it_enus
  SQL Server 2008 R2: Performing Advanced Query Techniques
  Course.................................................. md_msdr_a04_it_enus
  SQL Server 2008 R2: Implementing Programming Objects
  Course.................................................. md_msdr_a05_it_enus
  SQL Server 2008 R2: Querying and Managing XML Data
  Course.................................................. md_msdr_a06_it_enus
  SQL Server 2008 R2: Messaging, Full-Text Search, Scripts, and Track Changes
  Course.................................................. md_msdr_a07_it_enus
  SQL Server 2008 R2: Gathering Performance Data
  Course.................................................. md_msdr_a08_it_enus

- **MySQL: Database Concepts, Design, and Installation**
  MySQL: Using the Data Manipulation and Definition Statements
  Course.................................................. df_mysq_a03_it_enus
  MySQL: Querying Data Using the SELECT Statement
  Course.................................................. df_mysq_a02_it_enus
  MySQL: Storage Engines, Advanced Indexing, and Maintenance
  Course.................................................. df_mysq_a06_it_enus
  MySQL: General Syntax, Advanced Queries, and Stored Programs
  Course.................................................. df_mysq_a04_it_enus
  MySQL: Advanced Routines, Optimization, and DCL
  Course.................................................. df_mysq_a05_it_enus
  MySQL: Administration, Transactions, Optimization, Scaling, Backup, and Recovery
  Course.................................................. df_mysq_a07_it_enus
  MySQL: Performance Monitoring, Database Health and Integrity, and Security
  Course.................................................. df_mysq_a08_it_enus

- **Enterprise Database Systems**
  **BIG DATA**
  - **Big Data Fundamentals**
    The Big Data Technology Wave
    Course.................................................. df_bgdt_a01_it_enus
    Big Data Opportunities and Challenges
    Course.................................................. df_bgdt_a02_it_enus
  - **Apache Spark Fundamentals**
    Programming and Deploying Apache Spark Applications
    Course.................................................. df_apsf_a01_it_enus
  - **Apache Hadoop and MapReduce Essentials**
    MapReduce Essentials
    Course.................................................. df_ahmr_a02_it_enus
    Apache Hadoop
    Course.................................................. df_ahmr_a01_it_enus
  - **Hadoop Ecosystem**
    Ecosystem for Hadoop
    Course.................................................. df_ahec_a01_it_enus
    Installation of Hadoop
    Course.................................................. df_ahec_a02_it_enus
    Data Repository with HDFS and HBase
    Course.................................................. df_ahec_a03_it_enus

- **Introduction to SQL**
  - **Introduction to SQL**
    Introduction to SQL
    Course.................................................. df_sqli_a01_it_enus
    Introduction to SQL: Managing Table Design
    Course.................................................. df_sqli_a02_it_enus
    Introduction to SQL: Multiple Tables and Advanced Queries
    Course.................................................. df_sqli_a03_it_enus
    Introduction to SQL: Views, Transactions, and SQL Security Architecture
    Course.................................................. df_sqli_a04_it_enus

- **MySQL Essentials**
  MySQL: Database Concepts, Design, and Installation
  Course.................................................. df_mysq_a01_it_enus
Hadoop Operations

Designing Hadoop Clusters
Course........................................df_ahop_a01_it_enus
Hadoop in the Cloud
Course........................................df_ahop_a02_it_enus
Deploying Hadoop Clusters
Course........................................df_ahop_a03_it_enus
Hadoop Cluster Availability
Course........................................df_ahop_a04_it_enus
Securing Hadoop Clusters
Course........................................df_ahop_a05_it_enus
Operating Hadoop Clusters
Course........................................df_ahop_a06_it_enus
Stabilizing Hadoop Clusters
Course........................................df_ahop_a07_it_enus
Capacity Management for Hadoop Clusters
Course........................................df_ahop_a08_it_enus
CloudERA Manager and Hadoop Clusters
Course........................................df_ahop_a10_it_enus
Performance Tuning of Hadoop Clusters
Course........................................df_ahop_a09_it_enus

Big Data - The Corporate Leadership Perspective

Big Data Corporate Leadership Perspective
Course...........................................df_bgcp_a01_it_enus

Big Data - The Engineering Perspective

Big Data Engineering Perspectives
Course........................................df_bgcp_a01_it_enus

Big Data - The Legal Perspective

Big Data - The Legal Perspective
Course........................................df_bglp_a01_it_enus
IT SKILLS COURSEWARE

Data Science Fundamentals in R
- Fundamental Methods for Data Science in R Course: df_dsfd_a01_it_enus
- Machine Learning Examples for Data Science in R Course: df_dsfd_a02_it_enus

ENTERPRISE DATABASE SYSTEMS

NO SQL

MongoDB
- MongoDB: Indexing, Replication, and Security Course: df_mgdb_a02_it_enus
- MongoDB: Concepts, Installation, and Querying Course: df_mgdb_a01_it_enus

NoSQL
- In Depth with NoSQL Course: df_nsq_a04_it_enus
- Programming with NoSQL Course: df_nsq_a03_it_enus
- NoSQL Concepts and Background Course: df_nsq_a01_it_enus
- NoSQL Models and Applications Course: df_nsq_a02_it_enus

RavenDB Fundamentals
- RavenDB Overview Course: df_rvdb_a01_it_enus
- RavenDB Integration Course: df_rvdb_a02_it_enus

Apache Cassandra
- An Overview of Apache Cassandra Course: df_cass_a01_it_enus

Apache HBase Fundamentals
- Apache HBase Fundamentals: Installation, Architecture, and Data Modeling Course: df_hbas_a01_it_enus
- Apache HBase Fundamentals: Access Data through the Shell and Client API Course: df_hbas_a02_it_enus
- Apache HBase Fundamentals: Advanced API, Administration, and MapReduce Course: df_hbas_a03_it_enus

ENTERPRISE DATABASE SYSTEMS

DATA VISUALIZATION

Data Visualization with Tableau
- Tableau Charts, Maps, and Dashboards Course: df_tabf_a02_it_enus
- Tableau Visualization Course: df_tabf_a01_it_enus

Data Visualization Essentials
- Data Visualization: Essentials Course: df_fodv_a01_it_enus

ENTERPRISE DATABASE SYSTEMS

DATABASE FUNDAMENTALS

Database Fundamentals
- SQL Server Database Fundamentals: Design Principles and Data Manipulation Course: df_dbfu_a01_it_enus
- SQL Server Database Fundamentals: Creating, Optimizing, and Securing Databases Course: df_dbfu_a02_it_enus

OPERATIONAL INTELLIGENCE

Operational Intelligence Fundamentals with Splunk
- Using Your Data with Splunk Course: df_oifs_a02_it_enus
- Splunk Administration Course: df_oifs_a03_it_enus
- Splunk Visualizations and Dashboards Course: df_oifs_a04_it_enus
- Indexers, Clusters, and Advanced Search Course: df_oifs_a05_it_enus
- Splunk Fundamentals Course: df_oifs_a01_it_enus
IT SKILLS COURSEWARE

MENTORING ASSETS

- Mentoring Assets
  Mentoring 70-462 Administering Microsoft SQL Server 2012 Databases
  Mentoring Assets...........................................mnt70462
  Mentoring 98-364 Database Fundamentals
  Mentoring Assets...........................................mnt98364

ENTERPRISE DATABASE SYSTEMS

TEST PREPS

- Test Preps
  TestPrep 1Z0-050 Oracle Database 11g: New Features for Administrators
  Testprep Exams.............................................TP1Z0050_ENG
  TestPrep 1Z0-052 Oracle Database 11g: Administration I
  Testprep Exams.............................................od_oaws_a01_tp_enus
  TestPrep 70-432 TS: Microsoft SQL Server 2008, Implementation and Maintenance
  Testprep Exams.............................................md_mcim_a01_tp_enus
  TestPrep 70-433 TS: Microsoft SQL Server 2008, Database Development
  Testprep Exams.............................................md_msdd_a01_tp_enus
  TestPrep 1Z0-053 Oracle Database 11g: Administration II
  Testprep Exams.............................................od_oawt_a01_tp_enus
  TestPrep 70-462 Administering Microsoft SQL Server 2012/2014 Databases
  Testprep Exams.............................................md_msdb_a01_tp_enus
  TestPrep 70-461 Querying Microsoft SQL Server 2012/2014
  Testprep Exams.............................................md_mssq_a01_tp_enus
  TestPrep 70-463 Implementing a Data Warehouse with SQL Server 2012/2014
  Testprep Exams.............................................md_dwsq_a01_tp_enus
  TestPrep 70-464 Developing Microsoft SQL Server Databases
  Testprep Exams.............................................md_dsqd_a01_tp_enus
  TestPrep 1Z0-060 Upgrade to Oracle Database 12c
  Testprep Exams.............................................od_nfad_a01_tp_enus
  TestPrep 70-413 Designing and Implementing a Server Infrastructure
  Testprep Exams.............................................ws_imin_a01_tp_enus
  TestPrep 1Z0-062 Oracle Database 12c: Installation and Administration
  Testprep Exams.............................................od_inup_a01_tp_enus
  TestPrep 1Z0-047 Oracle Database SQL Expert
  Testprep Exams.............................................od_odse_a01_tp_enus

  TestPrep 1Z0-061 Oracle Database 12c: SQL Fundamentals
  Testprep Exams.............................................od_insq_a01_tp_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP

- Overview of SAP for Project Teams
  Overview of SAP Solutions
  Course......................................................sa_bseu_a01_dt_enus
  Financial Accounting with SAP
  Course......................................................sa_bseu_a02_dt_enus
  SAP Logistics Modules
  Course......................................................sa_bseu_a03_dt_enus
  SAP ERP Architecture
  Course......................................................sa_bseu_a04_dt_enus
  SAP Administration
  Course......................................................sa_bseu_a05_dt_enus
  SAP Project Planning and Implementation
  Course......................................................sa_bseu_a06_dt_enus
  SAP NetWeaver Platform
  Course......................................................sa_bseu_a07_dt_enus

- SAP Business Suite 7 for End Users
  SAP Enterprise Resource Planning (ERP)
  Course......................................................sa_bseu_a01_it_enus
  SAP Customer Relationship Management (CRM)
  Course......................................................sa_bseu_a02_it_enus
  SAP Product Lifecycle Management
  Course......................................................sa_bseu_a03_it_enus
  SAP Supply Chain Management
  Course......................................................sa_bseu_a04_it_enus
  SAP Supplier Relationship Management
  Course......................................................sa_bseu_a05_it_enus

- SAP Business One for End Users
  SAP Business One - Introduction for End Users
  Course......................................................sa_boeu_a01_dt_enus

- SAP Business Objects Business Intelligence
  SAP BusinessObjects: Overview
  Course......................................................sa_bobi_a01_dt_enus
  SAP BusinessObjects: Crystal Reports
  Course......................................................sa_bobi_a02_dt_enus
  SAP BusinessObjects: Web Intelligence
  Course......................................................sa_bobi_a03_dt_enus
IT SKILLS COURSEWARE

SAP BusinessObjects: Dashboards and Analytics
Course.........................................................sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView
Course.........................................................sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence
Course.........................................................sa_bobi_a06_dt_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

MICROSOFT DYNAMICS

■ Microsoft Dynamics CRM 2013: Applications
Application Skills in Microsoft Dynamics CRM 2013
Course.........................................................er_dcrm_a01_it_enus
Sales Automation in Microsoft Dynamics CRM 2013
Course.........................................................er_dcrm_a02_it_enus
Marketing Automation in Microsoft Dynamics CRM 2013
Course.........................................................er_dcrm_a03_it_enus
Customer Service Automation in Microsoft Dynamics CRM 2013
Course.........................................................er_dcrm_a04_it_enus

■ Microsoft Dynamics CRM 2013: Customization and Configuration
Microsoft Dynamics CRM 2013 - Customization and Configuration: Introduction
Course.........................................................er_dcrc_a01_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Entities
Course.........................................................er_dcrc_a02_it_enus
Microsoft Dynamics CRM 2013 - Customization and Configuration: Relationships
Course.........................................................er_dcrc_a03_it_enus

■ Business Intelligence with Microsoft Dynamics CRM 2013
Microsoft Dynamics CRM 2013: Forms, Marketing, Contacts, and Processes
Course.........................................................er_dcrb_a01_it_enus

WEB DESIGN SOLUTION AREA

ADOBE

■ Adobe AIR 3
Adobe AIR 3 for Flash CS5.5 Developers
Course.........................................................at_airr_a01_it_enus

■ Adobe InDesign CS5
Adobe InDesign CS5: Fundamentals
Course.........................................................at_idct_a01_it_enus

■ Adobe Reader X
Adobe Reader X
Course.........................................................at_adre_a01_dt_enus

■ Adobe ColdFusion 10
Adobe ColdFusion 10 Fundamentals
Course.........................................................at_cfus_a01_it_enus

■ Using Adobe Typekit
Getting Started with Typekit
Course.........................................................at_usty_a01_it_enus
Using Typekit Fonts on Web Sites
Course.........................................................at_usty_a02_it_enus
IT SKILLS COURSEWARE

Adobe Edge Animate CC
Adobe Edge Animate CC: Exploring the Interface Course............................................. at_adea_a01_it_enus

Adobe Captivate 8 Fundamentals
Adobe Captivate 8: Media and Interactivity Course.................................................. at_adca_a02_dt_enus
Adobe Captivate 8: Getting Started Course............................................................. at_adca_a01_dt_enus

Adobe Dreamweaver CC 2015
Adobe Dreamweaver CC 2015 Fundamentals Course............................................. at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015 Course........................................ at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface Course................................................ at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML Course.................................... at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design Course.................................................... at_adcc_a05_dt_enus

Adobe Flash Professional CC 2015
Adobe Flash Professional CC 2015 Fundamentals Course...................................... at_afpc_a01_dt_enus
Drawing with Adobe Flash Professional CC 2015 Course....................................... at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools Course.................................................... at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations Course.......................................... at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming Course...................................... at_afpc_a05_dt_enus

Adobe Illustrator CC 2015
Adobe Illustrator CC 2015 Introduction and New Features Course............................... at_aicc_a01_dt_enus
Adobe Illustrator CC 2015 Fundamentals Course.................................................... at_aicc_a02_dt_enus
Drawing in Adobe Illustrator CC 2015 Course........................................................ at_aicc_a03_dt_enus
Working with Text in Adobe Illustrator CC 2015 Course.......................................... at_aicc_a04_dt_enus
Adobe Illustrator CC 2015 Tools Course.................................................................... at_aicc_a05_dt_enus
Adobe Illustrator CC 2015 Working with the Pen Tools and Objects Course.............. at_aicc_a06_dt_enus
Adobe Illustrator CC 2015 Gradients and Bitmap Images Course.............................. at_aicc_a07_dt_enus
Adobe Illustrator CC 2015 Advanced Tools and Effects Course.............................. at_aicc_a08_dt_enus

Adobe InDesign CC 2015
Adobe InDesign CC 2015 Fundamentals Course....................................................... at_aicd_a01_dt_enus
Adobe InDesign CC 2015 Basic Navigation and Tools Course.................................... at_aicd_a02_dt_enus
Working with Images and Exporting Files in Adobe InDesign CC 2015 Course........ at_aicd_a03_dt_enus
Working with Objects and Editing Tools in Adobe InDesign CC 2015 Course.......... at_aicd_a04_dt_enus
Working with Text in Adobe InDesign CC 2015 Course............................................ at_aicd_a05_dt_enus
Working with Pages in Adobe InDesign CC 2015 Course.......................................... at_aicd_a06_dt_enus

Adobe Premiere Elements 13
Adobe Premiere Elements 13 Essentials Course......................................................... at_prth_a01_dt_enus

Adobe Premiere Pro CC 2015
Adobe Premiere Pro CC 2015 Fundamentals Course................................................. at_prpc_a01_dt_enus
Adobe Premiere Pro CC 2015 Panels and Effects Course.......................................... at_prpc_a02_dt_enus
Adobe Premiere Pro CC 2015 Movies and Application Extensibility Course.............. at_prpc_a03_dt_enus

WEB DESIGN SOLUTION AREA

SCRIPTING AND WEB LANGUAGES

JavaScript - JsRender
JsRender Fundamentals Course.................................................................................. sl_jsrd_a01_it_enus
Advanced JsRender Features Course........................................................................ sl_jsrd_a02_it_enus

JavaScript Single Page Apps
JavaScript SPA: Getting Started with SPA in Visual Studio 2013 Course.................. sl_jssp_a01_it_enus
IT SKILLS COURSEWARE

JavaScript SPA: SPA Views and Routes
Course.............................................................................................................. sl_jssp_a02_it_enus
JavaScript SPA: Durandal Modules and Lifecycle events
Course.............................................................................................................. sl_jssp_a03_it_enus
JavaScript SPA: Adding Views and Handling View Navigation in Durandal
Course.............................................................................................................. sl_jssp_a04_it_enus
JavaScript SPA: Connecting to and Managing Data
Course.............................................................................................................. sl_jssp_a05_it_enus
JavaScript SPA: Working with Rich Application Data
Course.............................................................................................................. sl_jssp_a06_it_enus
JavaScript SPA: Managing Application Data
Course.............................................................................................................. sl_jssp_a07_it_enus
JavaScript SPA: Working With Validation
Course.............................................................................................................. sl_jssp_a08_it_enus

Building Apps with jQuery Mobile

jQuery Mobile – Forms, Lists, Sets and Tables
Course.............................................................................................................. sl_jqry_a02_it_enus
Optimizing jQuery Mobile Apps
Course.............................................................................................................. sl_jqry_a03_it_enus
Integrating jQuery Mobile with PhoneGap
Course.............................................................................................................. sl_jqry_a04_it_enus
jQuery Mobile – App Basics, UI Controls and Navigation
Course.............................................................................................................. sl_jqry_a01_it_enus

Developing with Kendo UI

Kendo UI: Installation and Overview
Course.............................................................................................................. sl_kndo_a01_it_enus
Kendo UI: HTML Helpers for ASP.NET MVC
Course.............................................................................................................. sl_kndo_a02_it_enus
Kendo UI: Mobile API
Course.............................................................................................................. sl_kndo_a03_it_enus

JavaScript - Ember.js

JavaScript - Ember.js Fundamentals
Course.............................................................................................................. sl_jsem_a01_it_enus

JavaScript - Knockout

Advanced Knockout Techniques
Course.............................................................................................................. sl_jsko_a04_it_enus
Configuring Forms with Knockout
Course.............................................................................................................. sl_jsko_a02_it_enus
Knockout Fundamentals
Course.............................................................................................................. sl_jsko_a01_it_enus
Working with Knockout
Course.............................................................................................................. sl_jsko_a03_it_enus

CSS3, Sass and Less

Navigation Elements and Animations with CSS3
Course.............................................................................................................. wdcssh_a03_it_enus
Forms, Positioning, and Layout with CSS3
Course.............................................................................................................. wdcssh_a04_it_enus
Creating Styles with CSS3 and Styling Text
Course.............................................................................................................. wdcssh_a01_it_enus
Styling Page Elements using CSS3
Course.............................................................................................................. wdcssh_a02_it_enus
Extending CSS3 with Sass and Less
Course.............................................................................................................. wdcssh_a06_it_enus
Advanced Options, Responsive Web Design, and Management with CSS3
Course.............................................................................................................. wdcssh_a05_it_enus

JavaScript Essentials

JavaScript Essentials: Getting Started
Course.............................................................................................................. sl_jsce_a01_it_enus
JavaScript Essentials: Working with Page Elements
Course.............................................................................................................. sl_jsce_a07_it_enus
JavaScript Essentials: Language Features
Course.............................................................................................................. sl_jsce_a02_it_enus
JavaScript Essentials: JavaScript In Depth
Course.............................................................................................................. sl_jsce_a03_it_enus
JavaScript Essentials: Dynamic JavaScript Code
Course.............................................................................................................. sl_jsce_a09_it_enus
JavaScript Essentials: Dynamic Content and HTML5
Course.............................................................................................................. sl_jsce_a08_it_enus
JavaScript Essentials: Basic Browser Interaction
Course.............................................................................................................. sl_jsce_a04_it_enus
JavaScript Essentials: Input and the Mouse
Course.............................................................................................................. sl_jsce_a10_it_enus
JavaScript Essentials: Date and Math Functions
Course.............................................................................................................. sl_jsce_a05_it_enus
JavaScript Essentials: Working with Strings
Course.............................................................................................................. sl_jsce_a06_it_enus

Angular JS

Working with Directives in AngularJS
Course.............................................................................................................. sl_anjs_a02_it_enus
Getting Started with AngularJS
Course.............................................................................................................. sl_anjs_a01_it_enus
Services in AngularJS
Course.............................................................................................................. sl_anjs_a03_it_enus
Testing in AngularJS
Course.............................................................................................................. sl_anjs_a04_it_enus
AngularJS Controllers and Directives
Course.............................................................................................................. sl_anjs_a05_it_enus
IT SKILLS COURSEWARE

- **Introduction to Bootstrap**
  Bootstrap Elements
  Course.............................sl_btsp_a02_it_enus
  Bootstrap Introduction
  Course.............................sl_btsp_a01_it_enus

- **jQuery**
  jQuery: Basic Setup and Features
  Course.............................sl_qery_a01_it_enus
  jQuery: Using Essential Features and Functions
  Course.............................sl_qery_a02_it_enus
  jQuery: Advanced Features and Functions
  Course.............................sl_qery_a03_it_enus

- **JavaScript Sencha**
  JavaScript Sencha: Ext JS
  Course.............................sl_snch_a01_it_enus
  JavaScript Sencha: Sencha Touch
  Course.............................sl_snch_a02_it_enus

- **TypeScript Essentials**
  TypeScript Essentials: Advanced TypeScript
  Course.............................sl_tpsc_a02_it_enus
  TypeScript Essentials: Getting Started
  Course.............................sl_tpsc_a01_it_enus

- **Underscore.js**
  Underscore.js: Array, Object, and Utility Functions
  Course.............................sl_unjs_a02_it_enus
  Underscore.js: Collection Functions and Function Functions
  Course.............................sl_unjs_a01_it_enus

- **JavaScript: Backbone.js**
  Getting Started with Backbone.js
  Course.............................sl_bkbn_a01_it_enus
  Complex Application Development with Backbone.js
  Course.............................sl_bkbn_a02_it_enus

- **Building Web Applications with Node.js**
  Node.js Fundamentals
  Course.............................sl_jsnd_a01_it_enus
  Node.js: Files, Data Stores, Networked, and WebSocket Applications
  Course.............................sl_jsnd_a02_it_enus
  Node.js: Express Applications and the MEAN Stack
  Course.............................sl_jsnd_a03_it_enus
  Optimizing and Securing Node.js Applications
  Course.............................sl_jsnd_a04_it_enus
  Node.js: Debugging, Testing, Deploying, and Maintaining Node Applications
  Course.............................sl_jsnd_a05_it_enus

- **Application Development with Node.js and the .NET Framework**
  Working with Node.js and .NET
  Course.............................sl_adnj_a01_it_enus
  Edge.js, Node.js, and ASP.NET MVC
  Course.............................sl_adnj_a02_it_enus
  Azure, Node.js, and SQL Server
  Course.............................sl_adnj_a03_it_enus

- **Advanced AngularJS**
  AngularUI Utilities and Modules
  Course.............................sl_anjt_a05_it_enus
  AngularJS Security Considerations
  Course.............................sl_anjt_a02_it_enus
  AngularJS and TypeScript
  Course.............................sl_anjt_a04_it_enus
  AngularUI Companion Frameworks
  Course.............................sl_anjt_a03_it_enus
  Working with Data in AngularJS
  Course.............................sl_anjt_a04_it_enus

- **AngularJS and ASP.NET 5 MVC 6**
  AngularJS and ASP.NET 5 MVC 6: Data Persistence, Validation, and Security
  Course.............................wd_amwa_a02_it_enus
  AngularJS and ASP.NET 5 MVC 6: Creating an SPA
  Course.............................wd_amwa_a01_it_enus

- **AngularJS Fundamentals**
  Controllers and Directives
  Course.............................wd_ango_a03_it_enus
  Services and Routing
  Course.............................wd_ango_a04_it_enus
  Testing AngularJS
  Course.............................wd_ango_a05_it_enus
  Animation and Internationalization
  Course.............................wd_ango_a06_it_enus
  Beginning AngularJS
  Course.............................wd_ango_a01_it_enus
  Introduction to Directives
  Course.............................wd_ango_a02_it_enus
IT SKILLS COURSEWARE

Building Apps with MEAN Stack
- Developing and Deploying Web Applications with MEAN.js
  Course: wd_mean_a01_it_enus
  Securing, Testing, and Deploying MEAN Applications
  Course: wd_mean_a02_it_enus

Automating Web Development Tasks with Gulp.js
- Introducing Gulp.js to Web Development
  Course: wd_gulp_a01_it_enus
- Web Building and Testing with Gulp.js
  Course: wd_gulp_a02_it_enus

WEB DESIGN SOLUTION AREA
WEB DEVELOPMENT

HTML5
- Introduction to HTML5
  Course: wd_htme_a01_it_enus
- HTML5 Layout
  Course: wd_htme_a02_it_enus
- HTML5 and CSS3
  Course: wd_htme_a05_it_enus
- HTML5 Layout with CSS3
  Course: wd_htme_a06_it_enus
- HTML5 Forms
  Course: wd_htme_a03_it_enus
- HTML5 APIs and Media
  Course: wd_htme_a04_it_enus
- HTML5 and Advanced CSS3
  Course: wd_htme_a07_it_enus
- HTML5 and JavaScript
  Course: wd_htme_a08_it_enus
- HTML5 Graphics and Canvas
  Course: wd_htme_a09_it_enus
- Advanced HTML5
  Course: wd_htme_a10_it_enus
- Advanced Features of JavaScript, CSS3 and HTML5
  Course: wd_htme_a11_it_enus

JSON Fundamentals
- JSON Essentials
  Course: wd_jsof_a01_it_enus

XML Essentials
- XML Language Basics
  Course: wd_xmlle_a01_it_enus
- Manipulating XML with the XML DOM and Ajax
  Course: wd_xmlle_a02_it_enus
- XML Transformation Using XSLT and XSL-FO
  Course: wd_xmlle_a03_it_enus
- Querying XML Data with XPath and XQuery
  Course: wd_xmlle_a04_it_enus
- Web Services and XML
  Course: wd_xmlle_a05_it_enus

WEB SERVICES

Apache Web Services
- Fundamentals of Apache Web Services
  Course: sd_apch_a01_it_enus
- Apache Web Services Advanced
  Course: sd_apch_a02_it_enus

REST API
- REST API: Exploring the Basic Features
  Course: wd_rest_a01_it_enus
- REST API: Exploring the Advanced Features
  Course: wd_rest_a02_it_enus

WEB DESIGN SOLUTION AREA
WEB DESIGN

Responsive Web Design
- Responsive Web Design: Flexible Grids, Images, and Media Queries
  Course: wd_rwds_a01_it_enus
- Responsive Web Design: Flexible Data and UIs, Devices, Process and Performance
  Course: wd_rwds_a02_it_enus

Web Design Essentials
- Web Design Basics
  Course: wd_wdes_a01_it_enus
- Web Design Enhancements
  Course: wd_wdes_a02_it_enus
IT SKILLS COURSEWARE

Using Justinmind
Introduction to Justinmind
Course........................................ wd_usju_a01_it_enus
The Justinmind Desktop Application Interface
Course........................................ wd_usju_a02_it_enus
Creating and Simulating a Working Prototype
Course........................................ wd_usju_a03_it_enus

WEB DESIGN SOLUTION AREA

WEB APPLICATION FRAMEWORKS

Creating Web Applications with Sinatra
Sinatra Fundamentals
Course........................................ wd_cwas_a01_it_enus
Working with Sinatra
Course........................................ wd_cwas_a02_it_enus

Building Dynamic Web Sites with LAMP Stack
Creating a LAMP Stack
Course........................................ wd_lamp_a01_it_enus
Building Dynamic Web Sites with MySQL and PHP
Course........................................ wd_lamp_a02_it_enus

WEB DESIGN SOLUTION AREA

CONTENT MANAGEMENT SYSTEMS

Drupal 8
Drupal 8 First Look
Course........................................ wd_drup_a01_it_enus

WordPress
WordPress Introduction and Basic Configuration
Course........................................ wd_wrdp_a01_it_enus
WordPress Networking and Security
Course........................................ wd_wrdp_a02_it_enus
WordPress Advanced Themes and Administration
Course........................................ wd_wrdp_a03_it_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

IT BUSINESS

IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus
ITIL® is a Registered Trade Mark of AXELOS Limited
ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle
Course........................................ ib_itlv_a01_it_enus
Course........................................ ib_itlv_a02_it_enus
Course........................................ ib_itlv_a03_it_enus
Course........................................ ib_itlv_a04_it_enus
Course........................................ ib_itlv_a05_it_enus
Course........................................ ib_itlv_a06_it_enus
ITIL® 2011 Edition Foundation: Introduction to Service Operation
Course........................................ ib_itlv_a07_it_enus
ITIL® 2011 Edition Foundation: Service Operation Processes
Course........................................ ib_itlv_a08_it_enus
ITIL® 2011 Edition Foundation: Continual Service Improvement
Course........................................ ib_itlv_a09_it_enus

ITIL® 2011 Edition OSA: Introduction to Incident Management
Course........................................ ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
Course........................................ ib_iosb_a01_it_enus
Course........................................ ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation Considerations
Course........................................ ib_iosb_a14_it_enus
ITIL® 2011 Edition OSA: Incident Management Interactions
Course........................................ ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request Fulfillment
Course........................................ ib_iosb_a05_it_enus
IT SKILLS COURSEWARE

ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges Course........................................ ib_iosb_a06_it_enus
ITIL® 2011 Edition OSA: Introduction to Problem Management Course........................................ ib_iosb_a07_it_enus
ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges Course........................................ ib_iosb_a08_it_enus
ITIL® 2011 Edition OSA: Introduction to Access Management Course........................................ ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk Course........................................ ib_iosb_a10_it_enus
ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing Course........................................ ib_iosb_a11_it_enus
ITIL® 2011 Edition OSA: Introduction to Functions Course........................................ ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities Course........................................ ib_iosb_a13_it_enus

ITIL® 2011 Edition Overview

ITIL® 2011 Edition Overview: Creating a Service Culture Course........................................ ib_ovvx_a01_it_enus
ITIL® 2011 Edition Overview: Introduction to the ITIL® Framework Course........................................ ib_ovvx_a02_it_enus
ITIL® 2011 Edition Overview: Certification and Benefits Course........................................ ib_ovvx_a03_it_enus

Technical Management Essentials

Transitioning from Technical Professional to Management Course........................................ mgmt_19_a01_bs_enus
Strategies for Transitioning to Technical Management Course........................................ mgmt_19_a02_bs_enus
Managing Technical Professionals Course........................................ mgmt_19_a03_bs_enus

Customer Service Representative, Professionalism

The Customer Service Representative (CSR) Course........................................ cust_06_a01_bs_enus
Support Center Services and Work Environment Course........................................ cust_06_a02_bs_enus
Team and Customer Relationships Course........................................ cust_06_a03_bs_enus

Customer Service Representative, Skills

Customer Interactions Course........................................ cust_07_a01_bs_enus
Communication Skills Course........................................ cust_07_a02_bs_enus
Conflict, Stress, and Time Management Course........................................ cust_07_a03_bs_enus

Customer Service Representative, Process

Customer Service Processes and Procedures Course........................................ cust_08_a01_bs_enus
Quality in a Support Center Course........................................ cust_08_a02_bs_enus
Support Center Tools, Technologies and Metrics Course........................................ cust_08_a03_bs_enus
Dealing with Irrational Customers and Escalating Complaints Course........................................ cust_08_a04_bs_enus

Writing Skills for Technical Professionals

Writing for Technical Professionals: Preparation and Planning Course........................................ ib_wstp_a01_it_enus
Writing for Technical Professionals: Effective Writing Techniques Course........................................ ib_wstp_a02_it_enus

IT Strategy Essentials

IT Strategy Essentials: Business and IT Strategy Alignment Course........................................ stgy_06_a01_bs_enus
IT Strategy Essentials: Creating an IT Strategy Plan Course........................................ stgy_06_a02_bs_enus
IT Strategy Essentials: Implementing an IT Strategy Course........................................ stgy_06_a03_bs_enus
Final Exam: IT Strategy Essentials Final Exams stgy_06_a01_fe_enus

IT Security for End Users

IT Security for End Users: IT Security Fundamentals Course........................................ ds_sf01_a01_dt_enus
IT Security for End Users: Using Corporate Devices Securely Course........................................ ds_sf01_a02_dt_enus
IT Security for End Users: Secure Corporate Communications and Networking Course........................................ ds_sf01_a03_dt_enus
BUSINESS SKILLS FOR THE IT PROFESSIONAL

TEST PREPS

Test Preps
TestPrep ITIL Foundation
Testprep Exams..............................ib_itlv_a01_tp_enus

BUSINESS SKILLS FOR THE IT PROFESSIONAL

MENTORING

Mentoring
Mentoring ITIL Foundation
Mentoring Assets................................mntitv3f

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

Code of Ethics and Professional Conduct (PMI® Standard-aligned)

The Role of Ethics in Project Management
Course........................................proj_15_a01_bs_enus
Core PMI® Values and Ethical Standards
Course........................................proj_15_a02_bs_enus

PRINCE2®: 2009 Foundation

PRINCE2® is a Registered Trade Mark of AXELOS Limited
Overview of Project Management (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a01_it_enus
Project Organization, Planning and Risk (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a02_it_enus
Project Quality, Change and Progress (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a03_it_enus
Starting Up, Initiating and Directing a Project (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a04_it_enus
Controlling, Managing and Closing a Project (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a05_it_enus
Tailoring PRINCE2 to a Project Environment (PRINCE2®: 2009-aligned)
Course........................................ib_prin_a06_it_enus

IT Project Management Essentials

IT Project Management Essentials: Introduction to IT Project Management
Course........................................proj_17_a01 bs_enus
IT Project Management Essentials: Initiating and Planning IT Projects
Course........................................proj_17_a02 bs_enus
IT Project Management Essentials: Executing IT Projects
Course........................................proj_17_a03 bs_enus
IT Project Management Essentials: Monitoring and Controlling IT Projects
Course........................................proj_17_a04 bs_enus
IT Project Management Essentials: Managing Risks in an IT Project
Course........................................proj_17_a05 bs_enus
IT Project Management Essentials: Testing Deliverables and Closing IT Projects
Course........................................proj_17_a06 bs_enus

Managing Software Project Outsourcing

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Course........................................proj_18_a01 bs_enus
Managing Software Project Outsourcing: Developing a Vendor Contract
Course........................................proj_18_a02 bs_enus
Managing Software Project Outsourcing: Working with the Outsourced Team
Course........................................proj_18_a03 bs_enus
Managing Software Project Outsourcing: Dealing with Risks
Course........................................proj_18_a04 bs_enus

Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)

Plan and Manage Project Communications (PMBOK® Guide Fifth Edition)
Course........................................proj_26_a01 bs_enus
Control Project Communications (PMBOK® Guide Fifth Edition)
Course........................................proj_26_a02 bs_enus
## IT SKILLS COURSEWARE

### Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)

- Project Stakeholder Management (PMBOK® Guide Fifth Edition)
  Course: proj_29_a01_bs_enus
  Course: proj_29_a02_bs_enus

### Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)

- Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
  Course: proj_19_a01_bs_enus
- Project Management Overview (PMBOK® Guide Fifth Edition)
  Course: proj_19_a02_bs_enus
  Course: proj_19_a03_bs_enus

### Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)

  Course: proj_20_a01_bs_enus
- Direct, Monitor, and Control Project Work (PMBOK® Guide Fifth Edition)
  Course: proj_20_a02_bs_enus
- Controlling Changes and Closing a Project (PMBOK® Guide Fifth Edition)
  Course: proj_20_a03_bs_enus
- Capturing, Analyzing, and Managing Lessons Learned
  Course: proj_20_a04_bs_enus
- Strategic Alignment and Benefits Realization
  Course: proj_20_a05_bs_enus

### Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)

- Project Requirements and Defining Scope (PMBOK® Guide Fifth Edition)
  Course: proj_21_a01_bs_enus
  Course: proj_21_a02_bs_enus
- Monitoring and Controlling Project Scope (PMBOK® Guide Fifth Edition)
  Course: proj_21_a03_bs_enus

### Project Time Management (PMBOK® Guide - Fifth Edition-aligned)

- Defining and Sequencing Project Activities (PMBOK® Guide Fifth Edition)
  Course: proj_22_a01_bs_enus
- Estimating Activity Resources and Durations (PMBOK® Guide Fifth Edition)
  Course: proj_22_a02_bs_enus
- Developing and Controlling the Project Schedule (PMBOK® Guide Fifth Edition)
  Course: proj_22_a03_bs_enus

### Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)

- Planning Project Costs (PMBOK® Guide Fifth Edition)
  Course: proj_23_a01_bs_enus
- Controlling Project Costs (PMBOK® Guide Fifth Edition)
  Course: proj_23_a02_bs_enus

### Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)

- Plan Quality Management (PMBOK® Guide Fifth Edition)
  Course: proj_24_a01_bs_enus
- Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
  Course: proj_24_a02_bs_enus
- Quality Management for Continuous Improvement
  Course: proj_24_a03_bs_enus

### Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)

- Planning Project Human Resources (PMBOK® Guide Fifth Edition)
  Course: proj_25_a01_bs_enus
- Managing Project Human Resources (PMBOK® Guide Fifth Edition)
  Course: proj_25_a02_bs_enus

### Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)

  Course: proj_27_a01_bs_enus
- Identifying Project Risks (PMBOK® Guide Fifth Edition)
  Course: proj_27_a02_bs_enus
- Performing Risk Analysis (PMBOK® Guide Fifth Edition)
  Course: proj_27_a03_bs_enus
IT SKILLS COURSEWARE

Risk Response and Control (PMBOK® Guide Fifth Edition)
Course.................................................................proj_27_a04_bs_enus

■ Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)
Planning Project Procurement Management (PMBOK® Guide Fifth Edition)
Course.............................................................proj_28_a01_bs_enus
Managing Procurements (PMBOK® Guide Fifth Edition)
Course.................................................................proj_28_a02_bs_enus

■ Agile Practitioner - (PMI-ACP & ScrumMaster aligned)
Core PMI® Values and Ethical Standards
Course.................................................................proj_15_a02_bs_enus

■ PRINCE2®: Practitioner
PRINCE2® Practitioner Exam Information
Course..............................................................prin_prac_a01_bs_enus

■ Agile Project Management Fundamentals (PMI_ACP)® aligned
Core PMI® Values and Ethical Standards
Course.................................................................proj_15_a02_bs_enus
Agile Principles, Methodologies, and Mindset
Course..............................................................ib_apmf_a01_it_enus
Agile Planning
Course...............................................................ib_apmf_a02_it_enus
Planning and Monitoring Iterations in Agile Projects
Course...............................................................ib_apmf_a03_it_enus
Engaging Agile Stakeholders and Leading Agile Teams
Course...............................................................ib_apmf_a04_it_enus

■ Project Management for Everyone
Managing Projects with No Direct Authority
Business Impact Series ........................................pc_bi_pmbi001
Ensuring Management Buy-in on a Project
Business Impact Series ........................................pc_bi_pmbi002
Managing Conflict in Project Teams
Business Impact Series ........................................pc_bi_pmbi003
Managing Scope on a Project
Business Impact Series ........................................pc_bi_pmbi004
Weighing the Costs of Project Change
Business Impact Series ........................................pc_bi_pmbi005
Anticipating and Solving Problems as a Project Champion
Business Impact Series ........................................pc_bi_pmbi007
Managing Vendor Relationships
Business Impact Series ........................................pc_bi_pmbi006
Addressing Stakeholder Conflicts
Business Impact Series ........................................pc_bi_pmbi008
Portfolios, Programs, and Projects: What's the Difference?
Business Impact Series ........................................pc_bi_pmbi009
Controlling Project Cost
Business Impact Series ........................................pc_bi_pmbi010
Project Management Essentials
Challenge Series ..................................................pc_ch_lach041
Plan a Bulletproof Project
Course.................................................................proj_30_a02_bs_enus
Get Your Project off the Ground
Course.................................................................proj_30_a01_bs_enus
Lead Your Project Like a Pro
Course.................................................................proj_30_a03_bs_enus
Complete Your Project On-time and On-budget
Course.................................................................proj_30_a04_bs_enus

■ Program Management (PMI Second Edition-aligned)
Introduction to Program Management
Course.................................................................proj_16_a01_bs_enus
Program Life Cycle and Benefits Management
Course.................................................................proj_16_a02_bs_enus

■ Mentoring Assets
Mentoring PRINCE2: Foundation
Mentoring Assets................................................mntprince2f
Mentoring Project Management Professional (PMP)
PMBOK Guide 5th Edition Aligned
Mentoring Assets................................................mntpmp5ed
Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Mentoring Assets................................................mntcapm5ed
Mentoring PRINCE2: Practitioner
Mentoring Assets................................................mntprince2p

■ Test Preps
TestPrep PRINCE2®: Foundation
Testprep Exams ..................................................ib_prin_a01_tp_enus
TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Testprep Exams ..................................................pm_capm_a02_tp_enus
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update)
Testprep Exams ..................................................pm_proj_a05_tp_enus
TestPrep PRINCE2®: Practitioner
Testprep Exams ..................................................prin_prac_a01_tp_enus
PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

Leading Teams

Managing Communications in a Virtual Team
Business Impact Series .................................. pc_bi_mgbi001
Building Trust Incrementally
Business Impact Series .................................. pc_bi_lsb004
Inspiring Your Team
Business Impact Series .................................. pc_bi_lsb010
Support Your Leader
Business Impact Series .................................. pc_bi_pfb010
Leading Teams: Launching a Successful Team
Course ..................................................team_03_a01_bs_enus
Leading Teams: Establishing Goals, Roles, and Guidelines
Course ..................................................team_03_a02_bs_enus
Leading Teams: Developing the Team and its Culture
Course ..................................................team_03_a03_bs_enus
Leading Teams: Building Trust and Commitment
Course ..................................................team_03_a04_bs_enus
Leading Teams: Fostering Effective Communication and Collaboration
Course ..................................................team_03_a05_bs_enus
Leading Teams: Motivating and Optimizing Performance
Course ..................................................team_03_a06_bs_enus
Leading Teams: Dealing with Conflict
Course ..................................................team_03_a07_bs_enus
Leading Teams: Managing Virtual Teams
Course ..................................................team_03_a08_bs_enus
Choosing the Right Team Culture
Challenge Series .................................. _pc_ch_pfc006
Building and Leading Teams
Challenge Series .................................. _pc_ch_lach023
Meeting Team Performance Challenges
Challenge Series .................................. _pc_ch_pach010

Optimizing Your Performance On a Team

Power and Politics in Matrixed Teams
Challenge Series .................................. _pc_ch_mgb002
Being an Effective Team Member
Course ..................................................team_02_a01_bs_enus
Establishing Team Goals and Responsibilities
Course ..................................................team_02_a02_bs_enus
Elements of a Cohesive Team
Course ..................................................team_02_a03_bs_enus
Effective Team Communication
Course ..................................................team_02_a04_bs_enus

Using Feedback to Improve Team Performance
Course ..................................................team_05_a05_bs_enus

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

BABOK® v3: Business Analysis Key Concepts

Business Analysis Planning and Monitoring
Course ..................................................ib_cbap_a02_it_enus
Business Analysis Elicitation and Collaboration
Course ..................................................ib_cbap_a03_it_enus
Introduction to Business Analysis
Course ..................................................ib_cbap_a01_it_enus
Business Analysis and Requirements Life Cycle Management
Course ..................................................ib_cbap_a04_it_enus
Business Analysis and Strategy Analysis
Course ..................................................ib_cbap_a05_it_enus
Business Analysis and RADD: Requirements Definition
Course ..................................................ib_cbap_a06_it_enus
Business Analysis and RADD: Design Definition
Course ..................................................ib_cbap_a07_it_enus
Business Analysis and Solution Evaluation
Course ..................................................ib_cbap_a08_it_enus

BABOK® v3: Business Analysis Techniques

Analytical Techniques Used for Business Analysis
Course ..................................................ib_cbcp_a01_it_enus
Activities and Tools Used for Business Analysis
Course ..................................................ib_cbcp_a02_it_enus
Documentation and Criteria Used for Business Analysis
Course ..................................................ib_cbcp_a03_it_enus

BABOK® v3: Business Analysis Competencies

Business Analysis Competencies: Personal Skills
Course ..................................................ib_cbbp_a01_it_enus
Business Analysis Competencies: Professional Effectiveness
Course ..................................................ib_cbbp_a02_it_enus
Business Analysis Perspectives
Course ..................................................ib_cbbp_a03_it_enus

Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned

Introduction to Business Analysis and Essential Competencies
Course ..................................................ib_buap_a01_it_enus
Introduction to Business Analysis Planning Course................................. ib_buap_a02_it_enus
Planning Business Analysis Communication and Monitoring Course............................... ib_buap_a03_it_enus
Business Analysis Requirements Elicitation Course........................................ ib_buap_a04_it_enus
Business Analysis Requirements Management and Communication Course............................... ib_buap_a05_it_enus
Business Analysis: Enterprise Analysis Course........................................ ib_buap_a06_it_enus
Business Analysis: Introduction to Requirements Analysis Course............................... ib_buap_a07_it_enus
Business Analysis: Verify and Validate Requirements Course............................... ib_buap_a08_it_enus
Business Analysis: Solution Assessment and Validation Course............................... ib_buap_a09_it_enus
Final Exam: Certified Business Analysis Professional (CBAP) - BABOK V2.0 aligned Final Exams ............................................................ ib_buap_a01_fe_enus
DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

ADOBE

Adobe Reader X
Adobe Reader X Course............................................ at_adre_a01_dt_enus

Adobe AIR 3
Adobe Air 3 for Flash CS5.5 Developers Course............................................. at_airr_a01_it_enus

Adobe InDesign CS5
Adobe InDesign CS5: Fundamentals Course.............................................. at_idct_a01_it_enus

Adobe Acrobat Pro XI
Adobe Acrobat Pro XI Fundamentals Course.............................................. at_adat_a01_dt_enus

Adobe Captivate 7
Adobe Captivate 7 Fundamentals Course.............................................. at_capt_a01_dt_enus
Adobe Captivate 7 Editing Project Files Course............................................. at_capt_a02_dt_enus

Adobe Dreamweaver CC
Adobe Dreamweaver CC - Essentials Course.............................................. at_dcsc_a01_dt_enus

Adobe Flash Professional CC
Adobe Flash Professional CC - Working with ActionScript Course............................................ at_fscc_a02_dt_enus
Adobe Flash Professional CC - Additional Tools and Features Course............................................. at_fscc_a03_dt_enus
Adobe Flash Professional CC - Introduction and Basic Tools Course.............................................. at_fscc_a01_dt_enus

Adobe CC Overview New Features
Adobe CC Overview of New Features Course.............................................. at_nfcc_a01_dt_enus

Adobe ColdFusion 10
Adobe ColdFusion 10 Fundamentals Course.............................................. at_cfus_a01_it_enus

Adobe Captivate 8 Fundamentals
Adobe Captivate 8: Media and Interactivity Course........................................... at_adca_a02_dt_enus
Adobe Captivate 8: Getting Started Course.............................................. at_adca_a01_dt_enus

Adobe Acrobat DC
Adobe Acrobat DC Fundamentals Course.............................................. at_aadc_a01_dt_enus
Working with Adobe Acrobat DC Course.............................................. at_aadc_a02_dt_enus

Adobe Dreamweaver CC 2015
Adobe Dreamweaver CC 2015 Fundamentals Course.............................................. at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015 Course.............................................. at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface Course.............................................. at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML Course.............................................. at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design Course.............................................. at_adcc_a05_dt_enus

Adobe Flash Professional CC 2015
Adobe Flash Professional CC 2015 Fundamentals Course.............................................. at_afpc_a01_dt_enus
Drawing with Adobe Flash Professional CC 2015 Course.............................................. at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools Course.............................................. at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations Course.............................................. at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming Course.............................................. at_afpc_a05_dt_enus
DESKTOP SKILLS COURSEWARE

Adobe Illustrator CC 2015
Adobe Illustrator CC 2015 Introduction and New Features Course........................................ at_aicc_a01_dt_enus Adobe Illustrator CC 2015 Fundamentals Course........................................ at_aicc_a02_dt_enus Drawing in Adobe Illustrator CC 2015 Course........................................ at_aicc_a03_dt_enus Working with Text in Adobe Illustrator CC 2015 Course........................................ at_aicc_a04_dt_enus Adobe Illustrator CC 2015 Tools Course........................................ at_aicc_a05_dt_enus Adobe Illustrator CC 2015 Working with the Pen Tools and Objects Course........................................ at_aicc_a06_dt_enus Adobe Illustrator CC 2015 Gradients and Bitmap Images Course........................................ at_aicc_a07_dt_enus Adobe Illustrator CC 2015 Advanced Tools and Effects Course........................................ at_aicc_a08_dt_enus

Adobe InDesign CC 2015
Adobe InDesign CC 2015 Fundamentals Course........................................ at_aind_a01_dt_enus Adobe InDesign CC 2015 Basic Navigation and Tools Course........................................ at_aind_a02_dt_enus Working with Images and Exporting Files in Adobe InDesign CC 2015 Course........................................ at_aind_a03_dt_enus Working with Objects and Editing Tools in Adobe InDesign CC 2015 Course........................................ at_aind_a04_dt_enus Working with Text in Adobe InDesign CC 2015 Course........................................ at_aind_a05_dt_enus Working with Pages in Adobe InDesign CC 2015 Course........................................ at_aind_a06_dt_enus

Adobe Photoshop CC 2015
Adobe Photoshop CC 2015: File Types and Color Editing Course........................................ at_aphc_a02_dt_enus Adobe Photoshop CC 2015 Basics Course........................................ at_aphc_a01_dt_enus Adobe Photoshop CC 2015 Enhancement Tools and Techniques Course........................................ at_aphc_a05_dt_enus Adobe Photoshop CC 2015 Cloning and Editing Course........................................ at_aphc_a06_dt_enus Adobe Photoshop CC 2015 Paths and Techniques Course........................................ at_aphc_a07_dt_enus Adobe Photoshop CC 2015: Selection Tools and Techniques Course........................................ at_aphc_a03_dt_enus Adobe Photoshop CC 2015: Layers and Type Course........................................ at_aphc_a04_dt_enus

Adobe Premiere Elements 13
Adobe Premiere Elements 13 Essentials Course........................................ at_prth_a01_dt_enus

Adobe Premiere Pro CC 2015
Adobe Premiere Pro CC 2015 Fundamentals Course........................................ at_prpc_a01_dt_enus Adobe Premiere Pro CC 2015 Panels and Effects Course........................................ at_prpc_a02_dt_enus Adobe Premiere Pro CC 2015 Movies and Application Extensibility Course........................................ at_prpc_a03_dt_enus

Adobe Edge Animate CC
Adobe Edge Animate CC: Exploring the Interface Course........................................ at_adea_a01_it_enus

DESKTOP COMPUTER SKILLS

APPLE MAC OS X

Mac OS X Lion for End Users
Getting Started with Mac OS X Lion for End Users Course........................................ ao_ameu_a01_it_enus Getting Organized with Mac OS X Lion Course........................................ ao_ameu_a02_it_enus Using Mac OSX Lion to Interact with the World Course........................................ ao_ameu_a03_it_enus Under the Hood with Mac OS X Lion Course........................................ ao_ameu_a04_it_enus

Getting Started with Mac OS X Yosemite
Working with Mac OS X Yosemite Course........................................ ds_maco_a02_dt_enus Introducing Mac OS X Yosemite Course........................................ ds_maco_a01_dt_enus

Mac OS X Yosemite Essentials
Installing Mac OS X Yosemite Course........................................ ds_macp_a01_dt_enus Managing and Configuring Mac OS X Yosemite Course........................................ ds_macp_a02_dt_enus
DESKTOP SKILLS COURSEWARE

Enhancing the User Experience in Mac OS X Yosemite Applications
Course........................................ds_macp_a03_dt_enus
Collaborating and Communicating Using Mac OS X Yosemite
Course..........................................ds_macp_a04_dt_enus

Mac OS X El Capitan: First Look for End Users
Mac OS X El Capitan First Look
Course........................................ds_mosx_a01_dt_enus

DESKTOP COMPUTER SKILLS

APPLE SAFARI X

Apple Safari for End Users
Getting Started with Safari
Course..........................................id_apsa_a01_dt_enus
Up and Running with Safari 5.1
Course..........................................id_apsa_a02_dt_enus
Sharing Content and Browsing the Web Privately and Securely using Safari
Course..........................................id_apsa_a03_dt_enus

DESKTOP COMPUTER SKILLS

BEST PRACTICES FOR DESKTOP USERS

IT Security for End Users
IT Security for End Users: IT Security Fundamentals
Course..........................................ds_sfeu_a01_dt_enus
IT Security for End Users: Using Corporate Devices Securely
Course..........................................ds_sfeu_a02_dt_enus
IT Security for End Users: Secure Corporate Communications and Networking
Course..........................................ds_sfeu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2016

Office 2016 First Look
Microsoft Office 2016: First Look Modern Productivity
Course..........................................mo_wnot_a01_dt_enus
Microsoft Office 2016: First Look Functionality and Collaboration
Course..........................................mo_wnot_a02_dt_enus

Microsoft Office 2016: Beginning PowerPoint
Introduction to the PowerPoint 2016 Interface and Basic Tasks
Course..........................................mo_bepw_a01_dt_enus
Modifying and Formatting Slides in PowerPoint 2016
Course..........................................mo_bepw_a02_dt_enus
Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016
Course..........................................mo_bepw_a03_dt_enus
Working with Graphic, Audio, and Video Content in PowerPoint 2016
Course..........................................mo_bepw_a04_dt_enus
Constructing and Modifying Tables and Charts in PowerPoint 2016
Course..........................................mo_bepw_a05_dt_enus

Microsoft Office 2016: Beginning Word
Working with the Interface and Performing Basic Tasks in Word 2016
Course..........................................mo_bewo_a01_dt_enus
Formatting Text in Word 2016
Course..........................................mo_bewo_a02_dt_enus
Customizing Options and Using Document Views in Word 2016
Course..........................................mo_bewo_a03_dt_enus
Creating and Formatting Tables in Word 2016
Course..........................................mo_bewo_a04_dt_enus
Headers, Footers, Page Numbering, and Layout in Word 2016
Course..........................................mo_bewo_a05_dt_enus
Using the Navigation Pane and Creating Lists in Word 2016
Course..........................................mo_bewo_a06_dt_enus

Microsoft Office 2016: Intermediate PowerPoint
Using Slide Show Presentation Tools in PowerPoint 2016
Course..........................................mo_inpw_a03_dt_enus
Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016
Course..........................................mo_inpw_a01_dt_enus
DESKTOP SKILLS COURSEWARE

Using Hyperlinks, Actions, and Comments in PowerPoint 2016
Course........................................ mo_inpw_a02_dt_enus
Exporting Presentations and Compressing Media in PowerPoint 2016
Course........................................ mo_inpw_a06_dt_enus
Customizing Proofing and Default Options in PowerPoint 2016
Course........................................ mo_inpw_a04_dt_enus
Sharing and Protecting Presentations in PowerPoint 2016
Course........................................ mo_inpw_a05_dt_enus

Microsoft Office 2016: Intermediate Word
Designing and Formatting Illustrations in Word 2016
Course........................................ mo_inwo_a02_dt_enus
Using Illustrations, Styles, and Themes in Word 2016
Course........................................ mo_inwo_a01_dt_enus
Advanced Table Customization in Word 2016
Course........................................ mo_inwo_a03_dt_enus
Maintaining, Protecting, and Reviewing Documents in Word 2016
Course........................................ mo_inwo_a04_dt_enus
References, Proofing, Mail Merges, and Forms in Word 2016
Course........................................ mo_inwo_a05_dt_enus
Sharing and Collaborating on Documents in Word 2016
Course........................................ mo_inwo_a06_dt_enus

Microsoft Office 2016: Beginning Excel
Creating, Editing, and Saving Excel 2016 Workbooks
Course........................................ mo_beel_a01_dt_enus
Formatting Excel 2016 Data
Course........................................ mo_beel_a02_dt_enus
Data Presentation Strategies Using Excel 2016
Course........................................ mo_beel_a03_dt_enus
Formulas and Functions in Excel 2016
Course........................................ mo_beel_a04_dt_enus
Excel 2016 Charts, Tables, and Images
Course........................................ mo_beel_a05_dt_enus

Microsoft Office 2016: Intermediate Excel
Customizing Views, Styles, and Templates in Excel 2016
Course........................................ mo_inel_a01_dt_enus
Working with Excel 2016 Data
Course........................................ mo_inel_a03_dt_enus
Creating Custom Visual Effects in Excel 2016
Course........................................ mo_inel_a02_dt_enus
Macros and Advanced Queries in Excel 2016
Course........................................ mo_inel_a04_dt_enus
Excel 2016 PivotTables and Advanced Charts
Course........................................ mo_inel_a05_dt_enus
Share, Review, and Collaborate in Excel 2016
Course........................................ mo_inel_a06_dt_enus

Microsoft Office 2016: Beginning Outlook
Getting to Know Outlook 2016
Course........................................ mo_beou_a01_dt_enus
Managing Conversations and E-mail in Outlook 2016
Course........................................ mo_beou_a02_dt_enus
Managing Attachments, and Inserting Items and Signatures in Outlook 2016
Course........................................ mo_beou_a03_dt_enus
Organizing Contacts in Outlook 2016
Course........................................ mo_beou_a04_dt_enus
Using the Calendar to Schedule Appointments, Events, and Tasks in Outlook 2016
Course........................................ mo_beou_a05_dt_enus
Configuring and Managing Meetings and Notes in Outlook 2016
Course........................................ mo_beou_a06_dt_enus

Microsoft Office 2016: Intermediate Outlook
Managing Contacts, Tasks, and the Calendar in Outlook 2016
Course........................................ mo_inou_a05_dt_enus
Formatting E-mail in Outlook 2016
Course........................................ mo_inou_a01_dt_enus
Configuring Message Options in Outlook 2016
Course........................................ mo_inou_a02_dt_enus
Customizing and Managing Outlook 2016
Course........................................ mo_inou_a03_dt_enus
Managing Automation, Storage, and Tidying Up in Outlook 2016
Course........................................ mo_inou_a04_dt_enus
Viewing and Configuring Outlook 2016 Backstage Options
Course........................................ mo_inou_a06_dt_enus

Microsoft Office 2016: Beginning Access
Introduction to the Access 2016 Interface, Database Management, and Tables
Course........................................ mo_beac_a01_dt_enus
Creating Relationships, Queries, Forms and Reports in Access 2016
Course........................................ mo_beac_a02_dt_enus

Microsoft Office 2016: Beginning OneNote
Getting to Know Microsoft OneNote 2016
Course........................................ mo_beon_a01_dt_enus
DESKTOP SKILLS COURSEWARE

Microsoft Office 2016: Beginning Project

Getting Started with Project 2016
Course...........................................mo_bepr_a01_dt_enus
Working with Tasks, Relationships, Constraints, and Milestones in Project 2016
Course...........................................mo_bepr_a02_dt_enus
Managing Resources and Views in Project 2016
Course...........................................mo_bepr_a03_dt_enus
Tracking, Managing, and Sharing Projects in Project 2016
Course...........................................mo_bepr_a04_dt_enus

Microsoft Office 2016: Beginning Visio

Creating and Managing Diagrams In Visio 2016
Course...........................................mo_bevi_a02_dt_enus
Designing and Enhancing Diagrams in Visio 2016
Course...........................................mo_bevi_a03_dt_enus
Collaborating, Evaluating, and Saving Diagrams in Visio 2016
Course...........................................mo_bevi_a04_dt_enus
Getting Started with Visio 2016
Course...........................................mo_bevi_a01_dt_enus

Microsoft Office 2016: SharePoint for End Users

Managing Libraries and Lists in SharePoint 2016
Course...........................................mo_sheu_a02_dt_enus
Navigating, Customizing, Lists and Libraries in SharePoint 2016
Course...........................................mo_sheu_a01_dt_enus
Document Sets, Alerts, Site Pages, and Web Parts in SharePoint 2016
Course...........................................mo_sheu_a04_dt_enus
Social Networking and Collaboration in SharePoint 2016
Course...........................................mo_sheu_a03_dt_enus
Tags, Notes, Community Sites, and Search in SharePoint 2016
Course...........................................mo_sheu_a05_dt_enus
Content Types, Workflows, Calendar, and Office Applications in SharePoint 2016
Course...........................................mo_sheu_a06_dt_enus

Microsoft Office 2016: New Features

New and Improved Features in Office 2016
Course...........................................mo_monf_a01_dt_enus
New and Enhanced Features in Office 2016 Products
Course...........................................mo_monf_a02_dt_enus

Microsoft Office 2016: PowerPoint Best Practices

Designing Effective PowerPoint Presentations
Course...........................................mo_bppw_a01_dt_enus
Using Slide Masters and Slide Elements to Optimize Impact
Course...........................................mo_bppw_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2013

Microsoft Office 2013: Beginning Word

Performing Basic Tasks in Word 2013
Course...........................................mo_bgwo_a01_dt_enus
Editing and Formatting in Word 2013
Course...........................................mo_bgwo_a02_dt_enus
Using Tables in Word 2013
Course...........................................mo_bgwo_a05_dt_enus
Structuring a Document in Word 2013
Course...........................................mo_bgwo_a03_dt_enus
Adding Lists and Objects in Word 2013
Course...........................................mo_bgwo_a04_dt_enus

Microsoft Office 2013: Beginning Access

Creating and Modifying Forms in Access 2013
Course...........................................mo_bgas_a04_dt_enus
Creating and Modifying Reports in Access 2013
Course...........................................mo_bgas_a05_dt_enus
Creating and Populating a Database in Access 2013
Course...........................................mo_bgas_a01_dt_enus
Modifying Tables in Access 2013
Course...........................................mo_bgas_a02_dt_enus
Creating and Modifying Queries in Access 2013
Course...........................................mo_bgas_a03_dt_enus

Microsoft Project 2013

Tools for Tracking Project Performance in Project 2013
Course...........................................mo_bgpj_a04_dt_enus
Resource Management in Project 2013
Course...........................................mo_bgpj_a03_dt_enus
Communicate and Finalize Project Information Using Project 2013
Course...........................................mo_bgpj_a05_dt_enus
Task-based Scheduling in Project 2013
Course...........................................mo_bgpj_a02_dt_enus
Setting up a Project in Project 2013
Course...........................................mo_bgpj_a01_dt_enus
DESKTOP SKILLS COURSEWARE

Microsoft Office 2013: Advanced Outlook
Formatting E-mail and Configuring Message Options in Outlook 2013
Course..............................................mo_adou_a01_dt_enus
Management and Customization in Outlook 2013
Course..............................................mo_adou_a02_dt_enus
Mail Automation, Cleanup, and Storage in Outlook 2013
Course..............................................mo_adou_a03_dt_enus
Collaboration and Customization with the Calendar, Contacts and Tasks in Outlook 2013
Course..............................................mo_adou_a04_dt_enus

Microsoft Office 2013: Power User Excel
Sharing and Linking Data, and Adding Office Apps to Excel 2013
Course..............................................mo_puel_a01_dt_enus
Reviewing and Protecting Content in Excel 2013
Course..............................................mo_puel_a02_dt_enus
Advanced Formats and Layouts in Excel 2013
Course..............................................mo_puel_a03_dt_enus
Advanced Formulas and Functions in Excel 2013
Course..............................................mo_puel_a04_dt_enus
Using Financial Functions and What-If Analysis in Excel 2013
Course..............................................mo_puel_a05_dt_enus
Using PivotTables, PivotCharts, and Advanced Charts in Excel 2013
Course..............................................mo_puel_a06_dt_enus

Microsoft Office 2013: SharePoint for Power Users
Configuring Pages, Sites, and Content in SharePoint 2013
Course..............................................mo_sppu_a01_dt_enus
Configuring Lists, Libraries, E-mail, and Announcements in SharePoint 2013
Course..............................................mo_sppu_a02_dt_enus
Managing Templates, Views, and Versioning in SharePoint 2013
Course..............................................mo_sppu_a03_dt_enus
Managing Web Parts, Users, and Groups in SharePoint 2013
Course..............................................mo_sppu_a04_dt_enus
Using and Configuring Search in SharePoint 2013
Course..............................................mo_sppu_a05_dt_enus
Workflows, Collaboration, and Analysis in SharePoint 2013
Course..............................................mo_sppu_a06_dt_enus

Microsoft Office 2013: Advanced Excel
Creating and Customizing Visual Elements in Excel 2013
Course..............................................mo_adel_a01_dt_enus
Customizing Options and Views in Excel 2013
Course..............................................mo_adel_a02_dt_enus
Manipulating Data in Excel 2013
Course..............................................mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013
Course..............................................mo_adel_a04_dt_enus

Microsoft Office 2013: Advanced PowerPoint
Advanced Slide Shows Tools in PowerPoint 2013
Course..............................................mo_adpw_a01_dt_enus
Sharing, Printing, Protecting and Delivery Presentations In PowerPoint 2013
Course..............................................mo_adpw_a02_dt_enus

Microsoft Office 2013: Advanced Word
Advanced Formatting in Word 2013
Course..............................................mo_adwo_a01_dt_enus
Customizing Document Layout in Word 2013
Course..............................................mo_adwo_a02_dt_enus
Advanced Table Customization in Word 2013
Course..............................................mo_adwo_a03_dt_enus
Inserting and Formatting Graphics in Word 2013
Course..............................................mo_adwo_a04_dt_enus
Navigating and Reviewing Documents in Word 2013
Course..............................................mo_adwo_a05_dt_enus
Reference Tools and Mail Merge in Word 2013
Course..............................................mo_adwo_a06_dt_enus
Adjusting Document Views and Customizing the Appearance of Word 2013
Course..............................................mo_adwo_a07_dt_enus
Sharing and Collaboration in Word 2013
Course..............................................mo_adwo_a08_dt_enus

Microsoft Office 2013: Beginning Excel
Creating Workbooks, Worksheets, and Data in Excel 2013
Course..............................................mo_bgel_a01_dt_enus
Saving and Printing Data in Excel 2013
Course..............................................mo_bgel_a02_dt_enus
Formatting Cells and Worksheets in Excel 2013
Course..............................................mo_bgel_a03_dt_enus
Formatting Data in Excel 2013
Course..............................................mo_bgel_a04_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013
Course..............................................mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013
Course...................................... mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013
Course...................................... mo_bgel_a07_dt_enus

Microsoft Office 2013: Beginning Outlook
Working with E-mail in Outlook 2013
Course...................................... mo_bgou_a01_dt_enus
Managing E-mail in Outlook 2013
Course...................................... mo_bgou_a02_dt_enus
Working with Contacts in Outlook 2013
Course...................................... mo_bgou_a03_dt_enus
Scheduling with Appointments, Events, and Tasks in Outlook 2013
Course...................................... mo_bgou_a04_dt_enus
Working with Meetings in Outlook 2013
Course...................................... mo_bgou_a05_dt_enus

Microsoft Office 2013: Beginning PowerPoint
Creating Presentations in PowerPoint 2013
Course...................................... mo_bgpw_a01_dt_enus
Enhancing PowerPoint 2013 Presentations
Course...................................... mo_bgpw_a02_dt_enus
Animations and Media in PowerPoint 2013
Course...................................... mo_bgpw_a03_dt_enus
Finalizing a PowerPoint 2013 Presentation
Course...................................... mo_bgpw_a04_dt_enus

Microsoft Office 2013: SharePoint for End Users
Course...................................... mo_speu_a01_dt_enus
My Site and Social Features in SharePoint 2013
Course...................................... mo_speu_a02_dt_enus
Community Sites, Search, and Office Integration in SharePoint 2013
Course...................................... mo_speu_a03_dt_enus

Microsoft OneNote 2013
The Microsoft OneNote 2013 Interface
Course...................................... mo_onnt_a01_dt_enus
Getting Started with Microsoft OneNote 2013
Course...................................... mo_onnt_a02_dt_enus
Working With and Sharing Content in Microsoft OneNote 2013
Course...................................... mo_onnt_a03_dt_enus
OneNote 2013 Integration with Other Microsoft Applications
Course...................................... mo_onnt_a04_dt_enus

Microsoft Lync 2013
Microsoft Lync 2013
Course...................................... mo_lynd_a01_dt_enus

Skype for Business
Skype for Business: New Features, Profile, and Contacts
Course...................................... ds_skfb_a01_dt_enus
Skype for Business: Calls, IMs, and Meeting features
Course...................................... ds_skfb_a02_dt_enus
Skype for Business: Sharing, Collaboration, and Video Calls
Course...................................... ds_skfb_a03_dt_enus

Managing Projects with Microsoft Project 2013
Setting Up a Project in Microsoft Project 2013
Course...................................... mo_prbe_a01_dt_enus

Microsoft Office 2010: New Features
Office 2010 New Core Features
Course...................................... mo_otnf_a01_dt_enus
New Messaging and Collaboration Features in Office 2010
Course...................................... mo_otnf_a02_dt_enus
Office 2010 Web Apps and New Features in Publisher and Mobile
Course...................................... mo_otnf_a03_dt_enus

Microsoft Office 2010 New Features for Users Migrating from Office 2003
Course...................................... mo_nfum_a01_dt_enus
Outlook 2010 and Collaboration in Office 2010
Course...................................... mo_nfum_a02_dt_enus
New Features for PowerPoint, Publisher, and Access in Office 2010
Course...................................... mo_nfum_a03_dt_enus
**Microsoft Office 2010: Beginning Word**

Getting Started with Word 2010
Course:..........................mo_bwrd_a01_dt_enus
Formatting and Working with Text in Word 2010
Course:..........................mo_bwrd_a02_dt_enus
Organizing and Arranging Text in Word 2010
Course:..........................mo_bwrd_a03_dt_enus
Moving Around in Word 2010
Course:..........................mo_bwrd_a04_dt_enus
Structuring Word 2010 Documents
Course:..........................mo_bwrd_a05_dt_enus
Reviewing Documents in Word 2010
Course:..........................mo_bwrd_a06_dt_enus
Saving, Sharing, and Printing in Word 2010
Course:..........................mo_bwrd_a07_dt_enus
Customizing the Behavior and Appearance of Word 2010
Course:..........................mo_bwrd_a08_dt_enus
Drawing and Inserting Graphics in Word 2010
Course:..........................mo_bwrd_a09_dt_enus

**Microsoft SharePoint 2010: New Features for End Users**

SharePoint 2010 New Features for End Users
Course:..........................mo_nspe_a01_dt_enus

**Microsoft SharePoint 2010: New Features for Power Users**

Microsoft SharePoint 2010: New Features for Power Users
Course:..........................mo_nspp_a01_dt_enus

**Microsoft Sharepoint 2010 for Power Users**

Managing SharePoint 2010 Sites, Lists, and Libraries
Course:..........................mo_ospp_a01_dt_enus
Managing SharePoint 2010 Pages and Components
Course:..........................mo_ospp_a02_dt_enus
SharePoint 2010 Security and Business Intelligence
Course:..........................mo_ospp_a03_dt_enus

**Microsoft Office 2010: Beginning Excel**

Getting Started with Excel 2010
Course:..........................mo_bexl_a01_dt_enus
Applying Basic Data Formatting in Excel 2010
Course:..........................mo_bexl_a02_dt_enus
Moving and Getting Around in Excel 2010
Course:..........................mo_bexl_a03_dt_enus
Moving Data and Modifying Worksheets in Excel 2010
Course:..........................mo_bexl_a04_dt_enus
Saving, Sending, and Printing Excel 2010 Workbooks
Course:..........................mo_bexl_a05_dt_enus
Using Conditional Formatting, Tables, and Sparklines in Excel 2010
Course:..........................mo_bexl_a06_dt_enus
Reviewing and Protecting Content in Excel 2010
Course:..........................mo_bexl_a07_dt_enus
Using Basic Formulas in Excel 2010
Course:..........................mo_bexl_a08_dt_enus
Using Basic Functions with Excel 2010
Course:..........................mo_bexl_a09_dt_enus
Inserting Basic Charts in Excel 2010
Course:..........................mo_bexl_a10_dt_enus
Adding Visuals, Themes, and Styles to Excel 2010
Workbooks
Course:..........................mo_bexl_a11_dt_enus

**Microsoft Office 2010: Beginning Outlook**

Getting Started with Outlook 2010
Course:..........................mo_bout_a01_dt_enus
Managing Conversations and Organizing E-mail in Outlook 2010
Course:..........................mo_bout_a02_dt_enus
Managing Attachments, Graphics, Signatures, and Autoresponses in Outlook 2010
Course:..........................mo_bout_a03_dt_enus
Using the Calendar for Appointments, Events, and Meetings in Outlook 2010
Course:..........................mo_bout_a04_dt_enus
Managing Meetings and Customizing the Calendar in Outlook 2010
Course:..........................mo_bout_a05_dt_enus
Outlook 2010 Social Connector and Messaging
Course:..........................mo_bout_a06_dt_enus
Working with Contacts in Outlook 2010
Course:..........................mo_bout_a07_dt_enus
Using the Tasks, Notes, and Journal Features in Outlook 2010
Course:..........................mo_bout_a08_dt_enus
**DESKTOP SKILLS COURSEWARE**

### Microsoft Office 2010: Advanced Word

- Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010
  - Course: mo_awrd_a01_dt_enus
- Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010
  - Course: mo_awrd_a02_dt_enus
- Forms, Fields, and Mail Merge in Word 2010
  - Course: mo_awrd_a03_dt_enus
- Managing, Inspecting, and Recovering Word 2010 Documents
  - Course: mo_awrd_a04_dt_enus
- Creating and Formatting Tables in Word 2010
  - Course: mo_awrd_a05_dt_enus
- Manipulating Tables in Word 2010
  - Course: mo_awrd_a06_dt_enus
- Embedding Charts and Tables into Word 2010
  - Course: mo_awrd_a07_dt_enus

### Microsoft Office 2010: Advanced Excel

- Customizing Visual Elements in Excel 2010
  - Course: mo_aexcel_a01_dt_enus
- Workbook Settings, Conditional Formatting, and Number Formats in Excel 2010
  - Course: mo_aexcel_a02_dt_enus
- Organizing Data and Objects in Excel 2010
  - Course: mo_aexcel_a03_dt_enus
- Verifying Excel 2010 Data and Formulas
  - Course: mo_aexcel_a04_dt_enus
- Automating Excel 2010 Tasks Using Macros
  - Course: mo_aexcel_a05_dt_enus
- Analyzing Data with What-if Analysis in Excel 2010
  - Course: mo_aexcel_a06_dt_enus
- PivotTables and PivotCharts in Excel 2010
  - Course: mo_aexcel_a07_dt_enus
- PivotTable Filters, Calculations, and PowerPivot
  - Course: mo_aexcel_a08_dt_enus

### Microsoft Office 2010: Advanced Outlook

- Formatting E-mail and Configuring Message Options in Outlook 2010
  - Course: mo_aout_a01_dt_enus
- Customizing Outlook 2010 and Managing Accounts
  - Course: mo_aout_a02_dt_enus
- Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010
  - Course: mo_aout_a03_dt_enus
- Working with Files and Folders and Using Search and RSS Feeds in Outlook 2010
  - Course: mo_aout_a04_dt_enus
- Data Files, Archiving, and Send/Receive Groups in Outlook 2010
  - Course: mo_aout_a05_dt_enus
- Implementing Security with Outlook 2010
  - Course: mo_aout_a06_dt_enus
- Accessing Exchange Remotely and Using Forms in Outlook 2010
  - Course: mo_aout_a07_dt_enus

### Microsoft Office 2010: Beginning PowerPoint

- Getting Started with PowerPoint 2010
  - Course: mo_bppt_a01_dt_enus
- Visually Enhancing PowerPoint 2010 Presentations
  - Course: mo_bppt_a02_dt_enus
- Adding Images to Presentations in PowerPoint 2010
  - Course: mo_bppt_a03_dt_enus
- Using Multimedia and Animations in PowerPoint 2010
  - Course: mo_bppt_a04_dt_enus

### Microsoft Office 2010: Advanced PowerPoint

- Using Advanced Slide Show Tools in PowerPoint 2010
  - Course: mo_appt_a01_dt_enus
- Collaborating and Sharing Presentations in PowerPoint 2010
  - Course: mo_appt_a02_dt_enus

### Microsoft Office 2010: Beginning Access

- Getting Started with Access 2010
  - Course: mo_bacc_a01_dt_enus
- Creating Basic Tables in Access 2010
  - Course: mo_bacc_a02_dt_enus
- Data Manipulation and Simple Relationships in Access 2010
  - Course: mo_bacc_a03_dt_enus
- Introduction to Forms in Access 2010
  - Course: mo_bacc_a04_dt_enus
- Modifying Basic Forms in Access 2010
  - Course: mo_bacc_a05_dt_enus
- Introduction to Queries in Access 2010
  - Course: mo_bacc_a06_dt_enus
- Introduction to Reports in Access 2010
  - Course: mo_bacc_a07_dt_enus

### Microsoft Office 2010: Beginning Project

- Introduction to Project Management using Project 2010
  - Course: mo_bprj_a01_dt_enus
- Introduction to Project 2010
  - Course: mo_bprj_a02_dt_enus
DESKTOP SKILLS COURSEWARE

- **Microsoft Office 2010: Advanced Access**
  - Advanced Importing and Exporting with Access 2010
  - Course...........................................mo_aacc_a01_dt_enus
  - PivotTables and PivotCharts in Access 2010
  - Course...........................................mo_aacc_a02_dt_enus
  - Retrieving, Validating, and Attaching Data in Access 2010
  - Course...........................................mo_aacc_a03_dt_enus
  - Subforms, Subreports, and Conditional Formatting in Access 2010
  - Course...........................................mo_aacc_a04_dt_enus
  - Joins, SQL, and Action Queries in Access 2010
  - Course...........................................mo_aacc_a05_dt_enus
  - Using Access 2010 with SharePoint and Access Services
  - Course...........................................mo_aacc_a06_dt_enus
  - Access 2010 Macros and VBA
  - Course...........................................mo_aacc_a07_dt_enus
  - Optimizing, Securing, and Sharing Access 2010 Databases
  - Course...........................................mo_aacc_a08_dt_enus

- **Microsoft Office 2010: Power User Excel**
  - Sharing Excel 2010 Workbooks Online and on a Network
  - Course...........................................mo_pexl_a01_dt_enus
  - Using Excel 2010 to Collaborate Online and with Other Office Applications
  - Course...........................................mo_pexl_a02_dt_enus
  - Using Lookup, Reference, Math, and Text Functions in Excel 2010
  - Course...........................................mo_pexl_a03_dt_enus
  - Manipulating Formulas and Using Forms in Excel 2010
  - Course...........................................mo_pexl_a04_dt_enus
  - Using Excel 2010 Data Connections: Web Queries, XML, and Databases
  - Course...........................................mo_pexl_a05_dt_enus

- **Microsoft Office 2010: Advanced Project**
  - Advanced Customizing with Project 2010
  - Course...........................................mo_aprj_a01_dt_enus
  - Advanced Tools for Managing Multiple Projects with Project 2010
  - Course...........................................mo_aprj_a02_dt_enus
  - Advanced Resource Management with Project 2010
  - Course...........................................mo_aprj_a03_dt_enus
  - Advanced Scheduling Management with Project 2010
  - Course...........................................mo_aprj_a04_dt_enus
  - Advanced Reporting and Management Tools in Project 2010
  - Course...........................................mo_aprj_a05_dt_enus

- **Microsoft Office 2010: Beginning Visio**
  - Getting Started with Visio 2010
  - Course...........................................mo_bvis_a01_dt_enus
  - Working with Diagrams in Visio 2010
  - Course...........................................mo_bvis_a02_dt_enus
  - Collaboration, Evaluation and Printing in Visio 2010
  - Course...........................................mo_bvis_a03_dt_enus

- **Microsoft OneNote 2010 for End Users**
  - Microsoft Office 2010: Managing Information with OneNote
  - Course...........................................mo_onel_a01_dt_enus
  - Microsoft Office 2010: Sharing Information with OneNote
  - Course...........................................mo_onel_a02_dt_enus

- **Microsoft Office 2010: Lync for End Users**
  - Microsoft Office 2010: Getting Started with Lync
  - Course...........................................mo_lync_a01_dt_enus
  - Microsoft Office 2010: Lync Meetings, Calls, Sharing and Collaboration
  - Course...........................................mo_lync_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE FOR MAC 2011

- **Microsoft Office: Beginning Word for Mac 2011**
  - Microsoft Word for Mac 2011: Getting Started
  - Course...........................................om_bwmc_a01_dt_enus
  - Microsoft Word for Mac 2011: Formatting and Working with Text
  - Course...........................................om_bwmc_a02_dt_enus
DESKTOP SKILLS COURSEWARE

Microsoft Word for Mac 2011: Structuring and Organizing Documents
Course...........................................om_bwmc_a03_dt_enus
Microsoft Word for Mac 2011: Moving Around a Document
Course...........................................om_bwmc_a04_dt_enus
Microsoft Word for Mac 2011: Adding and Formatting Images
Course...........................................om_bwmc_a05_dt_enus
Microsoft Word for Mac 2011: Creating and Formatting Tables
Course...........................................om_bwmc_a06_dt_enus
Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking
Course...........................................om_bwmc_a07_dt_enus

Microsoft Office: Beginning Excel for Mac 2011

Microsoft Excel for Mac 2011: Getting Started
Course...........................................om_bemc_a01_dt_enus
Microsoft Excel for Mac 2011: Applying Basic Data Formatting
Course...........................................om_bemc_a02_dt_enus
Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks
Course...........................................om_bemc_a03_dt_enus
Microsoft Excel for Mac 2011: Moving Data and Modifying Worksheets
Course...........................................om_bemc_a04_dt_enus
Microsoft Excel for Mac 2011: Using Basic Formulas
Course...........................................om_bemc_a05_dt_enus
Microsoft Excel for Mac 2011: Using Basic Functions
Course...........................................om_bemc_a06_dt_enus
Microsoft Excel for Mac 2011: Inserting Basic Charts
Course...........................................om_bemc_a07_dt_enus
Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks
Course...........................................om_bemc_a08_dt_enus

Microsoft Office: Beginning Outlook for Mac 2011

Microsoft Outlook for Mac 2011: Getting Started
Course...........................................om_bomc_a01_dt_enus
Microsoft Outlook for Mac 2011: Managing Conversations and E-mail
Course...........................................om_bomc_a02_dt_enus
Microsoft Outlook for Mac 2011: Mastering E-mail
Course...........................................om_bomc_a03_dt_enus
Microsoft Outlook for Mac 2011: Scheduling with the Calendar
Course...........................................om_bomc_a04_dt_enus
Microsoft Outlook for Mac 2011: Managing Contacts
Course...........................................om_bomc_a05_dt_enus
Moving Beyond E-mail to Maximize Microsoft Outlook’s Potential
Course...........................................om_bomc_a06_dt_enus

Microsoft Office: Beginning PowerPoint for Mac 2011

Microsoft PowerPoint for Mac 2011: Getting Started
Course...........................................om_bpcm_a01_dt_enus
Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements
Course...........................................om_bpcm_a02_dt_enus
Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation
Course...........................................om_bpcm_a03_dt_enus
Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools
Course...........................................om_bpcm_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2007

Microsoft Office 2007: Beginning Word

Getting Started with Word 2007
Course...........................................mo_bgwd_a01_dt_enus
Working with Text and Paragraphs in Word 2007
Course...........................................mo_bgwd_a02_dt_enus
Structuring, Editing, Saving, and Opening Documents in Word 2007
Course...........................................mo_bgwd_a03_dt_enus
Printing, Help, and Automated Formatting in Word 2007
Course...........................................mo_bgwd_a04_dt_enus
Working with Documents in Word 2007
Course...........................................mo_bgwd_a05_dt_enus

Microsoft Office 2007: Beginning Outlook

Getting Started with Outlook 2007
Course...........................................mo_bgol_a01_dt_enus
Formatting and Managing E-mail in Outlook 2007
Course...........................................mo_bgol_a02_dt_enus
Using the Calendar in Outlook 2007
Course...........................................mo_bgol_a03_dt_enus
Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007
Course...........................................mo_bgol_a04_dt_enus
Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007
Course...........................................mo_bgol_a05_dt_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
DESKTOP SKILLS COURSEWARE

- **Microsoft Office 2007: Advanced Word**
  - Advanced Formatting in Word 2007
  - Course: mo_adwd_a01_dt_enus
  - Course: mo_adwd_a02_dt_enus
  - Using Tables, Charts, and Graphics in Word 2007
  - Course: mo_adwd_a03_dt_enus

- **Microsoft Office 2007: Advanced Outlook**
  - Customizing Outlook 2007 and Using the Journal
  - Course: mo_adol_a01_dt_enus
  - Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007
  - Course: mo_adol_a02_dt_enus
  - Working with SharePoint, Calendars, and Forms in Outlook 2007
  - Course: mo_adol_a03_dt_enus

- **Microsoft Office 2007: Beginning Excel**
  - Getting Started with Excel 2007
  - Course: mo_bgex_a01_dt_enus
  - Manipulating and Formatting Data and Worksheets in Excel 2007
  - Course: mo_bgex_a02_dt_enus
  - Reviewing and Printing in Excel 2007
  - Course: mo_bgex_a03_dt_enus
  - Excel 2007 Formulas and Functions
  - Course: mo_bgex_a04_dt_enus
  - Excel 2007 Charts, Pictures, Themes, and Styles
  - Course: mo_bgex_a05_dt_enus

- **Microsoft Office 2007: Advanced Excel**
  - Advanced Formatting in Excel 2007
  - Course: mo_adex_a01_dt_enus
  - Advanced Data Management in Excel 2007
  - Course: mo_adex_a02_dt_enus
  - Advanced Customization in Excel 2007
  - Course: mo_adex_a03_dt_enus

- **Microsoft Office 2007: Word for the Power User**
  - Advanced Data Manipulation Features in Word 2007
  - Course: mo_wdpu_a01_dt_enus
  - Advanced Document Features in Word 2007
  - Course: mo_wdpu_a02_dt_enus
  - Collaborative Features in Word 2007
  - Course: mo_wdpu_a03_dt_enus

- **Microsoft Office 2007: Beginning PowerPoint**
  - Getting Started with PowerPoint 2007
  - Course: mo_bgpp_a01_dt_enus
  - Adding Graphics to Presentations in PowerPoint 2007
  - Course: mo_bgpp_a02_dt_enus
  - Adding Multimedia and Animations to Presentations in PowerPoint 2007
  - Course: mo_bgpp_a03_dt_enus

- **Microsoft Office 2007: Excel for the Power User**
  - Analyzing Data in Excel 2007
  - Course: mo_expu_a01_dt_enus
  - Protecting and Sharing Excel 2007 Workbooks
  - Course: mo_expu_a02_dt_enus
  - Exchanging Data with Excel 2007
  - Course: mo_expu_a03_dt_enus

- **Microsoft Office 2007: Advanced PowerPoint**
  - Creating Custom Slide Shows in PowerPoint 2007
  - Course: mo_adpp_a01_dt_enus
  - Distributing Presentations in PowerPoint 2007
  - Course: mo_adpp_a02_dt_enus

- **Microsoft Office 2007: Beginning Access**
  - Getting Started with Access 2007
  - Course: mo_bgac_a01_dt_enus
  - Basic Access 2007 Tables
  - Course: mo_bgac_a02_dt_enus
  - Basic Access 2007 Forms
  - Course: mo_bgac_a03_dt_enus
  - Queries and Reports in Access 2007
  - Course: mo_bgac_a04_dt_enus

- **Microsoft Office 2007: Advanced Access**
  - Creating and Designing a Project with Project 2007
  - Course: mo_bgpr_a01_dt_enus
  - Specifying and Assigning Resources in Project 2007
  - Course: mo_bgpr_a02_dt_enus
  - Tracking and Reporting Progress with Project 2007
  - Course: mo_bgpr_a03_dt_enus

- **Microsoft Office 2007: Advanced Project**
  - Advanced Customization with MS Project 2007
  - Course: mo_adpr_a01_dt_enus
DESKTOP SKILLS COURSEWARE

Project Data Management and Performance with MS Project 2007
Course........................................ mo_adpr_a02_dt_enus

Microsoft Office 2007: Collaborating, Communicating, and Sharing Information
Microsoft Office 2007: Collaborating with Groove and Communicator
Course........................................ mo_ncmg_a01_dt_enus
Microsoft Office 2007: Sharing Information with OneNote 2007
Course........................................ mo_ncmg_a02_dt_enus

Microsoft Office 2007: Advanced Access
Importing and Exporting Data and Data Presentation in Access 2007
Course........................................ mo_adax_a01_dt_enus
Advanced Data Management in Access 2007
Course........................................ mo_adax_a02_dt_enus

Microsoft Office 2007: Publisher
Creating Customized Publications with Publisher 2007
Course........................................ mo_pblr_a01_dt_enus
Extending Publisher 2007 Beyond Publications
Course........................................ mo_pblr_a02_dt_enus

Microsoft Office 2007: Outlook for the Power User
Data Security, Archiving, and Working Offline in Outlook 2007
Course........................................ mo_olpu_a01_dt_enus
Instant, Text, and Unified Messaging in Outlook 2007
Course........................................ mo_olpu_a02_dt_enus
Business Contact Manager with Outlook 2007
Course........................................ mo_olpu_a03_dt_enus

Microsoft Office 2007: Access for the Power User
Programmability and Administration in Access 2007
Course........................................ mo_acpu_a01_dt_enus
Database Administration in Access 2007
Course........................................ mo_acpu_a02_dt_enus

Microsoft Office 2007: Beginning Visio
Creating Visio 2007 Diagrams
Course........................................ mo_bgvs_a01_dt_enus
Enhancing and Customizing Diagrams in Visio 2007
Course........................................ mo_bgvs_a02_dt_enus

Collaborating and Using Visio 2007 With Other Programs
Course........................................ mo_bgvs_a03_dt_enus

Microsoft Office 2007: Outlook Web Access
Using Outlook Web Access 2007
Course........................................ mo_otwa_a01_dt_enus
Outlook Web Access 2007 Advanced Features
Course........................................ mo_otwa_a02_dt_enus

Microsoft Office Live Meeting 2007 for End Users
Attending a Microsoft Office 2007 Live Meeting
Course........................................ mo_lmeu_a01_dt_enus
Hosting a Microsoft Office 2007 Live Meeting
Course........................................ mo_lmeu_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 365

Microsoft Office Online and Office 365
Introducing Microsoft Office Online for Personal Use
Course........................................ mo_oone_a01_dt_enus
Introducing Microsoft Office 365 Applications
Course........................................ mo_oone_a03_dt_enus

Microsoft Office 365
Microsoft Office 365: Applications
Course........................................ mo_oonf_a01_dt_enus
Microsoft Office 365: Document Management
Course........................................ mo_oonf_a02_dt_enus

Microsoft Office 365 for Advanced Business Users
Microsoft Office 365 for Advanced Business Users: Portal Enhancements
Course........................................ mo_oong_a01_dt_enus
Microsoft Office 365 for Advanced Business Users: Clutter and Compliance
Course........................................ mo_oong_a02_dt_enus
Microsoft Office 365 for Advanced Business Users: IT Management Controls
Course........................................ mo_oong_a03_dt_enus
Microsoft Office 365 for Advanced Business Users: New Presentation Features
Course........................................ mo_oong_a04_dt_enus
DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 10

- Microsoft Windows 10 End User
  Microsoft Windows 10 End User: Signing In and First View
  Course.............................. mw_wdeu_a01_dt_enus
  Microsoft Windows 10 End User: Hardware, Software, and Security Settings
  Course.............................. mw_wdeu_a02_dt_enus
  Microsoft Windows 10 End User: Customizing Windows 10
  Course.............................. mw_wdeu_a03_dt_enus
  Microsoft Windows 10 End User: New Features
  Course.............................. mw_wdeu_a04_dt_enus
  Microsoft Windows 10 End User: Browsing with Edge
  Course.............................. mw_wdeu_a05_dt_enus
  Microsoft Windows 10 End User: Cortana
  Course.............................. mw_wdeu_a06_dt_enus

- Microsoft Windows 8.1 Update 1: End User
  Windows 8.1 Update 1: Navigating the UI
  Course.............................. mw_etew_a01_dt_enus
  Windows 8.1 Update 1: Working with Files and Apps
  Course.............................. mw_etew_a02_dt_enus
  Windows 8.1 Update 1: Windows Management and Customization Features
  Course.............................. mw_etew_a03_dt_enus

- Microsoft Windows 8.1: End User
  New Features and Common Tasks in Windows 8.1
  Course.............................. mw_etev_a01_dt_enus
  Working with Apps in Windows 8.1
  Course.............................. mw_etev_a02_dt_enus
  Getting Online, Sharing, and Using SkyDrive in Windows 8.1
  Course.............................. mw_etev_a03_dt_enus
  Managing Hardware and Advanced Options in Windows 8.1
  Course.............................. mw_etev_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 8

- Microsoft Windows 8: End User
  Windows 8: New Features and Common Tasks
  Course.............................. mw_eteu_a01_dt_enus
  Files and Connectivity in Windows 8
  Course.............................. mw_eteu_a02_dt_enus
  Personalizing Windows 8
  Course.............................. mw_eteu_a03_dt_enus
  Working with Apps in Windows 8
  Course.............................. mw_eteu_a04_dt_enus
  Internet Explorer 10, File Sharing, and Recovery in Windows 8
  Course.............................. mw_eteu_a05_dt_enus
  Managing Hardware and Advanced Options in Windows 8
  Course.............................. mw_eteu_a06_dt_enus

- Microsoft Windows 8.1: End User
  New Features and Common Tasks in Windows 8.1
  Course.............................. mw_etev_a01_dt_enus
  Organizing Files and Searching for Items in Windows 8.1
  Course.............................. mw_etev_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 7

- Microsoft Windows 7: First Look for End Users
  Microsoft Windows 7: First Look for End Users
  Course.............................. mw_mwfe_a01_dt_enus

- Microsoft Windows 7: End User
  Getting Started with Windows 7
  Course.............................. mw_mweu_a01_dt_enus
  Setting up and Securing Windows 7
  Course.............................. mw_mweu_a02_dt_enus
  Customizing Windows 7
  Course.............................. mw_mweu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 11

- Using Internet Explorer 11
  Using Internet Explorer 11: Exploring the Interface
  Course.............................. ds_inex_a01_dt_enus
  Using Internet Explorer 11: Efficient Browsing
  Course.............................. ds_inex_a02_dt_enus
Google Apps: Slides, Sites, and Google+
Course........................................ds_goap_a04_dt_enus

Google Analytics
Google Analytics Fundamentals and Data Collection
Course........................................ds_goan_a01_dt_enus
Google Analytics Reports
Course........................................ds_goan_a02_dt_enus
Google Conversions and Tags
Course........................................ds_goan_a03_dt_enus
Analytics APIs and Tools
Course........................................ds_goan_a04_dt_enus

Yammer for Business Users
Yammer for Business Users: Using Yammer
Course........................................ds_yfbu_a01_dt_enus

Getting the Most from Social Networking
Social Networking Fundamentals
Course........................................ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management
Course........................................ds_gmsn_a02_dt_enus

Introducing iOS 8 for iPad
Introducing iOS 8 for iPad
Course........................................ds_ipae_a01_dt_enus

Introducing iOS 8 for iPhone
Introducing iOS 8 for iPhone
Course........................................ds_iphn_a01_dt_enus

Google Apps Fundamentals
Google Apps: Gmail and Calendar
Course........................................ds_goap_a02_dt_enus
Google Apps: Google Drive
Course........................................ds_goap_a01_dt_enus
Google Apps: Docs and Sheets
Course........................................ds_goap_a03_dt_enus
DESKTOP SKILLS COURSEWARE

- **Overview of SAP for Project Teams**
  - Overview of SAP Solutions
  - Financial Accounting with SAP Course
  - SAP Logistics Modules
  - SAP ERP Architecture
  - SAP Administration
  - SAP Project Planning and Implementation
  - SAP NetWeaver Platform

- **SAP Business Suite 7 for End Users**
  - SAP Enterprise Resource Planning (ERP)
  - SAP Customer Relationship Management (CRM)
  - SAP Product Lifecycle Management
  - SAP Supply Chain Management
  - SAP Supplier Relationship Management

- **SAP Business One for End Users**
  - SAP Business One - Introduction for End Users

- **SAP Business Objects Business Intelligence**
  - SAP BusinessObjects: Overview
  - SAP BusinessObjects: Crystal Reports
  - SAP BusinessObjects: Web Intelligence
  - SAP BusinessObjects: Dashboards and Analytics
  - SAP BusinessObjects: InfoView
  - SAP BusinessObjects: Business Intelligence

SEAGATE CRYSTAL REPORTS

- **Fundamentals of Crystal Reports 2011**
  - Getting Started with Crystal Reports 2011 Course

DESKTOP COMPUTER SKILLS

MENTORING ASSETS

- **Mentoring Assets**
  - Mentoring 77-881 Word 2010
  - Mentoring 77-882 Excel 2010
  - Mentoring 77-888 Excel 2010 Expert
  - Mentoring 77-418 Word 2013
  - Mentoring 77-420 Excel 2013
  - Mentoring 77-427 Excel 2013 Expert Part One
  - Mentoring 77-428 Excel 2013 Expert Part Two

DESKTOP COMPUTER SKILLS

TEST PREPS

- **Test Preps**
  - TestPrep Using Word 2007
  - TestPrep Using Excel 2007
  - TestPrep Using PowerPoint 2007
  - TestPrep Using Outlook 2007
  - TestPrep Using Access 2007
  - TestPrep 77-881 Word 2010

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
## DESKTOP SKILLS COURSEWARE

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Name</th>
<th>Provider</th>
<th>Exam Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>TestPrep 77-882</td>
<td>Excel 2010</td>
<td>Testprep Exams</td>
<td>mo_bexl_a01_tp_enus</td>
</tr>
<tr>
<td>TestPrep 77-883</td>
<td>PowerPoint 2010</td>
<td>Testprep Exams</td>
<td>mo_bppt_a01_tp_enus</td>
</tr>
<tr>
<td>TestPrep 77-885</td>
<td>Access 2010</td>
<td>Testprep Exams</td>
<td>mo_bacc_a01_tp_enus</td>
</tr>
<tr>
<td>TestPrep 77-884</td>
<td>Outlook 2010</td>
<td>Testprep Exams</td>
<td>mo_bout_a01_tp_enus</td>
</tr>
<tr>
<td>TestPrep 77-888</td>
<td>Excel 2010 Expert</td>
<td>Testprep Exams</td>
<td>mo_aexl_a01_tp_enus</td>
</tr>
<tr>
<td>TestPrep 70-178</td>
<td>Microsoft Project 2010, Managing Projects</td>
<td>Testprep Exams</td>
<td>mo_bprj_a01_tp_enus</td>
</tr>
</tbody>
</table>
BUSINESS SKILLS COURSEWARE

BUSINESS STRATEGY AND OPERATIONS

OPERATIONS CURRICULUM

- The Foundations of Six Sigma
  Are You Listening to Your Customers?
  Business Impact Series.......................... _pc_bi_ssb001
  Quick Wins in Six Sigma Implementation
  Business Impact Series.......................... _pc_bi_ssb002
  Does Your Business Really Need Six Sigma?
  Challenge Series................................. _pc_ch_ssb001
  Six Sigma Versus TQM
  Business Impact Series.......................... _pc_bi_ssb003
  Lean Inbound Transportation
  Business Impact Series.......................... _pc_bi_ssb004
  Identifying Candidates for Key Six Sigma Roles
  Challenge Series................................. _pc_ch_ssb002
  A Critical-to-quality Tree - What's That?
  Business Impact Series.......................... _pc_bi_ssb006
  Basic Measurement Concepts in Six Sigma
  Business Impact Series.......................... _pc_bi_ssb007

- Operations Management
  Operations Management and the Organization
  Course............................................. oper_21_a01_bs_enus
  Operations Management: Product and Service
  Management
  Course............................................. oper_21_a02_bs_enus
  Operations and Supply Chain Management
  Course............................................. oper_21_a03_bs_enus
  Operations Management: Inventory Management
  Course............................................. oper_21_a04_bs_enus
  Operations Management: Forecasting and Capacity
  Planning
  Course............................................. oper_21_a05_bs_enus
  Operations Management: Operations Scheduling
  Course............................................. oper_21_a06_bs_enus
  Operations Management: Management of Quality
  Course............................................. oper_21_a07_bs_enus
  Operations Management: Facilities Planning and
  Management
  Course............................................. oper_21_a08_bs_enus

- Six Sigma Green Belt: Six Sigma and the
  Organization
  Lean Principles and Six Sigma Projects
  Course............................................. oper_24_a02_bs_enus
  Six Sigma and Organizational Goals
  Course............................................. oper_24_a01_bs_enus
  Design for Six Sigma and FMEA
  Course............................................. oper_24_a03_bs_enus

- Six Sigma Green Belt: Define
  Six Sigma Project Identification
  Course............................................. oper_25_a01_bs_enus
  Voice of the Customer in Six Sigma
  Course............................................. oper_25_a02_bs_enus
  Basics of Six Sigma Project Management
  Course............................................. oper_25_a03_bs_enus
  Six Sigma Management and Planning Tools
  Course............................................. oper_25_a04_bs_enus
  Performance Metrics for Six Sigma
  Course............................................. oper_25_a05_bs_enus
  Six Sigma Project Team Dynamics and Performance
  Course............................................. oper_25_a06_bs_enus

- Six Sigma Green Belt: Measure
  Measurement System Analysis in Six Sigma
  Course............................................. oper_26_a05_bs_enus
  Process and Performance Capability Measurement in
  Six Sigma
  Course............................................. oper_26_a06_bs_enus
  Process Documentation and Analysis in Six Sigma
  Course............................................. oper_26_a01_bs_enus
  Basic Probability and Statistical Distributions in Six
  Sigma
  Course............................................. oper_26_a02_bs_enus
  Data Classification, Sampling, and Collection in Six
  Sigma
  Course............................................. oper_26_a03_bs_enus
  Statistics and Graphical Presentation in Six Sigma
  Course............................................. oper_26_a04_bs_enus

- Six Sigma Green Belt: Analyze
  Multi-vari Studies, Correlation, and Linear Regression in
  Six Sigma
  Course............................................. oper_27_a01_bs_enus
  Introduction to Hypothesis Testing and Tests for Means
  in Six Sigma
  Course............................................. oper_27_a02_bs_enus
  Hypothesis Tests for Variances and Proportions in Six
  Sigma
  Course............................................. oper_27_a03_bs_enus

- Six Sigma Green Belt: Improve
  Design of Experiments in Six Sigma
  Course............................................. oper_28_a01_bs_enus
BUSINESS SKILLS COURSEWARE

Root Cause Analysis and Waste Elimination in Six Sigma Course........................................ oper_28_a02_bs_enus
Cycle Time Reduction and Kaizen in Six Sigma Course...................................................... oper_28_a03_bs_enus

Six Sigma Green Belt: Control

Statistical Process Control and Control Plans in Six Sigma Course...................................... oper_29_a01_bs_enus
Creating and Using Control Charts in Six Sigma Course...................................................... oper_29_a02_bs_enus
Lean Tools for Process Control in Six Sigma Course.......................................................... oper_29_a03_bs_enus

Manager of Quality/Organizational Excellence

Leadership Course.................................................. oper_04_a01_bs_enus
Team Dynamics Course.......................................... oper_04_a02_bs_enus
Developing and Deploying Strategic Plans Course............................................................ oper_04_a03_bs_enus
Managerial Skills and Abilities Course.......................................................... oper_04_a04_bs_enus
Communication Skills and Project Management Course................................................. oper_04_a05_bs_enus
Quality Systems, Models, and Theories Course................................................................. oper_04_a06_bs_enus
Problem-Solving and Process Management Tools Course................................................ oper_04_a07_bs_enus
Measurement: Assessment and Metrics Course................................................................. oper_04_a08_bs_enus
Customer-Focused Management Course............................................................... oper_04_a09_bs_enus
Supply Chain Management Course................................................................. oper_04_a10_bs_enus
Training and Development Course.......................................................... oper_04_a11_bs_enus

Six Sigma Yellow Belt: Six Sigma Fundamentals

Six Sigma and Lean Foundations and Principles Course...................................................... oper_30_a01_bs_enus
Six Sigma Team Basics, Roles, and Responsibilities Course............................................ oper_30_a02_bs_enus
Six Sigma Quality Tools Course....................................................................................... oper_30_a03_bs_enus
Six Sigma Metrics Course............................................................................................... oper_30_a04_bs_enus

Six Sigma Yellow Belt: Define

Identifying Six Sigma Projects Course........................................................................ oper_31_a01_bs_enus
Six Sigma Project Management Basics Course................................................................ oper_31_a02_bs_enus

Six Sigma Yellow Belt: Measure

Basic Statistics for Six Sigma Course............................................................................... oper_32_a01_bs_enus
Data Types and Data Collection in Six Sigma Course....................................................... oper_32_a02_bs_enus
Six Sigma and Measurement System Analysis Course.................................................. oper_32_a03_bs_enus

Six Sigma Yellow Belt: Analyze

Lean Tools and FMEA in Six Sigma Course...................................................................... oper_33_a01_bs_enus
Six Sigma Data Analysis and Root Cause Analysis Course.............................................. oper_33_a02_bs_enus
Basics of Correlation, Regression, and Hypothesis Testing for Six Sigma
Course............................................................................................................................. oper_33_a03_bs_enus

Six Sigma Yellow Belt: Improve and Control

Six Sigma Improvement Techniques Course...................................................................... oper_34_a01_bs_enus
Control Tools and Documentation in Six Sigma Course................................................ oper_34_a02_bs_enus

Leading Sustainable Process Improvement

Spearheading a Process Improvement Challenge Series ................................................ oper_35_a01_bs_enus
Stakeholder-driven Process Improvement Course......................................................... oper_35_a02_bs_enus
Mapping and Measuring to Support Sustainable Process Improvement Course........ oper_35_a03_bs_enus
Implementing and Sustaining Process Improvement Course........................................ oper_35_a04_bs_enus

Six Sigma Black Belt (2015 BOK): Organization-wide Planning and Deployment

Fundamentals of Lean and Six Sigma and their Applications Course................................ oper_36_a01_bs_enus
Six Sigma Project Selection, Roles, and Responsibilities Course................................ oper_36_a02_bs_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Six Sigma Strategic Planning and Deployment Course

Impact on Stakeholders and Benchmarking for Six Sigma Course
Using Business and Financial Measures in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Team Management
Six Sigma Team Dynamics, Roles, and Success Factors Course
Six Sigma Team Facilitation and Leadership Course
Six Sigma Team Dynamics and Training Course

Six Sigma Black Belt (2015 BOK): Define
Six Sigma Business Case, Project Charter, and Tools Course
Determining Requirements by Listening to the Voice of the Customer in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Measure
Process Flow Metrics and Analysis Tools for Six Sigma Course
Data Types, Sampling, Collection, and Measurement in Six Sigma Course
Six Sigma Measurement Systems and Metrology Course
Using Basic Statistics and Graphical Methods in Six Sigma Course
Probability and Probability Distributions in Six Sigma Course
Determining Process Performance and Capability in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Analyze
Measuring and Modeling Relationships between Variables in Six Sigma Course

Basics of Hypothesis Testing and Tests for Means in Six Sigma Course
Tests for Variances and Proportions, ANOVA, and Goodness-of-fit in Six Sigma Course
Multivariate Tools and Nonparametric Tests in Six Sigma Course
FMEA and Other Nonstatistical Analysis Methods in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Improve
Understanding DOE and Planning Experiments in Six Sigma Course
Designing, Conducting, and Analyzing Experiments in Six Sigma Course
Lean Improvement Methods and Implementation Planning in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Control
Sustaining Six Sigma Improvements Course
Using Lean Control Tools and Maintaining Controls in Six Sigma Course
Statistical Process Control (SPC) and Control Charts in Six Sigma Course

Six Sigma Black Belt (2015 BOK): Design for Six Sigma (DFSS)
Common DFSS Methodologies, Design for X, and Robust Designs Course

Six Sigma: Champion Training
Introduction to Six Sigma for Champions Course
Six Sigma Process Improvement Course
Six Sigma Projects and Project Teams Course
Managing and Deploying Six Sigma Course

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

- **Fundamentals of Lean for Business Organizations**
  - Introduction to Lean for Service and Manufacturing Organizations
    - Course: oper_20_a01_bs_enus
  - Using Lean for Perfection and Quality
    - Course: oper_20_a02_bs_enus
  - Lean Tools and Techniques for Flow and Pull
    - Course: oper_20_a03_bs_enus
  - Reducing Waste and Streamlining Value Flow Using Lean
    - Course: oper_20_a04_bs_enus
  - Value Stream Mapping in Lean Business
    - Course: oper_20_a05_bs_enus
  - Applying Lean in Service and Manufacturing Organizations
    - Course: oper_20_a06_bs_enus
  - Five Steps to Perfection: Implementing Lean Business Impact Series
    - Course: pc_ssb010
  - Value Stream Maps for Non-manufacturing Processes
    - Business Impact Series: pc_ssb010

- **Purchasing and Vendor Management Essentials**
  - Fundamentals of Purchasing and Vendor Management
    - Course: oper_23_a01_bs_enus
  - Purchasing: Finding Sources of Supply
    - Course: oper_23_a02_bs_enus
  - Selecting Suppliers and Administering Contracts
    - Course: oper_23_a03_bs_enus
  - Evaluating Supplier Performance and Managing Supplier Relationships
    - Course: oper_23_a04_bs_enus

- **Mentoring Asset**
  - Mentoring Six Sigma Green Belt (SSGB)
    - Mentoring Assets: mntcssgb
  - Mentoring Six Sigma Yellow Belt (SSYB)
    - Mentoring Assets: mntcssyb

- **Test Preps**
  - TestPrep Six Sigma Green Belt (SSGB)
    - TestPrep Exams: oper_ssgb_a02_tp_enus
  - TestPrep Six Sigma Yellow Belt (SSYB)
    - TestPrep Exams: oper_30_a01_tp_enus

BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

- **Moving From an Operational Manager to a Strategic Thinker**
  - Leading Outside the Organization
    - Business Impact Series: pc_bilsb005
  - Effective Critical Analysis of Business Reports
    - Business Impact Series: pc_bipfb004
  - Returning to Core Competencies
    - Business Impact Series: pc_bilsb014
  - Competitive Awareness and Strategy
    - Challenge Series: pc_ch_lach022

- **The Fundamentals of Globalization**
  - Managing Expatriates' Career Development
    - Business Impact Series: pc_bmgbb011
  - The Etiquette of Cross-cultural Gift Giving
    - Business Impact Series: pc_bspbb015
  - Evaluating Globalization Opportunities
    - Challenge Series: pc_ch_lach019
    - Course: stgy_05_a01 bs_enus
  - Fundamentals of Globalization: Analyzing the Global Environment
    - Course: stgy_05_a02 bs_enus
    - Course: stgy_05_a03 bs_enus
  - Fundamentals of Globalization: Managing in a Global Environment
    - Course: stgy_05_a04 bs_enus
  - Final Exam: The Fundamentals of Globalization
    - Final Exams: stgy_05_a01 fe_enus

- **IT Strategy Essentials**
  - IT Strategy Essentials: Business and IT Strategy Alignment
    - Course: stgy_06_a01 bs_enus
  - IT Strategy Essentials: Creating an IT Strategy Plan
    - Course: stgy_06_a02 bs_enus
  - IT Strategy Essentials: Implementing an IT Strategy
    - Course: stgy_06_a03 bs_enus
  - Final Exam: IT Strategy Essentials
    - Final Exams: stgy_06_a01 fe_enus

- **Business Planning Essentials**
  - Business Planning Essentials: Preparing a Business Plan
    - Course: stgy_10_a01 bs_enus
  - Business Planning Essentials: Performing Key Analyses
    - Course: stgy_10_a02 bs_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Business Planning Essentials: Preparing for Implementation
Course.................................................. stgy_10_a03_bs_enus
Final Exam: Business Planning Essentials
Final Exams ........................................... stgy_10_a01_fe_enus

Risk Management

Risk Management: Identifying Risk
Course.................................................. stgy_09_a01_bs_enus
Risk Management: Assessing Risk
Course.................................................. stgy_09_a02_bs_enus
Risk Management: Dealing with Risk
Course.................................................. stgy_09_a03_bs_enus
Final Exam: Risk Management
Final Exams ........................................... stgy_09_a01_fe_enus

Leading and Implementing Sustainable Green Business Strategies

Introduction to Green Business and Sustainability
Course.................................................. stgy_04_a01_bs_enus
Green Business: Planning Sustainability Strategies
Course.................................................. stgy_04_a02_bs_enus
Green Business: Implementing Sustainability Strategies
Course.................................................. stgy_04_a03_bs_enus
Final Exam: Leading and Implementing Sustainable Green Business Strategies
Final Exams ........................................... stgy_04_a01_fe_enus

Business Law Essentials

Business Law Basic Concepts
Course.................................................. stgy_07_a01_bs_enus
Business Law and Ethics
Course.................................................. stgy_07_a02_bs_enus
Business Law and the Manager’s Responsibilities
Course.................................................. stgy_07_a03_bs_enus
Final Exam: Business Law Essentials
Final Exams ........................................... stgy_07_a01_fe_enus

Developing Strategic Thinking Acumen

Effective Critical Analysis of Business Reports
Business Impact Series .............................. _pc_bi_pfbi004
Returning to Core Competencies
Business Impact Series .............................. _pc_bi_lbsi014
Competitive Awareness and Strategy
Challenge Series ..................................... _pc_ch_lach022
Developing the Capacity to Think Strategically
Course.................................................. stgy_08_a01_bs_enus
Developing the Strategic Thinking Skill of Seeing the Big Picture
Course.................................................. stgy_08_a02_bs_enus

Using Strategic Thinking Skills
Course.................................................. stgy_08_a03_bs_enus
Final Exam: Developing Strategic Thinking Acumen
Final Exams ........................................... stgy_08_a01_fe_enus

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

Strategic Marketing in Action

Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series .............................. _pc_bi_spbi011
Trade Show Marketing - Planning Ahead
Business Impact Series .............................. _pc_bi_spbi013
Increasing Competitiveness through Collaboration
Challenge Series ................................. _pc_ch_lsch006

Digital Marketing

Digital Marketing: Getting to the Customer
Course.................................................. mkt_04_a01_bs_enus
Managing Your Reputation Through Content Marketing and Online PR
Course.................................................. mkt_04_a03_bs_enus
Digital Marketing Partnerships, Sales, and After-sales Processes
Course.................................................. mkt_04_a04_bs_enus
Search Engine Marketing: Getting Discovered by the Customer
Course.................................................. mkt_04_a02_bs_enus

Marketing Essentials

Designing Products to Fit the Channel
Business Impact Series .............................. _pc_bi_spbi005
Using Web Analytics to Increase Sales
Business Impact Series .............................. _pc_bi_spbi012
Marketing Essentials: Introduction to Marketing
Course.................................................. mkt_01_a01_bs_enus
Marketing Essentials: Planning and People
Course.................................................. mkt_01_a02_bs_enus
Marketing Essentials: Product and Price
Course.................................................. mkt_01_a03_bs_enus
Marketing Essentials: Place
Course.................................................. mkt_01_a04_bs_enus
Marketing Essentials: Promotion
Course.................................................. mkt_01_a05_bs_enus
Marketing Essentials: Marketing and Ethics
Course.................................................. mkt_01_a06_bs_enus
BUSINESS SKILLS COURSEWARE

- Competitive Marketing Strategies
  Competitive Marketing Strategies: Conducting an Internal Analysis
  Course........................................mkt_02_a01_bs_enus
  Competitive Marketing Strategies: Analyzing Competitors
  Course........................................mkt_02_a02_bs_enus
  Competitive Marketing Strategies: Selecting and Implementing Strategies
  Course........................................mkt_02_a03_bs_enus

- Strategic Brand Management
  Building Lasting Customer-brand Relationships
  Course........................................mkt_03_a01_bs_enus
  Developing a Brand Internally
  Course........................................mkt_03_a02_bs_enus
  Global Brand Management
  Course........................................mkt_03_a03_bs_enus
  Brand Management for Social Media and Wireless Technologies
  Course........................................mkt_03_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

- Finance and Accounting Essentials for Non-financial Professionals
  Increasing Cash Flow in Times of Need
  Business Impact Series ....................... pc_bi_fabi003
  Attracting New Investors - Keeping Presentations
  Focused Business Impact Series .............. pc_bi_fabi004
  What’s Your Gross Profit Margin Really Saying?
  Business Impact Series ....................... pc_bi_fabi006
  Recognizing The Value of Intangible Assets
  Business Impact Series ....................... pc_bi_fabi007
  Recession: How it Affects Business
  Business Impact Series ....................... pc_bi_fabi008
  Using Financial Analysis for Credit Decisions
  Challenge Series ................................ pc_ch_lach012
  Principles of Accounting and Finance for Non-financial Professionals
  Course........................................fin_02_a01_bs_enus
  Cash Flow Management Essentials for Non-financial Professionals
  Course........................................fin_02_a02_bs_enus

  The Time Value of Money and Investment Decisions for Non-financial Professionals
  Course........................................fin_02_a03_bs_enus
  The Essentials of Budgeting for Non-financial Professionals
  Course........................................fin_02_a04_bs_enus
  Financial Statements for Non-financial Professionals
  Course........................................fin_02_a05_bs_enus
  Analyzing Financial Statements for Non-financial Professionals
  Course........................................fin_02_a06_bs_enus
  Assessing Nonrecurring Items in Income Statements
  Business Impact Series ....................... pc_bi_fabi009
  The Time Value of Money: Possible Pitfalls
  Business Impact Series ....................... pc_bi_fabi111

- Accounting Fundamentals
  Outsourcing Financial Activities
  Business Impact Series ....................... pc_bi_fabi001
  Basic Accounting Principles and Framework
  Course........................................fin_03_a01_bs_enus
  The Accounting Equation and Financial Statements
  Course........................................fin_03_a02_bs_enus
  The Accounting Cycle and Accrual Accounting
  Course........................................fin_03_a03_bs_enus
  Accounting Transactions and Books of Account
  Course........................................fin_03_a04_bs_enus
  Trial Balance & Adjusting Entries
  Course........................................fin_03_a05_bs_enus
  The Income Statement
  Course........................................fin_03_a06_bs_enus
  The Balance Sheet
  Course........................................fin_03_a07_bs_enus
  The Cash Flow Statement
  Course........................................fin_03_a08_bs_enus
  Accounting for Companies' Stock Transactions and Dividends
  Course........................................fin_03_a09_bs_enus
  Deconstructing the Balance Sheet
  Business Impact Series ....................... pc_bi_fabi010
  Final Exam: Accounting Fundamentals
  Final Exams ...................................fin_03_a01_fe_enus

- Budgeting Essentials
  Organizational Budgeting Activities and the Master Budget
  Course........................................fin_05_a01_bs_enus
  Planning and Preparing an Operating Budget
  Course........................................fin_05_a02_bs_enus
  Preparing Operating Budgets and the Cash Budget
  Course........................................fin_05_a03_bs_enus
BUSINESS SKILLS COURSEWARE

Using Budgets for Management and Control Course......................................................... fini_05_a04_bs_enus
Final Exam: Budgeting Essentials
Final Exams ................................................. fini_05_a01_fe_enus

Auditing Essentials

Using Audits to Help Prevent Business Fraud Business Impact Series .................................. _pc_bi_fabi002
Introduction to Auditing Course......................................................... fini_06_a01_bs_enus
Auditing for Internal Control and Risk Assessment Course................................................. fini_06_a02_bs_enus
Auditing the Revenue Cycle Course ......................................................... fini_06_a03_bs_enus
Auditing for Cash and Inventories Course......................................................... fini_06_a04_bs_enus
Final Exam: Auditing Essentials
Final Exams ......................................................... fini_06_a01_fe_enus

Capital Budgeting Essentials

Capital Budgeting: The Capital Budgeting Process Course................................................. fini_07_a01_bs_enus
Capital Budgeting: Net Present Value and Internal Rate of Return Course................................................. fini_07_a02_bs_enus
Capital Budgeting: Discounted Payback Period and Profitability Index Course................................................. fini_07_a03_bs_enus
Capital Budgeting: Capital Allocation Course......................................................... fini_07_a04_bs_enus
Final Exam: Capital Budgeting Essentials
Final Exams ......................................................... fini_07_a01_fe_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

Bank Branch Operations Management

Bank Branch Management: Payment and Settlement Systems Course................................................. fini_01_a02_bs_enus
Bank Branch Management: Mortgage and Auto Loans Course................................................. fini_01_a01_bs_enus
Bank Branch Management: Dealing with Operational and Credit Risks Course................................................. fini_01_a04_bs_enus
Bank Branch Management: Teller Roles and Credit Card Operations Course................................................. fini_01_a03_bs_enus
Bank Branch Management: Internal Controls and Banking Technology Course................................................. fini_01_a05_bs_enus
Bank Branch Management: Branch Security and Fraud Course................................................. fini_01_a06_bs_enus

Commodity and Energy Markets, Futures, and Forwards

Futures Fundamentals: Commodity, Equity, and Currency Futures Course................................................. fini_02_a02_bs_enus
Interest Rate Futures and Forward Rate Agreements Course................................................. fini_02_a03_bs_enus
Commodity and Energy Markets and Derivatives Course................................................. fini_02_a01_bs_enus

Insurance Concepts, Types, and Annuities

Special Insurance Arrangements: Group Insurance, Reinsurance, and Annuities Course................................................. fini_03_a03_bs_enus
Insurance Basics, Underwriting, and Actuarial Practices Course................................................. fini_03_a01_bs_enus
Life, Health, and General Insurance Course......................................................... fini_03_a02_bs_enus

Mutual Fund Concepts, Portfolio Management, and Regulations

Mutual Funds: Basic Concepts, Structure, and Types Course................................................. fini_04_a01_bs_enus
Mutual Funds: Portfolio Management and Accounting Course................................................. fini_04_a02_bs_enus
Mutual Funds: Performance Evaluation and Regulations Course................................................. fini_04_a03_bs_enus

Global Banking Supervision and Anti-Money Laundering Regulations

Banking Supervision and Corporate Governance Course................................................. fini_05_a01_bs_enus
Special Banking Risks and their Management Course................................................. fini_05_a03_bs_enus
Internal Control and Audits in Banks Course................................................. fini_05_a02_bs_enus
Anti-money Laundering and Global Initiatives Course................................................. fini_05_a04_bs_enus
Anti-money Laundering and Regulatory Framework Course................................................. fini_05_a05_bs_enus
BUSINESS SKILLS COURSEWARE

Bank Risks and Capital Adequacy Planning

- Capital Adequacy Planning Approaches
- Basel Regulations and Capital Adequacy Requirements

Basel Regulations and Bank Risk Management

- IRB Framework and Risk-rating System
- Data Maintenance and Oversight for IRB Systems
- Basel Regulations and Operational Risk Management
- Operational Risk and Advanced Measurement Approach
- Operational Risk Identification, Assessment, and Quantification
- Operational Risk Management Framework, Process, and Applications
- Basel II and Basel III: An Overview
- IRB Approach for Corporate and Retail Exposures
- Quantification of IRB Systems

Basel III and Liquidity Risk Management

- Management and Supervision of Liquidity Risk
- Liquidity Risk Measurement, Monitoring, and Application of Standards

Counterparty Credit Risk and Credit Rating

- Derivative Contracts: Futures, Forwards, Swaps, and Options
- Measuring Credit Risk of Derivative Contracts
- Mitigating Credit Risk
- Credit Rating Systems and Capital Reserves

Credit Risk Analysis

- Credit Analysis and Loan Pricing and Regulations
- Financial Analysis for Credit Risk Determination
- Nonfinancial Credit and Asset Analysis
- Problem Loans and Risk Analysis for Common Loans
- Risk Analysis for Specialized Loans

Credit Derivative Instruments

- Credit Derivatives and Credit Risk
- Classical Credit Derivatives and Total Return Swaps
- Securitization and Asset-backed Securities
- Credit-linked and Repackaged Notes
- Credit Default Swaps and Credit Spread Options
- Credit Derivatives Applications
- Credit Derivatives: Pricing and Operational Issues
- Credit Derivatives: Regulatory, Legal, and Taxation Issues

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

Essentials of Interviewing and Hiring

- Guarding Against Interviewing Biases
- Hiring Strategic Thinkers
- Essentials of Interviewing and Hiring: Screening Applicants for Interviewing
- Essentials of Interviewing and Hiring: Preparing to Interview
BUSINESS SKILLS COURSEWARE

Essentials of Interviewing and Hiring: Conducting an Effective Interview Course..............................................hr_06_a03 bs enus

Essentials of Interviewing and Hiring: Behavioral Interview Techniques Course..............................................hr_06_a04 bs enus

Essentials of Interviewing and Hiring: Selecting the Right Candidate Course..............................................hr_06_a05 bs enus

Creating a Compelling Job Description Business Impact Series ................................................._pc_bi_hrbi015

Conducting Interviews: Asking the Right Questions Business Impact Series .............................................._pc_bi_hrbi014

Hiring a New Employee Challenge Series .........................................................._pc_ch_lach028

Final Exam: Essentials of Interviewing and Hiring Final Exams .................................................. hr_06_a01_fe enus

Organizational Behavior

Fundamentals of Organizational Behavior for the Individual Course..................................................hr_08_a01 bs enus

Fundamentals of Organizations – Groups Course.................................................................................hr_08_a02 bs enus

Understanding Organizational Power and Politics Course........................................................................hr_08_a03 bs enus

Organizational Structure and Employee Behavior Course........................................................................hr_08_a04 bs enus

Organizational Behavior: Dynamics of a Positive Organizational Culture Course.................................hr_08_a05 bs enus

Final Exam: Organizational Behavior Final Exams .................................................. hr_08_a01_fe enus

Recruiting and Retention Strategies

Aligning Recruitment to Job Requirements Business Impact Series ................................................._pc_bi_hrbi001

Preventing High Turnover Rates: How to Keep The Best Business Impact Series ............................................._pc_bi_mgbio08

Fringe Benefits: Maintaining a Competitive Hiring Advantage Business Impact Series ................................................._pc_bi_hrbi004

Disciplines of Organizational Learning: Personal Mastery Business Impact Series ............................................._pc_bi_pfbi011

Recruiting Talent Course...........................................................................................................hr_05_a01 bs enus

Retaining Your Talent Pool Course...........................................................................................................hr_05_a02 bs enus

Surviving the Talent Crunch Challenge Series .........................................................._pc_ch_lsch007

Final Exam: Recruiting and Retention Strategies Final Exams .................................................. hr_05_a01_fe enus

The role of HR as a Business Partner

HR as Business Partner: From Cost Center to Strategic Partner Course..................................................hr_07_a01 bs enus

HR as Business Partner: Linking HR Functions with Organizational Goals Course..................................................hr_07_a02 bs enus

HR as Business Partner: Managing Talent for Organizational Success Course..................................................hr_07_a03 bs enus

HR as Business Partner: Using Metrics and Designing Strategic Initiatives Course..................................................hr_07_a04 bs enus

Final Exam: The role of HR as a Business Partner Final Exams .................................................. hr_07_a01_fe enus

Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Human Resources Core Knowledge: Skills, Concepts, and Tools Course..................................................hr_09_a01 bs enus

Human Resources Core Knowledge: Functions and Activities Course..................................................hr_09_a02 bs enus

Final Exam: Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned) Final Exams .................................................. hr_09_a01_fe enus

Business Management and Strategy (HRCI: PHR/SPHR-aligned)

Business Management and Strategy: The HR Function and Business Environment Course..................................................hr_10_a01 bs enus

Business Management and Strategy: HR Functions and Roles Course..................................................hr_10_a03 bs enus

Business Management and Strategy: HR and the Strategic Planning Process Course..................................................hr_10_a02 bs enus

Final Exam: Business Management and Strategy (HRCI: PHR/SPHR-aligned) Final Exams .................................................. hr_10_a01_fe enus

Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

Workforce Planning and Employment: Employment Legislation Course..................................................hr_11_a01 bs enus
BUSINESS SKILLS COURSEWARE

Workforce Planning and Employment: Recruitment Strategies Course...........................................hr_11_a02_bs_enus
Workforce Planning and Employment: Sourcing and Selecting Candidates Course..................................hr_11_a03_bs_enus
Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies Course..........................................hr_11_a04_bs_enus
Final Exam: Workforce Planning and Employment (HRCI: PHR/SPHR-aligned) Final Exams ................................. hr_11_a01_fe_enus

Human Resource Development (HRCI: PHR/SPHR-aligned)

Human Resource Development: Regulations and Organizational Development Course...........................................hr_12_a01_bs_enus
Human Resource Development: Employee Training Course.........................................................hr_12_a02_bs_enus
Human Resource Development: Performance Appraisal and Talent Management Course........................................hr_12_a03_bs_enus
Final Exam: Human Resource Development (HRCI: PHR/SPHR-aligned) Final Exams ................................. hr_12_a01_fe_enus

Compensation and Benefits (HRCI: PHR/SPHR-aligned)

Compensation and Benefits: Regulations, Strategies, and Needs Assessment Course...........................................hr_13_a01_bs_enus
Compensation and Benefits: Managing Policies, Programs, and Activities Course...........................................hr_13_a02_bs_enus
Compensation and Benefits: Organizational Responsibilities Course...................................................hr_13_a03_bs_enus
Final Exam: Compensation and Benefits (HRCI: PHR/SPHR-aligned) Final Exams ................................. hr_13_a01_fe_enus

Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

Employee and Labor Relations: Employment Regulations and Organizational Programs Course...........................................hr_14_a01_bs_enus
Employee and Labor Relations: Behavioral and Disciplinary Issues and Resolution Course.........................................hr_14_a02_bs_enus
Employee and Labor Relations: Unions and Collective Bargaining Course...........................................hr_14_a03_bs_enus
Final Exam: Employee and Labor Relations (HRCI: PHR/SPHR-aligned) Final Exams ................................. hr_14_a01_fe_enus

Risk Management (HRCI: PHR/SPHR-aligned)

Risk Management: Organizational Risk and Safety and Health Legislation Course...........................................hr_15_a01_bs_enus
Risk Management: Workplace Safety, Security, and Privacy Course...................................................hr_15_a02_bs_enus
Final Exam: Risk Management (HRCI: PHR/SPHR-aligned) Final Exams ................................. hr_15_a01_fe_enus

Strategic Human Resource Management (HRCI: SPHR-aligned)

Strategic HR for SPHR Exam Candidates Part I Course...................................................hr_16_a01_bs_enus
Strategic HR for SPHR Exam Candidates Part II Course...................................................hr_16_a02_bs_enus
Final Exam: Strategic Human Resource Management (HRCI: SPHR-aligned) Final Exams ................................. hr_16_a01_fe_enus

SHRM-CP/SCP: HR Competencies

HR Competencies: Leadership and Ethical Practice Course...................................................hr_17_a01_bs_enus
HR Competencies: Business Acumen and Relationship Management Course...........................................hr_17_a02_bs_enus
HR Competencies: Consultation and Critical Evaluation Course...................................................hr_17_a03_bs_enus
HR Competencies: Global and Cultural Effectiveness and Communication Course...........................................hr_17_a04_bs_enus

SHRM-CP/SCP: Management of People

Management of People: Talent Acquisition and Retention Course...........................................hr_18_a01_bs_enus
Management of People: Employee Engagement Course...................................................hr_18_a02_bs_enus
Management of People: Learning and Development Course...................................................hr_18_a03_bs_enus
Management of People: Total Rewards Course...................................................hr_18_a04_bs_enus
BUSINESS SKILLS COURSEWARE

- **SHRM-CP/SCP: Organization and the HR Function**
  - Organization and HR: Structure of the HR Function Course..........................hr_19_a01_bs_enus
  - Organization and HR: Organizational Effectiveness and Development Course..........................hr_19_a02_bs_enus
  - Organization and HR: Workforce Management and Using Technology and Data Course..........................hr_19_a03_bs_enus
  - Organization and HR: Employee Relations Course..........................hr_19_a04_bs_enus

- **SHRM-CP/SCP: Workplace Management and HR**
  - Workplace Management: Global HR, Diversity, and Inclusion Course..........................hr_20_a01_bs_enus
  - Workplace Management: Risk Management Course..........................hr_20_a02_bs_enus
  - Workplace Management: Corporate Social Responsibility Course..........................hr_20_a03_bs_enus
  - Workplace Management: Employment Laws and Regulations Course..........................hr_20_a04_bs_enus

- **SHRM-CP/SCP: HR Strategy Management**
  - Human Resource Strategy Management: Strategic Planning Course..........................hr_21_a01_bs_enus
  - Human Resource Strategy Management: Business and HR Strategy Course..........................hr_21_a02_bs_enus

- **SHRM: SCP: HRM for Senior HR Professionals**
  - Advanced HR Management: Competencies for Senior HR Professionals Part I Course..........................hr_22_a01_bs_enus
  - Advanced HR Management: Competencies for Senior HR Professionals Part II Course..........................hr_22_a02_bs_enus
  - Advanced Human Resources Management: People and Organization Course..........................hr_22_a03_bs_enus
  - Advanced Human Resources Management: Workplace and HR Strategy Course..........................hr_22_a04_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

- **Essential Skills for Administrative Support Professionals**
  - Administrative Professionals: Common Administrative Support Tasks Course..........................ad_01_a02_bs_enus
  - Administrative Professionals: Maximizing Your Relationship with Your Boss Course..........................ad_01_a03_bs_enus
  - Administrative Professionals: Interacting with Others Course..........................ad_01_a04_bs_enus
  - Administrative Professionals: Putting Your Best Foot Forward Course..........................ad_01_a05_bs_enus

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

- **Management Essentials**
  - Management Essentials: Directing Others Course..........................mgmt_15_a01_bs_enus
  - Management Essentials: Delegating Course..........................mgmt_15_a02_bs_enus
  - Management Essentials: Developing Your Direct Reports Course..........................mgmt_15_a03_bs_enus
  - Management Essentials: Confronting Difficult Employee Behavior Course..........................mgmt_15_a04_bs_enus
  - Management Essentials: Managing a Diverse Team Course..........................mgmt_15_a05_bs_enus
  - Management Essentials: Treating Your Direct Reports Fairly Course..........................mgmt_15_a06_bs_enus
  - Management Essentials: Caring about Your Direct Reports Course..........................mgmt_15_a07_bs_enus
  - Managing Fairly Business Impact Series..........................pc_bi_mgbi016
  - Employee Dismissal Challenge Series..........................pc_ch_lach038
  - Acting Decisively Challenge Series..........................pc_ch_lach034
BUSINESS SKILLS COURSEWARE

**Talent Management Essentials**
- Talent Management: Basics Course.............................. mgmt_18_a01_bs_enus
- Talent Management: Planning Course.............................. mgmt_18_a02_bs_enus
- Talent Management: Acquiring Talent Course.............................. mgmt_18_a03_bs_enus
- Talent Management: Developing and Engaging Talent Course.............................. mgmt_18_a04_bs_enus
- Talent Management: Retaining Talent Course.............................. mgmt_18_a05_bs_enus
- Attracting and Retaining Talent Challenge Series.............................. pc_ch_lach021

**Performance Appraisal Essentials**
- Preparing for Your Performance Appraisal Business Impact Series.............................. pc_bi_pfbi017
- Performance Appraisal Essentials: Planning for Appraisals Course.............................. mgmt_17_a01_bs_enus
- Performance Appraisal Essentials: Conducting Traditional Appraisals Course.............................. mgmt_17_a02_bs_enus
- Performance Appraisal Essentials: 360-degree Appraisals Course.............................. mgmt_17_a03_bs_enus

**Managing Experts**
- Recognizing Natural Leaders Challenge Series.............................. pc_ch_lsch001
- Managing Top Performers Is Always Easy...Right? Business Impact Series.............................. pc_bi_hrbi013
- Meeting the Needs of Your Experts Challenge Series.............................. mgmt_21_a01_bs_enus
- Overcoming Challenges When Managing Experts Challenge Series.............................. mgmt_21_a02_bs_enus

**Managing Problem Performance**
- Underperforming Employee – Now What? Business Impact Series.............................. pc_bi_hrbi010
- Managing Performance Challenge Series.............................. pc_ch_lach002
- Recognizing and Diagnosing Problem Performance Course.............................. mgmt_34_a01_bs_enus
- First Steps for Turning Around a Performance Problem Course.............................. mgmt_34_a02_bs_enus
- Using Progressive Discipline to Correct Problem Performance Course.............................. mgmt_34_a03_bs_enus
- Preventing Problem Performance Course.............................. mgmt_34_a04_bs_enus

**Advanced Management Skills**
- Developing Adaptable Managers Business Impact Series.............................. pc_bi_mgbi013
- Employee Engagement Challenge Series.............................. pc_ch_mgch006
- Delivering Bad News Effectively Challenge Series.............................. pc_ch_lach033
- Building Upward Relationships Challenge Series.............................. pc_ch_lach039
- Developing a High-performance Organization Course.............................. mgmt_23_a01_bs_enus
- Cross-functional Strategic Management Course.............................. mgmt_23_a02_bs_enus
- Managing for Rapid Change and Uncertainty Course.............................. mgmt_23_a03_bs_enus
- Managing High Performers Course.............................. mgmt_23_a04_bs_enus
- Managing New Managers Course.............................. mgmt_23_a05_bs_enus
- Managing Experienced Managers Course.............................. mgmt_23_a06_bs_enus

**Dismissing an Employee**
- Preparing to Dismiss an Employee Course.............................. mgmt_26_a01_bs_enus
- Managing the Dismissal of an Employee Challenge Series.............................. mgmt_26_a02_bs_enus

**The Fundamentals of Business Crises Management**
- Demonstrating Accountability in a Crisis Situation Challenge Series.............................. pc_ch_lach007
- Perseverance and Flexibility in Times of Crisis Challenge Series.............................. pc_ch_lach026

**First Time Manager Essentials**
- First Time Manager: Understanding a Manager’s Role Course.............................. mgmt_16_a01_bs_enus
- First Time Manager: Challenges Course.............................. mgmt_16_a02_bs_enus
- First Time Manager: Meeting Expectations Course.............................. mgmt_16_a03_bs_enus
- Making the Move Into Management Challenge Series.............................. pc_ch_lach029
BUSINESS SKILLS COURSEWARE

- **Essentials of Managing Technical Professionals**
  - Transitioning from Technical Professional to Management Course: mgmt_19_a01_bs_enus
  - Strategies for Transitioning to Technical Management Course: mgmt_19_a02_bs_enus
  - Managing Technical Professionals Course: mgmt_19_a03_bs_enus

- **Workforce Generations**
  - Managing an Aging Workforce Business Impact Series: mgmt_19_a01_bs_enus
  - Developing the Next Generation Business Impact Series: mgmt_19_a02_bs_enus
  - Understanding the Motives of Millennials Business Impact Series: mgmt_19_a03_bs_enus
  - Managing Workforce Generations: Introduction to Cross-generational Employees Course: mgmt_20_a01_bs_enus
  - Managing Workforce Generations: Working with a Multigenerational Team Course: mgmt_20_a02_bs_enus
  - Managing Workforce Generations: Working with the 21st-century Generation Mix Course: mgmt_20_a03_bs_enus

- **Strategies for Successful Employee Onboarding**
  - Strategies for Successful Employee Onboarding: An Introduction Course: mgmt_24_a01_bs_enus
  - Strategies for Successful Employee Onboarding: Getting Started Course: mgmt_24_a02_bs_enus
  - Strategies for Successful Employee Onboarding: Assessing Program Success Course: mgmt_24_a03_bs_enus

- **Communicating during Difficult Times**
  - Communicating during Difficult Times Course: mgmt_25_a01_bs_enus
  - Managing Resources during Difficult Times Course: mgmt_25_a02_bs_enus
  - Managing Attitudes during Difficult Times Course: mgmt_25_a03_bs_enus

- **Business Execution**
  - Fostering a Business Execution Culture Business Impact Series: mgmt_25_a04_bs_enus

- **Essential Mentoring Techniques**
  - Essential Mentoring Techniques: Mentoring Fundamentals Course: mgmt_29_a01_bs_enus
  - Essential Mentoring Techniques: Designing and Initiating Mentoring Programs Course: mgmt_29_a02_bs_enus
  - Essential Mentoring Techniques: Building and Maintaining Mentoring Relationships Course: mgmt_29_a03_bs_enus
  - Essential Mentoring Techniques: Evaluating and Ending the Mentoring Program Course: mgmt_29_a04_bs_enus

- **Thinking Like a CFO**
  - Thinking Like a CFO: Mind-set and Financial Priorities Course: mgmt_30_a01_bs_enus
  - Thinking Like a CFO: Making Financial Decisions Course: mgmt_30_a02_bs_enus
  - Thinking Like a CFO: Preparing and Presenting a Business Case Course: mgmt_30_a03_bs_enus
  - Thinking Like a CFO: Managing Risk Course: mgmt_30_a04_bs_enus

- **Essentials of Facilitating**
  - Using Facilitation Skills as a Manager Course: mgmt_31_a01_bs_enus
  - Facilitating Collaborative Processes Course: mgmt_31_a02_bs_enus
  - Challenges of Facilitating Course: mgmt_31_a03_bs_enus

- **Effectively Managing Top Performers**
  - Engaging Top Performers Course: mgmt_33_a01_bs_enus
BUSINESS SKILLS COURSEWARE

Retaining Top Performers
Course.......................................................... mgmt_33_a02_bs_enus
Overcoming Challenges of Managing Top Performers
Course.......................................................... mgmt_33_a03_bs_enus

■ Difficult Conversations

Preparing for a Difficult Conversation
Course.......................................................... mgmt_36_a01_bs_enus
Having a Difficult Conversation
Course.......................................................... mgmt_36_a02_bs_enus
Handling Difficult Conversations Effectively
Course.......................................................... mgmt_36_a03_bs_enus

■ Performance Management

Planning for Performance
Course.......................................................... mgmt_37_a01_bs_enus
Monitoring and Improving Performance
Course.......................................................... mgmt_37_a02_bs_enus
Reviewing and Rewarding Performance
Course.......................................................... mgmt_37_a03_bs_enus

■ Coaching for Results

The Art of Effective Coaching
Business Impact Series................................._pc_bi_lsbi018
Coaching
Challenge Series ............................................_pc_ch_lach024
Coaching to Shift Perceptions
Challenge Series ............................................_pc_ch_mghc007
Beginning Your Coaching Engagement
Course.......................................................... mgmt_38_a01_bs_enus
Coaching Techniques that Drive Change
Course.......................................................... mgmt_38_a02_bs_enus
Coaching to Drive Performance
Course.......................................................... mgmt_38_a03_bs_enus

■ Effective Delegation

Delegating Appropriate Tasks
Business Impact Series................................._pc_bi_mgbi007
Developing Employees through Delegation
Challenge Series ............................................_pc_ch_lach017
Achieve Your Objectives through Effective Delegation
Course.......................................................... mgmt_39_a01_bs_enus
The Delegation Process
Course.......................................................... mgmt_39_a02_bs_enus
Successful Delegation: Supervise and Encourage
Course.......................................................... mgmt_39_a03_bs_enus
Use Delegation to Develop Your Team
Course.......................................................... mgmt_39_a04_bs_enus

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Leadership Essentials

Communicating a Shared Vision
Business Impact Series................................._pc_bi_lsbi001
Leading Teams through Change
Business Impact Series................................._pc_bi_lsbi003
Leading Outside the Organization
Business Impact Series................................._pc_bi_lsbi005
Knowing When to Take Leadership Risks
Business Impact Series................................._pc_bi_lsbi006
Motivating Human Behavior
Challenge Series ............................................lead_05_a01_bs_enus
Leadership Essentials: Motivating Employees
Course.......................................................... mgmt_36_a02_bs_enus
Leadership Essentials: Communicating Vision
Course.......................................................... mgmt_36_a03_bs_enus
Leadership Essentials: Building Your Influence as a Leader
Course.......................................................... mgmt_36_a04_bs_enus
Leadership Essentials: Leading with Emotional Intelligence
Course.......................................................... mgmt_36_a05_bs_enus
Leadership Essentials: Leading Business Execution
Course.......................................................... mgmt_36_a06_bs_enus
Leadership Essentials: Leading Innovation
Course.......................................................... mgmt_36_a07_bs_enus
Leadership Essentials: Leading Change
Course.......................................................... mgmt_36_a08_bs_enus
Leadership Essentials: Creating Your Own Leadership Development Plan
Course.......................................................... mgmt_36_a09_bs_enus
Developing a Business Execution Culture
Challenge Series ............................................_pc_ch_lach001
Leadership Essentials: Leading Change
Challenge Series ............................................_pc_ch_lach004
Leader as Motivator
Challenge Series ............................................_pc_ch_lach008
Leading Innovation
Challenge Series ............................................_pc_ch_lach010
The Emotionally Intelligent Leader
Challenge Series ............................................_pc_ch_lach014
Crafting an Organizational Vision
Challenge Series ............................................_pc_ch_lach040

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Making Cross-Functional Teams Work

Using Conflict to an Organization's Advantage
Business Impact Series .................................... _pc_bi_mgb002
Mediating Project Team Conflict
Business Impact Series .................................... _pc_bi_pbi006
Facilitating Work-related Conflict Discussions
Business Impact Series .................................... _pc_bi_pbi015
Cross-functional Team Fundamentals
Course......................................................... lead_10_a01_bs_enus
Key Strategies for Managing Cross-functional Teams
Course......................................................... lead_10_a02_bs_enus
Managing Internal Dynamics in a Cross-functional Team
Course......................................................... lead_10_a03_bs_enus

The Voice of Leadership

The Voice of Leadership: Inspirational Leadership
Course......................................................... lead_13_a01_bs_enus
The Voice of Leadership: Self-assessment and Motivation
Course......................................................... lead_13_a02_bs_enus
The Voice of Leadership: Effective Leadership Communication Strategies
Course......................................................... lead_13_a03_bs_enus
The Voice of Leadership: The Power of Leadership Messaging
Course......................................................... lead_13_a04_bs_enus

Creating a Positive Work Environment

Creating and Maintaining a Positive Work Environment
Course......................................................... lead_07_a01_bs_enus

Employee Engagement

The Benefits and Challenges of Engaging Employees
Course......................................................... lead_06_a01_bs_enus
Maintaining an Engaging Organization
Course......................................................... lead_06_a02_bs_enus

Developing a Culture of Learning

Fundamentals of Organizational Learning
Course......................................................... lead_08_a01_bs_enus
Establishing the Conditions for a Learning Culture
Course......................................................... lead_08_a02_bs_enus
Developing Learning Practices
Course......................................................... lead_08_a03_bs_enus
Evaluating and Sustaining Organizational Learning
Course......................................................... lead_08_a04_bs_enus

Effective Succession Planning

Succession Planning
Business Impact Series .................................... _pc_bi_lsb1002
Succession Planning and Management Programs Challenge Series ......................... _pc_ch_lsch004
Initiating Succession Planning
Course......................................................... lead_09_a01_bs_enus
Effective Succession Planning: Determining a Talent Pool for Key Positions
Course......................................................... lead_09_a02_bs_enus
Implementing and Assessing a Succession Planning Program
Course......................................................... lead_09_a03_bs_enus

Setting and Managing Organizational Priorities

Setting and Managing Priorities within the Organization: Mission and Goals
Course......................................................... lead_11_a01_bs_enus
Setting and Managing Priorities within the Organization: Deciphering Priorities
Course......................................................... lead_11_a02_bs_enus
Setting and Managing Priorities within the Organization: Motivation
Course......................................................... lead_11_a03_bs_enus
Setting and Managing Priorities within the Organization: Communication
Course......................................................... lead_11_a04_bs_enus
Do You Share Your Organization's Values?
Business Impact Series .................................... _pc_bi_pabi006

Leading Organizational Change

Communicating Properly during Layoffs
Business Impact Series .................................... _pc_bi_hrb1005
Involving Employees in Corporate Change
Business Impact Series .................................... _pc_bi_lsb1011
Developing People Challenge Series ......................... _pc_ch_lach013
Communicating Organizational Change
Business Impact Series .................................... _pc_bi_mgb015
Beyond Change: Working with Agility
Business Impact Series .................................... _pc_bi_pabi009
Instituting a Quality Improvement Program Challenge Series ......................... _pc_ch_pech002
The Keys to Sustainable Change
Course......................................................... pe_02_a01_bs_enus
Planning for Change
Course......................................................... pe_02_a02_bs_enus
Implementing and Sustaining Change
Course......................................................... pe_02_a03_bs_enus
BUSINESS SKILLS COURSEWARE

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

- **How to Write an Effective Internal Business Case**
  Preparing a Business Case Course.......................................................... comm_01_a01_bs_enus
  Writing a Business Case Course.......................................................... comm_01_a02_bs_enus
  Presenting Your Case Course.............................................................. comm_01_a03_bs_enus

- **E-mail Essentials for Business**
  Using E-mail and Instant Messaging Effectively Course............................... comm_17_a01_bs_enus
  Addressing and Redirecting E-mail Course.............................................. comm_17_a02_bs_enus
  Managing Your E-mail Course................................................................... comm_17_a03_bs_enus
  Final Exam: E-mail Essentials for Business Final Exams.............................. comm_17_a01_fe_enus

- **Telephone Essentials for Business**
  Essential Skills for Professional Telephone Calls Course............................ comm_18_a01_bs_enus

- **Business Writing Basics**
  Business Writing: Know Your Readers and Your Purpose Course.................... comm_19_a01_bs_enus
  Business Writing: How to Write Clearly and Concisely Course ....................... comm_19_a02_bs_enus
  Business Writing: Editing and Proofreading Course.................................... comm_19_a03_bs_enus
  Written Communication Challenge Series ................................................... _pc_ch_pach015
  Writing for Business Business Impact Series ............................................. _pc_bi_pabi012
  Final Exam: Business Writing Basics Final Exams....................................... comm_19_a01_fe_enus

- **Business Grammar Basics**
  Business Grammar: Parts of Speech Course.............................................. comm_20_a01_bs_enus
  Business Grammar: Working with Words Course....................................... comm_20_a02_bs_enus
  Business Grammar: The Mechanics of Writing Course................................ comm_20_a03_bs_enus
  Business Grammar: Punctuation Course................................................... comm_20_a04_bs_enus
  Business Grammar: Sentence Construction Course..................................... comm_20_a05_bs_enus
  Business Grammar: Common Usage Errors Course.................................... comm_20_a06_bs_enus
  Final Exam: Business Grammar Basics Final Exams.................................... comm_20_a01_fe_enus

- **Fundamentals of Working with Difficult People**
  Blame Backfires–Conquer Negative Thinking Business Impact Series .............. pc_bi_pfbi003
  Reacting to Co-workers Who Try Taking Advantage Challenge Series ............ pc_ch_pfch003
  Working with Difficult People: Identifying Difficult People Course................ comm_23_a01_bs_enus
  Working with Difficult People: How to Work with Aggressive People Course ........ comm_23_a02_bs_enus
  Working with Difficult People: How to Work with Negative People Course .......... comm_23_a03_bs_enus
  Working with Difficult People: How to Work with Procrastinators Course ........... comm_23_a04_bs_enus
  Working with Difficult People: How to Work with Manipulative People Course .......... comm_23_a05_bs_enus
  Working with Difficult People: How to Work with Self-serving People Course ........ comm_23_a06_bs_enus
  Working with Difficult People: Dealing with Micromanagers Course................ comm_23_a07_bs_enus
  Coping with Aggressive Behavior in the Workplace Business Impact Series .......... pc_bi_pabi008

- **Fundamentals of Cross Cultural Communication**
  Dispute Resolution in International Contracts Challenge Series ................... pc_ch_lsch005
  Culture and Its Effect on Communication Course...................................... comm_26_a01_bs_enus
  Communicating Across Cultures Course................................................... comm_26_a02_bs_enus
  Improving Communication in Cross-cultural Relationships Course................ comm_26_a03_bs_enus
BUSINESS SKILLS COURSEWARE

- Communicating with a Cross-cultural Audience
  Business Impact Series .................................. _pc_bi_pfbi020

- **Listening Essentials**
  Listening to Improve Conversation
  Business Impact Series ......................... _pc_bi_pabi001

- **Getting Results without Direct Authority**
  Influencing Key Decision Makers
  Business Impact Series ..................... _pc_bi_lsbio15
  Influence and Persuasion
  Challenge Series .................................. _pc_ch_lach016
  Getting Results without Direct Authority: Building Relationships and Credibility
  Course................................................. _comm_27_a01_bs_enus
  Getting Results without Direct Authority: Reciprocity
  Course................................................. _comm_27_a03_bs_enus
  Getting Results without Direct Authority: Persuasive Communication
  Course................................................. _comm_27_a02_bs_enus
  Getting Results without Direct Authority: Influencing Your Boss
  Course.................................................. _comm_27_a04_bs_enus

- **Anger Management Essentials**
  Anger Management Essentials: Understanding Anger
  Course.................................................. _comm_30_a01_bs_enus
  Anger Management Essentials: Managing and Controlling Anger
  Course.................................................. _comm_30_a02_bs_enus

- **Basic Presentation Skills**
  Basic Presentation Skills: Planning a Presentation
  Course.................................................. _comm_33_a01_bs_enus
  Basic Presentation Skills: Creating a Presentation
  Course.................................................. _comm_33_a02_bs_enus
  Basic Presentation Skills: Delivering a Presentation
  Course.................................................. _comm_33_a03_bs_enus
  Handling Difficult Questions as a Presenter
  Business Impact Series ........................... _pc_bi_pabi007

- **Communicating Effectively with the 'C' Level**
  Preparing to Communicate Effectively at the 'C' Level
  Course.................................................. _comm_31_a01_bs_enus
  Techniques for Communicating Effectively with Senior Executives
  Course.................................................. _comm_31_a02_bs_enus

- **Communicate with Diplomacy and Tact**
  The Impact of Situation and Style When Communicating with Diplomacy and Tact
  Course.................................................. _comm_34_a01_bs_enus
  Strategies for Communicating with Tact and Diplomacy
  Course.................................................. _comm_34_a02_bs_enus
  Delivering a Difficult Message with Diplomacy and Tact
  Course.................................................. _comm_34_a03_bs_enus

- **Running Effective Business Meetings**
  When Too Many Meetings Are Just Too Much
  Business Impact Series .......................... _pc_bi_pfbi008
  Making Meetings Work
  Business Impact Series .......................... _pc_bi_pfbi018
  Managing Meetings for Productivity and Effectiveness
  Challenge Series ................................. _pc_ch_lach031
  Preparing for Effective Business Meetings
  Course.................................................. _comm_32_a01_bs_enus
  Managing Effective Business Meetings
  Course.................................................. _comm_32_a02_bs_enus
  Dealing with Common Meeting Problems
  Course.................................................. _comm_32_a03_bs_enus

- **Professional Networking Essentials**
  Professional Networking Essentials: Finding Opportunities To Make Connections
  Course.................................................. _comm_38_a01_bs_enus
  Professional Networking Essentials: Developing Confidence
  Course.................................................. _comm_38_a02_bs_enus

- **Writing Skills for Technical Professionals**
  Writing for Technical Professionals: Preparation and Planning
  Course.................................................. _ib_wstp_a01_it_enus
  Writing for Technical Professionals: Effective Writing Techniques
  Course.................................................. _ib_wstp_a02_it_enus

- **Communicating with Impact**
  Asserting Yourself in the Workplace
  Challenge Series ................................... _pc_ch_pach016
  Making Yourself Approachable
  Business Impact Series .......................... _pc_bi_pabi011
  Interpersonal Communication that Builds Trust
  Course.................................................. _comm_35_a01_bs_enus
  Communication Methods that Make Sense - and Make Your Point
  Course.................................................. _comm_35_a02_bs_enus
BUSINESS SKILLS COURSEWARE

- Being a Receptive Communication Partner Course..............................................comm_35_a03_bs_enus
- Communication Challenges: Navigating Choppy Waters Course..............................comm_35_a04_bs_enus

- Workplace Conflict
  - Confrontation: What’s the Best Approach Business Impact Series .......................pc_bi_mgb009
  - Coping with Accusations in the Workplace Challenge Series .............................pc_ch_lsch003
  - Managing Conflict Challenge Series .................................................................pc_ch_lach009
  - Personal Conflict Styles Business Impact Series .................................................pc_bi_pabi002
  - Conflict: Avoid, Confront, or Delay? Challenge Series ......................................pc_ch_pach004
  - Meeting the Challenge of Workplace Conflict Challenge Series ........................pc_ch_coch001
  - Preventing Unhealthy Workplace Conflict Course.............................................comm_39_a01_bs_enus
  - Working Out and Through Conflict Course......................................................comm_39_a02_bs_enus
  - Adapting Your Conflict Style Course....................................................................comm_39_a03_bs_enus

- Issue-focused Negotiation
  - Effective Body Language in Negotiations Business Impact Series .........................pc_bi_pfbi013
  - Vendor Negotiations: Choosing the Best Approach Challenge Series ..................pc_ch_lach032
  - Tailoring Your Negotiating Approach Challenge Series .......................................pc_ch_coch002
  - Issue-focused Negotiation: Are You Ready? Course.............................................comm_40_a01_bs_enus
  - You and Your Negotiating Counterpart Course...................................................comm_40_a02_bs_enus
  - Reaching a Negotiated Agreement Course...........................................................comm_40_a03_bs_enus

- Developing Your Emotional Intelligence
  - How High Is Your EQ? Business Impact Series ......................................................pc_bi_pfbi009
  - Emotional Intelligence at Work Challenge Series ................................................pc_ch_pach014
  - Emotional Intelligence: Owning Your Emotions Course.......................................comm_41_a01_bs_enus
  - Emotional Intelligence: Building Self-Management Skills Course ........................comm_41_a02_bs_enus
  - Emotional Intelligence: Applying EI at Work Course..........................................comm_41_a04_bs_enus
  - Emotional Intelligence: Being Aware of the Emotions of Others Course................comm_41_a03_bs_enus

- How to Succeed in Listening
  - Effective Listening Challenge Series .................................................................pc_ch_lach030
  - Listening with Skill Challenge Series ..............................................................pc_ch_pach002
  - Listening to Improve Conversation Business Impact Series ..............................pc_bi_pabi001
  - Be a Better Listener Course................................................................................comm_43_a01_bs_enus
  - Roadblocks to Excellent Listening Course...........................................................comm_43_a02_bs_enus
  - Active Listening Skills for Professionals Course................................................comm_43_a03_bs_enus
  - Mastering Active Listening in the Workplace Course ..........................................comm_43_a04_bs_enus

- Constructive Feedback
  - Criticism in Context Business Impact Series ......................................................pc_bi_pfbi016
  - Giving Appropriate Feedback Challenge Series ................................................pc_ch_lach006
  - Giving Feedback to Coworkers Challenge Series ...............................................pc_ch_pach006
  - Delivering Feedback Course................................................................................comm_44_a02_bs_enus
  - Making Feedback a Regular Occurrence Course................................................comm_44_a04_bs_enus
  - Feedback and Its Vital Role in the Workplace Course.........................................comm_44_a01_bs_enus
  - Receiving Feedback Course................................................................................comm_44_a03_bs_enus

- Engaging Others with Tact and Diplomacy
  - Diplomacy and Tact for Every Day Course..........................................................comm_45_a01_bs_enus
  - Diplomacy and Tact in Challenging Situations Course ........................................comm_45_a02_bs_enus
  - Connecting with Others through Diplomacy and Tact Course............................comm_45_a03_bs_enus
  - Using Humor with Diplomacy and Tact Course...................................................comm_45_a04_bs_enus

PROFESSIONAL EFFECTIVENESS FOUNDATION SKILLS CURRICULUM
BUSINESS SKILLS COURSEWARE

- **Basic Business Math**
  - Basic Business Math: Using Whole Numbers and Decimals Course.................................................fnd_01_a01_bs_enus
  - Basic Business Math: Percentages and Ratios Course.........................................................fnd_01_a02_bs_enus
  - Basic Business Math: Averages and Equations Course.........................................................fnd_01_a03_bs_enus
  - Basic Business Math: Charts and Graphs Course.................................................................fnd_01_a04_bs_enus

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

- **Doing Business Professionally**
  - Working for Your Inner Boss: Personal Accountability Course.............................................pd_05_a01_bs_enus
  - Managing from Within: Self-empowerment Course..............................................................pd_05_a02_bs_enus
  - Goals and Setting Goals Course..........................................................pd_05_a03_bs_enus
  - Creating a Positive Attitude Course..........................................................pd_05_a04_bs_enus
  - Pursuing Successful Lifelong Learning Course..............................................................pd_05_a05_bs_enus

- **Telecommuting and the Remote Employee**
  - Telecommuting Basics: Maximizing Productivity as a Remote Employee Course...................pd_08_a01_bs_enus
  - Telecommuting Basics: Communication Strategies for the Remote Employee Course..............pd_08_a02_bs_enus

- **Generating Creative & Innovative Ideas**
  - Executing Innovation Business Impact Series.................................................................pc_bi_lsb016
  - Generating Creative and Innovative Ideas: Enhancing Your Creativity Course........................pd_09_a01_bs_enus
  - Generating Creative and Innovative Ideas: Maximizing Team Creativity Course.....................pd_09_a02_bs_enus
  - Generating Creative and Innovative Ideas: Verifying and Building on Ideas Course................pd_09_a03_bs_enus

- **Optimizing Your Work/Life Balance**
  - Employee Exhaustion: Managing a Well-balanced Workload Business Impact Series..............pc_bi_mgbi010
  - Managing Workplace Stress Business Impact Series..........................................................pc_bi_hrbi006
  - Optimizing Your Work/Life Balance: Analyzing Your Life Balance Course..............................pd_06_a01_bs_enus
  - Optimizing Your Work/Life Balance: Maintaining Your Life Balance Course............................pd_06_a02_bs_enus
  - Optimizing Your Work/Life Balance: Taking Control of Your Stress Course............................pd_06_a03_bs_enus
  - Creating Work/Life Balance Challenge Series.................................................................pc_ch_lach036

- **Managing Your Career**
  - Managing Your Career: Creating a Plan Course.................................................................pd_10_a01_bs_enus
  - Managing Your Career: Getting on the Right Track Course................................................pd_10_a02_bs_enus
  - Managing Your Career: Professional Networking Essentials Course........................................pd_10_a03_bs_enus
  - Managing Your Career: You and Your Boss Course..............................................................pd_10_a04_bs_enus
  - Managing Your Career: Leveraging the Performance Appraisal Challenge Series..................pd_10_a05_bs_enus
  - Conquering Career Stagnation Business Impact Series........................................................pc_bi_pfbi019
  - Developing Your Career Challenge Series........................................................................pc_ch_lach037
  - Building and Managing Upward Relationships Challenge Series..........................................pc_ch_pach008
  - Planning Your Career Challenge Series..............................................................................pc_ch_pach013
  - Exploring Self-development Challenge Series.......................................................................pc_ch_pach023
BUSINESS SKILLS COURSEWARE

- **Diversity on the Job**
  Understanding Workplace Diversity
  Business Impact Series .................. _pc_bi_hrb002
  Diversity on the Job: The Importance of Diversity and the Changing Workplace
  Course ........................................... pd_07_a01_bs_enus
  Diversity on the Job: Diversity and You
  Course ........................................... pd_07_a02_bs_enus
  Managing Diversity
  Challenge Series ............................ _pd_ch_lach015

- **Dealing with Organizational Change**
  Managing the Stress of Organizational Change
  Business Impact Series .................... _pc_bi_mgbi004
  The Importance of Flexibility in the Workplace
  Business Impact Series .................... _pc_bi_pfbi007
  Understanding Organizational Change
  Course ........................................... pd_13_a01_bs_enus
  Preparing for Organizational Change
  Course ........................................... pd_13_a02_bs_enus
  Embracing Organizational Change
  Course ........................................... pd_13_a03_bs_enus
  Developing Organizational Agility
  Challenge Series ............................ _pd_ch_pach024

- **Living and Working Abroad in the United States**
  American Work Culture and Values
  Course ........................................... pd_19_a01_bs_enus
  Key Aspects of the American Work Environment
  Course ........................................... pd_19_a02_bs_enus
  Communicating Successfully in the American Workplace
  Course ........................................... pd_19_a03_bs_enus
  Succeeding in the American Workplace
  Course ........................................... pd_19_a04_bs_enus

- **Campus to Corporate**
  Campus to Corporate: Meeting New Expectations
  Course ........................................... pd_22_a01_bs_enus
  Campus to Corporate: Developing a Professional Image
  Course ........................................... pd_22_a02_bs_enus

- **Building and Maintaining Trust**
  Building Trust
  Course ........................................... pd_15_a01_bs_enus
  Rebuilding Trust
  Course ........................................... pd_15_a02_bs_enus
  Rebuilding Trust
  Business Impact Series .................... _pc_bi_pabi005
  The Fruits of Integrity: Building Trust at Work
  Challenge Series ............................ _pd_ch_pach012

- **Personal Productivity Improvement**
  Personal Productivity Improvement: Managing Your Workspace
  Course ........................................... pd_16_a01_bs_enus
  Personal Productivity: Self-organization and Overcoming Procrastination
  Course ........................................... pd_16_a02_bs_enus
  Personal Productivity Improvement: Managing Tasks and Maximizing Productivity
  Course ........................................... pd_16_a03_bs_enus

- **Peer Relationships**
  The Value of Peer Relationships
  Course ........................................... pd_17_a01_bs_enus
  Developing Strategic Peer Relationships in Your Organization
  Course ........................................... pd_17_a02_bs_enus
  Forming Peer Relationships and Alliances at Work
  Course ........................................... pd_17_a03_bs_enus
  Building Better Relationships through Understanding
  Challenge Series ............................ _pd_ch_pach017
  Building Peer Relationships
  Challenge Series ............................ _pd_ch_pach019
  Peer Political Styles
  Business Impact Series .................... _pc_bi_pabi010

- **Business Ethics**
  Office Politics – What Will You Do?
  Challenge Series ............................ _pd_ch_pfch004
  Ethics, Integrity, and Trust
  Challenge Series ............................ _pd_ch_lach005
  Introduction to Workplace Ethics
  Course ........................................... pd_18_a01_bs_enus
  Developing a Code of Ethical Conduct
  Course ........................................... pd_18_a02_bs_enus
  Ethical Decision-making in the Workplace
  Course ........................................... pd_18_a03_bs_enus
  The Ethics Enigma
  Challenge Series ............................ _pd_ch_pach020
  Do You Share Your Organization’s Values?
  Business Impact Series .................... _pc_bi_pabi006

- **Interviewing Strategies for the Interviewee**
  Preparing for an Internal Interview
  Course ........................................... pd_21_a01_bs_enus

©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Making a Positive Impression in an Internal Interview Course.............................................. pd_21_a02_bs_enus

■ Public Speaking Strategies
Public Speaking Strategies: Preparing Effective Speeches Course.............................................. pd_23_a01_bs_enus
Public Speaking Strategies: Confident Public Speaking Course.............................................. pd_23_a02_bs_enus

■ Performance under Pressure
Developing the Right Attitude for Performing under Pressure Course........................................ pd_24_a01_bs_enus
Taking Action for Performing under Pressure Course............................................................... pd_24_a02_bs_enus
Performing with Others under Pressure Course................................................................. pd_24_a03_bs_enus

■ Business Etiquette and Professionalism
Disciplines of Organizational Learning: Personal Mastery Business Impact Series .................. pc_bi_pfbi011
Safe Small Talk Business Impact Series ................................................................. pc_bi_pfbi012
Reframing Negative Situations Business Impact Series .................................................. pc_bi_hrbi008
Managing Goals Challenge Series ................................................................. pc_ch_lach027
Developing Your Reputation of Professionalism with Business Etiquette Course......................... pd_25_a01_bs_enus
Professionalism, Business Etiquette, and Personal Accountability Course................................. pd_25_a02_bs_enus
Communicating with Professionalism and Etiquette Course.................................................. pd_25_a03_bs_enus
Using Business Etiquette to Build Professional Relationships Course....................................... pd_25_a04_bs_enus
Targeting Personal Learning Challenge Series ................................................................. pc_ch_pach022
Broadening Your Learning Horizons Business Impact Series ............................................. pc_bi_pabi013

■ Perseverance and Resilience
Developing Character for Perseverance and Resilience Course............................................ pd_26_a01_bs_enus
Achieving Goals through Perseverance and Resilience Course............................................. pd_26_a02_bs_enus
Bouncing Back with Perseverance and Resilience Course.................................................... pd_26_a03_bs_enus
Perseverance: Flexibility in Action Business Impact Series .................................................. pc_bi_pabi004
Persevering through Setbacks Challenge Series ................................................................. pc_ch_pach011

■ Decisiveness
Developing Character for Decisiveness Course................................................................. pd_27_a01_bs_enus
Overcoming the Barriers to Decisiveness Course................................................................. pd_27_a02_bs_enus

■ Writing Under Pressure
Writing under Pressure: Preparing for Success Challenge Series ......................................... pd_28_a01_bs_enus
Writing under Pressure: The Writing Process Course......................................................... pd_28_a02_bs_enus

■ Time Management
Prioritizing Personal and Professional Responsibilities Business Impact Series ....................... pc_bi_mgbi003
Coping with Information Overload Business Impact Series ................................................ pd_28_a01_bs_enus
Planning for Interruptions Helps with Procrastination Business Impact Series ......................... pd_28_a02_bs_enus
Setting and Managing Priorities Challenge Series ................................................................. pc_ch_lach018
Setting Goals Challenge Series .......................................................................................... pc_ch_pach005
Getting Time under Control Challenge Series ......................................................................... pc_ch_pach021
Time Management: Too Much to Do and Too Little Time Course......................................... pd_20_a01_bs_enus
Time Management: Quit Making Excuses and Make Time Instead Course............................. pd_20_a02_bs_enus
Time Management: Ready, Set...FOCUS! Challenge Series ................................................ pd_20_a03_bs_enus
The Dangers of Multitasking Business Impact Series ........................................................ pc_bi_pabi003

■ Problem Solving and Decision Making
Playing the Devil’s Advocate in Decision Making Business Impact Series ................................ pc_bi_pfbi005
Turning Problems Around with Reverse Brainstorming Business Impact Series ..................... pc_bi_lsbi017

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Uncovering the Root Problem
Challenge Series ........................................_pc_ch_lach003
Problem Solving: Process, Tools, and Techniques
Challenge Series ........................................_pc_ch_pach003
Decisions: Making the Right Move
Challenge Series ........................................_pc_ch_pech003
Solving Problems: Generating and Evaluating Alternatives
Course.....................................................pd_29_a02_bs_enus
Making and Carrying Out Tough Decisions
Course.....................................................pd_29_a03_bs_enus
Solving Problems: Framing the Problem
Course.....................................................pd_29_a01_bs_enus

Thinking Critically
Critical Thinking
Challenge Series ........................................_pc_ch_lach025
Applying Your Best Thinking
Challenge Series ........................................_pc_ch_pech003
Thinking Critically: Coming to Terms with Assumptions
Course......................................................pe_01_a01_bs_enus
Thinking Critically: Getting Your Arms around Arguments
Course......................................................pe_01_a02_bs_enus
Thinking Critically: Drawing Conclusions with Confidence
Course......................................................pe_01_a03_bs_enus

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

Code of Ethics and Professional Conduct (PMI® Standard-aligned)
The Role of Ethics in Project Management
Course......................................................proj_15_a01_bs_enus
Core PMI® Values and Ethical Standards
Course......................................................proj_15_a02_bs_enus

PRINCE2®: 2009 Foundation
Overview of Project Management (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a01_it_enus
Project Organization, Planning and Risk (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a02_it_enus
Project Quality, Change and Progress (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a03_it_enus
Starting Up, Initiating and Directing a Project (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a04_it_enus
Controlling, Managing and Closing a Project (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a05_it_enus
Tailoring PRINCE2 to a Project Environment (PRINCE2®: 2009-aligned)
Course.....................................................ib_prin_a06_it_enus

IT Project Management Essentials
IT Project Management Essentials: Introduction to IT Project Management
Course......................................................proj_17_a01_bs_enus
IT Project Management Essentials: Initiating and Planning IT Projects
Course......................................................proj_17_a02_bs_enus
IT Project Management Essentials: Executing IT Projects
Course......................................................proj_17_a03_bs_enus
IT Project Management Essentials: Monitoring and Controlling IT Projects
Course......................................................proj_17_a04_bs_enus
IT Project Management Essentials: Managing Risks in an IT Project
Course......................................................proj_17_a05_bs_enus
IT Project Management Essentials: Testing Deliverables and Closing IT Projects
Course......................................................proj_17_a06_bs_enus

Managing Software Project Outsourcing
Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Course......................................................proj_18_a01_bs_enus
Managing Software Project Outsourcing: Developing a Vendor Contract
Course......................................................proj_18_a02_bs_enus
Managing Software Project Outsourcing: Working with the Outsourced Team
Course......................................................proj_18_a03_bs_enus
Managing Software Project Outsourcing: Dealing with Risks
Course......................................................proj_18_a04_bs_enus

Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)
Plan and Manage Project Communications (PMBOK® Guide Fifth Edition)
Course......................................................proj_26_a01_bs_enus
Control Project Communications (PMBOK® Guide Fifth Edition)
Course......................................................proj_26_a02_bs_enus
BUSINESS SKILLS COURSEWARE

- **Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)**
  Project Stakeholder Management (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_29_a01_bs_enus
  Course..........................................................proj_29_a02_bs_enus

- **Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)**
  Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_19_a01_bs_enus
  Project Management Overview (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_19_a02_bs_enus
  Course..........................................................proj_19_a03_bs_enus

- **Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)**
  Course..........................................................proj_20_a01_bs_enus
  Direct, Monitor, and Control Project Work (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_20_a02_bs_enus
  Controlling Changes and Closing a Project (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_20_a03_bs_enus
  Capturing, Analyzing, and Managing Lessons Learned
  Course..........................................................proj_20_a04_bs_enus
  Strategic Alignment and Benefits Realization
  Course..........................................................proj_20_a05_bs_enus

- **Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)**
  Project Requirements and Defining Scope (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_21_a01_bs_enus
  Course..........................................................proj_21_a02_bs_enus
  Monitoring and Controlling Project Scope (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_21_a03_bs_enus

- **Project Time Management (PMBOK® Guide - Fifth Edition-aligned)**
  Defining and Sequencing Project Activities (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_22_a01_bs_enus
  Estimating Activity Resources and Durations (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_22_a02_bs_enus
  Developing and Controlling the Project Schedule (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_22_a03_bs_enus

- **Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)**
  Planning Project Costs (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_23_a01_bs_enus
  Controlling Project Costs (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_23_a02_bs_enus

- **Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)**
  Plan Quality Management (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_24_a01_bs_enus
  Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_24_a02_bs_enus
  Quality Management for Continuous Improvement
  Course..........................................................proj_24_a03_bs_enus

  Planning Project Human Resources (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_25_a01_bs_enus
  Managing Project Human Resources (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_25_a02_bs_enus

- **Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)**
  Course..........................................................proj_27_a01_bs_enus
  Identifying Project Risks (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_27_a02_bs_enus
  Performing Risk Analysis (PMBOK® Guide Fifth Edition)
  Course..........................................................proj_27_a03_bs_enus
BUSINESS SKILLS COURSEWARE

- **Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)**
  - Planning Project Procurement Management (PMBOK® Guide Fifth Edition) Course...............................proj_28_a01_bs_enus
  - Managing Procurements (PMBOK® Guide Fifth Edition) Course..............................................proj_28_a02_bs_enus

- **Agile Practitioner - (PMI-ACP & ScrumMaster aligned)**
  - Core PMI® Values and Ethical Standards Course........................................................proj_15_a02_bs_enus

- **PRINCE2®: Practitioner**
  - PRINCE2® Practitioner Exam Information Course................................................prin_prac_a01_bs_enus

- **Agile Project Management Fundamentals (PMI_ACP)® aligned**
  - Core PMI® Values and Ethical Standards Course........................................................proj_15_a02_bs_enus
  - Agile Principles, Methodologies, and Mindset Course........................................ib_apmf_a01_it_enus
  - Agile Planning Course..................................................ib_apmf_a02_it_enus
  - Planning and Monitoring Iterations in Agile Projects Course................................................ib_apmf_a03_it_enus
  - Engaging Agile Stakeholders and Leading Agile Teams Course.........................................ib_apmf_a04_it_enus

- **Project Management for Everyone**
  - Managing Projects with No Direct Authority Business Impact Series ......................................pc_bi_pmbi001
  - Ensuring Management Buy-in on a Project Business Impact Series ........................................pc_bi_pmbi002
  - Managing Conflict in Project Teams Business Impact Series .................................................pc_bi_pmbi003
  - Managing Scope on a Project Business Impact Series ........................................................pc_bi_pmbi004
  - Weighing the Costs of Project Change Business Impact Series ..............................................pc_bi_pmbi005
  - Anticipating and Solving Problems as a Project Champion Business Impact Series ................pc_bi_pmbi007
  - Managing Vendor Relationships Business Impact Series ................................................pc_bi_pmbi006
  - Addressing Stakeholder Conflicts Business Impact Series ................................................pc_bi_pmbi008
  - Controlling Project Cost Business Impact Series ........................................................pc_bi_pmbi010
  - Project Management Essentials Challenge Series ........................................................pc_ch_lach041
  - Plan a Bulletproof Project Course................................................................................proj_30_a02_bs_enus
  - Get Your Project off the Ground Course..........................................................................proj_30_a01_bs_enus
  - Lead Your Project Like a Pro Course..............................................................................proj_30_a03_bs_enus
  - Complete Your Project On-time and On-budget Course...............................................proj_30_a04_bs_enus

- **Program Management (PMI Second Edition-aligned)**
  - Introduction to Program Management Course................................................proj_16_a01_bs_enus
  - Program Life Cycle and Benefits Management Course................................................proj_16_a02_bs_enus

- **Mentoring Assets**
  - Mentoring PRINCE2: Foundation Mentoring Assets................................................mntprince2f
  - Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Mentoring Assets................................................mntcapm5ed
  - Mentoring PRINCE2: Practitioner Mentoring Assets................................................mntprince2p

- **Test Preps**
  - TestPrep PRINCE2®: Foundation Testprep Exams..........................................................ib_prin_a01_tp_enus
  - TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed. Testprep Exams........................................pm_capm_a02_tp_enus
  - TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update) Testprep Exams................................................pm_proj_a01_tp_enus
  - TestPrep PRINCE2®: Practitioner Testprep Exams................................................prin_prac_a01_tp_enus
BUSINESS SKILLS COURSEWARE

PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

- **Leading Teams**
  - Managing Communications in a Virtual Team
  - Building Trust Incrementally
  - Inspiring Your Team
  - Support Your Leader
  - Launching a Successful Team
  - Establishing Goals, Roles, and Guidelines
  - Developing the Team and its Culture
  - Building Trust and Commitment
  - Fostering Effective Communication and Collaboration
  - Motivating and Optimizing Performance
  - Dealing with Conflict
  - Managing Virtual Teams
  - Choosing the Right Team Culture
  - Building and Leading Teams

- **Optimizing Your Performance On a Team**
  - Power and Politics in Matrixed Teams
  - Being an Effective Team Member
  - Establishing Team Goals and Responsibilities
  - Elements of a Cohesive Team
  - Effective Team Communication

**Using Feedback to Improve Team Performance**

Course..................................................team_02_a05_bs_enus

**PROJECT EFFECTIVENESS**

**BUSINESS ANALYSIS**

- **BABOK® v3: Business Analysis Key Concepts**
  - Business Analysis Planning and Monitoring
  - Business Analysis Elicitation and Collaboration
  - Introduction to Business Analysis
  - Business Analysis and Requirements Life Cycle Management
  - Business Analysis and Strategy Analysis
  - Business Analysis and RADD: Requirements Definition
  - Business Analysis and RADD: Design Definition
  - Business Analysis and Solution Evaluation

- **BABOK® v3: Business Analysis Techniques**
  - Analytical Techniques Used for Business Analysis
  - Activities and Tools Used for Business Analysis
  - Documentation and Criteria Used for Business Analysis

- **BABOK® v3: Business Analysis Competencies**
  - Business Analysis Competencies: Personal Skills
  - Business Analysis Competencies: Professional Effectiveness
  - Business Analysis Perspectives

- **Certified Business Analysis Professional (CBAP™) - BABOK® Guide V2.0 aligned**
  - Introduction to Business Analysis and Essential Competencies
BUSINESS SKILLS COURSEWARE

Introduction to Business Analysis Planning Course.............................................. ib_buap_a02_it_enus
Planning Business Analysis Communication and Monitoring Course.......................... ib_buap_a03_it_enus
Business Analysis Requirements Elicitation Course................................................. ib_buap_a04_it_enus
Business Analysis Requirements Management and Communication Course.......................... ib_buap_a05_it_enus
Business Analysis: Enterprise Analysis Course....................................................... ib_buap_a06_it_enus
Business Analysis: Introduction to Requirements Analysis Course............................ ib_buap_a07_it_enus
Business Analysis: Verify and Validate Requirements Course................................... ib_buap_a08_it_enus
Business Analysis: Solution Assessment and Validation Course................................ ib_buap_a09_it_enus
Final Exam: Certified Business Analysis Professional (CBAP) - BABOK V2.0 aligned
Final Exams ............................................................... ib_buap_a01_fe_enus

SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

Sales Foundations

Don't Only Go for the Big Fish
Business Impact Series ...................... _pc_bi_spbi009
The Ethics of Gift Giving
Business Impact Series ...................... _pc_bi_spbi014
Using Persuasion Techniques to Boost Sales
Business Impact Series ...................... _pc_bi_spbi018
Introduction to Sales Course.................... sale_01_a01_bs_enus
Strategic Sales Planning Course.................... sale_01_a02_bs_enus
Preparing for Successful Sales Course.................... sale_01_a03_bs_enus
Developing Strong Customer Relationships Course.................... sale_01_a04_bs_enus
Working within the Sales Culture of Your Organization Course.................... sale_01_a05_bs_enus
Developing a Customer-focused Sales Approach Course.................... sale_01_a06_bs_enus
Initiating Discovery Meetings Challenge Series .............................................. _pc_ch_sach0001
The Proof is in the Proposal Challenge Series .............................................. _pc_ch_sach0003
Using Customer Knowledge to Advance Sales Challenge Series .................... _pc_ch_sach0006
Presentations That Get People Talking Business Impact Series ...................... _pc_bi_sabi003
Get it Together: Organizing Your Sales Approach Business Impact Series ................ _pc_bi_sabi002
Building Momentum in Discovery Meetings Business Impact Series ...................... _pc_bi_sabi011
Appealing to Prospects Business Impact Series ...................... _pc_bi_sabi012
Getting Your Head around Pipeline Management Business Impact Series ................ _pc_bi_sabi013
Prospecting Strategically Challenge Series .............................................. _pc_ch_sach011
Responding to News of a Lost Sale Challenge Series .............................................. _pc_ch_sach017
Educating and Collaborating with Customers Business Impact Series ...................... _pc_bi_sabi006

Sales Negotiations

Negotiation Skills for Sales Professionals: Preparing to Negotiate Course.................... sale_02_a01_bs_enus
Negotiation Skills for Sales Professionals: Value Exchange Course.................... sale_02_a02_bs_enus
Negotiation Skills for Sales Professionals: Reaching Agreement Course.................... sale_02_a03_bs_enus
Negotiating Contract Terms Challenge Series .............................................. _pc_ch_pach001
Communicating Your Company's Value Challenge Series ........................................ pc_ch_sach004
Turning Obstacles into Opportunities Challenge Series ........................................ pc_ch_sach005
Negotiating with Your Customer Challenge Series .............................................. _pc_ch_sach009
Talking Value with Your Customers Business Impact Series ...................... _pc_bi_sabi004
Dealing with Questions, Objections, and Resistance Business Impact Series ................ _pc_bi_sabi005
Dealing with Negotiation Challenges Business Impact Series ...................... _pc_bi_sabi009

Solution Selling

Solution Selling: Mastering the Essentials Course.............................................. sale_03_a01 bs_enus
Solution Selling: Meeting an Active Need Course.............................................. sale_03_a02 bs_enus
Solution Selling: Creating New Opportunities Course.............................................. sale_03_a03 bs_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
BUSINESS SKILLS COURSEWARE

Turning Potential Customers into Allies
Challenge Series ..........................................._pc_ch_sach008
Preparing to Implement Solutions
Challenge Series ..........................................._pc_ch_sach010
Managing Implementation Problems
Business Impact Series ................................._pc_bi_sabi010
Connecting Customers and Solutions
Business Impact Series ................................._pc_bi_sabi008

■ Strategic Account Sales Skills

Selling to Key Players
Business Impact Series ..............................._pc_bi_spbi001
Planning for Effective Selling
Business Impact Series ..............................._pc_bi_spbi004
Building Profitable Customer Relationships
Business Impact Series ..............................._pc_bi_spbi017
Crafting Sales Strategies
Challenge Series ........................................._pc_ch_spch002
Performance Payout Plans
Challenge Series ........................................._pc_ch_spch004
Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series ..............................._pc_bi_spbi011
Connecting the Dots: Insightful Account Management
Business Impact Series ..............................._pc_bi_sabi016
Succeeding in Account Management
Challenge Series ........................................._pc_ch_sach015

■ Sales Management

Storming: Developing and Leading Your Sales Team
Business Impact Series ..............................._pc_bi_spbi003
Sales Support Roles for Better Customer Interaction
Business Impact Series ..............................._pc_bi_spbi007
Succeeding in Account Management
Challenge Series ........................................._pc_ch_sach015
Gaining Access through Cold Calls
Challenge Series ........................................._pc_ch_sach019
Overcoming Resistance to Coaching
Business Impact Series ..............................._pc_bi_sabi021

■ Essential Selling Skills

Essential Selling Skills: Mastering Cold Calling
Course ..........................................................sale_05_a01_bs_enus
Essential Selling Skills: Qualifying Sales Prospects
Course ..........................................................sale_05_a02_bs_enus
Essential Selling Skills: Closing the Sale
Course ..........................................................sale_05_a03_bs_enus
Getting Organized to Meet Your Sales Goals
Challenge Series ........................................._pc_ch_sach002
Making Contact: Access Strategies
Challenge Series ........................................._pc_ch_sach007
Effective Cold Calling
Business Impact Series ..............................._pc_bi_sabi007
Prompting Action through Focused Communication
Business Impact Series ..............................._pc_bi_sabi014
Regaining Your Customer's Trust
Business Impact Series ..............................._pc_bi_sabi015
Managing a Sales Pipeline
Challenge Series ........................................._pc_ch_sach012
Demonstrating Business Acumen
Challenge Series ........................................._pc_ch_sach013
Talking about the Competition
Business Impact Series ..............................._pc_bi_sabi017
Selling with Trust
Challenge Series ........................................._pc_ch_sach014
Responding to Bad News
Business Impact Series ..............................._pc_bi_sabi018
Using Competitive Selling Skills
Challenge Series ........................................._pc_ch_sach016
Communicating a High-impact Business Case
Business Impact Series ..............................._pc_bi_sabi019
Making the Cold Call
Business Impact Series ..............................._pc_bi_sabi020
Aligning Your Business Case to Customer Priorities
Challenge Series ........................................._pc_ch_sach018
Effective Sales Coaching
Challenge Series ........................................._pc_ch_sach020

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

■ Frontline Call Center Skills

The Importance of Call Tracking and Ticketing
Business Impact Series ..............................._pc_bi_ctbi003
Creating an Effective On-hold Message
Business Impact Series ..............................._pc_bi_ctbi008
Aligning Agent Behaviors with Caller Types
Business Impact Series ..............................._pc_bi_ctbi010

■ Inbound Call Center Management

Converting a Call Center to a Profit Center
Business Impact Series ..............................._pc_bi_ctbi001
Managing Your Call Center More Efficiently
Business Impact Series ..............................._pc_bi_ctbi002
Customer Service Training - The Interview and Beyond
Business Impact Series ..............................._pc_bi_ctbi004
Disaster Recovery - Keeping the Lines Open
Business Impact Series ..............................._pc_bi_ctbi005
**BUSINESS SKILLS COURSEWARE**

Preventing Agent Absenteeism through Better Working Conditions  
Business Impact Series ........................................... _pc_bi_ctbi006

Prioritizing Rewards and Recognition in Call Centers  
Business Impact Series ........................................... _pc_bi_ctbi011

- **Customer Service Fundamentals**

  Aligning Performance to Key Indicators  
  Business Impact Series ........................................... _pc_bi_ctbi007

  Course........................................................... cust_09_a01_bs_enus

  Customer Service in the Field  
  Course........................................................... cust_09_a02_bs_enus

  Customer Service over the Phone  
  Course........................................................... cust_09_a03_bs_enus

  Internal Customer Service  
  Course........................................................... cust_09_a04_bs_enus

  Customer Service Confrontation and Conflict  
  Course........................................................... cust_09_a05_bs_enus

  Shaping the Direction of Customer Service in Your Organization  
  Course........................................................... cust_09_a06_bs_enus

  The Angry Caller: What’s Your Plan?  
  Business Impact Series ........................................... _pc_bi_spbi016

- **Customer Service Representative, Professionalism**

  The Customer Service Representative (CSR)  
  Course........................................................... cust_06_a01_bs_enus

  Support Center Services and Work Environment  
  Course........................................................... cust_06_a02_bs_enus

  Team and Customer Relationships  
  Course........................................................... cust_06_a03_bs_enus

- **Customer Service Representative, Skills**

  Customer Interactions  
  Course........................................................... cust_07_a01_bs_enus

  Conflict, Stress, and Time Management  
  Course........................................................... cust_07_a03_bs_enus

  Communication Skills  
  Course........................................................... cust_07_a02_bs_enus

- **Customer Service Representative, Process**

  Customer Service Processes and Procedures  
  Course........................................................... cust_08_a01_bs_enus

  Quality in a Support Center  
  Course........................................................... cust_08_a02_bs_enus

  Support Center Tools, Technologies and Metrics  
  Course........................................................... cust_08_a03_bs_enus

  Dealing with Irrational Customers and Escalating Complaints  
  Course........................................................... cust_08_a04_bs_enus

- **Customer Focus**

  Listening to Your Customers  
  Business Impact Series ........................................... _pc_bi_spbi002

  Creating a Customer-focused Organization  
  Challenge Series .............................................. _pc_ch_lach020

  Identifying and Managing Customer Expectations  
  Challenge Series .............................................. _pc_ch_lach020

  Creating and Sustaining a Customer-focused Organization  
  Course........................................................... cust_10_a01_bs_enus

  Customer-focused Interaction  
  Course........................................................... cust_10_a02_bs_enus

  Developing Your Customer Focus  
  Challenge Series .............................................. _pc_ch_pach009

- **Customer Advocacy**

  Customer Advocacy: Communicating to Build Trusting Customer Relationships  
  Course........................................................... cust_11_a01_bs_enus

  Customer Advocacy: Enhancing the Customer Experience  
  Course........................................................... cust_11_a02_bs_enus

  Customer Advocacy: Supporting Customer Advocacy  
  Course........................................................... cust_11_a03_bs_enus

- **ITIL® 2011 Edition Foundation Syllabus**

  ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle  
  Course........................................................... ib_itlv_a01_it_enus

  Course........................................................... ib_itlv_a02_it_enus

  Course........................................................... ib_itlv_a03_it_enus

  ITIL® 2011 Edition Foundation: Introduction to Service Operation  
  Course........................................................... ib_itlv_a07_it_enus

  Course........................................................... ib_itlv_a02_it_enus

  Course........................................................... ib_itlv_a05_it_enus

  Course........................................................... ib_itlv_a06_it_enus

---

www.skillsoft.com

©2016 Skillsoft Ireland Limited – Information subject to change.
SALES AND CUSTOMER FACING SKILLS

TESTPREPS

- Test Preps
  - TestPrep ITIL Foundation
  - Testprep Exams

MENTORING ASSETS

- Mentoring Assets
  - Mentoring ITIL Foundation
  - Mentoring Assets
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH, AND TRANSPORTATION

Workplace Health and Safety

Access to Employee Medical and Exposure Records Course........................................ esh_sah_a35_sh_enus
Accident Investigation and Reporting Course.................................................. esh_sah_a62_sh_enus
Aerial Work Platforms Course.................................................. esh_sah_b66_sh_enus
Ammonia Safety Course.................................................. esh_sah_b48_sh_enus
Asbestos Course.................................................. esh_sah_a37_sh_enus
Back Safety and Injury Prevention Course........................................ esh_sah_a23_sh_enus
Behavior-based Safety for Supervisors Course........................................ esh_sah_a71_sh_enus
Benzene Awareness Course.................................................. esh_sah_a14_sh_enus
Bloodborne Pathogen Awareness Course........................................ esh_sah_b19_sh_enus
Carcinogen Safety Course.................................................. esh_sah_a81_sh_enus
Chemical Process Safety Course.................................................. esh_sah_a82_sh_enus
Chemical Process Safety Management Course........................................ esh_sah_b51_sh_enus
Chlorine Safety Course.................................................. esh_sah_a03_sh_enus
Cold Stress Course.................................................. esh_sah_a50_sh_enus
Combustible Dust Course.................................................. esh_sah_b46_sh_enus
Compressed Gas Safety Course.................................................. esh_sah_a55_sh_enus
Computer Ergonomics Course.................................................. esh_sah_a63_sh_enus
Confined Spaces Course.................................................. esh_sah_a28_sh_enus
Confined Spaces in Construction Course.................................................. ehs_hsf_a05_sh_enus
Construction Safety Orientation Course........................................ esh_sah_a84_sh_enus
Contractor Safety Course.................................................. ehs_hsf_a57_sh_enus
Crane Signaling and Communications Course........................................ esh_sah_b67_sh_enus
Cryogenic Safety Course.................................................. esh_sah_a04_sh_enus
Disaster Site Workers Course.................................................. ehs_hsf_a60_sh_enus
Electrical Safety Course.................................................. esh_sah_b15_sh_enus
Electrostatic Discharge Safety Training Course........................................ esh_sah_a07_sh_enus
Emergency and Disaster Preparedness Course........................................ esh_sah_b18_sh_enus
Emergency Response in the Workplace Course........................................ esh_sah_b27_sh_enus
Ergonomics in the Workplace Course.................................................. esh_sah_b25_sh_enus
Fall Protection Course.................................................. esh_sah_b22_sh_enus
Fire Safety and Prevention Course.................................................. esh_sah_b20_sh_enus
First Aid: Automated External Defibrillator Course........................................ esh_sah_a72_sh_enus
First Aid: Basic Course.................................................. esh_sah_b34_sh_enus
First Aid: CPR Course.................................................. esh_sah_a73_sh_enus
First Aid: CPR (Compression-only) Course........................................ ehs_hsf_a50_sh_enus
First Aid: Medical Emergencies Course.................................................. ehs_hsf_a50_sh_enus
Flammable Liquids Course.................................................. esh_sah_a74_sh_enus
Forklift Operation 1: Safety Inspection and Maintenance Course........................................ esh_sah_b76_sh_enus
Forklift Operation 2: Stability and Capacity Course........................................ esh_sah_b78_sh_enus
Forklift Operation 3: Load Handling Course........................................ esh_sah_b77_sh_enus
Forklift Operation 4: Traveling and Maneuvering Course........................................ esh_sah_b79_sh_enus
Forklift Safety Awareness Course.................................................. esh_sah_b28_sh_enus
Globally Harmonized System of Classification and Labeling of Chemicals (GHS) Course........................................ esh_sah_a56_sh_enus
Hand and Power Tool Safety Course.................................................. esh_sah_b33_sh_enus

Skills
Hazard Communication: An Employee's Right to Know Course
Hazardous Material Handling and Storage Course
Hazardous Materials in the Workplace Course
Hazards to Outdoor Workers Course
Hearing Conservation Course
Heat Stress Recognition and Prevention Course
Hexavalent Chromium Course
Hot Work Permits Course
Hydrogen Sulfide Course
Indoor Hoisting and Rigging Course
Industrial Ergonomics Course
Infectious Diseases Course
Injury and Illness Prevention Program (I2P2) Course
Introduction to Industrial Hygiene Course
Isocyanates Course
Job Hazard Analysis Course
Laboratory Safety Course
Ladder Safety Course
Laser Safety Training Course
Lead and Cadmium Course
Lead Awareness in Construction Course
Lead Awareness in General Industry Course
Liquefied Petroleum Gas (LPG) Safety Course
Lockout/Tagout Course
Lockout/Tagout for Authorized Persons Course
Machine Guarding Course
Mobile Crane Operator Safety Course
Mold Awareness Course
NFPA 70E Electrical Safety in the Workplace 2015 Edition Course
Non-Ionizing Radiation Safety Course
Nuisance Dust Course
Office Ergonomics Course
Office Safety Course
OSHA 300 Recordkeeping Course
Pandemic Flu Awareness Course
Personal Protective Equipment: Body Protection Course
Portable Fire Extinguishers Course
Powered Industrial Truck Safety Course
PPE: Eye and Face Protection Course
PPE: Foot and Leg Protection Course
PPE: Hand Protection Course
PPE: Head Protection Course
PPE: Personal Protective Equipment Course
Radiation Safety Course
Radio Frequency Safety for Communications Workers Course
Regulatory Information Course
Respiratory Protection Course
Retail Safety Course
Rigging Equipment and Inspection Course
Safe Work Practices Course
Safety at Work: A Systematic Approach Course

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Safety Data Sheets Course.......................................................... esh_sah_a77_sh_enus
Scaffolding and Ladder Safety Course........................................... esh_sah_a32_sh_enus
Scissor Lifts Course................................................................... esh_sah_b65_sh_enus
Signs and Tags Course.............................................................. esh_sah_a45_sh_enus
Silica Course.......................................................................... esh_sah_b80_sh_enus
Slips, Trips, and Falls Course...................................................... esh_sah_b32_sh_enus
Sprains and Strains Course......................................................... esh_sah_a11_sh_enus
Stop Work Authority Course....................................................... ehs_hsf_a55_sh_enus
Toxic Substances Control Act (TSCA) Course............................ ehs_hsf_a63_sh_enus
Trenching and Excavation Safety Course...................................... esh_sah_a54_sh_enus
Tuberculosis: Prevention and Control Course............................. esh_sah_a92_sh_enus
Warehouse Safety Course......................................................... esh_sah_b81_sh_enus
Welding, Cutting, and Brazing Course.......................................... esh_sah_a61_sh_enus
Working Alone – Safety Awareness Course................................  ehs_hsf_a70_sh_enus
Workplace Inspections Course.................................................... esh_sah_a40_sh_enus
Workplace Safety Orientation Course........................................... esh_sah_a65_sh_enus

**Cal/OSHA Workplace Health and Safety**

Accident Investigation - Cal/OSHA Course.......................................... ehs_cal_a14_sh_enus
Asbestos – Cal/OSHA Course......................................................... ehs_cal_a01_sh_enus
Bloodborne Pathogens Awareness – Cal/OSHA Course............... ehs_cal_a03_sh_enus
Confined Spaces – Cal/OSHA Course............................................ ehs_cal_a10_sh_enus
Electrical Safety – Cal/OSHA Course............................................ ehs_cal_a02_sh_enus
Emergency and Disaster Preparedness – Cal/OSHA Course......... ehs_cal_a15_sh_enus
Ergonomics – Cal/OSHA Course.................................................. ehs_cal_a08_sh_enus
Fall Protection – Cal/OSHA Course............................................... ehs_cal_a13_sh_enus
Flaggers - Cal/OSHA Course........................................................ ehs_cal_a16_sh_enus
Forklift Safety Awareness - Cal/OSHA Course............................... ehs_cal_a19_sh_enus
Hazard Communication – Cal/OSHA Course.............................. ehs_cal_a06_sh_enus
Hearing Conservation – Cal/OSHA Course................................. ehs_cal_a05_sh_enus
Heat Illness Prevention – Cal/OSHA Course............................... ehs_cal_a07_sh_enus
Injury and Illness Prevention Program – Cal/OSHA Course........ ehs_cal_a09_sh_enus
Introduction to OSHA Course..................................................... ehs_hsf_a54_sh_enus
Laboratory Safety - Cal/OSHA Course........................................... ehs_cal_a20_sh_enus
Lockout/Tagout - Cal/OSHA Course............................................. ehs_cal_a17_sh_enus
Office Safety – Cal/OSHA Course............................................... ehs_cal_a04_sh_enus
Respiratory Protection - Cal/OSHA Course................................ ehs_cal_a21_sh_enus
Slips, Trips, and Falls – Cal/OSHA Course................................ ehs_cal_a11_sh_enus
Trenching and Excavation Safety – Cal/OSHA Course............... ehs_cal_a12_sh_enus
PPE: Personal Protective Equipment – Cal/OSHA Course........ ehs_cal_a18_sh_enus

**Hazardous Waste Operations and Emergency Response Annual 8-hour Refresher Module**

Decontamination (HAZWOPER) Course...................................... ehs_cal_a06_sh_enus
Emergency Response and Spill Control (HAZWOPER) Course........ ehs_cal_b07_sh_enus
Fire and Explosion Hazards (HAZWOPER) Course...................... ehs_cal_b08_sh_enus
Hazard Communication (HAZWOPER) Course.......................... ehs_cal_a80_sh_enus
Heat and Cold Exposure Management (HAZWOPER) Course........ ehs_cal_b09_sh_enus
Personal Protective Equipment (HAZWOPER) Course.................. ehs_cal_b14_sh_enus
Regulatory Overview (HAZWOPER) Course............................... ehs_cal_b10_sh_enus
Site Control (HAZWOPER) Course............................................. ehs_cal_b11_sh_enus
Site Safety and Health Plan Procedures (HAZWOPER) Course........ ehs_cal_b12_sh_enus
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Environmental

- Biosafety Hazardous Waste Handling and Disposal Course ........................................... ehs_hsf_a62_sh_enus
- Environmental Management Systems (EMS) Course ....................................................... ehs_env_a01_sh_enus
- Environmental Regulations Overview Course ................................................................. ehs_sah_a99_sh_enus
- Hazardous Waste Generator (RCRA) Course ................................................................. ehs_sah_a34_sh_enus
- Ozone-depleting Chemicals Course .................................................................................... ehs_hsf_a80_sh_enus
- Spill Prevention and Control Course ................................................................................... ehs_sah_b01_sh_enus
- Spill Prevention, Control, and Countermeasure Plan Course ............................................ ehs_sah_b02_sh_enus
- Storm Water Pollution Prevention Course ......................................................................... ehs_sah_b03_sh_enus
- Universal Waste Rule Training Course ............................................................................... ehs_sah_b04_sh_enus
- Used Oil Management Course ............................................................................................ ehs_sah_b05_sh_enus
- Waste Minimization and Pollution Prevention for Employees Course ............................... ehs_env_a02_sh_enus

Transportation - Safe Driving

- Accident Procedures Involving Large Vehicles Course ....................................................... ehs_sah_b52_sh_enus
- Collision Avoidance Course ................................................................................................ ehs_sah_b54_sh_enus
- Defensive Driving Course .................................................................................................... ehs_sah_b45_sh_enus
- Defensive Driving Fundamentals Course ............................................................................. ehs_sah_b21_sh_enus
- Defensive Driving: Truck Safety Course .............................................................................. ehs_sah_a12_sh_enus
- Distracted Driving Course ..................................................................................................... ehs_sah_b55_sh_enus
- Emergency Situations While Driving Course ....................................................................... ehs_sah_b56_sh_enus
- Ergonomics and Injury Prevention for Commercial Vehicle Operators Course .................... ehs_sah_b70_sh_enus
- Flagging Safety Course .......................................................................................................... ehs_sah_a75_sh_enus
- Flatbed Cargo Securement Course ....................................................................................... ehs_sah_b71_sh_enus
- Packaging Small Quantities Course ..................................................................................... ehs_trns_a01_sh_enus
- Hazardous Materials: Shipping Lithium Batteries under DOT Exemptions Course ............ ehs_trns_a03_sh_enus
- Hazardous Weather Driving for Commercial Vehicle Operators Course .......................... ehs_sah_b72_sh_enus
- Infectious Materials Transportation Course ........................................................................ ehs_trns_a04_sh_enus
- Loading Dock Safety Course ................................................................................................ ehs_sah_b75_sh_enus
- Negotiating Hazards for Commercial Vehicles Course ...................................................... ehs_sah_b74_sh_enus
- Safe Vehicle Backing Course .............................................................................................. ehs_sah_b76_sh_enus
- Trailer Coupling and Uncoupling Course ........................................................................ ehs_sah_b69_sh_enus
- Urban Driving Course .......................................................................................................... ehs_sah_b59_sh_enus

Federal Motor Carrier Safety

- DOT: Air Brakes Course ......................................................................................................... ehs_sah_b53_sh_enus
- DOT: Cross-border Requirements (US and Canada) Course ................................................. ehs_trns_a02_sh_enus
- DOT: CSA Fundamentals Course ......................................................................................... ehs_sah_b60_sh_enus
- DOT: Drug and Alcohol Awareness Course ........................................................................ ehs_trns_a01_sh_enus
- DOT: Hours of Service Course ............................................................................................ ehs_sah_b57_sh_enus
- DOT: Inspections Course ....................................................................................................... ehs_sah_b73_sh_enus

Hazardous Materials Transportation by Road

- DOT: Security for Shipment of Hazardous Materials Course ............................................ ehs_trns_a02_sh_enus
- DOT 1: Hazardous Materials Table Course ........................................................................ ehs_sah_b41_sh_enus
- DOT 2: Packaging, Labeling, Marking, and Placarding Course ........................................... ehs_sah_b42_sh_enus
- DOT 3: Shipping Papers Course ............................................................................................ ehs_sah_b43_sh_enus
- DOT 4: Loading and Storage Course .................................................................................... ehs_sah_b44_sh_enus
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

- **Hazardous Materials Transportation by Air**
  - IATA 1: Hazard Class Identification/Classification Course................................................................. ehs_ged_a02_sh_enus
  - IATA 2: Marking and Labeling Course..................................................................................................... ehs_ged_a03_sh_enus
  - IATA 3: Packaging Course....................................................................................................................... ehs_ged_a04_sh_enus
  - IATA 4: Documentation Course.............................................................................................................. ehs_ged_a05_sh_enus
  - IATA 5: Limitations and Shipment Review Course....................................................................................... ehs_ged_a06_sh_enus

- **Dangerous Goods Shipment by Sea**
  - IMDG 1: Introduction, General Provisions, and Classifications Course...................................................... ehs_ged_a07_sh_enus
  - IMDG 2: Dangerous Goods List, Special Provisions and Exceptions Course.............................................. ehs_ged_a08_sh_enus
  - IMDG 3: Packaging, Marking, Labeling, Placarding, and Documentation Course........................................ ehs_ged_a09_sh_enus
  - IMDG 4: Loading, Unloading, and Offering Dangerous Goods Course..................................................... ehs_ged_a10_sh_enus

- **Security**
  - NFPA 1600 Disaster/Emergency Management Course.................................................................................. ehs_ged_a11_sh_enus
  - NFPA 1600 Business Continuity Programs Course..................................................................................... ehs_ged_a12_sh_enus
  - Active Shooter Course................................................................................................................................. ehs_ged_a13_sh_enus
  - Business Travel Safety and Security Course................................................................................................ ehs_ged_a14_sh_enus
  - Security Personnel: Responding to Potential Threats Course....................................................................... ehs_ged_a15_sh_enus
  - Active Shooter – Campus Course.................................................................................................................. ehs_ged_a16_sh_enus
  - Campus Safety Course..................................................................................................................................... ehs_ged_a17_sh_enus
  - Workplace Security Awareness Course........................................................................................................ ehs_ged_a18_sh_enus

- **Global Safety Principles**
  - Global Safety Principles: Back Safety and Injury Prevention Course.......................................................... ehs_ged_a20_sh_enus

  Global Safety Principles: Bloodborne Pathogen Awareness Course.............................................................. ehs_ged_a02_sh_enus
  Global Safety Principles: Fire Safety and Prevention Course............................................................................. ehs_ged_a03_sh_enus
  Global Safety Principles: Hazard Communication: An Employee’s Right to Know Course................................ ehs_ged_a04_sh_enus
  Global Safety Principles: Hearing Conservation Course.................................................................................. ehs_ged_a05_sh_enus
  Global Safety Principles: Indoor Hoisting and Rigging Course......................................................................... ehs_ged_a06_sh_enus
  Global Safety Principles: Industrial Ergonomics Course.................................................................................. ehs_ged_a07_sh_enus
  Global Safety Principles: Lockout/Tagout Course............................................................................................ ehs_ged_a08_sh_enus
  Global Safety Principles: Office Ergonomics Course......................................................................................... ehs_ged_a09_sh_enus
  Global Safety Principles: PPE: Personal Protective Equipment Course........................................................... ehs_ged_a10_sh_enus
  Global Safety Principles: Respiratory Protection Course.................................................................................. ehs_ged_a11_sh_enus

- **Compliance Impact Series**
  - Hazard Communication Impact: Safety Data Sheets Business Impact Series.............................................. pc_bi_shbi025
  - Hazard Communication Impact: Reducing and Eliminating Contact with Chemicals Business Impact Series pc_bi_shbi026
  - Hazard Communication Impact: Routes of Chemical Entry Business Impact Series.................................... pc_bi_shbi027
  - Hazard Communication Impact: Health Hazards Business Impact Series.................................................. pc_bi_shbi028
  - Hearing Conservation Impact: Effects of Noise on Hearing Business Impact Series..................................... pc_bi_shbi031
  - Safety Principles Impact: Accident Factors Business Impact Series............................................................ pc_bi_shbi033
  - Safety Principles Impact: Safe Work Habits and Behaviors Business Impact Series....................................... pc_bi_shbi034
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Safety Principles Impact: Accident Investigation
Business Impact Series ....................... _pc_bi_shbi005
Safety Principles Impact: Near Misses
Business Impact Series ....................... _pc_bi_shbi006
Safety Principles Impact: Stop Work Authority
Business Impact Series ....................... _pc_bi_shbi007
Safety Principles Impact: Reporting an Accident
Business Impact Series ....................... _pc_bi_shbi004
Ergonomics Impact: Workplace Programs
Business Impact Series ....................... _pc_bi_shbi020
Ergonomics Impact: Computer Ergonomics
Business Impact Series ....................... _pc_bi_shbi015
Ergonomics Impact: Musculoskeletal Disorders
Business Impact Series ....................... _pc_bi_shbi016
Ergonomics Impact: Engineering Controls
Business Impact Series ....................... _pc_bi_shbi017
Ergonomics Impact: Furniture and Equipment
Business Impact Series ....................... _pc_bi_shbi018
Ergonomics Impact: Administrative Controls
Business Impact Series ....................... _pc_bi_shbi019
OSHA Recordkeeping Impact: Required Reporting
Business Impact Series ....................... _pc_bi_shbi008
OSHA Recordkeeping Impact: Recordable Cases
Business Impact Series ....................... _pc_bi_shbi009
OSHA Recordkeeping Impact: OSHA's Form 300
Business Impact Series ....................... _pc_bi_shbi100
OSHA Recordkeeping Impact: OSHA's Form 300A
Business Impact Series ....................... _pc_bi_shbi101
Hearing Conservation Impact: Selection, Use, and Care
Business Impact Series ....................... _pc_bi_shbi029
Hearing Conservation Impact: Types of Hearing Protection
Business Impact Series ....................... _pc_bi_shbi030
Hearing Conservation Impact: Precautions When Using Hearing Protection
Business Impact Series ....................... _pc_bi_shbi031
Hearing Conservation Impact: Engineering and Administrative Controls
Business Impact Series ....................... _pc_bi_shbi032
Fall Protection Impact: Common Trip Hazards
Business Impact Series ....................... _pc_bi_shbi047
Fall Protection Impact: Techniques and Methods
Business Impact Series ....................... _pc_bi_shbi048
Fall Protection Impact: Equipment Guidelines
Business Impact Series ....................... _pc_bi_shbi049
Fall Protection Impact: Safety Monitoring and Other Protective Systems
Business Impact Series ....................... _pc_bi_shbi050
Fall Protection Impact: Other Aspects of Fall Protection
Business Impact Series ....................... _pc_bi_shbi051
Fall Protection Impact: Fall Hazards
Business Impact Series ....................... _pc_bi_shbi046
Spill Response and Control Impact: Defining Hazardous Materials
Business Impact Series ....................... _pc_bi_shbi070
Spill Response and Control Impact: Work Practices to Prevent Spills
Business Impact Series ....................... _pc_bi_shbi071
Spill Response and Control Impact: Responding to a Spill
Business Impact Series ....................... _pc_bi_shbi072
Spill Response and Control Impact: Boundaries When Hazards Are Present
Business Impact Series ....................... _pc_bi_shbi073
Spill Response and Control Impact: Hazardous Spill Sizes
Business Impact Series ....................... _pc_bi_shbi074
Spill Response and Control Impact: Responsibilities During a Spill
Business Impact Series ....................... _pc_bi_shbi075
Cold Stress Impact: Symptoms
Business Impact Series ....................... _pc_bi_shbi082
Cold Stress Impact: Treatment
Business Impact Series ....................... _pc_bi_shbi083
Cold Stress Impact: Precautions and Safe Work Practices
Business Impact Series ....................... _pc_bi_shbi084
Heat Stress Impact: Symptoms
Business Impact Series ....................... _pc_bi_shbi085
Heat Stress Impact: Treatment
Business Impact Series ....................... _pc_bi_shbi086
Heat Stress Impact: Precautions and Safe Work Practices
Business Impact Series ....................... _pc_bi_shbi087
Slips, Trips, and Falls Impact: Identifying Fall Hazards
Business Impact Series ....................... _pc_bi_shbi107
Slips, Trips, and Falls Impact: Preventing Injuries on Ladders
Business Impact Series ....................... _pc_bi_shbi108
Slips, Trips, and Falls Impact: Minimizing Walking and Working Surface Hazards
Business Impact Series ....................... _pc_bi_shbi109
Slips, Trips, and Falls Impact: Fall Prevention Techniques and Methods
Business Impact Series ....................... _pc_bi_shbi112
Hazardous Material Handling and Storage Impact: Lifting Techniques
Business Impact Series ....................... _pc_bi_shbi120
Hazardous Material Handling and Storage Impact: Drum and Container Hazards
Business Impact Series ....................... _pc_bi_shbi121
Hazardous Material Handling and Storage Impact: Handling Drums and Containers
Business Impact Series ....................... _pc_bi_shbi122
ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Back Safety and Injury Prevention – Canada
Course.......................................................... ehs_hsf_a43_sh_enus
Bloodborne Pathogen Awareness – Canada
Course.......................................................... ehs_hsf_a44_sh_enus
Confined Space Entry – Canada
Course.......................................................... ehs_hsf_a35_sh_enus
Ergonomics in the Workplace - Canada
Course.......................................................... ehs_hsf_a19_sh_enus
Fall Prevention Awareness - Canada
Course.......................................................... ehs_sah_b38_sh_enus
Fire Safety and Prevention – Canada
Course.......................................................... ehs_hsf_a42_sh_enus
First Aid: Basic – Canada
Course.......................................................... ehs_hsf_a23_sh_enus
Forklift Safety Awareness – Canada
Course.......................................................... ehs_hsf_a24_sh_enus
Hand and Power Tool Safety – Canada
Course.......................................................... ehs_hsf_a20_sh_enus
Hazardous Materials in the Workplace – Canada
Course.......................................................... ehs_hsf_a45_sh_enus
Hearing Conservation - Canada
Course.......................................................... ehs_sah_b37_sh_enus
Hot Work Permits – Canada
Course.......................................................... ehs_hsf_a40_sh_enus
Indoor Hoisting and Rigging – Canada
Course.......................................................... ehs_hsf_a47_sh_enus
Industrial Ergonomics – Canada
Course.......................................................... ehs_hsf_a46_sh_enus
Infectious Diseases – Canada
Course.......................................................... ehs_hsf_a49_sh_enus
Job Hazard Analysis – Canada
Course.......................................................... ehs_hsf_a25_sh_enus
Laboratory Safety – Canada
Course.......................................................... ehs_hsf_a38_sh_enus
Ladder and Scaffolding Safety - Canada
Course.......................................................... ehs_sah_b40_sh_enus
Ladder Safety – Canada
Course.......................................................... ehs_hsf_a18_sh_enus
Lockout/Tagout – Canada
Course.......................................................... ehs_sah_b36_sh_enus
Machine Guarding – Canada
Course.......................................................... ehs_hsf_a26_sh_enus
Occupational Health and Safety Awareness: Ontario Reg. 297/13 – Canada
Course.......................................................... Esh_sah_b90_sh_enus
Office Ergonomics – Canada
Course.......................................................... ehs_hsf_a27_sh_enus
Office Safety – Canada
Course.......................................................... ehs_hsf_a41_sh_enus
Portable Fire Extinguishers – Canada
Course.......................................................... ehs_hsf_a28_sh_enus
PPE: Personal Protective Equipment – Canada
Course.......................................................... ehs_hsf_a17_sh_enus
Respiratory Protection - Canada
Course.......................................................... ehs_sah_b39_sh_enus
Rigging Equipment and Inspection – Canada
Course.......................................................... ehs_hsf_a35_sh_enus
Slips, Trips, and Falls – Canada
Course.......................................................... ehs_hsf_a21_sh_enus
Welding, Cutting, and Brazing – Canada
Course.......................................................... ehs_hsf_a39_sh_enus
Workplace Hazardous Materials Information System - Canada
Course.......................................................... ehs_sah_b85_sh_enus
Workplace Hazardous Materials Information System (WHMIS) 2015 – Canada
Course.......................................................... ehs_hsf_a06_sh_enus
Workplace Inspections – Canada
Course.......................................................... ehs_hsf_a37_sh_enus

Transportation

Defensive Driving Fundamentals – Canada
Course.......................................................... ehs_sah_b86_sh_enus
Transport Canada TDG: Documents, Markings, and Containers
Course.......................................................... ehs_sah_b62_sh_enus
Transport Canada TDG: Introduction and Responsibilities
Course.......................................................... ehs_sah_b61_sh_enus
Transport Canada TDG: Related Regulations and Standards
Course.......................................................... ehs_sah_b64_sh_enus
Transport Canada TDG: Special Situations and Emergency Actions
Course.......................................................... ehs_sah_b63_sh_enus
Global Content

Global Anti-bribery Course........................................... lchr_01_a48_lc_enus
Global Antitrust Course.................................................... lchr_01_a50_lc_enus
Global Business Ethics Course........................................... lchr_01_b01_lc_enus
Global Conflicts of Interest Course..................................... lchr_01_a58_lc_enus
Global Diversity Course.................................................... lchr_01_a96_lc_enus
Global Export Compliance Course...................................... lchr_01_a87_lc_enus
Global Fraud Course...................................................... lchr_01_a99_lc_enus
Global Import Compliance Course...................................... lchr_01_a98_lc_enus
Global Insider Dealing Course........................................... lchr_01_a57_lc_enus
Global IT Security Basics Course...................................... lchr_01_a89_lc_enus
Global Privacy and Information Security Course.................. lchr_01_a51_lc_enus
Preventing Harassment in the Global Workplace – Employee Edition Course........................................ lchr_01_a18_lc_enus
Preventing Harassment in the Global Workplace – Manager Edition Course........................................... lchr_01_a19_lc_enus
The Internet, Social Media, and Electronic Communication Course................................................... lchr_01_a63_lc_enus

EU Content

EU Antitrust Course...................................................... lchr_01_a60_lc_enus
EU Privacy and Information Security Course........................ lchr_01_a49_lc_enus

Ethics & Code of Conduct

Business Ethics Course................................................... lchr_01_a68_lc_enus
Code of Conduct Awareness Course................................ lchr_01_a38_lc_enus
Financial Integrity Course................................................ lchr_01_a86_lc_enus
Integrity in the Workplace Course..................................... lchr_01_a16_lc_enus
Preventing Fraud and Abuse Course................................... lchr_01_b08_lc_enus

Workplace Compliance Essentials

Anti-Money Laundering: An Overview Course.......................... lchr_01_a56_lc_enus
Bullying and Violence in the Workplace Course...................... lchr_01_a55_lc_enus
EEO and Lawful Hiring Course........................................... lchr_01_a70_lc_enus
FMLA Leave and More: An Overview of Legally Protected Leave Course................................................... lchr_01_a73_lc_enus
Foreign Corrupt Practices Act Course................................ lchr_01_a27_lc_enus
Government Contracting Essentials Course........................ lchr_01_a75_lc_enus
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens Course................................. lchr_01_a20_lc_enus
Independent Contractors and Temporary Employees Course........ lchr_01_a31_lc_enus
Insider Trading Course.................................................... lchr_01_a32_lc_enus
Intellectual Property Overview Course................................ lchr_01_a29_lc_enus
Interviewing: Doing it Right Course.................................... lchr_01_a65_lc_enus
A Manager’s Guide to Discipline and Documentation Course..... lchr_01_a53_lc_enus
A Manager’s Guide to Diversity, Inclusion, and Accommodation Course................................................. lchr_01_a38_lc_enus
PCI Compliance Course.................................................. lchr_01_a52_lc_enus
Preventing Identity Theft Course........................................ lchr_01_a95_lc_enus
Privacy and Information Security Course............................. lchr_01_b18_lc_enus
Procurement Integrity Course............................................ lchr_01_a10_lc_enus
Promoting a Substance-free Workplace Course....................... lchr_01_a72_lc_enus
Record Retention Course................................................ lchr_01_b03_lc_enus
LEGAL COMPLIANCE COURSEWARE

Rightful Employment Termination Course.................................................. lchr_01_b05_lc_enus
Sarbanes-Oxley: What You Need to Know Course............................................... lchr_01_a19_lc_enus

Supply Chain Transparency
Course............................................................................. lchr_01_a80_lc_enus
Union Awareness
Course............................................................................. lchr_01_a64_lc_enus
US Antitrust
Course............................................................................. lchr_01_a41_lc_enus
US Export Controls
Course............................................................................. lchr_01_a81_lc_enus

Wage and Hour for Employees Course.................................................. lchr_01_a36_lc_enus
Wage and Hour Awareness for Managers Course............................................... lchr_01_a37_lc_enus
Human Trafficking Awareness for Employees of Federal Contractors Course.................................................. lchr_01_b16_lc_enus
Bullying and Hazing on Campus Course................................................ lchr_01_b09_lc_enus
Security Awareness for End Users Course................................................ lchr_01_b11_lc_enus

Harassment

Sexual Harassment Prevention for Employees Course........................................ lchr_01_a16_lc_enus
Workplace Harassment Prevention for Employees Course........................................ lchr_01_a11_lc_enus
Workplace Harassment Prevention for Employees, version 2.0 Course............................................. lchr_01_a22_lc_enus
Workplace Harassment Prevention for Managers Course........................................ lchr_01_a17_lc_enus
Workplace Harassment Prevention for Managers - Multi-State Edition Course............................................. lchr_01_a08_lc_enus
Workplace Harassment Prevention for Managers - Multi-State Edition, version 2.0 Course............................................. lchr_01_a23_lc_enus

Health Insurance Portability and Accountability Act

HIPAA Privacy Essentials Course........................................................................ lchp_01_a01_lc_enus
HIPAA - Privacy Rule for Business Associates Course......................................... lchp_01_a02_lc_enus
HIPAA - Privacy Rule for Covered Entities Course......................................... lchp_01_a03_lc_enus
HIPAA - Security Rule for Business Associates Course................................ lchp_01_a04_lc_enus

HIPAA - Security Rule for Covered Entities Course......................................... lchp_01_a05_lc_enus
HIPAA for Non-Medical Employers Course................................................ lchp_01_a06_lc_enus

Gaming Compliance

Title 31: Introduction Course............................................................................. mind_13_a01_lc_enus
Title 31: Identifying Suspicious Activity Course................................................ mind_13_a02_lc_enus
Title 31: Filling Out CTRCs Course........................................................................ mind_13_a03_lc_enus

State/Local Government and Higher Education

Campus Security Obligations Under Federal Law Course........................................... lchr_01_a93_lc_enus
Code of Conduct Awareness – Higher Education Edition Course............................................ lchr_01_a91_lc_enus
FERPA for Higher Education Course............................................................................. lchr_01_a85_lc_enus
Harassment Prevention for Employees - State and Local Government Edition Course............................................. lchr_01_a14_lc_enus
Harassment Prevention for Managers - Higher Education Edition Course............................................. lchr_01_a13_lc_enus
Harassment Prevention for Employees - Higher Education Edition Course............................................. lchr_01_a12_lc_enus
Harassment Prevention for Managers - State and Local Government Sector Edition Course............................................. lchr_01_a15_lc_enus
Student Rights Overview Course............................................................................. lchr_01_a94_lc_enus
Title IX for Higher Education Course............................................................................. lchr_01_a79_lc_enus

Canadian Compliance

Canadian Antitrust Course............................................................................. lchr_01_a78_lc_enus
Canadian Anti-Spam Act Course............................................................................. lchr_01_a97_lc_enus

Preventing Harassment and Violence in the Canadian Workplace Course............................................. lchr_01_a21_lc_enus

The AODA: Customer Service and Accessibility Standard Course............................................. lchr_01_a67_lc_enus
The AODA: Integrated Accessibility Standards Course............................................. lchr_01_a90_lc_enus

www.skillsoft.com
©2016 Skillsoft Ireland Limited – Information subject to change.
German Compliance

AGG (GETA) – Information for Employees
Course.................................................lchr_01_a39_lc_enus
AGG (GETA) - Information for Management
Course.................................................lchr_01_a42_lc_enus

Compliance Impact Series

COMPLIANCE IMPACT: Information Security – The Break-In
Business Impact Series..................................pc_bi_lcbi003
COMPLIANCE IMPACT: Respectful Workplace – Reuben’s Story
Business Impact Series..................................pc_bi_lcbi001
COMPLIANCE IMPACT: Antitrust – Rigging the Bid
Business Impact Series..................................pc_bi_lcbi002
COMPLIANCE IMPACT: Insider Dealing – The Tipping Point
Business Impact Series..................................pc_bi_lcbi004
COMPLIANCE IMPACT: Conflict of Interest – Just Helping a Friend
Business Impact Series..................................pc_bi_lcbi005
COMPLIANCE IMPACT: Reasonable Accommodation – The Ask
Business Impact Series..................................pc_bi_lcbi006
COMPLIANCE IMPACT: Bribery – The Shipment
Business Impact Series..................................pc_bi_lcbi011
COMPLIANCE IMPACT: Using the Internet – Beware the Share
Business Impact Series..................................pc_bi_lcbi007
COMPLIANCE IMPACT: Business Ethics – Adjusting the Figures
Business Impact Series..................................pc_bi_lcbi008
COMPLIANCE IMPACT: PCI – Verifying the Transaction
Business Impact Series..................................pc_bi_lcbi009
COMPLIANCE IMPACT: Workplace Violence – The Warning Signs
Business Impact Series..................................pc_bi_lcbi010
COMPLIANCE IMPACT: Antitrust – Trade Association Meeting
Business Impact Series..................................pc_bi_lcbi012
COMPLIANCE IMPACT: Bribery – The High Commission Red Flag
Business Impact Series..................................pc_bi_lcbi013
COMPLIANCE IMPACT: Insider Dealing - The Memo
Business Impact Series..................................pc_bi_lcbi014
COMPLIANCE IMPACT: Social Media - Blogger Gone Bad
Business Impact Series..................................pc_bi_lcbi015
COMPLIANCE IMPACT: Harassment - It's No Joke
Business Impact Series..................................pc_bi_lcbi016
COMPLIANCE IMPACT: Harassment - Handling the Complaint
Business Impact Series..................................pc_bi_lcbi017

COMPLIANCE IMPACT: Respectful Workplace – One Bad Apple
Business Impact Series.................................pc_bi_lcbi018
COMPLIANCE IMPACT: Reporting Misconduct – Trust Your Instincts
Business Impact Series.................................pc_bi_lcbi019
COMPLIANCE IMPACT: Political Activities – Keep It Personal
Business Impact Series.................................pc_bi_lcbi020
COMPLIANCE IMPACT: Respectful Workplace – The Bully
Business Impact Series.................................pc_bi_lcbi021
COMPLIANCE IMPACT: Wage and Hour - Working Off the Clock
Business Impact Series.................................pc_bi_lcbi022

Compliance Expert Series

COMPLIANCE EXPERT: Privacy & Information Security: The Basics
Business Impact Series.................................pc_bi_lcbi023
COMPLIANCE EXPERT: Privacy & Information Security: Some Examples from the Trenches
Business Impact Series.................................pc_bi_lcbi024
COMPLIANCE EXPERT: Export Compliance - The Decision Tree
Business Impact Series.................................pc_bi_lcbi025
COMPLIANCE EXPERT: Harassment and Retaliation for Managers
Business Impact Series.................................pc_bi_lcbi029
COMPLIANCE EXPERT: Harassment: A Case Study for Managers
Business Impact Series.................................pc_bi_lcbi030
COMPLIANCE EXPERT: IT Security: What You Need to Know About Phishing
Business Impact Series.................................pc_bi_lcbi031
COMPLIANCE EXPERT: IT Security: Safeguarding Your Mobile Devices
Business Impact Series.................................pc_bi_lcbi032
COMPLIANCE EXPERT: Bullying: The Manager’s Role
Business Impact Series.................................pc_bi_lcbi039
COMPLIANCE EXPERT: Diversity: Its Value in the Workplace
Business Impact Series.................................pc_bi_lcbi033
COMPLIANCE EXPERT: Import Compliance - Country of Origin
Business Impact Series.................................pc_bi_lcbi035
COMPLIANCE EXPERT: Import Compliance: Product Classification
Business Impact Series.................................pc_bi_lcbi036
COMPLIANCE EXPERT: Diversity: Ensuring a Diverse Applicant Pool
Business Impact Series.................................pc_bi_lcbi037
COMPLIANCE EXPERT: Bullying: Not in the Workplace
Business Impact Series.................................pc_bi_lcbi038
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>COMPLIANCE EXPERT: Harassment and Retaliation</td>
<td>Business Impact Series .................................._pc_bi_lcbi027</td>
</tr>
<tr>
<td>COMPLIANCE EXPERT: Harassment: A Case Study</td>
<td>Business Impact Series .................................._pc_bi_lcbi028</td>
</tr>
</tbody>
</table>
Federal Government Legal Compliance

- The US Constitution
  Course.................................................. fgov_01_a18_lc_enus
- Sexual Harassment Prevention for Federal Employees
  Course.................................................. fgov_01_a19_lc_enus
- The No FEAR Act
  Course.................................................. fgov_01_a33_lc_enus
- EEO and Preventing Discrimination in the Federal Workplace
  Course.................................................. fgov_01_a34_lc_enus
- Hatch Act Overview
  Course.................................................. fgov_01_a35_lc_enus
- Domestic Violence Awareness for Federal Employees
  Course.................................................. fgov_01_a36_lc_enus
- Freedom of Information Act
  Course.................................................. fgov_01_a37_lc_enus
- Federal Merit System Overview
  Course.................................................. fgov_01_a38_lc_enus
- Accessibility and Section 508 Awareness
  Course.................................................. fgov_01_a20_lc_enus
- Workplace Safety
  Course.................................................. fgov_01_a21_lc_enus
- Government Ethics
  Course.................................................. fgov_01_a22_lc_enus
- Proper Use of Government Charge Cards
  Course.................................................. fgov_01_a23_lc_enus
- Federal HR Flexibilities
  Course.................................................. fgov_01_a24_lc_enus
- Information Security Awareness
  Course.................................................. fgov_01_a25_lc_enus
- Privacy Awareness
  Course.................................................. fgov_01_a26_lc_enus
- Pre-retirement Planning for FERS
  Course.................................................. fgov_01_a27_lc_enus
- Telework for Government Employees
  Course.................................................. fgov_01_a28_lc_enus
- Sexual Harassment Prevention for Federal Managers
  Course.................................................. fgov_01_a29_lc_enus
- The Plain Writing Act
  Course.................................................. fgov_01_a30_lc_enus
- Reasonable Accommodation for the Federal Workplace
  Course.................................................. fgov_01_a31_lc_enus
- USERRA: An Overview
  Course.................................................. fgov_01_a32_lc_enus
LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS
CISCO SYSTEMS

Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0084
Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0085
Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0093
Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0094
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0095
Interconnecting Cisco Networking Devices, Part 2 (ICND2) 3.0 Expert Live with Encore
Live Learning Course........................................LLCS0110

Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore
Live Learning Course........................................LLCS0082
Implementing Cisco Edge Network Security Solutions (SENSS) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore
Live Learning Course........................................LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore
Live Learning Course........................................LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore
Live Learning Course........................................LLCS0092

Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0108

Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore
Live Learning Course........................................LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore
Live Learning Course........................................LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore
Live Learning Course........................................LLCS0107

Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore
Live Learning Course........................................LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore
Live Learning Course........................................LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore
Live Learning Course........................................LLCS0096
Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore
Live Learning Course........................................LLCS0097

Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0098
Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0099
Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0100
Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0105
Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore
Live Learning Course........................................LLCS0102
Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore
Implementing Cisco Collaboration Application (CAPPS) 1.0 Expert Live with Encore
Troubleshooting Cisco IP Telephony & Video (CTCOLLAB) 1.0 Expert Live with Encore
Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore
Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore

Cloud

Microsoft SharePoint Server 2013
Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore

Microsoft Windows Server 2012
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore
Configuring Advanced Windows Server 2012 Services Expert Live with Encore
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore

Microsoft SQL Server 2012
Administering Microsoft SQL Server 2012 Databases Live Learning Course

Microsoft Windows 10
Configuring Microsoft Windows 10 Expert Live with Encore

Microsoft System Center
Administering and Deploying System Center 2012 Configuration Manager Expert Live with Encore

Microsoft Back Office
Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Microsoft SharePoint 2010 Administration Expert Live with Encore
Microsoft SharePoint 2010 Expert Live with Encore
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Microsoft Exchange 2010 Active Directory Expert Live with Encore
Microsoft Exchange 2010 OWA Expert Live with Encore
Microsoft Exchange 2010 Mailbox Expert Live with Encore

SharePoint Server 2010
Microsoft SharePoint 2010 Administration Expert Live with Encore
Microsoft SharePoint 2010 Expert Live with Encore
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Microsoft Exchange 2010 Active Directory Expert Live with Encore
Microsoft Exchange 2010 OWA Expert Live with Encore
Microsoft Exchange 2010 Mailbox Expert Live with Encore

Microsoft Operating Systems
Configuring Microsoft Windows 8.1 Expert Live with Encore
Microsoft Windows 7 Expert Live with Encore
Microsoft Windows Vista Expert Live with Encore
Microsoft Windows XP Expert Live with Encore
Microsoft Windows Server 2008 R2 Expert Live with Encore
Microsoft Windows Server 2008 Expert Live with Encore

Microsoft Back Office
Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Microsoft SharePoint 2010 Administration Expert Live with Encore
Microsoft SharePoint 2010 Expert Live with Encore
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Microsoft Exchange 2010 Active Directory Expert Live with Encore
Microsoft Exchange 2010 OWA Expert Live with Encore
Microsoft Exchange 2010 Mailbox Expert Live with Encore

SharePoint Server 2010
Microsoft SharePoint 2010 Administration Expert Live with Encore
Microsoft SharePoint 2010 Expert Live with Encore
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS

COMPTIA

- Networking
  CompTIA Network+ N10-006 Expert Live with Encore
  Live Learning Course...........................................LLCT0019

- Desktop Support
  CompTIA A+ 220-801 Expert Encore
  Live Learning Course...........................................LLCT0016
  CompTIA A+ 220-802 Expert Encore
  Live Learning Course...........................................LLCT0018
  CompTIA A+ 220-901 Expert Encore
  Live Learning Course...........................................LLCT0020
  CompTIA A+ 220-902 Expert Encore
  Live Learning Course...........................................LLCT0021

- Security
  CompTIA Security+ Expert Encore
  Live Learning Course...........................................LLCT0017

VMWARE

- vSphere
  Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore
  Live Learning Course........................................... LLVM0003
  vSphere 6.0 ICM Part One Expert Live with Encore
  Live Learning Course........................................... LLVM0009
  vSphere 6.0 ICM Part Two Expert Live with Encore
  Live Learning Course........................................... LLVM010

PROJECT MANAGEMENT

- PMP Certification
  Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
  Live Learning Course........................................... LLPM0006

- CAPM Certification
  Project Management Professional Certification (PMP) 5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
  Live Learning Course........................................... LLPM0006

- Project Management Skills
  Live Learning Course...........................................LLCT0010

- Skillsoft Courses
  Leadership Essentials: Communicating Vision
  Course..............................................................lead_05_a02_bs_enus
  Leadership Essentials: Building Your Influence as a Leader
  Course..............................................................lead_05_a03_bs_enus
  Leadership Essentials: Leading with Emotional Intelligence
  Course..............................................................lead_05_a04_bs_enus
  Leadership Essentials: Leading Innovation
  Course..............................................................lead_05_a06_bs_enus
  Leadership Essentials: Leading Change
  Course..............................................................lead_05_a07_bs_enus
  Leading Teams: Developing the Team and its Culture
  Course..............................................................team_03_a03_bs_enus
  Leading Teams: Building Trust and Commitment
  Course..............................................................team_03_a04_bs_enus
  Leading Teams: Fostering Effective Communication and Collaboration
  Course..............................................................team_03_a05_bs_enus
  Leading Teams: Motivating and Optimizing Performance
  Course..............................................................team_03_a06_bs_enus
  Leading Teams: Dealing with Conflict
  Course..............................................................team_03_a07_bs_enus
  Leading Teams: Managing Virtual Teams
  Course..............................................................team_03_a08_bs_enus
  Working with Difficult People: Identifying Difficult People
  Course..............................................................comm_23_a01_bs_enus
  Working with Difficult People: How to Work with Negative People
  Course..............................................................comm_23_a03_bs_enus
  Working with Difficult People: How to Work with Procrastinators
  Course..............................................................comm_23_a04_bs_enus
  Working with Difficult People: How to Work with Self-serving People
  Course..............................................................comm_23_a06_bs_enus
LIVE LEARNING ALL ACCESS BUNDLES

Communicating Across Cultures ..........................comm_26_a02_bs_enus
Improving Communication in Cross-cultural Relationships ......................comm_26_a03_bs_enus
Getting Results without Direct Authority: Building Relationships and Credibility ......................................comm_27_a01_bs_enus
Getting Results without Direct Authority: Reciprocity ......................................comm_27_a03_bs_enus
Getting Results without Direct Authority: Persuasive Communication ......................comm_27_a02_bs_enus
Getting Results without Direct Authority: Influencing Your Boss ......................................comm_27_a04_bs_enus
Principles of Accounting and Finance for Non-financial Professionals ......................fin_02_a01_bs_enus
The Essentials of Budgeting for Non-financial Professionals ..............................fin_02_a04_bs_enus
Management Essentials: Directing Others ......................................mgmt_15_a01_bs_enus
Management Essentials: Confronting Difficult Employee Behavior ......................................mgmt_15_a04_bs_enus
Analyzing Data with What-if Analysis in Excel 2010 ......................................mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010 ......................................mo_aexl_a07_dt_enus
Managing Resource Assignments with Project 2010 ......................................mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010 ......................................mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010 ......................................mo_bprj_a09_dt_enus
Preparing to Communicate Effectively at the ‘C’ Level ......................................comm_31_a01_bs_enus
Techniques for Communicating Effectively with Senior Executives ......................comm_31_a02_bs_enus
Meeting the Needs of Your Experts ......................................mgmt_21_a01_bs_enus
Overcoming Challenges When Managing Experts ......................................mgmt_21_a02_bs_enus
Advanced Customizing with Project 2010 ......................................mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with Project 2010 ......................................mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010 ......................................mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010 ......................................mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 ......................................mo_aprj_a05_dt_enus
Managing Effective Business Meetings ......................................comm_32_a02_bs_enus
Dealing with Common Meeting Problems ......................................comm_32_a03_bs_enus
Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project ......................................proj_18_a01_bs_enus
Managing Software Project Outsourcing: Developing a Vendor Contract ......................................proj_18_a02_bs_enus
Managing Software Project Outsourcing: Dealing with Risks ......................................proj_18_a04_bs_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 ......................................mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 ......................................mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013 ......................................mo_bgel_a07_dt_enus
Manipulating Data in Excel 2013 ......................................mo_bgel_a09_dt_enus
Data Search, Data Validation, and Macros in Excel 2013 ......................................mo_bgel_a09_dt_enus

LIVE LEARNING ALL ACCESS APPLICATION DEVELOPMENT

JavaScript
Javascript Development
Live Learning Course ......................................LLJS0001

LIVE LEARNING ALL ACCESS CISCO

CISCO SYSTEMS

Routing and Switching
Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore
Live Learning Course ......................................LLCS0084
LIVE LEARNING ALL ACCESS BUNDLES

Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore
Live Learning Course...........................................LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore
Live Learning Course...........................................LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore
Live Learning Course...........................................LLCS0096
Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore
Live Learning Course...........................................LLCS0097

Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore
Live Learning Course.................................LLCS0082
Implementing Cisco Edge Network Security Solutions (SENSS) 1.0 Expert Live with Encore
Live Learning Course.................................LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore
Live Learning Course.................................LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore
Live Learning Course.................................LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore
Live Learning Course.................................LLCS0092

Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore
Live Learning Course.................................LLCS0108

Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore
Live Learning Course.................................LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore
Live Learning Course.................................LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore
Live Learning Course.................................LLCS0107
LIVE LEARNING ALL ACCESS BUNDLES

Cloud
Understanding Cisco Cloud Fundamentals (CLDFND) 1.0
Expert Live with Encore
Live Learning Course...........................................LLCS0106

LIVE LEARNING ALL ACCESS CISCO

Networking
CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.............................................LLCT0019

APPLICATION DEVELOPMENT

JavaScript
Javascript Development
Live Learning Course.............................................LLJS0001

LIVE LEARNING ALL ACCESS MICROSOFT

MICROSOFT TECHNICAL

Microsoft SharePoint Server 2013
Advanced Solutions of Microsoft Exchange Server 2013
Expert Live with Encore
Live Learning Course............................................LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course............................................LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore
Live Learning Course.............................................LLMS0063

Microsoft Windows Server 2012
Installing and Configuring Microsoft Windows Server 2012 Expert Encore
Live Learning Course.............................................LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore
Live Learning Course.............................................LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore
Live Learning Course.............................................LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course.............................................LLMS0052
Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course.............................................LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore
Live Learning Course.............................................LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert Live with Encore
Live Learning Course.............................................LLMS0055
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore
Live Learning Course.............................................LLMS0056
Windows Powershell 101 Expert Live with Encore
Live Learning Course.............................................LLMS0062

Client Operating Systems
Configuring Microsoft Windows 8.1 Expert Live with Encore
Live Learning Course.............................................LLMS0048

Microsoft Back Office
Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore
Live Learning Course.............................................LLMS0057
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course.............................................LLMS0059

SharePoint Server 2010
Microsoft SharePoint 2010 Administration Expert Encore
Live Learning Course.............................................LLMS0043
Configuring Microsoft SharePoint 2010 Expert Encore Live Learning Course.............................................LLMS0045
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course.............................................LLMS0059

Microsoft SQL Server 2012
Administering Microsoft SQL Server 2012 Databases Live Learning Course.............................................LLMS0058

Microsoft Windows 10
Configuring Microsoft Windows 10 Expert Live with Encore
Live Learning Course.............................................LLMS0064
LIVE LEARNING ALL ACCESS BUNDLES

Microsoft System Center
Administering and Deploying System Center 2012
Configuration Manager Expert Live with Encore
Live Learning Course.................................LLMS0065

LIVE LEARNING ALL ACCESS MICROSOFT

COMPTIA

Networking
CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.................................LLCT0019

Desktop Support
CompTIA A+ 220-801 Expert Encore Live Learning Course.................................LLCT0016
CompTIA A+ 220-802 Expert Encore Live Learning Course.................................LLCT0018
CompTIA A+ 220-901 Expert Encore Live Learning Course.................................LLCT0020
CompTIA A+ 220-902 Expert Encore Live Learning Course.................................LLCT0021

Security
CompTIA Security+ Expert Encore Live Learning Course.................................LLCT0017

LIVE LEARNING ALL ACCESS MICROSOFT

APPLICATION DEVELOPMENT

JavaScript
Javascript Development Live Learning Course.................................LLJS0001

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

PROJECT MANAGEMENT

PMP Certification
Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
Live Learning Course.................................LLPM0006

CAPM Certification
Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore
Live Learning Course.................................LLPM0006

Project Management Skills
Live Learning Course.................................LLCT0010

Skillsoft Courses
Leadership Essentials: Communicating Vision
Course.................................lead_05_a02_bs_enus
Leadership Essentials: Building Your Influence as a Leader
Course.................................lead_05_a03_bs_enus
Leadership Essentials: Leading with Emotional Intelligence
Course.................................lead_05_a04_bs_enus
Leadership Essentials: Leading Innovation
Course.................................lead_05_a06_bs_enus
Leadership Essentials: Leading Change
Course.................................lead_05_a07_bs_enus
Leading Teams: Developing the Team and its Culture
Course.................................team_03_a03_bs_enus
Leading Teams: Building Trust and Commitment
Course.................................team_03_a04_bs_enus
Leading Teams: Fostering Effective Communication and Collaboration
Course.................................team_03_a05_bs_enus
Leading Teams: Motivating and Optimizing Performance
Course.................................team_03_a06_bs_enus
Leading Teams: Dealing with Conflict
Course.................................team_03_a07_bs_enus
Leading Teams: Managing Virtual Teams
Course.................................team_03_a08_bs_enus
Working with Difficult People: Identifying Difficult People
Course.................................comm_23_a01_bs_enus
Working with Difficult People: How to Work with Negative People
Course.................................comm_23_a03_bs_enus
Working with Difficult People: How to Work with Procrastinators
Course.................................comm_23_a04_bs_enus
Working with Difficult People: How to Work with Self-servin...
LIVE LEARNING ALL ACCESS BUNDLES

Communicating Across Cultures
Course....................................................comm_26_a02_bs_enus

Improving Communication in Cross-cultural Relationships
Course....................................................comm_26_a03_bs_enus

Getting Results without Direct Authority: Building Relationships and Credibility
Course....................................................comm_27_a01_bs_enus

Getting Results without Direct Authority: Reciprocity
Course....................................................comm_27_a03_bs_enus

Getting Results without Direct Authority: Persuasive Communication
Course....................................................comm_27_a02_bs_enus

Getting Results without Direct Authority: Influencing Your Boss
Course....................................................comm_27_a04_bs_enus

Principles of Accounting and Finance for Non-financial Professionals
Course....................................................fin_02_a01_bs_enus

The Essentials of Budgeting for Non-financial Professionals
Course....................................................fin_02_a04_bs_enus

Management Essentials: Directing Others
Course....................................................mgmt_15_a01_bs_enus

Management Essentials: Confronting Difficult Employee Behavior
Course....................................................mgmt_15_a04_bs_enus

Analyzing Data with What-if Analysis in Excel 2010
Course....................................................mo_aexl_a06_dt_enus

PivotTables and PivotCharts in Excel 2010
Course....................................................mo_aexl_a07_dt_enus

Managing Resource Assignments with Project 2010
Course....................................................mo_bprj_a07_dt_enus

Monitoring Schedule Performance with Project 2010
Course....................................................mo_bprj_a08_dt_enus

Communicating Project Information with Project 2010
Course....................................................mo_bprj_a09_dt_enus

Preparing to Communicate Effectively at the ‘C’ Level
Course....................................................comm_31_a01_bs_enus

Techniques for Communicating Effectively with Senior Executives
Course....................................................comm_31_a02_bs_enus

Meeting the Needs of Your Experts
Course....................................................mgmt_21_a01_bs_enus

Overcoming Challenges When Managing Experts
Course....................................................mgmt_21_a02_bs_enus

Advanced Customizing with Project 2010
Course....................................................mo_aprj_a01_dt_enus

Advanced Tools for Managing Multiple Projects with Project 2010
Course....................................................mo_aprj_a02_dt_enus

Advanced Resource Management with Project 2010
Course....................................................mo_aprj_a03_dt_enus

Advanced Scheduling Management with Project 2010
Course....................................................mo_aprj_a04_dt_enus

Advanced Reporting and Management Tools in Project 2010
Course....................................................mo_aprj_a05_dt_enus

Managing Effective Business Meetings
Course....................................................comm_32_a02_bs_enus

Dealing with Common Meeting Problems
Course....................................................comm_32_a03_bs_enus

Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
Course....................................................proj_18_a01_bs_enus

Managing Software Project Outsourcing: Developing a Vendor Contract
Course....................................................proj_18_a02_bs_enus

Managing Software Project Outsourcing: Dealing with Risks
Course....................................................proj_18_a04_bs_enus

Presenting Data using Conditional Formatting and Sparklines in Excel 2013
Course....................................................mo_bgel_a05_dt_enus

Performing Calculations Using Functions in Excel 2013
Course....................................................mo_bgel_a06_dt_enus

Presenting Data in Tables and Charts in Excel 2013
Course....................................................mo_bgel_a07_dt_enus

Manipulating Data in Excel 2013
Course....................................................mo_bgel_a08_dt_enus

Data Search, Data Validation, and Macros in Excel 2013
Course....................................................mo_adel_a03_dt_enus

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

COMPTIA

Project Management
Live Learning Course........................................LLCT0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

VMWARE

vSphere

Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore
Live Learning Course........................................LLVM0003
LIVE LEARNING ALL ACCESS BUNDLES

vSphere 6.0 ICM Part One Expert Live with Encore Live Learning Course .......................... LLVM0009
vSphere 6.0 ICM Part Two Expert Live with Encore Live Learning Course .......................... LLVM0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

PMP COURSE

- PMP Certification
  Project Management Professional Certification (PMP)
  5.0 (5th Ed, 2016 PMI Update Aligned) Expert Live with Encore Live Learning Course .......................... LLPM0006

LIVE LEARNING ALL ACCESS VIRTUALIZATION

COMPTIA

- Networking
  CompTIA Network+ N10-006 Expert Live with Encore Live Learning Course .......................... LLCT0019

LIVE LEARNING ALL ACCESS VIRTUALIZATION

CISCO SYSTEMS FOR AA VIRTUALIZATION

- Routing and Switching for AA Virtualization
  Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore Live Learning Course .......................... LLCS0084

LIVE LEARNING ALL ACCESS VIRTUALIZATION

APPLICATION DEVELOPMENT

- JavaScript
  Javascript Development Live Learning Course .......................... LLJS0001